

TEXT FOR EMAIL TO BORROWERS:

Dear Student:

Our records show that you received a student loan for the 2007-2008 academic year under the Federal Family Education Loan (FFEL) Program. As part of our evaluation of the FFEL Program, we need your assistance by asking you to respond to a few questions related to your choice of FFEL bank or other lender.

Click on the link below to access the brief, five questions, survey. Please respond as soon as you can but no later than March 15, 20XX.

Your responses to this survey will have no impact on your FFEL Program loan or on your eligibility for future federal student aid. If you have any concerns regarding the legitimacy of this request you can link to www.ifap.ed.gov/xxxxxxxxxxxxxxxx, where you will see a letter from the U.S. Department of Education announcing this survey effort or you can call the U.S. Department of Education's Federal Student Aid Information Center at 1-800-4FEDAID (1-800-433-3243).

We thank you very much for your assistance in this important activity.

Sincerely,

U.S. Department of Education
Federal Student Aid

TEXT FOR SURVEY

Thank you for agreeing to participate in this brief survey to help us determine whether you were provided with a choice of lender for your FFEL student loan. Your responses to this survey will have no impact on your FFEL Program loan or on your eligibility for future federal student aid.

1. Did you receive a FFEL Stafford Loan for all or part of the 2007-2008 school year?
 Yes No If NO, skip Questions 2 through 4 and go to Question 5.
2. Was the 2007-2008 Stafford Loan the first FFEL loan you have received for attendance at any school?
 Yes No If NO, skip Questions 3 and 4 and go to Question 5.
3. Did your school let you know that you had a choice of FFEL lenders?
 Yes No
4. Did your school prevent you from using the lender you wanted to use?
 Yes No If YES, please provide detail below in Question 5.
5. You may provide additional information or comments about your choice of FFEL lender in the box below.

Thank you for your participation in this important project.
U.S. Department of Education
Federal Student Aid