# Survey Changes

# 2010 ACADEMIC LIBRARIES SURVEY
## Changes from the 2008 form

**Eligibility Questions**

New question added – "Do your total library expenditures exceed $10,000?"

**LIBRARY SERVICES, FY 2010**

Item 507 -General circulation transactions - Change in Instructions
Change from "Report the number of items lent from the general collection. Include both initial transactions and renewals." to "Report the number of items lent from the general collection (all formats). Include both initial transactions and renewals."

Items 511 – 516 - Information services to individuals - New Questions
(See survey instructions for definitions of new items)
   Item 511 – In Person Reference
   Item 512 – Virtual Reference
   Item 513 – Total Reference
   Item 514 – In-Person Consultations
   Item 515 – Virtual Consultations
   Item 516 – Total Consultations

**LIBRARY SERVICES, TYPICAL WEEK, FY 2010**

Item 602 - Reference Transactions in a typical week - Change in location and duration
This question is now a yearly figure and is reported as item 517 (total information services to individuals).

**VIRTUAL REFERENCE, FY 2010 – New section**

Item 900 - "Does your library support virtual reference services? If no, select "N" and skip901 thru 904.
If yes, does your library utilize any of the following and does it collect usage statistics form any of the virtual reference utilities?
Item 901 - E-mail Reference
Item 902 - Chat reference, commercial service (e.g. QuestionPoint, Tutor.com)
Item 903 - Chat reference, instant messaging application (e.g. Meebo)
Item 904 - Sort message service (SMS) or text messaging