

**US Department of Homeland Security
Federal Emergency Management Agency
National Fire Academy
Single End of Course Evaluation**

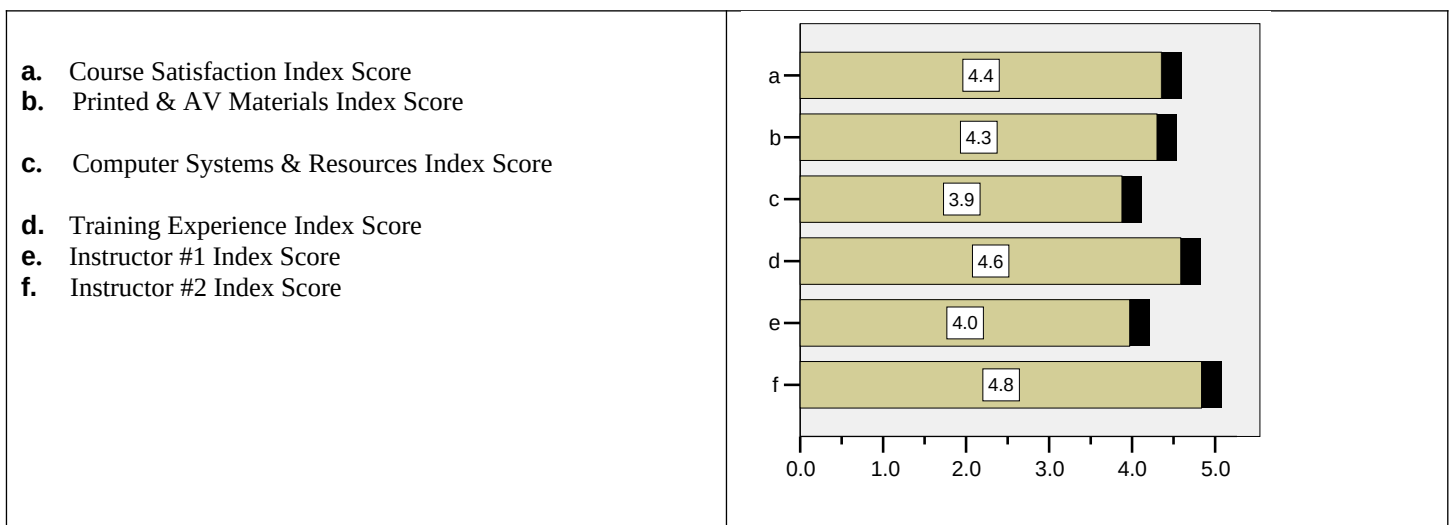
Course: R331 Organizational Theory in Practice
Dates: 01/23/2006 - 02/03/2006
Enrollment: 23

Report Date: February 15, 2006
% Career: 100.0% **Volunteer:** 00.0
% Other: 00.0

NOTE: This is how to interpret the two graphs below. Use Part I (the first graph) to compare offerings from the same course. Do not use the figures in Part I to compare offerings from different courses. Use Part II (the second graph) to assess the training experience overall, regardless of course. The **midpoint** of all scales is 2.5.

