

Customer Survey Listing
FY 2006, 2007 and 2008

| Subagency | EDICS Tracking Number | OMB Number | | | Responses | Burden | Title |
|----------------|-----------------------|------------|------|----|-----------|--------|--|
| FY 2006 | | | | | | | |
| OVAE | 2969 | 1800 | 0011 | 58 | 3,000 | 750 | Customer Satisfaction Survey: Community Partnerships for Adult Learning (CPAL) Website Customer Survey (KI) |
| FBCI | 2977 | 1800 | 0011 | 59 | 500 | 50 | Customer Satisfaction Survey - Workshop Evaluation Form |
| OSERS | 2978 | 1800 | 0011 | 60 | 1,000 | 7 | ICDR Focus Groups (SC) |
| IES/NCES | 2984 | 1800 | 0011 | 61 | 15,000 | 188 | NCES 2006 Customer Survey (KI) |
| OESE | 3014 | 1800 | 0011 | 62 | 3,588 | 442 | CCSRI Customer Survey (KA) |
| OSDFS | 3023 | 1800 | 0011 | 63 | 300 | 15 | Customer Satisfaction Survey - Higher Ed Center Web Site (KA) |
| OIE | 3035 | 1800 | 0011 | 64 | 385 | 32 | Customer Satisfaction Survey - OIE Feedback Form(KA) |
| NIFL | 3036 | 1800 | 0011 | 65 | 90 | 38 | Customer Satisfaction Survey - NIFL Bridges to Practice Perception and Satisfaction Survey for Trainers (KA) |
| NIFL | 3037 | 1800 | 0011 | 66 | 90 | 35 | Customer Satisfaction Survey - NIFL Bridges to Practice Training Participants' Perception and Satisfaction Survey (KA) |
| FSA | 3074 | 1800 | 0011 | 67 | 1,500 | 125 | FAFSA on the Web Worksheet Customer Satisfaction Survey (SC) |
| OSDFS | 3080 | 1800 | 0011 | 68 | 100 | 17 | Customer Satisfaction Survey - Violence Prevention Training (KA) |
| OCO | 3127 | 1800 | 0011 | 69 | 1,801 | 60 | Answer.Ed.Gov Cutomer Survey (KA)* |
| OCFO | 3137 | 1800 | 0011 | 70 | 548 | 137 | Grantee Satisfaction Survey (KA)* |
| OPEPD | 3143 | 1800 | 0011 | 71 | 548 | 137 | Office of Educational Technology Community Needs and Satisfaction Survey and Related Focus Group |

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| IES | 3148 | 1800 | 0011 | 72 | 56 | 9 | IES Chief State School Officers Customer Satisfaction Survey (KA)* |
| FY 2006 Totals | | | | | 28,506 | 2,042 | |
| FY 2007 | | | | | | | |
| OPEPD | 3265 | 1800 | 0011 | 78 | 18 | 3 | Customer Satisfaction Survey: EDEN Perot Team Support (KA) |
| OPEPD | 3266 | 1800 | 0011 | 79 | 38 | 6 | Customer Satisfaction Survey: EDEN Partner Support Center (KA) |
| OSDFS | 3267 | 1800 | 0011 | 80 | 120 | 60 | Higher Education Center - Customer Satisfaction Survey (Clients and Non-Clients) (KA) |
| OVAE | 3278 | 1800 | 0011 | 81 | 60 | 60 | Re-engaging Out-of-School Youth Focus Group Survey (KA) |
| OESE | 3291 | 1800 | 0011 | 82 | 188 | 22 | Equity Assistance Centers Program Client Survey (KA)* |
| OSERS | 3292 | 1800 | 0011 | 83 | 69 | 12 | Customer Satisfaction Survey regarding the FY 2007 Monitoring of Vocational Rehabilitation Agencies (KM) |
| OSDFS | 3313 | 1800 | 0011 | 84 | 350 | 60 | Higher Education Center for Alcohol and Other Drug Abuse and Violence Prevention (SC) |
| OESE | 3319 | 1800 | 0011 | 85 | 56 | 25 | Customer Satisfaction Survey - Meeting (KM) |
| NFIL | 3343 | 1800 | 0011 | 86 | 625 | 156 | LINCS Needs Assessment Survey (KA) |
| OESE/OME | 3366 | 1800 | 0011 | 87 | 49 | 12 | Office of Migrant Education Customer (Grantee) Satisfaction Survey (SC) |
| OCO | 3355 | 1800 | 0011 | 88 | 36,875 | 6,121 | Customer Service Feedback Form for Events, Conferences, Meetings, Publications and Written Material (KM) |
| IES | 3382 | 1800 | 0011 | 89 | 3,000 | 500 | What Works Clearinghouse (WWC) Customer Survey (KA)* |
| OCFO | 3383 | 1800 | 0011 | 90 | 548 | 137 | Grantee Satisfaction Survey 2007 (KM) |
| OCO | 3451 | 1800 | 0011 | 91 | 2,000 | 133 | FREE Online Survey (KA)* |

