

CMHS NOMS Adult Consumer Outcome Measures for Discretionary Programs

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A. RECORD MANAGEMENT (Continued) - DEMOGRAPHICS

[Demographics are collected only at the baseline interview]

1. What is your gender?

- Male
- Female
- Transgender
- Other (Specify) _____
- Refused

2. Are you Hispanic or Latino?

- Yes
- No
- Refused

[If Yes] What ethnic group do you consider yourself? Please answer yes or no for each of the following. You may say yes to more than one.

| | Yes | No | Refused |
|--------------------------|-----------------------|-----------------------|---|
| Central American | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Cuban | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Dominican | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Mexican | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Puerto Rican | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| South American | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Other (Specify) _____ | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> [If Yes, Specify Below] |

3. What race do you consider yourself? Please answer yes or no for each of the following. You may say yes to more than one.

| | Yes | No | Refused |
|---|-----------------------|-----------------------|---|
| Black or African American | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Asian | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Native Hawaiian or other Pacific Islander | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Alaska Native | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| White | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| American Indian | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Other (Specify) _____ | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> [If Yes, Specify Below] |

4. What is your month and year of birth?

|_|_| / |_|_|_|_|_|
Month Year

- Refused

FUNCTIONING

In order to provide the best possible mental health services, we need to know what you think about how well you were able to deal with your everyday life during the last 30 days. Please indicate your agreement/disagreement with each of the following statements.

[Read each statement followed by the response options to the consumer]

| STATEMENT | RESPONSE OPTIONS | | | | | |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree | Refused |
| 1. I deal effectively with daily problems. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. I am able to control my life. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. I am able to deal with crisis. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. I am getting along with my family. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. I do well in social situations. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6. I do well in school and/or work. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 7. My housing situation is satisfactory. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 8. My symptoms are not bothering me. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

[Optional: GAF score reported by program staff at program's discretion]

What was the consumer's score? GAF = |__|__|__|

Date GAF was administered: |__|__| / |__|__| / |__|__|__|__|
 Month Day Year

IN HOUSING

1. In the past 30 days, where have you been living most of the time?

[Do not read response options to the consumer. Select only one.]

- Owned or rented house, apartment, trailer, room
- Someone else's house, apartment, trailer, room
- Homeless (shelter, street/outdoors, park)
- Group home
- Adult foster care
- Transitional living facility
- Halfway house
- Residential Treatment Center
- Hospital (Medical)
- Hospital (Psychiatric)
- Correctional facility (Jail/Prison)
- Nursing Home
- VA Hospital
- Veteran's home
- Military base
- Other Housed (Specify) _____
- Refused
- Don't Know

D. EDUCATION AND EMPLOYMENT

**1. Are you currently enrolled in school or a job training program?
[If enrolled] Is that full time or part time?**

- Not enrolled
- Enrolled, full time
- Enrolled, part time
- Other (Specify) _____
- Refused
- Don't Know

2. What is the highest level of education you have finished, whether or not you received a degree?

- Less than 12TH Grade
- 12TH Grade/High school diploma/Equivalent (GED)
- Voc/Tech diploma
- Some college or university
- Bachelor's degree (BA, BS)
- Graduate work/Graduate degree
- Refused
- Don't Know

D. EDUCATION AND EMPLOYMENT (Continued)

3. Are you currently employed?

[Clarify by focusing on status during most of the previous week, determining whether consumer worked at all or had a regular job but was off work.]

- Employed full time (35+ hours per week, or would have been)
- Employed part time
- Unemployed, looking for work
- Unemployed, disabled
- Unemployed, volunteer work
- Unemployed, retired
- Unemployed, not looking for work
- Other (Specify) _____
- Refused
- Don't Know

3a. [If employed], Is your employment competitive or supported?

- Competitive employment
- Supported employment
- Refused
- Don't Know

E. CRIME AND CRIMINAL JUSTICE STATUS

1. In the past 30 days, how many times have you been arrested?

|__| |__| Times Refused Don't Know

[For baseline interviews, skip to Section G]

F. PERCEPTION OF CARE

[Section F is collected only at the reassessment or the discharge interview]

[For baseline interviews, skip to Section G]

In order to provide the best possible mental health services, we need to know what you think about the services you received during the last 30 days, the people who provided it, and the results. Please indicate your agreement/disagreement with each of the following statements.