Part I: Summary Indexes

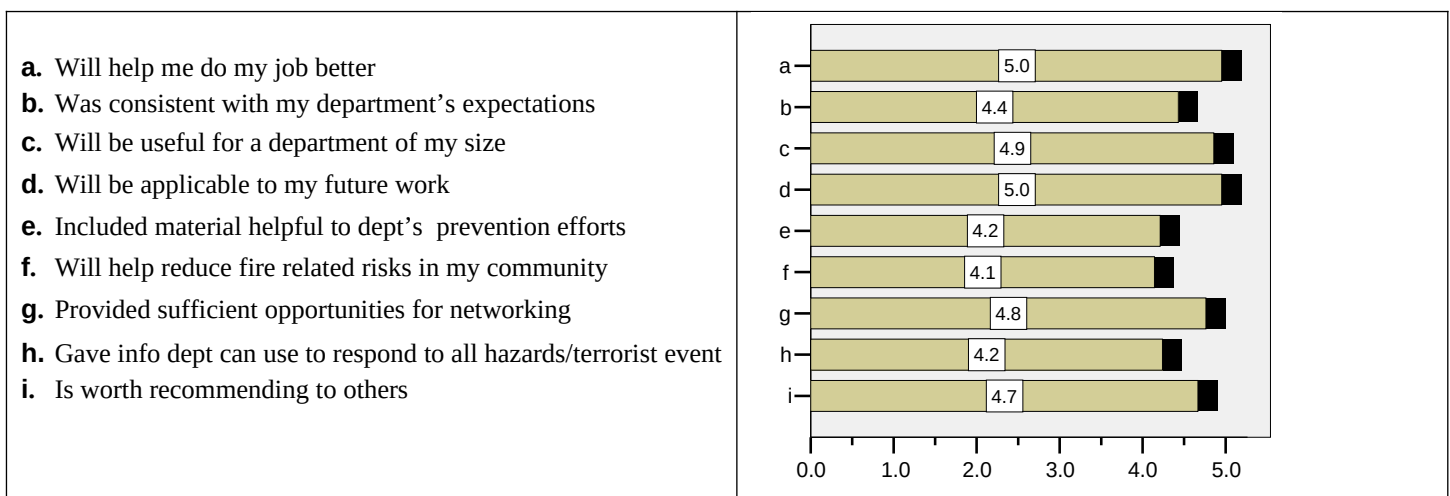
Student Evaluation Means



Part II: Overall Training

This training...

