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GLUTEN-FREE LABELING OF FOOD PRODUCTS EXPERIMENTAL STUDY Draft Online Questionnaire for Online Panel 10-14-09

Introduction

Thank you for participating in this important study. Your responses are valuable to us. Please be assured that all your responses will be kept completely confidential. You can skip any of the questions and quit at any time. The whole questionnaire will take about five minutes to complete.

Thank you very much for your time.

[Instructions for non-Celiac/Gluten participants]

("Celiac Disease is an affliction of the large intestines. When people with Celiac Disease eat foods containing gluten, their bodies have a reaction that can lead to serious illness. Gluten is a naturally occurring element of wheat, rye, barley and other grains. People with Celiac Disease, and others who cannot tolerate gluten, try to avoid foods that contain gluten. For packaged, processed foods, information on the food label is the only way people with Celiac Disease can tell if the product contains gluten.")

1. About how many days per week do you include packaged, processed food products when you eat (or serve) food?

1,2,3,4,5,6,7 Don't know

PUBLIC DISCLOSURE BURDEN STATEMENT

Public reporting burden for this collection of information is estimated to average ten (10) minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: "

Department of Health and Human Services Food and Drug Administration CFSAN/PRB Comments/HFS-24 5100 Paint Branch Parkway College Park, MD 20740-3835.

| [The fo | | stions are onl | y for the Celia | ıc/Gluten par | ticipants. I | Oo not include for "control" | |
|--|--|---|--|-----------------|---------------|-------------------------------|--|
| 2. Abou | ut how long a eliac Disease less th betwo berve more | ago were you, or gluten-into an 6 months a een 6 months a een 1 year and e than 3 years a r diagnosed | lerance? go nd 1 year ago 3 years ago | or whom you | buy groceri | es or prepare food, diagnosed | |
| | | of your diet is foods gluten- | | or, how much | is the diet o | f the person for whom you buy | |
| 0% | 25 | 5% | 50% | 75% | 10 | 00% | |
| product None - | 4. About how much of the food you eat/serve is purchased from stores that specialize in gluten-free food products (not web stores)? NoneAll | | | | | | |
| 0% | 25% | 50% | 75% | 100% | | | |
| 5. About how much of the food you eat/serve is purchased from web-sites that specialize in gluten-free food products? | | | | | | | |
| None - | 25% | 50% | 75% | -All 100% | | | |
| | | | | | | | |
| 6. Do y | ou own a gli | iten-free cookt | oook (specific t | o gluten-free | cooking)? | | |
| No Yes Don't l serve 7. How | | it to you to fo | llow (or provid | le) a gluten-fr | ee diet? | | |
| | Not at all | | | | | Very much | |
| | 1 | 2 | 3 | | 4 | 5 | |
| 8. How often do you, or the person for whom you purchase groceries or prepare food, knowingly eat foods that contain gluten? | | | | | | | |
| | Never | Rarely | Sometimes | Often | A | lways | |
| 9. How | 9. How difficult is it for you to follow (or provide) a gluten free diet? | | | | | | |
| | Not at all | | | | | Very difficult | |
| | 1 | | 3 | | 4 | 5 | |

| Not at a | all expensive | | | | Very expensive |
|--------------------------------------|---|---------------------------------------|-------------------|------------------|---|
| | 1 | | 3 | 4 | 5 |
| 11. Do you feel gluten-free diet? | | n gluten-free food | choices available | e for you to eas | sily follow(or provide) a |
| No | nt at all | | | V | ery much |
| 110 | 1 | 2 | 3 | 4 | 5 |
| | - | _ | J | | |
| 12. What are yo | ur feelings abou Frustrated Angry Sad Annoyed | t needing to eat(or | r provide) gluten | a-free foods? | |
| Not at a | all | | | Very | much |
| 1vot ut v | 1 | 2 | 3 | 4 | 5 |
| professionals? | | | | Very | receive from health care |
| | 1 | 2 | 3 | 4 | 5 |
| 14. How satisfie about following | | he level of supporet? | t you receive fro | m friends and t | family members |
| Not at | all | 2 | | Very | much |
| | 1 | 2 | 3 | 4 | 5 |
| 15. How often d | o you look for a | "gluten-free certi | fication" on pacl | kaged foods? | |
| Novor | | | | ΔΙνωνικ | |
| rvever | Rarely | Sometimes | Often | 1 11 ways | |
| 16. Compared to | o other people yo | our age, would yo | u say your overa | ll health is | |
| | Much better the Better than av About the sam Worse than av Much worse the | erage ne as other people verage | 's health | | |
| 17. About how i | many of your fri | ends or family me | embers follow a g | gluten-free diet | ? |
| | | | | | not give questions 18, 23 B: Participants will see |

