Please answer the following questions to give us your opinion of the online application you recently completed on Social Security's website.

# MARKING INSTRUCTIONS Correct Marking Example: □ Use blue or black pen or a number 2 pencil. • Make no stray marks. Do not use pens with ink that soaks through the paper. • Keep all entries within the boxes. How did you hear about Social Security's online application? • Mark all that apply. □ From Social Security (an employee, their website, written material, etc.) □ From a family member or friend

			J 11			_	1 0			
		From Social Security (an	employee, their website, writ	ten mate	rial, et	c.)				
		From a family member or	friend							
		From an Internet search e	ngine or website other than S	ocial Sec	curity'	S				
		From online social media	(Facebook, Twitter, etc.)							
		From traditional media (n	ewspaper, magazine, TV or r	adio, etc	.)					
		From a doctor or other he	alth care professional, social	worker						
		From a nonprofit organization Palsy, ARC, etc.)	ation that serves the aged or p	eople wi	th disa	abilitie	es (Ur	nited C	Cerebra	al
		From an attorney or a paid	d professional consulting serv	vice (Alls	sup, Bi	inder 8	& Bin	der, e	tc.)	
		Somewhere else (employe	er, union, school, church, etc.	)						
2.	Did you	fill out the online applicati	on by yourself or was someon	ne else th	ere to	help y	you w	ith it?		
	Ma	rk <u>only ONE</u> answer.								
		Filled it out by myself	→ Please skip to <u>question</u>	<u>4</u> .						
		Someone else helped me	→ Please continue with qu	uestion 3	<u>.</u>					
3.	Who hel	ped you? Mark <u>only</u>	<u>ONE</u> answer.							
		Non-professional (family	member, friend, etc.)							
		Professional (attorney, so	cial worker, doctor, etc.)							
			e following aspects of your opply to you, please mark <u>No</u>			ng So	cial S	ecuri	ty's on	lline
Ma	ark [X] <u>O</u>	<u>NE</u> answer for every iten	n.	Excellent	Very Good	Good	Fair	Poor	Very Poor	Not Applicable
Wł	hen you d	ecided to file online								
	website									
5.	online a	<u>of pages</u> you went through pplication								
6.		nce of the online application in the state of the online in the information in the information in the state of the state o								

How well Social Security's website explained what information

and documents you needed to complete your online application

Mark [X] <u>ONE</u> answer for every item.	Excellent	Very Good	Good	Fair	Poor	Very Poor	Not Applicable
Completing the online application							
8. <u>Ease of answering</u> the questions on the online application							
9. <u>Helpfulness</u> of the explanations in the " <u>More Info</u> " links on the online application							
10. <u>Availability of help</u> from Social Security to complete the online application							
11. <u>Length of time</u> it took to complete the online application							
<ul> <li>12. About how long did it take you complete the online application?</li> <li>□ 15 minutes or less</li> <li>□ Over 15 and up to 30 minutes</li> <li>□ Over 30 and up to 45 minutes</li> </ul>	Mar						
☐ Over 45 and up to 1 hour							
☐ Over 1 hour and up to 2 hours							
☐ More than 2 hours							
Mark [X] <u>ONE</u> answer for every item.	Excellent	Very Good	Good	Fair	Poor	Very Poor	Not Applicable
Explanations on Social Security's website about							
13. What would happen after you submitted your online application							
14. Other information you needed to know about your benefits							
15. The <u>security</u> and <u>privacy</u> policies of the website							
Your overall rating							
16. <u>Overall opinion</u> of Social Security's online application							
Mark [X] <u>ONE</u> answer for every item.	Very	Likely	Somewnar	Not very	Likely	Not at all Likely	Not Applicabl
Your likelihood to							
17. Recommend Social Security's online application to others							
18. Use Social Security's website for your <u>future business</u> (request information, change your address, etc.)							
19. Use a handheld mobile device (Android, iPhone, Blackberry, etc.) to do business on Social Security's website							

Your need for special acco	mmodations					
5	with Social Security, in person, on the telep commodations because of a medical conditi		online, d	o you nee	ed them t	0
Mark [X] only ONE	answer.					
☐ Yes <b>(Answer</b>	question 21 and tell us what special acco	mmodati	ions you	need in	question	22.)
□ No <b>(Skip to</b> g	question 22.)					
Mark [X] <u>only ONE</u> answ	er.	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
21. How satisfied are you w need for special accom	rith how well Social Security meets your modations?					
22. Please use this space to explain any of your ans	provide any comments you may have abouswers.	ıt Social	Security'	s online	applicatio	on or to
	OMB Control Number 0960-052	.6				

Please answer the following questions to give us your opinion of the change of address or direct deposit service you recently used on Social Security's website.

