





Thank you very much for agreeing to participate in our online survey. As a person who recently purchased a new vehicle or is planning on doing so, your opinions are very important to us.

The auto industry is creating many new and exciting technologies to power our vehicles more efficiently. To help people make the best choices for them, the fuel economy label that appears on all new vehicles sold in the United States is being revised by the United States Environmental Protection Agency and Department of Transportation. These revisions will allow all of us to compare more accurately among all vehicle technologies.

Your participation in our brief (12-15 minutes) online survey is completely voluntary and critical to the label redesign effort. All your responses will be completely anonymous and will only be reported in combination with those of other survey respondents.

The survey is best viewed by maximizing your computer screen. Please be sure to scroll down to the bottom of each page and click the "Next" button to proceed. The bar at the bottom of each page tells you how much of the survey you have completed.

The survey is programmed so that if you need to stop and complete it at a later time you will be brought back to where you left off. (Just click 'Exit this survey' in the top right hand corner if you need to stop before completing the survey.)

Please click "Done" at the end of the survey so that your answers will be saved in our database. Once you have clicked "Done", you will not be able to make any changes.

Please complete the survey by September 22, 2010. Thank you for sharing your opinions!

In this section we are interested in the type of new vehicle (not used, not leased, not a motorcycle) you are interested in purchasing.

### \* 1. Do you intend to purchase a new vehicle (not used, not leased, not a motorcycle) in the next 12 months?

jn No

jn Yes

6

2. What is the type of new vehicle you are currently considering? (Click on the 'drop down box' and scroll down to find your vehicle.)

'n	No
111	

- jn Yes
- Equally share use of this vehicle

4. What is the percent of city and highway driving you plan to do with this vehicle? (For example: City 25; Highway 75. The city and highway numbers should add up to 100. Enter whole numbers. DO NOT INCLUDE THE PERCENT SIGN.)

Highway %

5. About how many miles do you expect to drive this vehicle on a typical day?

<b>j</b> n	20 miles or less	ľn	61-70 miles
jn	21-30 miles	jn	71-80 miles
jn	31-40 miles	ľn	81-90 miles
jn	41-50 miles	ľn	91-100 miles
jn	51-60 miles	'n	More than 100 miles

6. Thinking about your vehicle selection process, what actions have you taken and in what order did you take them? (ONLY CHECK ACTIONS YOU TOOK.) Do this by checking the first thing you did in the #1 column, checking the second thing you did in the #2 column, etc.

	1st	2nd	3rd	4th	5th	6th
Looked at magazines, newspapers, or other printed sources of information	j:n	D	D.	D.	D	ja
Looked at manufacturer internet sites	jn	jn	jn	jn	jn	jn
Visited a dealership	j:n	D	D.	D.	D	ja
Discussed with people you know	jn	jn	jn	jn	jn	jn
Looked at dealership internet sites	j:n	D	D.	D.	D	ja
Looked at other internet sites (such as Edmunds.com, cars.com, vehix.com)	jn	jn	jn	jn	jn	jn
Other important things you did in your vehicle selection process (please specify here)						

7. Which types of new vehicles are you seriously considering? (Check all that apply.)

€ Sports car	∈ Large car	€ Pickup truck
E Subcompact car	E Station wagon	e Minivan
€ Compact car	E Sport utility vehicle (SUV)	€ Full-size van
∈ Midsize car	E Crossover	€ Other (please specify below)
If chose 'other', please specify here		
8. Please identify up to 3 vehicles you have seriously	considered so far. (Makes are listed alphabetically. (	Click on the 'drop down boxes' and scroll down to

find your vehicles.) If none, leave blank.

	Vehicle 1	Vehicle 2	Vehicle 3
Vehicles seriously considered	6	6	6

9. Please rank the top 5 factors in regard to how important they are in your decision on which new vehicle to buy. (Rank order these by checking your #1 factor in the #1 column, checking your #2 factor in the #2 column, and so on until your top 5 factors have been ranked.) BE SURE TO SCROLL DOWN SO THAT YOU CAN SEE ALL THE FACTORS.