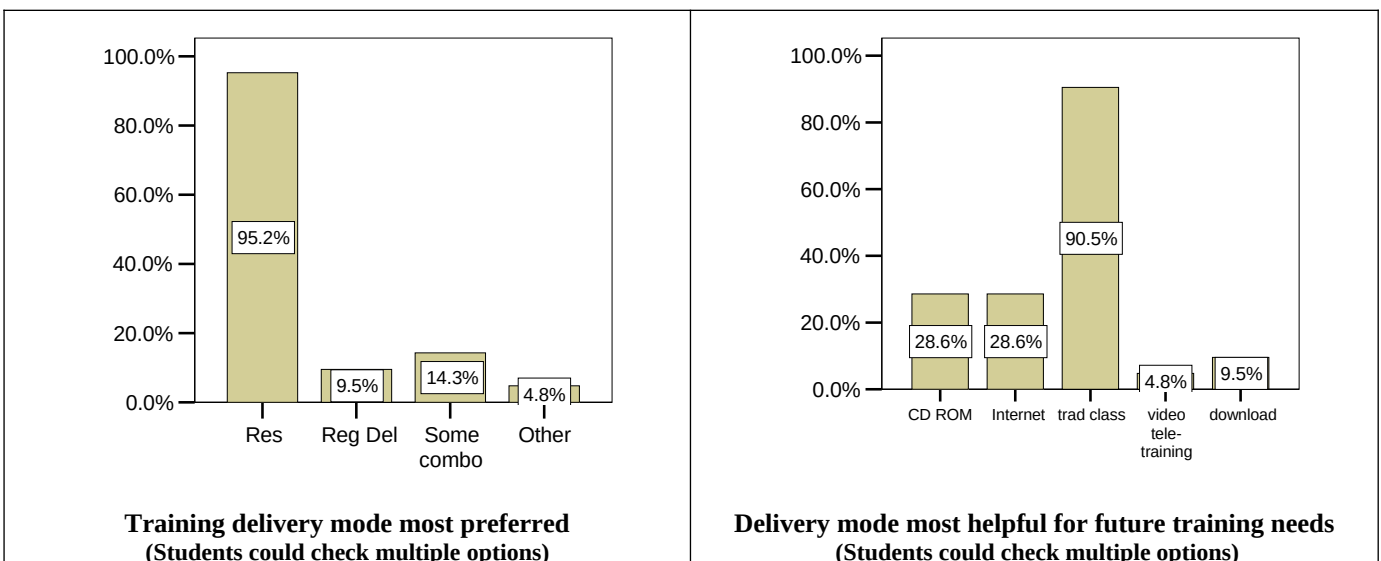
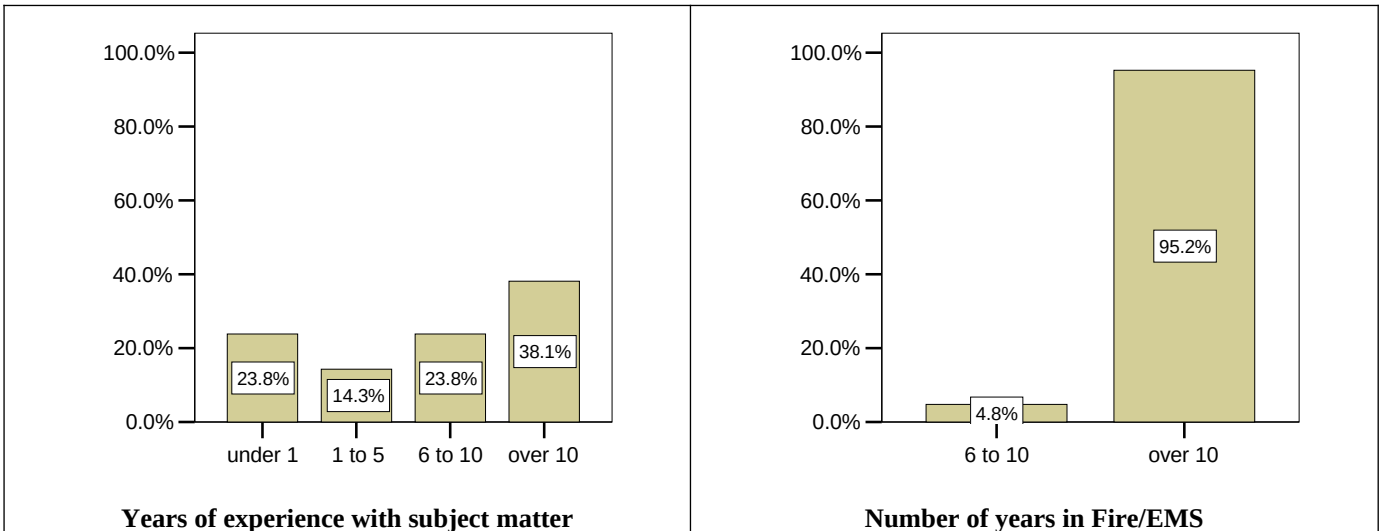
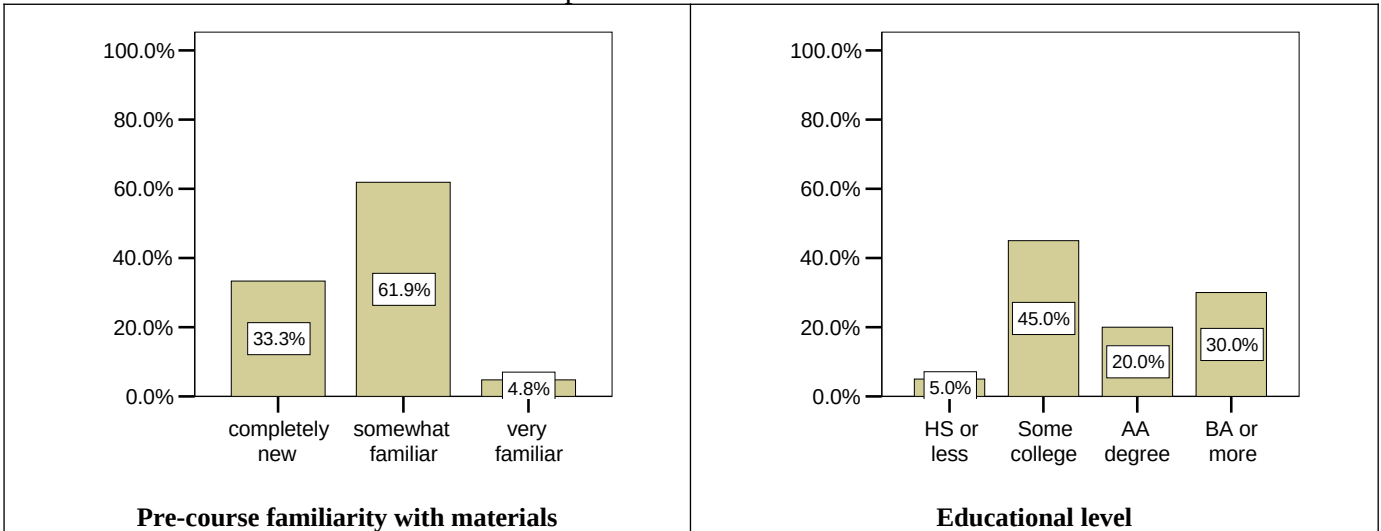
Student Evaluation Means