# **MARKING INSTRUCTIONS Correct Marking Example:**

•		_	en or a number 2 h ink that soaks t	pencil. hrough the paper.	•	Make no stray marks. Keep all entries within the boxes.
1.	How di	d you hear al	oout the change of	address or direct de	posit se	rvice on Social Security's website?
	Ma	ırk [X] <u>all</u> th	nat apply.			
		From Socia	l Security (an em	ployee, their website	e, writte	n material, etc.)
		From a fam	ily member or fri	end		
		From an In	ternet search engi	ne or website other t	han Soc	ial Security's
		From onlin	e social media (Fa	ncebook, Twitter, etc	c.)	
		From tradit	ional media (news	spaper, magazine, T	V or rad	io, etc.)
		From a ban	k or financial inst	itution		
		Somewhere	e else (employer, s	school, church, etc.)		
22.		complete the help you?	online request fo <b>Mark [X] <u>only</u></b>		ss or dire	ect deposit by yourself or was someone else
		Completed	it by myself	→ Please skip to	<u>questi</u>	on 4.
		Someone el	lse helped me	→ Please contin	ue with	question 3.
23.	Who hel	ped you?	Mark [X] <u>only</u>	ONE answer.		
		Non-profes	sional (family me	mber, friend, etc.)		
		Professiona	ıl (bank employee	, attorney, social wo	rker, etc	2.)
24.	change account	of address or for the first	direct deposit ser	•	e. To re	ne and password) in order to use the port your change, did you create an online created earlier?
		I created an	online account fo	or the first time	→ Plea	se continue with <u>question 5</u> .
		I used an o	nline account I cre	eated earlier	→ Plea	se skip to <u>question 6</u> .

Please use the scale shown to rate the following aspects of your change of address or direct deposit service. If a question does not Applicable.	-		_			y's on	line
Mark [X] <u>ONE</u> answer for every item.	Excellent	Very Good	Good	Fair	Poor	Very Poor	Not Annitockie
When you decided to report your change online							
25. <u>Ease of creating an online account</u> to use Social Security's change of address or direct deposit service							
26. <u>Ease of finding</u> the change of address or direct deposit service on Social Security's website							
27. <u>Number of pages</u> you went through <u>before</u> you could start the change of address or direct deposit report							
28. <u>Appearance</u> of the online <u>pages</u> (amount of information, how the information is arranged, etc.)							
29. How well Social Security's website explained what information you needed to complete your report							
Completing the online report							
30. <u>Ease of answering</u> the questions for your change of address or direct deposit report							
31. <u>Helpfulness</u> of the <u>explanations</u> and <u>examples</u> about how to complete your report							
32. <u>Availability of help</u> from Social Security to complete your report							
33. <u>Length of time</u> it took to complete your report							
34. About how long did it take you to complete your change of addr <b>Mark</b> [X] <u>only ONE</u> answer.	ess or (	direct d	eposi	t repoi	t online	?	
☐ 10 minutes or less							
$\square$ Over 10 and up to 20 minutes							
☐ More than 20 minutes							
Mark [X] <u>ONE</u> answer for every item.	cellent	ry P	po	۲.	)r	ry Poor	 

Mark [X] <u>ONE</u> answer for every item.	Excellent	Very	Good	Fair	Poor	Very Poor	Not
Information from Social Security							
35. Confirming that they <u>received</u> your report							
36. Explaining how they will <u>process</u> your report							
37. Explaining the <u>security</u> and <u>privacy</u> policies of the website							