10. How expensive is it for you to follow (or provide) a gluten-free diet?

Gluten-Free related labels for the Alpine Krunch chocolate bar. Participants will be able to move ahead without choosing but will not be told that they do not need to choose.]

INSTRUCTIONS

Next we will show you some food labels for a common food product. The brand and the labels are not real but are made up for the purpose of this study. Please use the food label to help you answer the questions.

18. Imagine you are shopping or preparing food for someone who has Celiac Disease. Choose one item and put it into the basket if you want to purchase it.

INSTRUCTIONS

For the next set of questions, we will show you only one food label. Again, the brand and the label are not real but are made up for the purpose of this study. Please use the food label to help you answer the questions.

19. How likely is it that this product contains gluten?

| Not at all likely- | | | | Highly likely |
|----------------------|---|---|---|---------------|
| 1 vot at all likely- | | 2 | | Inginy likely |
| 1 | 2 | 3 | 4 | 5 |

20. How easy was it for you to make your choice?

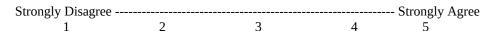
21. How noticeable is the information about gluten on this food label?

22. How safe is this product for someone with Celiac Disease or a gluten-intolerance to eat?

| Not at all safe | | | | Very Safe |
|-----------------|---|---|---|-----------|
| 1 | 2 | 3 | 4 | 5 |

Please indicate your level of agreement with the following statement(s)

- 23. The purpose of the information about gluten on the food label is to *inform* consumers with Celiac Disease or gluten-intolerance.
- 24. The purpose of the information about gluten on the food label is to *protect* consumers with Celiac Disease or gluten-intolerance.
- 25. The purpose of the information about gluten on the food label is to *warn* consumers with Celiac Disease or gluten-intolerance.



26. How likely would you be to eat/serve this product (to someone with Celiac Disease)?

Not at all likely-------Highly likely

| 27. Plea | se rate the statement | about gluten on | this label using the fo | ollowing scale | | | | |
|----------|---|--|---|----------------|--|--|--|--|
| | Unbelievable | | | Believal | ole | | | |
| | 1 | 2 | 3 | 4 | 5 | | | |
| | Untrustworthy | | | Trustw | orthy | | | |
| | Not convincing | | | Convi | ncing | | | |
| | Not credible | | | Credib | ole | | | |
| | Unreasonable | | | Reason | able | | | |
| | | | Honest | | | | | |
| | Unquestionable | | | Questionable | | | | |
| | Inconclusive | | | Conclusive | | | | |
| | Not authentic | | | Authentic | | | | |
| | | | | Likely | | | | |
| | Not helpful | | | Helpful | | | | |
| 20. 110 | v would you rate this Poor 1 | | 3 | Excell | lent 5 | | | |
| you. Pl | | nat your respon | so far. The next sect ses are kept confide | | ow a little bit about ation requested belov | | | |
| 29. | | | ng celiac disease spe ociated with any of th | | or are you a member ow? Please check as | | | |
| | American Celiac D American Celiac So Celiac Disease Fou Celiac Sprue Assoc Gluten Intolerance National Foundatio | ociety (ACS) ndation (CDF) liation (CSA) Group of North n for Celiac Awa | America areness(NFCA) | · | | | | |

2 3 4 5

30. Please provide any comments you wish in the space below.

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THANK YOU VERY MUCH