

College.gov Online Web Site Survey
Version 2, June 6, 2008

college.gov would like feedback on your site experience.

Please answer a few brief survey questions below. Your input will help guide the future development of college.gov, and your answers will remain anonymous. The survey will take approximately 5 minutes to complete.

1. Which of the following best describes you?

- High school student
- College student
- Adult student
- Parent/Family Member of a student
- Teacher/Counselor
- Other, please specify _____

2. What is the reason for your visit today? (select all that apply)

- Doing research for myself
- Doing research for my child/student
- Learn more about the steps to take to get to college
- Learn about financial aid for college
- Other, please specify _____

3. Were you able to complete your task today?

- Yes → skip to [question 5](#)
- No → ~~go proceed~~ to [question 4](#), ~~then skip to 6~~

4. If you were not able to complete your task, why not? ([select all that apply](#))

- Could not locate the information I was seeking
- Site was confusing/hard to navigate
- Did not find information helpful to me
- Did not find anything new or valuable to me
- Other, please specify _____

5. How valuable did you find the information contained in college.gov?

- Very valuable; I learned something new today!
- Somewhat valuable; it reiterated information I already knew
- Not valuable I didn't find anything new or interesting here

6. What additional information or features would you like to see on college.gov? (select all that apply)

Ability to create a profile on college.gov

Ability to login and save information

Ability to link my activity on college.gov to my profile on Facebook, MySpace, BeBo, etc.

Ability to upload content I created

Other, please specify _____

7. ~~Who would you recommend visiting college.gov to your friends, parents or school counselors?~~ (select all that apply)

~~Yes, to my~~ My friends

~~Yes, to my~~ My parents/family members

~~Yes, to my~~ My teachers/counselor

~~Yes, to my~~ My students

~~Yes, to my~~ My child

~~Other, please specify~~ _____

~~I would not recommend college.gov (please indicate why)~~ _____

8. Do you have any further comments about your college.gov experience?