Mark [X] only <u>ONE</u> answer.	Excellent	Very Cond	Good	Fair	Poor	Very Poor	Not
Your overall rating							
38. <u>Overall opinion</u> of Social Security's online change of address or direct deposit service							
Mark [X] <u>ONE</u> answer for every item.	Very Likely	Somewhat	Likely	Not very Likely	Not at all	Likely	Not Applicabl
Your likelihood to							
39. <u>Recommend</u> Social Security's website to others				]			
40. Use Social Security's website for your <u>future business</u> (request information, report a change, etc.)							
41. Use a handheld mobile device (Android, iPhone, Blackberry, etc.) to do business on Social Security's website							
Your need for special accommodations							
42. When you do business with Social Security, in person, on the teleprovide any special accommodations because of a medical cond	-			-			
☐ Yes (Answer question 23 and tell us what special acc				-			
□ No <b>(Skip to question 24.)</b>			J		-		,
Mark [X] only ONE answer.	Very	Satisfied	Somewnat Satisfied	Somewhat	Dissansned Verv	Dissatisfied	Not Applicable
43. How satisfied are you with how well Social Security meets your need for special accommodations?					[		
44. Please use this space to provide any comments you may have about address or direct deposit service or to explain any of your answer.		ial Sec	urity'	's onlir	ne chan	ge of	
OMB Control Number 0960-0	0526			]			

Please answer the following questions to give us your opinion of the online Disability Report you recently completed on Social Security's website for an application for disability benefits or request for an appeal.

