

## Ratings screenshot for GSA PRA

The Open Government Citizen Engagement ran officially from February 6 through March 19, 2010, although many of the websites launched through this effort are still live and running today. It allowed / allows the public to weigh in on their support for agency and public ideas, comments, suggestions, data sets, and the like, and allows agencies to engage with the public via Ratings, Rankings and Flaggings (see picture below). The goal is to allow the public to rate and rank open-ended, general questions, comments and suggestions. Tools that allow rating, ranking and flagging (for example, many blogs, ideation, challenge grant platforms, and other social media tools), can be used across government.

### Front Page / Idea Ratings Page

The screenshot displays the IdeaScale interface for GSA PRA. On the left, there is a sidebar with the text "Share Ideas for Other Agencies" and "Off-topic Comments", along with the IdeaScale logo. The main content area lists several ideas with their respective ratings and comments.

**Share Ideas for Other Agencies**  
**Off-topic Comments**

**PROPOSED BY IdeaScale**

P.S. To see my other Ideas, click on my name above the "thumbs up" symbol.

Comments (3) | Data Availability, Information Quality, Accountability...  
feedback, whistleblower, safe, culture, opengov, engagement, transparency, participation, status quo, collaboration, employee, fear, input, buckley

**I Agree**  
22  
**I Disagree**

**GSA should live webcast all meetings**  
jaorangemen

GSA should live webcast all meetings for proposed rule making and regulations where the public comment should take place. They should make these meetings available for on demand viewing and have the ability to have that content be indexed for video search. By doing this the public and stakeholders will be able to see the inner workings of the rule making process and make the content and proceedings transparent to the public. It will also use effectively use internet video technologies for transparency and government efficiencies.

Comments (3) | Data Availability, Information Quality, Accountability..., webcast

**I Agree**  
18  
**I Disagree**

**Consolidate ideas across all agencies by topic or service area**  
Erin Whaley

Instead of going to 10+ sites to view, comment on, and submit ideas for each agency it would be great if there were also a way to do so from one site, by topic or service area. This could also promote cross-agency collaboration where multiple agencies are invested in a specific service area.

Comments (2) | Tell Us How to Improve this Site...

**I Agree**  
13  
**I Disagree**

**Focus on the voice of the visitor...not "voice of squeaky wheel"**  
farris.khan

I wonder if we are listening to the voice of visitor or just the visit of the squeaky wheel. It is important to have a random intercept v. self select way to prevent this. A rigorous methodology should be implemented that is truly measuring agency audiences.

Comments (3) | New Ways of Doing Business, New Tools...

**I Agree**

**Standard tool of measurement**