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| OESE | 3455 | 1800 | 0011 | 92 | 140 | 26 | Peer-to-Peer Network Satisfaction Survey |
| NCES | 3458 | 1800 | 0011 | 93 | 7,000 | 2,334 | Input to Postsecondary Classification of Instructional Programs (KA) |
| OESE/OME | 3471 | 1800 | 0011 | 94 | 1,000 | 33 | MSIX Training Customer Survey (KA) |
| OSDFS | 3484 | 1800 | 0011 | 95 | 450 | 75 | Safe and Drug-Free Schools Project Directors' Meeting Customer Satisfaction Survey (SC) |
| FY 2007 Totals | | | | | 52,586 | 9,775 | |
| FY 2008 | | | | | | | |
| OESE/OME | 3493 | 1800 | 0011 | 96 | 600 | 242 | Office Of Migrant Education Identification and Recruitment Forum Customer Satisfaction Surveys (KA) |
| OESE/OME | 3494 | 1800 | 0011 | 97 | 50 | 13 | Office Of Migrant Education Coordinators Meeting Customer Satisfaction Surveys (KI) |
| OME | 3525 | 1800 | 0011 | 98 | 90 | 23 | Migrant Education Resource Center (MERC) Customer Survey/Evaluation (KA) |
| IES/NCER | 3532 | 1800 | 0011 | 99 | 230 | 58 | Pre- and Postdoctoral Fellowship Customer Satisfaction Survey (KA)* |
| OESE/OME | 3561 | 1800 | 0011 | 100 | 600 | 242 | Office Of Migrant Education Migrant Education Resource Center Peer-to-Peer Network, Training and Technical Assistance Customer Satisfaction Surveys |
| OPEPD | 3588 | 1800 | 0011 | 102 | 49 | 8 | EDEN Partner Support Center Customer Satisfaction Surveys (KA)* |
| OPEPD | 3614 | 1800 | 0011 | 103 | 125 | 21 | Regional Summit on Innovations and Education Evaluation (KA)* |
| OESE/OME | 3625 | 1800 | 0011 | 105 | 360 | 120 | Office Of Migrant Education 2007 ID&R Forum Impact Survey (KA) |

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| OSDFS | 3632 | 1800 | 0011 | 106 | 140 | 35 | Higher Education Center for Alcohol and Other Drug Abuse and Violence Prevention Draft Survey on Center Training (KM) |
| OESE/OME | 3648 | 1800 | 0011 | 107 | 9,800 | 2,450 | MSIX User Survey (KA)* |
| OESE/OME | 3246 | 1800 | 0011 | 77 | 98 | 25 | Grantee Satisfaction Survey, Migrant Education Resource Center Peer-to-Peer Network (KM/JH) |
| FY 2008 Totals | | | | | 12,142 | 3,237 | |
| | | | | | <u>7,593</u> | <u>861</u> | |
| | | | | | 19,735 | 4,098 | Grand Total for FY 2008 (includes continued surveys) |

* = identifies surveys that are continued.

Customer Survey Listing
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| Principal Office Contact | Date Assigned |
|----------------------------------|---------------|
| Jennifer Brianas | 1/5/2006 |
| Harrison Clark | 1/24/2006 |
| | 1/25/2006 |
| Edith McArthur | 2/7/2006 |
| Margaret McNeely/Sheila Sjolseth | 3/28/2006 |
| Richard Lucey, Jr. | 4/6/2006 |
| Tara Ramsey | 4/10/2006 |
| Lynn Reddy | 4/14/2006 |
| Lynn Reddy | 4/14/2006 |
| Judy A. Craig | 5/4/2006 |
| Richard Lucey, Jr. | 5/8/2006 |
| Jim Mould | 6/1/2006 |
| Jeanne Nathanson | 6/6/2006 |
| Bernadette Adams Yates | 6/16/2006 |

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| Principal Office Contact | Date Assigned |
|--------------------------|---------------|
| Elizabeth Albro | 7/3/2006 |
| | |
| | |
| Brandon Scott | 1/17/2007 |
| Brandon Scott | 1/17/2007 |
| Rich Lucey | 1/19/2007 |
| Carolyn Lee | 2/5/2007 |
| Nancy Loy | 3/13/2007 |
| Carol Dobak | 3/14/2007 |
| Richard Lucey, Jr. | 4/11/2007 |
| Tara Ramsey | 4/18/2007 |
| Mary Jo Maralit | 5/14/2007 |
| Lori Ahmady | 5/22/2007 |
| | |
| Linda Cuffey | 6/5/2007 |
| Susan Sanchez | 6/6/2007 |
| Jeanne Nanthenson | 6/6/2007 |
| Peter Kickbrush | 8/23/2007 |

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| Principal Office Contact | Date Assigned |
|--------------------------|---------------|
| Tara Ramsey | 8/31/2007 |
| Edith K McArthur | 9/18/2007 |
| Jennifer K. Dozier | 9/19/2007 |
| Charlotte D. Gillespie | 9/24/2007 |
| | |
| Tara Ramsey | 10/1/2007 |
| Tara Ramsey | 10/1/2007 |
| Alejandra Vélez-Paschke | 11/6/2007 |
| Robin Harwood | 11/20/2007 |
| Tara Ramsey | 12/21/2007 |
| Pat Sherrill | 2/4/2008 |
| Harrison Clark | 2/11/2008 |
| Tara Ramsey | 2/19/2008 |

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| Principal Office Contact | Date Assigned |
|--------------------------|---------------|
| Rich Lucey | 2/28/2008 |
| Jennifer Dozier | 3/25/2008 |
| Tara Ramsey | 12/20/2008 |