# **MARKING INSTRUCTIONS Correct Marking Example:**

Use blue or black pen or a number 2 pencil.  Do not use pens with ink that soaks through the paper.	•	Make n Keep al			the bo	xes.	
How did you hear about completing the Disability Report of	nline?	Mark <u>al</u>	<u>l</u> that a	pply.			
☐ From Social Security (an employee, their website,	written	material,	etc.)				
$\Box$ From a family member or friend							
$\Box$ From an Internet search engine or website other th	an Soci	al Securit	y's				
☐ From online social media (Facebook, Twitter, etc.)							
$\square$ From traditional media (newspaper, magazine, TV	or radi	o, etc.)					
$\Box$ From a doctor or other health care professional, so	cial wo	rker					
☐ From a nonprofit organization that serves the aged Palsy, ARC, etc.)	or peo	ple with d	isabilit	ies (Uni	ited Cei	ebral	
$\Box$ From an attorney or a paid professional consulting	service	e (Allsup,	Binder	& Bind	ler, etc.	)	
☐ Somewhere else (employer, union, school, church,	etc.)						
Did you fill out the online Disability Report by yourself or $\boldsymbol{v}$	as son	ieone else	there t	o help y	ou witl	ı it?	
Mark <u>only ONE</u> answer.							
☐ Filled it out by myself							
☐ Someone else helped me							
ease use the scale shown to rate the following aspects of yes sability Report. If a question <u>does not</u> apply to you, pleas	_		_		curity'	s onlin	ie
	_	K <u>Not Ap</u> j	_		Poor recurity	Very Poor	
sability Report. If a question <u>does not</u> apply to you, pleas	e marl	k <u>Not Ap</u>	plicable	<u>2</u> .			Not Annlicable
sability Report. If a question <u>does not</u> apply to you, pleas ark [X] <u>ONE</u> answer for every item.	e marl	k <u>Not Ap</u>	plicable	<u>2</u> .			
sability Report. If a question does not apply to you, pleas  ark [X] ONE answer for every item.  arting the online Disability Report  Ease of finding the online Disability Report on Social	e marl	Very Good	plicable P005	Fair	Poor	Very Poor	Not Annlicable
sability Report. If a question does not apply to you, please ark [X] ONE answer for every item.  The string the online Disability Report  Ease of finding the online Disability Report on Social Security's website  Number of pages you went through before you could start	Excellent	Not App	Poog	Fair	Poor	☐ Very Poor	Not Annlicable
ark [X] ONE answer for every item.  The string the online Disability Report  Ease of finding the online Disability Report on Social Security's website  Number of pages you went through before you could start the online Disability Report  How well Social Security's website explained how the online	Excellent	Not App	poog	Fair	Poor	□ □ Very Poor	
ark [X] ONE answer for every item.  Ease of finding the online Disability Report  Ease of finding the online Disability Report on Social Security's website  Number of pages you went through before you could start the online Disability Report  How well Social Security's website explained how the online Disability Report works  How well Social Security's website explained what information you needed to complete the online Disability	e marl	Not App	policable  Poocy	Eair -			Not Anolicable
	How did you hear about completing the Disability Report of From Social Security (an employee, their website, From a family member or friend  From an Internet search engine or website other that From online social media (Facebook, Twitter, etc.)  From traditional media (newspaper, magazine, TV)  From a doctor or other health care professional, social From a nonprofit organization that serves the aged Palsy, ARC, etc.)  From an attorney or a paid professional consulting Somewhere else (employer, union, school, church, Did you fill out the online Disability Report by yourself or with Mark only ONE answer.  Filled it out by myself	How did you hear about completing the Disability Report online?  From Social Security (an employee, their website, written from a family member or friend From an Internet search engine or website other than Social From online social media (Facebook, Twitter, etc.)  From traditional media (newspaper, magazine, TV or radial From a doctor or other health care professional, social wo From a nonprofit organization that serves the aged or people Palsy, ARC, etc.)  From an attorney or a paid professional consulting services Somewhere else (employer, union, school, church, etc.)  Did you fill out the online Disability Report by yourself or was som Mark only ONE answer.  Filled it out by myself	How did you hear about completing the Disability Report online? Mark al  From Social Security (an employee, their website, written material,  From a family member or friend  From an Internet search engine or website other than Social Securit  From online social media (Facebook, Twitter, etc.)  From traditional media (newspaper, magazine, TV or radio, etc.)  From a doctor or other health care professional, social worker  From a nonprofit organization that serves the aged or people with depalsy, ARC, etc.)  From an attorney or a paid professional consulting service (Allsup,  Somewhere else (employer, union, school, church, etc.)  Did you fill out the online Disability Report by yourself or was someone else Mark only ONE answer.  Filled it out by myself	How did you hear about completing the Disability Report online? Mark all that a     From Social Security (an employee, their website, written material, etc.)     From a family member or friend     From an Internet search engine or website other than Social Security's     From online social media (Facebook, Twitter, etc.)     From traditional media (newspaper, magazine, TV or radio, etc.)     From a doctor or other health care professional, social worker     From a nonprofit organization that serves the aged or people with disability Palsy, ARC, etc.)     From an attorney or a paid professional consulting service (Allsup, Binder     Somewhere else (employer, union, school, church, etc.)     Did you fill out the online Disability Report by yourself or was someone else there to     Mark only ONE answer.     Filled it out by myself	How did you hear about completing the Disability Report online? Mark all that apply.  From Social Security (an employee, their website, written material, etc.)  From a family member or friend  From an Internet search engine or website other than Social Security's  From online social media (Facebook, Twitter, etc.)  From traditional media (newspaper, magazine, TV or radio, etc.)  From a doctor or other health care professional, social worker  From a nonprofit organization that serves the aged or people with disabilities (University, ARC, etc.)  From an attorney or a paid professional consulting service (Allsup, Binder & Binder)  Somewhere else (employer, union, school, church, etc.)  Did you fill out the online Disability Report by yourself or was someone else there to help yourself or was someone else there to help yourself it out by myself	How did you hear about completing the Disability Report online? Mark all that apply.  From Social Security (an employee, their website, written material, etc.)  From a family member or friend  From an Internet search engine or website other than Social Security's  From online social media (Facebook, Twitter, etc.)  From traditional media (newspaper, magazine, TV or radio, etc.)  From a doctor or other health care professional, social worker  From a nonprofit organization that serves the aged or people with disabilities (United Cerpalsy, ARC, etc.)  From an attorney or a paid professional consulting service (Allsup, Binder & Binder, etc.)  Somewhere else (employer, union, school, church, etc.)  Did you fill out the online Disability Report by yourself or was someone else there to help you with Mark only ONE answer.  Filled it out by myself	How did you hear about completing the Disability Report online? Mark all that apply.  From Social Security (an employee, their website, written material, etc.)  From a family member or friend  From an Internet search engine or website other than Social Security's  From online social media (Facebook, Twitter, etc.)  From traditional media (newspaper, magazine, TV or radio, etc.)  From a doctor or other health care professional, social worker  From a nonprofit organization that serves the aged or people with disabilities (United Cerebral Palsy, ARC, etc.)  From an attorney or a paid professional consulting service (Allsup, Binder & Binder, etc.)  Somewhere else (employer, union, school, church, etc.)  Did you fill out the online Disability Report by yourself or was someone else there to help you with it?  Mark only ONE answer.  Filled it out by myself