	#1	#2	#3	#4	#5
Features/amenities	ja	ja	ja	ja	ja
Warranty	<u>J</u> n	Jm	jn	Jm	jn
Comfortable to drive/leg/head room	ja	ja	ja	ja	jn
Gas mileage/fuel economy	<b>J</b> n	jn	jn	jn	jn
Brand name	ja	ja	ja	ja	ja
Safety	<b>J</b> n	jn	jn	jn	jn
Cargo space	ja	ja	ja	ja	ja
Towing capacity	jn	jn	jn	jn	jn
Styling/appearance/image	ja	ja	ja	ja	ja
Reliability/repair costs	jn	jn	jn	jn	jn
Alternative fuels	<b>j</b> a	ja	ja	ja	ja
Body style	<b>J</b> n	jn	jn	jn	jn
Performance/handling/power	<b>j</b> a	ja	ja	ja	ja
Seating capacity	<b>J</b> n	jn	jn	jn	jn
All wheel drive or 4-wheel drive	<b>j</b> a	ja	ja	ja	ja
Price/affordability	jn	jn	jn	jn	jn
Green/environmentally friendly	ja	ja	ja	ja	ja

Other factors/attributes in your top 5 (please specify here)

Now we're interested in how you think about fuel economy as you shop for your new vehicle.

#### Vehicle Purchase - INTENDERS LABEL 1 (REVERSED) 10. On a scale of 1 to 7, where 1 is 'not important at all' and 7 is 'very important', how important a consideration is fuel economy when choosing your new vehicle? 1 = Not important at 2 3 4 5 all Level of ja – <u>je</u>n 10 19 10 importance \* 11. Are you searching for information about fuel economy/fuel consumption as you look for your new vehicle? in No m Yes

### 12. Where are you searching for information on fuel economy/fuel consumption? (please check all that apply)

Asked others who have similar vehicle	
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Radio ads ē

Don't remember

- Auto magazines (e.g. Car & Driver, Road & Track, Motor Trend) Ē
- Auto dealers Ē
- Fuel economy label on vehicles ê
- Government Web sites (e.g. fueleconomy.gov, EPA Green Vehicle Guide) ê

#### Other (please specify here)

- Television ads ê
- Manufacturers' Web sites ê

6

01

- Consumer Reports ê
- Newspapers ê

Vehicle Web sites (such as Edmunds.com, cars.com, vehix.com, kbb.com) ê

7 = Very important

ing -

Environmental organizations

13. Please rate each of the following on a scale of 1 to 7 (with 1 being 'not compelling at all' and 7 being 'very compelling') in regard to how compelling they are to buying a <u>fuel efficient</u> vehicle.

	1 - not compelling at all	2	3	4	5	6	7 - very compelling
Better for the environment	ja	ja	ja	ja	ja	ja	ja
Reduce our dependency on other countries	jn	jn	jn	jn	jn	jn	jn
Makes our oil supplies last longer	ja	ja	ja	ja	<b>j</b> ta	ja	ρt
To save money	jn	jn	jn	jn	jn	jn	jn
Reduces climate change	ja	ja	ja	ja	ja	ja	pt
To reduce the number of trips to the gas station	jn	jn	jn	jn	jn	jn	jn
Other 'very compelling' factors (please specify here)							

We are interested in your thoughts about the fuel economy label as a source of information.

14. Do you remember seeing the fuel economy label on vehicle windows when shopping for new vehicles?

jn No

m Yes

Don't know

15. On a scale of 1 to 7, where 1 is 'not important at all' and 7 is 'very important', how important is the FUEL

ECONOMY LABEL in helping you to choose the make and model of your new vehicle?

	1 = Not important at all	2	3	4	5	6	7 = Very important
Level of	to	ła	to	to	to	to	to
importance		1.01	J S I	Jer	Jan	Jan	Jar

Please note that the information in the following paragraphs is not a question but a description of the different types of vehicle technologies. It is important to read the information below for answering questions on the following pages. Four types of advanced technology vehicles are either already available or will be in the near future:

• Hybrid Vehicles use a gasoline engine as well as an electric motor to propel the vehicle. However, the only fuel a hybrid vehicle uses is gasoline, either to propel the vehicle or to charge the battery.

