

Attachment K. Telephone reminder.

Reading level: 6.4

SECTION A

May I please speak to [SURVEY PARTICIPANT]?

Hello. My name is [YOUR NAME], and I'm calling for the Agency for Toxic Substances and Disease Registry, a federal government agency.

The Agency for Toxic Substances and Disease Registry is doing a health survey of those who lived or worked at Camp Lejeune or Camp Pendleton in 1987 or before. The health survey is funded by the Navy and the Marine Corps.

We recently mailed you a health survey for you to fill out and mail back to us. We have not received your completed survey. We would really like to include you in this survey. It's only by hearing from everyone that we can be sure that the results are truly representative.

I want to assure you that all answers you give will be kept private to the extent permitted by law. You will not be identified personally in any reports from this survey.

We hope that you will fill out the survey. You can complete the survey on line or by mailing us the completed survey. A personal identification number, or PIN, is needed to complete the survey on line. Would you like me to give you the website address and PIN so you can complete the survey on line?

[If yes, skip to Section B]

[If no, then ask] Do you need me to mail you a hard copy of the survey and stamped return envelope?

[If yes, verify survey participant's mailing address and skip to Section B]

[If no, then ask] Can you please tell me why you don't want to fill out the survey?

[Record response and skip to Section C]

SECTION B

If you have any questions about the survey or your rights as part of this survey, I have some phone numbers you can call. Would you like these phone numbers?

[If no, provide skip to Section C]

[If yes, provide phone numbers]

SECTION C

Thank you for speaking with me today. Have a good day/evening.

NOTE: If you need to leave a message with a live person, give your name, say you're calling from ATSDR, and that you're calling about the Marine Health Survey and have a question for that person.