

DTIC New Users Feedback Questionnaire



We need your help to improve DTIC and serve you better. Please complete this short, voluntary questionnaire to tell us about your experiences using DTIC. We will use this information to improve our continuing operations and better serve your information needs.

This data collection is approved under OMB Control Number 0704-0403 that expires XX/XX/XXXX and DoD Report Control Symbol DD-AT&L(AR)2300 that expires 11/30/2010.

Thank you for your participation!

1. What was the main purpose of registering with DTIC?

- To access Director, Defense Research and Engineering Portal (DDR&E Portal)
- To access Private STINET (Technical Reports, Research Summaries, IR&D project summaries)
- To access Classified STINET
- To access Information Analysis Centers (IACs)
- To access Antiterrorism Enterprise Portal (ATEP)
- Other (Please specify in the space below)

2. How would you rate your satisfaction level on the following registration process?

	Excellent	Very Good	Good	Fair	Poor	N/A
Ease of navigating the Web-based registration process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed with which your request was handled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of reaching someone who could assist you	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to meet your needs/solve your problem	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. If you could change something about DTIC's registration process what would it be?

4. How did you learn about DTIC?

- Previous Registered User
- Internet
- Conference/Presentation/Exhibit/Trade Show
- Word of Mouth (friend or colleague)
- Publications (articles or brochures)
- Other (Please specify in the space below)

5. Which one of the following job titles best describes your job position? (Click on one)

- Contracting Officer/Procurement Specialist/COTR/Sponsor
- Engineer (Aeronautical, Civil, Industrial, Mechanical, or other Engineering Fields)
- Librarian (Head, Technical, Research, or other Librarian Staff)
- Researcher/Analyst/Program Manager (Non-Scientist)
- Resource Management/Financial/Budget Analyst
- Scientist (Aerospace, Biology, Chemistry, Physics, or other Scientific Field)
- Technical Information Specialist
- Security (Manager, Supervisor, Specialist, Analyst, Inspector, Assistant)
- Other (Please specify in the space below)

Did You Know?

Providing quality service to customers outside of the Metropolitan Washington D.C. area is just what DTIC's Regional Offices do on a daily basis. Each of the four offices play an essential role in supporting the Defense research community. DTIC's Regional Offices are able to respond to customer needs directly, efficiently and speedily. Give them a call!

Northeastern Regional Office: CT, MA, ME, NH, NJ, NY, PA, RI, VT
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Midwestern Regional Office: AR, IA, IL, IN, KY, MI, MN, MO OH, WI
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Southwestern Regional Office: AZ, CO, KS, MT, ND, NE, NM, OK, SD, TX, WY
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Western Regional Office: AK, CA, HI, ID, NV, OR, UT, WA
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Note: HQ DTIC: AL, DC, DE, FL, GA, LA, MD, MS, NC, SC, TN, VA, WV, AE, AP

To begin your DTIC research experience and learn more about our products and services, please visit the DTIC Homepage at <http://www.dtic.mil/dtic/index.html>

Thank you for your feedback!

Submit

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