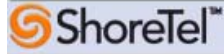


Not Ready for Calls

Line 1 Open



Search

Search All

Limit to items I own

Advanced Search...

Create New...

Recent Items

- test
- S20070510-1420
- test
- test
- Eric Yost
- Dan Schmidt
- Hutchinson Technology Inc.

Recycle Bin

Account Edit  
New Account

Help for this Page ?

Account Edit

Account Information

**|** = Required Information

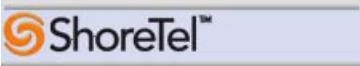
Account Owner	Beth Perry	Phone	<input type="text"/>
Account Name	<input type="text"/>	Fax	<input type="text"/>
Parent Account	<input type="text"/>	Website	<input type="text"/>
Registration Number	<input type="text"/>		

Additional Information

Type	--None-- <input type="button" value="v"/>	Employees	<input type="text"/>
Industry	--None-- <input type="button" value="v"/>	Annual Revenue	<input type="text"/>
Description	<input type="text"/>		
Billing Street	<input type="text"/>	Shipping Street	<input type="text"/>
Billing City	<input type="text"/>	Shipping City	<input type="text"/>
Billing State/Province	<input type="text"/>	Shipping State/Province	<input type="text"/>
Billing Zip/Postal Code	<input type="text"/>	Shipping Zip/Postal Code	<input type="text"/>
Billing Country	<input type="text"/>	Shipping Country	<input type="text"/>

Not Ready for Calls

Line 1 Open



Search

Search All

Go!

Limit to items I own

Advanced Search...

Create New...

- Recent Items
- test
  - test
  - Eric Yost
  - Dan Schmidt
  - Hutchinson Technology Inc.

Recycle Bin

Contact test Printable View | Customize Page | Help for this Page

Open Activities [0] | Activity History [0] | Opportunities [0] | Cases [0] | Notes & Attachments [0] | HTML Email Status [0]

Contact Detail Edit Delete Clone Request Update

Contact Owner	Beth Perry [Change]	Phone	
Name	test	Mobile	
Account	test	Email	
Title		Reports To	<a href="#">View Org Chart</a>
contact counter	1		

Address Information

Mailing Address	Other Address
-----------------	---------------

Additional Information

Fax	Lead Source
Home Phone	Last Stay-in-Touch Request Date
Other Phone	Last Stay-in-Touch Save Date
Assistant	Birthdate
Asst. Phone	Department
Description	

System Information

Created By	Beth Perry, 5/10/2007 1:02 PM	Last Modified By	Beth Perry, 5/10/2007 1:02 PM
Custom Links	<a href="#">Google Search</a>	<a href="#">Google Maps</a>	<a href="#">Send Gmail</a>
	<a href="#">Yahoo! Weather</a>		

Edit Delete Clone Request Update

Open Activities New Task New Event Open Activities Help

No records to display

Activity History Log A Call Mail Merge Send An Email Request Update View All Activity History Help

No records to display

Opportunities New Opportunities Help

No records to display

Cases New Cases Help

No records to display

Notes & Attachments New Note Attach File View All Notes & Attachments Help

No records to display

Not Ready for Calls

Line 1 Open



Search Search All Go! Limit to items I own

Advanced Search...

Create New...

- Recent Items test Eric Yost Dan Schmidt Hutchinson Technology Inc.



Case Edit New Case Help for this Page

Case Edit Save Save & Close Save & New Check Spelling Cancel

Case Information = Required Information

Case Owner Beth Perry Contact Name test Account Name test User Category --None--

Additional Information

Status Open Type Question Case Origin Phone Case Reason FAQ Assist Priority Medium Case Counter 1

Description Information

Subject test Description test Internal Comments test

System Information

Tier Level Closed Open

Optional

Assign using active assignment rules Send notification email to contact

Save Save & Close Save & New Check Spelling Cancel

Not Ready for Calls

Line 1 Open

ShoreTel™

Search

Search All

Go!

Limit to items I own

Advanced Search...

Create New...

Recent Items

- 820070510-1420
- test
- test
- Eric Yost
- Dan Schmidt
- Hutchinson Technology Inc.

Recycle Bin

Close Case Help for this Page ?

Case Edit Save Cancel

Case Information = Required Information

Status: Closed

Case Reason: FAQ Assist

Internal Comments: test

User Category: Preparer, Submitter, and Authorizer

Tier Level Closed: Tier I

Case Counter: 1

Solution Information

Submit to knowledge base:

Solution Title: test

Solution Details: test

Save Cancel

Search  
 Search All ▼  
  
  
 Limit to items I own  
 Advanced Search...

Create New... ▼

- Recent Items
- S20070510-1420
  - test
  - test
  - test
  - Eric Yost
  - Dan Schmidt
  - Hutchinson Technology Inc.



**Case Detail** Edit Delete Close Case Clone

Case Owner	Beth Perry <a href="#">[Change]</a>	Contact Phone	
Case Number	S20070510-1420	Contact Email	
Contact Name	test		
Account Name	test		
User Category	Preparer, Submitter, and Authorizer		

**Additional Information**

Status	Closed	Type	Question
Case Origin	Phone	Case Reason	FAQ Assist
Priority	Medium	Case Counter	1
Subject	test		
Description	test		
Date/Time Opened	5/10/2007 1:05 PM	Date/Time Closed	5/10/2007 1:07 PM

**System Information**

Created By	Beth Perry, 5/10/2007 1:05 PM	Last Modified By	Beth Perry, 5/10/2007 1:07 PM
Tier Level Closed	Tier I		

Edit Delete Close Case Clone

**Solutions** View Suggested Solutions or  Find Solution Solutions Help ?

Action	Solution Title	Solution Number	Status	Author Alias
Del	test	00000290	Draft	BPerr

**Open Activities** New Task New Event Open Activities Help ?

No records to display

**Activity History** Log A Call Mail Merge Send An Email View All Activity History Help ?

No records to display

**Case Comments** New Case Comments Help ?

Action	Public	Comment
<a href="#">Edit</a>   <a href="#">Del</a>   <a href="#">Make Public</a>	<input type="checkbox"/>	Created By: <a href="#">Beth Perry</a> (5/10/2007 1:07 PM) test
<a href="#">Edit</a>   <a href="#">Del</a>   <a href="#">Make Public</a>	<input type="checkbox"/>	Created By: <a href="#">Beth Perry</a> (5/10/2007 1:05 PM) test

**Case History** Case History Help ?

Date	User	Action
5/10/2007 1:07 PM	<a href="#">Beth Perry</a>	Changed <b>Status</b> from Open to <b>Closed</b> .
		Closed.
5/10/2007 1:05 PM	<a href="#">Beth Perry</a>	Created.