

Special Notice Option | Authenticate a Client - Windows Internet Explorer

V:\OSES\NonAeDibProjects\SNO\Requirements\Screen_Mockups\Csr020.html

Google

File Edit View Favorites Tools Help

Shared Documents HP Quality Cent... Special Notic... x

Social Security Online **Special Notice Option**
www.socialsecurity.gov

Authenticate a Client

***Social Security Number (SSN)**

***Date of Birth**

mm/dd/yyyy

***Name**

** First M.I. * Last Suffix*

Other Last Name

Done Local intranet 100%

Special Notice Option | Select Option - Windows Internet Explorer

V:\OSES\NonAeDibProjects\SNO\Requirements\Screen_Mockups\Csr030.html

File Edit View Favorites Tools Help

Shared Documents HP Quality Cent... Special Notic... X

Social Security Online **Special Notice Option**
www.socialsecurity.gov

JOHN Q PUBLIC, xxx-xx-3333

Select Option

Client History

Date	Option Selection	Telephone Number	Selected By
12/10/2009	Certified Mail		Internet
12/09/2009	Braille	(410) 555-5555	WBD0C
12/09/2009	Braille		Call to Field Office - MCS
12/09/2009	First Class Mail With Call	5432123456	Internet
12/04/2009	Certified Mail		National 800 Number - 800

This client has 3 Additional Accommodation Requests.
[View Additional Accommodation Requests](#)

Primary Phone Number

United States International

Include Area Code

Number Extension

***Please select how the client would like to receive notices from Social Security in the future**

- Send standard print notices by first-class mail.
- Send standard print notices by certified mail.
- Send standard print notices by first-class mail and follow up with a telephone call within five business days to read the notices.
- Send notices in standard print and Braille by first-class mail.
- Send notices in standard print and compact disc by first-class mail. The compact disc will only play on a computer with software that can read Microsoft Word files.

The client requests an Additional Accommodation (Further information will be entered on the next screen).

***How did you receive this client's information?**

Select Option

Additional Information:

If the client would like email confirmation, please provide the client's email address:

Confirm email address:

Start Another Cancel Next >

Done Local intranet 100%

Special Notice Option

JOHN Q PUBLIC, xxx-xx-3333

Additional Accommodation Information

Name: John Q. Public

Primary Phone Number

United States International

Include Area Code

Number Extension

Primary Address

*Country

Line 1:

Line 2:

Line 3:

Line 4:

*City/Town

*State/Territory

*Zip Code

*Condition that causes client to request an Accommodation:

*Accommodation Requested:

Please list all accommodations that would enable client to participate fully.

*Explanation:

Briefly describe why each of our currently offered accommodations (standard print by First Class or Certified mail, Braille, Microsoft Word file, and a telephone call) is not adequate for the client.

Special Notice Option | Summary - Windows Internet Explorer

V:\OSES\NonAeDibProjects\SNO\Requirements\Screen_Mockups\Csr040.html

File Edit View Favorites Tools Help

Shared Do... HP Quality... Special No... Special... X

Social Security Online **Special Notice Option**
www.socialsecurity.gov

JOHN Q PUBLIC, xxx-xx-3333

Summary

You have selected the "In Braille by First Class Mail" notice preference for JOHN Q PUBLIC.

Phone Number: (410) 555-5555

Email Address: myaddress@xxx.com

The client provided this information via a **Call to or from the Field Office.**

Additional Accommodation Information:

Phone Number: (410) 555-5555

Address:
123 Main St.
Baltimore, MD 12345

Condition that caused client to request Accommodation:
Blindness

Accommodation Requested:
Large Print

Explanation
Client cannot read small print that is currently on notices. Nor does client own MS Word for screen reading option.

< Back Cancel Next >

Done Local intranet 100%

Special Notice Option | Confirmation - Windows Internet Explorer

V:\OSES\NonAeDibProjects\SNO\Requirements\Screen_Mockups\Csr050.html

File Edit View Favorites Tools Help

Share... HP Qu... Special... Special... Sp... X

Social Security Online **Special Notice Option**

www.socialsecurity.gov

JOHN Q PUBLIC, xxx-xx-3333

Confirmation

You have saved the "In Braille by First Class Mail" notice preference for JOHN Q PUBLIC.

Phone Number: (410) 555-5555

Email Address: myaddress@xxx.com

The client provided this information via a **Call to or from the Field Office.**

Additional Accommodation Information:

Phone Number: (410) 555-5555

Address:
123 Main St.
Baltimore, MD 12345

Condition that caused client to request Accommodation:
Blindness

Accommodation Requested:
Large Print

Explanation
Client cannot read small print that is currently on notices. Nor does client own MS Word for screen reading option.


Done Local intranet 100%

Special Notice Option | Select Option - Windows Internet Explorer

V:\OSES\NonAeDibProjects\SNO\Requirements\Screen_Mockups\Csr070.html

File Edit View Favorites Tools Help

HP Q... Sped... Sped... Sped... S... X

 Social Security Online **Special Notice Option**
www.socialsecurity.gov

JOHN Q PUBLIC, xxx-xx-3333

Additional Accommodation History

Date Submitted	Last Updated	Status	
12/04/2009	01/13/2010	Closed	View
12/06/2009	01/15/2010	Closed	View
12/09/2009	01/15/2010	Closed	View
12/18/2009	01/15/2010	Approved	View
01/25/2010	01/25/2010	Pending	View

Done Local intranet 100%

Special Notice Option | Additional Accommodation History Details - Windows Internet Explorer

V:\OSES\NonAeDibProjects\SNO\Requirements\Screen_Mockups\Csr080.html

File Edit View Favorites Tools Help

Social Security Online **Special Notice Option**
www.socialsecurity.gov

JOHN Q PUBLIC, xxx-xx-3333

Additional Accommodation History Details

Phone Number: (410) 555-5555

Address:
123 Main St.
Baltimore, MD 12345

Condition that caused client to request Accommodation:
Blindness

Accommodation Requested:
Large Print

Explanation
Client cannot read small print that is currently on notices. Nor does client own MS Word for screen reading option.

Date Entered: 01/13/2010
Last Updated: 01/25/2010
Status: Pending

Done Local intranet 100%