

Form Approved  
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## Primary Care Staff Satisfaction Survey

Public reporting burden for this collection of information is estimated to average 15 minutes per response, the estimated time required to complete the survey. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: AHRQ Reports Clearance Officer Attention: PRA, Paperwork Reduction Project (0935-XXXX) AHRQ, 540 Gaither Road, Room # 5026, Rockville, MD 20850

# Professionals

- Creating a joyful work environment starts with a basic understanding of staff perceptions of the practice. All staff members should complete this survey. Use a tally sheet to summarize results.
- Ask all practice staff to complete the Staff Survey. Often you can distribute this survey to any professional who spends time in your practice. Set a deadline of one week and designate a place for the survey to be dropped off. You may have an organization-wide survey in place that you can use to replace this survey, but be sure it is CURRENT data, not months old, and that you are able to capture the data from all professionals specific to the Primary Care Practice workplace.

## Primary Care Staff Satisfaction Survey

1. I am treated with respect every day by everyone that works in this practice.

- Strongly Agree     Agree                       Disagree                       Strongly Disagree

2. I am given everything I need—tools, equipment, and encouragement—to make my work meaningful to my life.

- Strongly Agree     Agree                       Disagree                       Strongly Disagree

3. When I do good work, someone in this practice notices that I did it.

- Strongly Agree     Agree                       Disagree                       Strongly Disagree

4. How stressful would you say it is to work in this practice?

- Very stressful     Somewhat stressful     A little stressful     Not stressful

5. How easy is it to ask anyone a question about the way we care for patients?

- Very easy             Easy                       Difficult                       Very difficult

6. How would you rate other people's morale and their attitudes about working here?

- Excellent             Very Good             Good                       Fair                       Poor

7. This practice is a better place to work than it was 12 months ago.

- Strongly Agree     Agree                       Disagree                       Strongly Disagree

8. I would recommend this practice as a great place to work.

- Strongly Agree     Agree                       Disagree                       Strongly Disagree

9. What would make this practice better for patients?

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10. What would make this practice better for those who work here?

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