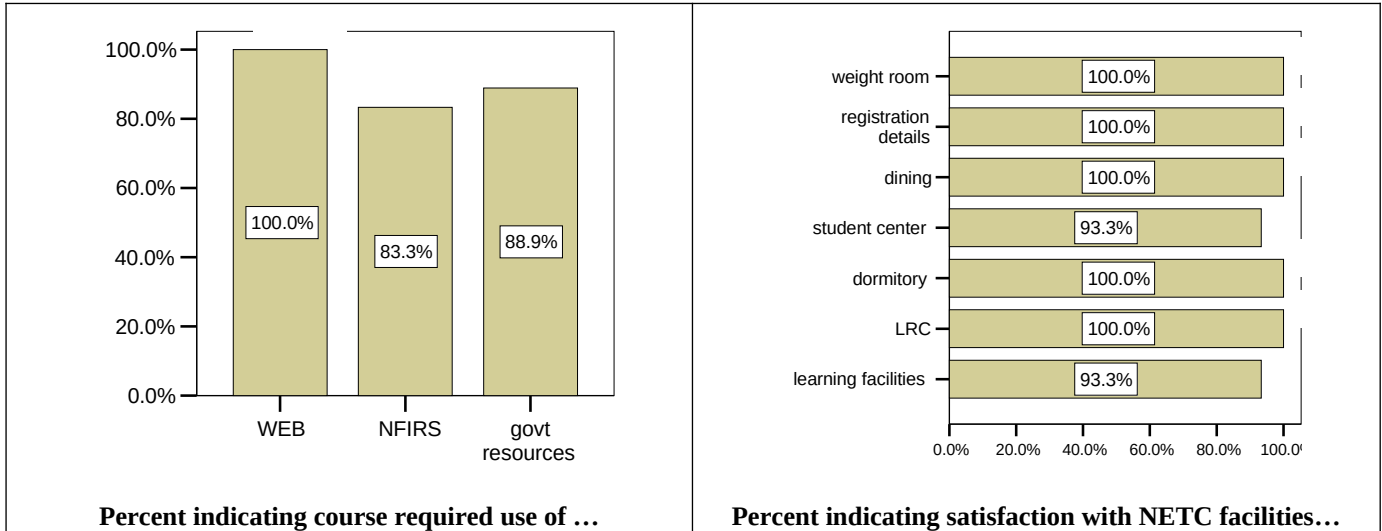
ORGANIZATIONAL THEORY IN PRACTICE

Part III

Respondent Characteristics



ORGANIZATIONAL THEORY IN PRACTICE



Part IV

Most frequently cited training benefits from this offering

General	Leadership & Managerial	Technical
<ul style="list-style-type: none"> showed how to increase my efficiency helped to build/increase my professional network 	<ul style="list-style-type: none"> will make me a better manager will help me set department goals 	<ul style="list-style-type: none"> will help with budget preparation & program justification showed ways to develop interagency cooperation

Part V

Student Comments

1. Suggested improvements

- Better PowerPoint slides – more use of video (lecture excerpts or similar).
- Better laptop computers with CD drives or ability to use thumb drives and wireless internet.
- Course content is good. The rest is up to the instructors.
- Update PowerPoint with text student manual or vice versa.
- More practical references i.e., theory = this specific situation in the fire service.
- This course needs to be updated.
- Provide students with name cards and tent binder dividers. Save money – do not deploy NFA employees months following a disaster.
- More pre-course work prior to arrival.

ORGANIZATIONAL THEORY IN PRACTICE

2. Feedback for instructors

- Volume and intensity of instructor #1 was overbearing at times, otherwise, good material presentation.
- Outstanding job, extremely knowledgeable.
- Don Woods is very committed to NFA, students and course; he just tends to drag issues out and therefore loses many students' attention.
- Don and Ron brought great knowledge and experience to the class.
- Don Wood is obviously very knowledgeable and experienced in subject areas, but has a tendency to tell long war stories and get off track.
- Dr. Wakeman covered Don Wood in several areas during the course.
- We need more time to complete the homework assignments.
- Thank you.
- Thank you.
- Don Wood tended to forget what he had covered and repeated material. Mr. Wood fell asleep during a video. Mr. Wood also handled an incident with a student about computer usage that was unprofessional and embarrassed the student and the class.
- Both instructors were very well-versed in the subject. It is sometimes hard for fire service professionals to be treated or talked to as if they were high schools students.
- More explanation on the project (day 1). It took 3-4 days for me to figure out where we were going.

3. Additional and/or Other Comments

- West Coast instructors should be more involved to increase diversity learning atmosphere. Update old material used.
- The dorms need dorm room darkening shades. It would seriously help with sleeping. I could have read a book in my room with my lights out!
- The use of the laptops greatly helped me; during this course.
- Overall outstanding program. I learned concrete tools I can take home and apply to my FD. Thank you.
- High speed wireless internet would improve the learning process. Recruiting instructors from other parts of the country (other than NE USA) would provide more diversity.