Internal Policy Review Survey for Stakeholders (printable version)

Introduction

USCIS is conducting a top-to-bottom review of all agency guidance and policy memoranda. Please inform us of your thoughts on the areas of USCIS policy and guidance that should be reviewed. Your opinion will assist us in serving you with the highest level of efficiency, transparency, consistency, and integrity.

We will consider your feedback in determining the priorities for our review of USCIS guidance and policy. This questionnaire is not intended to address statutory changes to immigration law. Your responses are voluntary and will be kept confidential. We will not share them with persons other than those working on this survey, and only aggregate information from respondents will be used or published.

Directions

Please complete the questions as follows:

- 1. Under each category, please use the drop-down menus to rank your first, second, and third priority in that issue area.
- 2. If you are not familiar with the area of policy addressed by a specific question, or you have no opinion, please indicate that by selecting "N/A" in the drop-down menu.
- 3. While we put together a broad list, if a policy of interest to you is not listed, please select "other" in the drop-down box and elaborate in the comment section.
- 4. Please feel free to use the comment box to inform us of policies you do not wish to be changed, or specific changes to selected policy for which you would advocate.

Questions

1. Which role(s) would you identify yourself as having with relation to immigration policy?

| Advocate |
|--|
| Employee Using an Immigrant or Non-immigrant |
| Visa |
| Employer of Immigrant and Non-immigrant Visa |
| Holders |
| Law Enforcement |
| Practitioner of Immigration Law |
| Other (please indicate below) |
| |

| 2. | Organization (op | tional): | |
|-----------|-------------------|----------|--|
| 3. | Title (optional): | | |

4. In what areas of immigration policy do you work or have the most experience? (*respondents will be able to select multiple areas of specialty*)

| Admissibility and Waivers |
|---------------------------------|
| Citizenship and Naturalization |
| Customer Service |
| Employment, Travel and Identity |
| Documentation |
| Employment-Based Immigration |
| Family-Based Immigration |
| Fee Issues |

| Fraud | |
|---------------------|--|
| Humanitarian Relief | |

For Questions 5-12, participants are asked to select their first, second, and third priority for review in each question using a drop-down box. There will be an "other" option in each drop-down box and a comment box if survey participants do not see the issue they want reviewed.

5. Which employment-based immigration or non-immigrant visa issues do you think USCIS should review first? **Note: This category includes non-immigrant as well as immigrant visas.

| A and G Visas – Diplomatic and International Organization Personnel |
|---|
| Adjustment of Status |
| B Visas – Temporary Visitors for Business or Pleasure |
| E-1 and E-2 Visas – Treaty Traders & Investors |
| EB-1 and EB-2 Visas – Priority Workers, Professionals and Holders of Advanced |
| Degrees |
| EB-3 Visas – Skilled Workers & Professionals |
| EB-4 Visas – Certain Special Immigrants |
| EB-5 Visas – Employment Creation |
| F, M, J and Q Visas – Students & Exchange Visitors |
| General Employment-Based Issues |
| H-1B Visas – Specialty Occupations |
| H-1C Visas - Nurses |
| H-2A Visas – Agricultural Temporary Workers |
| H-2B Visas – non-Agricultural Temporary Workers |
| L Visas – Intra-company Transferees |
| O-1 and P Visas – Athletes, Entertainers & Accompanying Workers |
| R Visas – Religious Workers |
| S Visas – Aid to Law Enforcement |
| Other |
| N/A |

6. Which family-based-immigration issues do you think USCIS should review first?

| General Family-Based Issues |
|---|
| Adam Walsh Child Protection and Safety Act |
| Child Status Protection Act (CSPA) |
| Family-Based Adjustment of Status |
| International Marriage Broker Regulation ACT (IMBRA) |
| K Visas – Fiancés, Fiancées, Child or Spouse of U.S. |
| Citicana |
| Citizens |
| Removal of conditional residence |
| |
| Removal of conditional residence |
| Removal of conditional residence V Visas – Spouses or Children of Legal Permanent |

7. Which citizenship and naturalization issues do you think USCIS should review first?

| Certificates of Naturalization / Citizenship |
|--|
| Disability Exceptions & Accommodations |
| Military Naturalization |
| N-400 Examinations & Oath of Allegiance |
| Naturalization—General Requirements |
| Posthumous Citizenship |
| Revocation of Naturalization / Cancellation of |
| Certificates |
| Spouses and Children of U.S. Citizens |
| Other |
| N/A |

