

**Attachment 5**

Assessing Problem Areas in Referrals for Chronic Hematologic Malignancies and Developing  
Interventions to Address Them  
HSC-SPH-07-0187

**Patient Interview Phone Recruitment Script**

Hello, my name is \_\_\_\_\_. I am calling from the University of Texas M.D. Anderson Cancer Center to ask for your participation in a behavioral research study in which we are exploring patient and provider experiences with hematologic malignancies. Our goal is to improve the quality of care for patients. By talking with you about your experiences and ideas, we hope to gain valuable information that may help us develop an educational program for patients and health care providers. We are conducting interviews with patients and doctors to better understand their experiences with cancers of the blood (i.e., Multiple Myeloma, Chronic Lymphocytic Leukemia, Lymphoma, Chronic Myelogenous Leukemia, and Myelodysplastic Syndrome). We are specifically interested in your experience with being diagnosed with a cancer of the blood and your health care experience during this time. In order to compensate you for your time and the valuable information you provide, you will receive a \$30 American Express gift card.

Would you like to participate in this interview?

(If “Yes”): Great, Thank you. I would like to begin by reviewing the informed consent form and obtaining your consent to participate.

(If “No”): Is there a better time for me to call? (schedule appointment)

(For refusals): Thank you very much for your time.

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