51. Did you complete the online Disability Report in one or n	nore than o	ne sittii	ng? <b>N</b>	1ark <u>on</u>	ly ONE	E answ	er.
☐ One sitting → Please skip to qu	estion 10.						
☐ More than one sitting → Please continue v	with <u>quest</u>	<u>ion 9.</u>					
Mark [X] <u>ONE</u> answer for every item.	Excellent	Very Good	Good	Fair	Poor	Very Poor	Not Applicable
52. <u>Ease of getting back</u> to the online Disability Report you started earlier							
53. <u>Length of time</u> it took to complete the online Disability Report							
54. About how long did it take you complete the online Disable 1 hour or less  ☐ Over 1 hour and up to 2 hours  ☐ Over 2 hours and up to 3 hours  ☐ Over 3 hours	oility Repo	rt? <b>M</b> a	ark <u>onl</u>	y ONE	answer	•	
Mark [X] <u>ONE</u> answer for every item.	Excellent	Very Good	Good	Fair	Poor	Very Poor	Not Applicable
55. <u>Ease of understanding</u> the questions on the online Disability Report							
56. <u>Ease of providing</u> the information requested on the online Disability Report							
57. <u>Helpfulness</u> of the examples and explanations in the links on the online Disability Report							
58. <u>Availability of help</u> from Social Security to complete the online Disability Report							
Mark [X] <u>ONE</u> answer for every item.	Excellent	Very Good	Good	Fair	Poor	Very Poor	Not Applicable
Explanations on Social Security's website about							
59. What would happen <u>after you submitted</u> the online Disability Report							
60. The <u>security</u> and <u>privacy</u> policies of the website							
<ul><li>Your overall rating</li><li>61. Overall opinion of Social Security's online Disability Report</li></ul>							

Mark [X] <u>ONE</u> answer for every item.	Very Likely	Somewhat Likely	Not very Likely	Not at all Likely	Not Applicabl
Your likelihood to					
62. Recommend Social Security's website to others					
63. Use Social Security's website for <u>future business</u> (look for information, etc.)					
64. Use a handheld mobile device (Android, iPhone, Blackberry, etc.) to do business on Social Security's website					
Your need for special accommodations					
65. When you do business with Social Security, in person, on the temprovide any special accommodations because of a medical cond ☐ Yes (Answer question 23 and tell us what special accommodations because of a medical cond ☐ No (Skip to question 24.)	dition? <b>N</b>	Iark [X]	only ON	E answer	1.
Mark [X] <u>only ONE</u> answer.	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
66. How satisfied are you with how well Social Security meets your need for special accommodations?					
24. Please use this space to provide any comments you may have a Report or to explain any of your answers.	bout Socia	l Security	's online	Disabilit	y

Social Security's records show that you recently used Social Security's website to:

- obtain a <u>proof of income</u> letter (verify your payment amount, payment date, etc.), <u>OR</u> request a replacement <u>SSA-1099</u> (statement of total benefits paid for the prior year), <u>OR</u> request a replacement <u>Medicare card</u>.

Please answer the following questions to give us your opinion of the online service you used.

## 

		Correct Marking Example:	¤
		e or black pen or a number 2 pencil. use pens with ink that soaks through the paper. •	Make no stray marks. Keep all entries within the boxes.
1. F	How die	d you hear about the service on Social Security's website?	Mark [X] <u>all</u> that apply.
		From Social Security (an employee, their website, writte	n material, etc.)
		From a family member or friend	
		From an Internet search engine or website other than Society	cial Security's
		From a doctor, pharmacist or other health care profession	nal, social worker
		From a nonprofit organization that serves the aged or per Palsy, etc.)	ople with disabilities (United Cerebral
		From traditional media (newspaper, magazine, TV or rad	lio, etc.)
		From online social media (Facebook, Twitter, etc.)	
		Somewhere else (accountant, school, church, etc.)	
67. D	-	complete the online request by yourself or was someone or was ark [X] only ONE answer.	else there to help you?
		Completed it by myself → Please skip to questi	on 4.
		Someone else helped me → Please continue with	
68. W	/ho hel	ped you? Mark [X] only ONE answer.	
		Non-professional (family member, friend, etc.)	
		Professional (accountant, social worker, etc.)	
	I	IF YOU REQUESTED A <u>PROOF OF INCOME</u> LETT <u>ALL OTHERS</u> SKIP TO <u>QUES</u>	
0	of incon irst tim	ecurity requires that you have an online account (a userna me letter on their website. To get your proof of income le se or did you use an online account that you created earlier	tter, did you create an online account for the
	Ma	ark [X] <u>only ONE</u> answer.	
			ase continue with <u>question 5</u> .
		I used an online account I created earlier → Ple	ase skip to <u>question 6</u> .