8. Which humanitarian relief issues do you think USCIS should review first?

| General Humanitarian Issues |
|--|
| Affirmative Asylum |
| Battered spouse waiver |
| Credible and Reasonable Fear Asylum Pre- |
| Screening |
| Humanitarian Parole |
| Inter-country Adoptions |
| Refugee and Asylee Adjustment of Status |
| Refugee Processing |
| Special Immigrant Juveniles |
| T Visas – for Victims of Human Trafficking |
| Temporary Protected Status |
| U Visas – for Victims of Criminal Activity |
| VAWA – Violence Against Women Act |
| Other |
| N/A |

9. Which admissibility or waiver issues do you think USCIS should review first?

| Consent to Reapply for Admission |
|--|
| Criminal and Related Issues |
| Health Issues, Medical Examinations, & Civil Surgeons |
| I-601 Waivers |
| Illegal Entry/Immigration Violators |
| Public Charge and Affidavit of Support |
| Security Issues |
| Unlawful Presence |
| Other Grounds of Inadmissibility (Labor Certification, Documentation, Citizenship, |
| Ineligibility, etc.) |
| Other Waivers |
| N/A |

10. Which employment, travel, and identity documentation issues do you think USCIS should review first? Employment Authorization

| Travel Documents |
|---------------------------------|
| Citizenship Certificates |
| Replacement of a Green Card |
| Replacement of a Naturalization |
| Certificate |
| Other |
| N/A |

11. Which fee and customer service issues do you think USCIS should review first?

| Applicant Support Centers |
|---|
| Customer Service Centers (customer service call |
| line) |
| Debt Management |
| Fee Refund |
| Fee Waivers |
| Immigration Service Officer Customer Service |
| InfoPass Appointments |
| Other |
| N/A |

| 12. Across all categories, which five issues do you think USO | CIS should review first? |
|---|--------------------------|
| A and G Visas – Diplomatic and International Organization | Personnel |
| Adam Walsh Child Protection and Safety Act | |
| Adjustment of Status | |
| Affirmative Asylum | |
| Applicant Support Centers | |
| B Visas – Temporary Visitors for Business or Pleasure | |
| Battered spouse waiver | |
| Certificates of Naturalization / Citizenship | |
| Child Status Protection Act (CSPA) | |
| Citizenship Certificates | |
| Consent to Reapply for Admission | |
| Credible and Reasonable Fear Asylum Pre-Screening | |
| Criminal and Related Issues | |
| Customer Service Centers (customer service call line) | |
| Debt Management | |
| Disability Exceptions & Accommodations | |
| E-1 and E-2 Visas – Treaty Traders & Investors | |
| EB-1 and EB-2 Visas – Priority Workers, Professionals and | Holders of Advanced |
| Degrees | |
| EB-3 Visas – Skilled Workers & Professionals | |
| EB-4 Visas – Certain Special Immigrants | |
| EB-5 Visas – Employment Creation | |
| Employment Authorization | |
| F, M, J and Q Visas – Students & Exchange Visitors | |
| Fee Refund | |

| Fee Waivers |
|--|
| General Employment-Based Issues |
| General Family-Based Issues |
| H-1B Visas – Specialty Occupations |
| H-1C Visas - Nurses |
| H-2A Visas – Agricultural Temporary Workers |
| H-2B Visas – non-Agricultural Temporary Workers |
| Health Issues, Medical Examinations, & Civil Surgeons |
| Humanitarian Parole |
| I-601 Waivers |
| Illegal Entry/Immigration Violators |
| Immigration Service Officer Customer Service |
| InfoPass Appointments |
| Inter-country Adoptions |
| International Marriage Broker Regulation ACT (IMBRA) |
| K Visas – Fiancés, Fiancées, Child or Spouse of U.S. Citizens |
| L Visas – Intra-company Transferees |
| Military Naturalization |
| N/A |
| N-400 Examinations & Oath of Allegiance |
| Naturalization—General Requirements |
| O-1 and P Visas – Athletes, Entertainers & Accompanying Workers |
| Other |
| Other Grounds of Inadmissibility (Labor Certification, Documentation, Citizenship, |
| Ineligibility, etc.) |
| Posthumous Citizenship |
| Public Charge and Affidavit of Support |
| R Visas – Religious Workers |
| Refugee and Asylee Adjustment of Status |
| Refugee Processing |
| Removal of conditional residence |
| Replacement of a Green Card |
| Replacement of a Naturalization Certificate |
| Revocation of Naturalization / Cancellation of Certificates |
| S Visas – Aid to Law Enforcement |
| Security Issues |
| Special Immigrant Juveniles |
| Spouses and Children of U.S. Citizens |
| T Visas – for Victims of Human Trafficking |
| Temporary Protected Status |
| Travel Documents |
| U Visas – for Victims of Criminal Activity |
| Unlawful Presence |
| V Visas – Spouses or Children of Legal Permanent Residents |
| * |
| VAWA – Violence Against Women Act |

Thank You

Thank you very much for your participation in this USCIS policy review. We appreciate and value your time and input.