[Read each statement followed by the response options to caretaker]

| STATEMENT | RESPONSE OPTIONS | | | | | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree | Refused |
| 1. Staff here believe that I can grow, change and recover. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. I felt free to complain. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. I was given information about my rights. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. Staff encouraged me to take responsibility for how I live my life. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. Staff told me what side effects to watch out for. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6. Staff respected my wishes about who is and who is not to be given information about my treatment. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 7. Staff were sensitive to my cultural background (race, religion, language, etc.) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 8. Staff helped me obtain the information I needed so that I could take charge of managing my illness. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 9. I was encouraged to use consumer run programs (support groups, drop-in centers, crisis phone line, etc.) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 10. I felt comfortable asking questions about my treatment and medication. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 11. I, not staff, decided my treatment goals. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 12. I like the services I received here. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 13. If I had other choices, I would still | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

| | | | | | | |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| get services from this agency. | | | | | | |
| 14. I would recommend this agency to a friend or family member. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

G. SOCIAL CONNECTEDNESS

Please indicate your agreement/disagreement with each of the following statements. Please answer for relationships with persons other than your mental health provider(s) over the past 30 days.

[Read each statement followed by the response options to caretaker]

| STATEMENT | RESPONSE OPTIONS | | | | | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree | Refused |
| 1. I am happy with the friendships I have. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. I have people with whom I can do enjoyable things. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. I feel I belong in my community. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. In a crisis, I would have the support I need from family or friends. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

[If this is a baseline interview stop now, the interview is complete.]

[If this is a reassessment interview (3 or 6 month) go to the next page, Section I.]

[If this is a clinical discharge interview, skip to Section J.]

I. REASSESSMENT STATUS

[Section I is reported by program staff only at reassessment]

1. What is the reassessment status of the consumer?

[This is a required field: NA, Refused, Don't Know, and Missing will not be accepted]

- 01 = Deceased at time of due date
- 11 = Completed interview within specified window
- 12 = Completed interview outside specified window
- 21 = Refused interview
- 31 = No contact within 90 days of last encounter
- 32 = Other (Specify) _____

2. Is the consumer still receiving services from your program?

- Yes
- No

[Skip to Section K]

J. CLINICAL DISCHARGE STATUS

[Section J is reported by program staff only if a consumer is discharged from the program]

1. On what date was the consumer discharged?

|_|_|_| / |_|_|_| / |_|_|_|_|_|_|
Month Day Year

2. What is the consumer's discharge status?

- 01 = Mutually agreed cessation of treatment
- 02 = Death
- 03 = No contact
- 04 = Clinically referred out
- 05 = Other (Specify) _____

[Go to next page, Section K]

K. SERVICES RECEIVED

[Section K is reported by program staff only at reassessment or discharge]

1. On what date did the consumer last receive services?

|_|_|/|_|_|/|_|_|_|_|
Month Day Year

[Identify all of the services your program provided to the consumer since his/her last NOMs interview; this includes CMHS-funded and non-funded services.]

| Core Services | Provided | |
|-----------------------------------|-----------------------|-----------------------|
| | Yes | No |
| 1. Screening | <input type="radio"/> | <input type="radio"/> |
| 2. Assessment | <input type="radio"/> | <input type="radio"/> |
| 3. Treatment Planning or Review | <input type="radio"/> | <input type="radio"/> |
| 4. Psychopharmacological Services | <input type="radio"/> | <input type="radio"/> |
| 5. Mental Health Services | <input type="radio"/> | <input type="radio"/> |

[If Yes, please select the frequency mental health services were delivered]:

Daily Weekly Monthly Less than Monthly

| | | |
|-----------------------------|-----------------------|-----------------------|
| 6. Co-Occurring Services | <input type="radio"/> | <input type="radio"/> |
| 7. Case Management | <input type="radio"/> | <input type="radio"/> |
| 8. Trauma-specific Services | <input type="radio"/> | <input type="radio"/> |

9. Was the consumer referred to another provider for any of the above core services?

Yes No

| Support Services | Provided | |
|-----------------------------------|-----------------------|-----------------------|
| | Yes | No |
| 1. Primary Care | <input type="radio"/> | <input type="radio"/> |
| 2. Employment Services | <input type="radio"/> | <input type="radio"/> |
| 3. Family Services | <input type="radio"/> | <input type="radio"/> |
| 4. Child Care | <input type="radio"/> | <input type="radio"/> |
| 5. Transportation | <input type="radio"/> | <input type="radio"/> |
| 6. Education Services | <input type="radio"/> | <input type="radio"/> |
| 7. Housing Support | <input type="radio"/> | <input type="radio"/> |
| 8. Social Recreational Activities | <input type="radio"/> | <input type="radio"/> |
| 9. Consumer Operated Services | <input type="radio"/> | <input type="radio"/> |
| 10. Medical Support & HIV Testing | <input type="radio"/> | <input type="radio"/> |

11. Was the consumer referred to another provider for any of the above support services?

Yes No