Please use the scale shown to rate the following aspects of your service. If a question <u>does not</u> apply to you, please mark <u>Not A</u>	_		ing S	ocial	Securit	y's on	line
Mark [X] <u>ONE</u> answer for every item.	Excellent	Very Good	Good	Fair	Poor	Very Poor	Not
When you decided to make your request online							
70. Ease of creating an online account to use Social Security's online service							
71. Ease of finding the service on Social Security's website							
72. <u>Number of pages</u> you went through <u>before</u> you could start the request							
73. <u>Appearance</u> of the online <u>pages</u> (amount of information, how the information is arranged, etc.)							
Completing the online request							
74. Ease of filling out your request							
75. <u>Helpfulness</u> of the <u>explanations</u> about how to complete your request							
76. Length of time it took to complete your request online							
77. How long did it take you to fill out your request? Mark [X   5 minutes or less  Over 5 and up to 10 minutes  More than 10 minutes	] <u>only</u>	<u>ONE</u> aı	nswe	r.			
<ul><li>□ 5 minutes or less</li><li>□ Over 5 and up to 10 minutes</li></ul>	Excellent Excellent	Very رکممط	Pood	r. Fair	Poor	Very Poor	Not
☐ 5 minutes or less ☐ Over 5 and up to 10 minutes ☐ More than 10 minutes	lent		<b></b>		Poor		ž
☐ 5 minutes or less ☐ Over 5 and up to 10 minutes ☐ More than 10 minutes  Mark [X] ONE answer for every item.	lent		<b></b>		Poor		ž
☐ 5 minutes or less ☐ Over 5 and up to 10 minutes ☐ More than 10 minutes  Mark [X] ONE answer for every item.  Online explanations from Social Security	lent	Very	<b></b>				Not
☐ 5 minutes or less ☐ Over 5 and up to 10 minutes ☐ More than 10 minutes  Mark [X] ONE answer for every item.  Online explanations from Social Security  78. Confirming that they received your request	lent	Uery	<b></b>				Not
☐ 5 minutes or less ☐ Over 5 and up to 10 minutes ☐ More than 10 minutes  Mark [X] ONE answer for every item.  Online explanations from Social Security  78. Confirming that they received your request  79. Explaining how they will process your request		□ □ Very	<b></b>				Not
☐ 5 minutes or less ☐ Over 5 and up to 10 minutes ☐ More than 10 minutes  Mark [X] ONE answer for every item.  Online explanations from Social Security  78. Confirming that they received your request  79. Explaining how they will process your request  80. Explaining the security and privacy policies of the website  Wait for the information you requested  81. Length of time it took to receive the information you			<b></b>				Not
☐ 5 minutes or less ☐ Over 5 and up to 10 minutes ☐ More than 10 minutes  Mark [X] ONE answer for every item.  Online explanations from Social Security  78. Confirming that they received your request  79. Explaining how they will process your request  80. Explaining the security and privacy policies of the website  Wait for the information you requested  81. Length of time it took to receive the information you requested in the mail			<b></b>				Not

Mark [X] <u>ONE</u> answer for every item.	Very Likely	Somewhat Likely	Not very Likely	Not at all Likely	Not Applicabl
Your likelihood to					
83. <u>Recommend</u> Social Security's website to others					
84. Use Social Security's website for your <u>future business</u> (request other information, report a change, etc.)					
85. Use a handheld mobile device ((Android, iPhone, Blackberry, etc.) to do business on Social Security's website					
Your need for special accommodations					
86. When you do business with Social Security, in person, on the tell provide any special accommodations because of a medical conduction.   Yes (Answer question 22 and tell us what special accommodations)	lition? I	Mark [X]	only ON	E answei	r <b>.</b>
□ No <b>(Skip to <u>question 23</u>.)</b>					
Mark [X] <u>only ONE</u> answer.	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Applicable
87. How satisfied are you with how well Social Security meets your need for special accommodations?					
23. Please use this space to provide any comments you may have all explain any of your answers.	bout Soci	al Security	y's online	service (	or to