

Questionnaire

What is your age?

- 18-25
- 26-35
- 36-50
- 51-60
- 61+

What is your education level?

- Not a high school graduate
- High school graduate or equivalent
- Some college or associates degree
- Bachelor's degree
- Graduate or professional degree

How many hours do you spend on the Internet per week?

- 0
- 1 to 2
- 3 to 10
- 11 to 25
- Over 25

How often have you used USCIS.gov in the past year?

- Never
- Rarely (1-6 times/year)
- Occasionally (1-2 times/month)
- Regularly (1-2 times/week)
- Often (1-2 times/day)

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Are you a:

- USCIS Employee
- AILA Representative
- CBO Representative
- Local or State Government Representative
- Federal Government Representative
- USCIS Applicant
- Other

From what sources do you most often get your immigration information? (List in order.)

- No. 1 _____
- No. 2 _____
- No. 3 _____
- No. 4 _____
- No. 5 _____

1. What information do you most often seek from USCIS?

Questionnaire (Cont'd)

2. How do you currently find what you are looking for on the USCIS.gov site? (i.e., search engines, homepage navigation, following links provided by an external source)

3. What is not on our current Web site that should be?

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4. What type of improvements would you like to see on the Web site?

5. What type of things would you like to see on the homepage in particular?