• Electric Vehicles use electricity stored in batteries to propel the vehicle. You charge the battery by plugging your vehicle into an electrical outlet. The vehicle travels until the charge is depleted or you re-charge it. You do not have the option to run it on gasoline.

• Extended Range Electric Vehicles have two modes of operation, when the battery is charged and when it isn't. 1) Once charged, the vehicle at first runs on only electricity. 2) When the battery is discharged, it uses gasoline, either to propel the vehicle or to charge the battery. Important: daily driving distance can GREATLY affect amount of gasoline used. Can go all the way from zero gasoline (if shorter commutes and plenty of recharging) to entirely gasoline (if longer drives and no recharging).

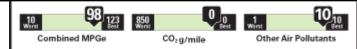
• Plug-in Hybrid Electric Vehicles work like an Extended Range Electric Vehicle in that it has two modes of operation—when battery is charged and when it isn't, but: 1) When it's charged, the vehicle uses up the charge along with some gasoline. 2) When the battery is discharged, it uses gasoline, either to propel the vehicle or to charge the battery. Important: daily driving distance can GREATLY affect amount of gasoline used.

To help consumers decide whether advanced technology vehicles might be good choices for them, the fuel economy label is being revised. These revisions will allow you to compare more accurately among all vehicle technologies. Your answers to the following questions will help this label redesign effort.

The next 6 questions ask you to look at the labels from two vehicles. YOU SHOULD ASSUME THAT ANY PLUG-IN VEHICLES START FULLY CHARGED AND THERE ARE NO RECHARGING OPPORTUNITIES DURING THE SPECIFIED TRIP.

WHEN ANSWERING QUESTIONS ON THE FOLLOWING PAGES, PLEASE BE SURE TO SCROLL TO THE BOTTOM OF THE PAGE SO THAT YOU CAN SEE ALL OF BOTH LABELS AND THE "NEXT" BUTTON.

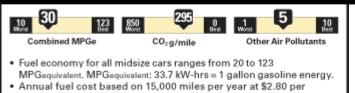
#### Vehicle Purchase - INTENDERS LABEL 1 (REVERSED) Vehicle A: Vehicle B: Fuel Economy and Environmental Comparison Fuel Economy and Environmental Comparison EPA DOT DOT Smartphone Smartphone The above grade reflects fuel The above grade reflects fuel economy and greenhouse gases. economy and greenhouse gases. Grading system ranges from A+ to D. Grading system ranges from A+ to D. website.here website.here Over five years, this vehicle Over five years, this vehicle saves \$6,900 in fuel costs compared to the average vehicle. in fuel costs compared to the saves \$3,000 average vehicle. Electric Vehicle Gasoline Vehicle kW-hrs/ MPGe MPGe CO<sub>2</sub> g/mile Annual MPG MPG CO<sub>2</sub> g/mile Gallons/ Annual Range (miles) 100 Miles City Highway (tailpipe only) fuel cost 100 Miles City Highway fuel cost (tailpipe only) 100 34 102 94 0 \$616 3.3 27 35 295 \$1,400



 Fuel economy for all midsize cars ranges from 20 to 123 MPGequivalent. MPGequivalent: 33.7 kW-hrs = 1 gallon gasoline energy.
Annual fuel cost based on 15,000 miles per year at 12 cents per kW-hr.

Visit website.here to calculate estimates personalized for your driving, and to download the Fuel Economy Guide (also available at dealers).





Annual fuel cost based on 15,000 miles per year at \$2.80 per gallon.

Visit website.here to calculate estimates personalized for your driving, and to download the Fuel Economy Guide (also available at dealers).



### 16. Which vehicle is better for a round-trip of 120 miles?

ro Vehicle A

M Vehicle B

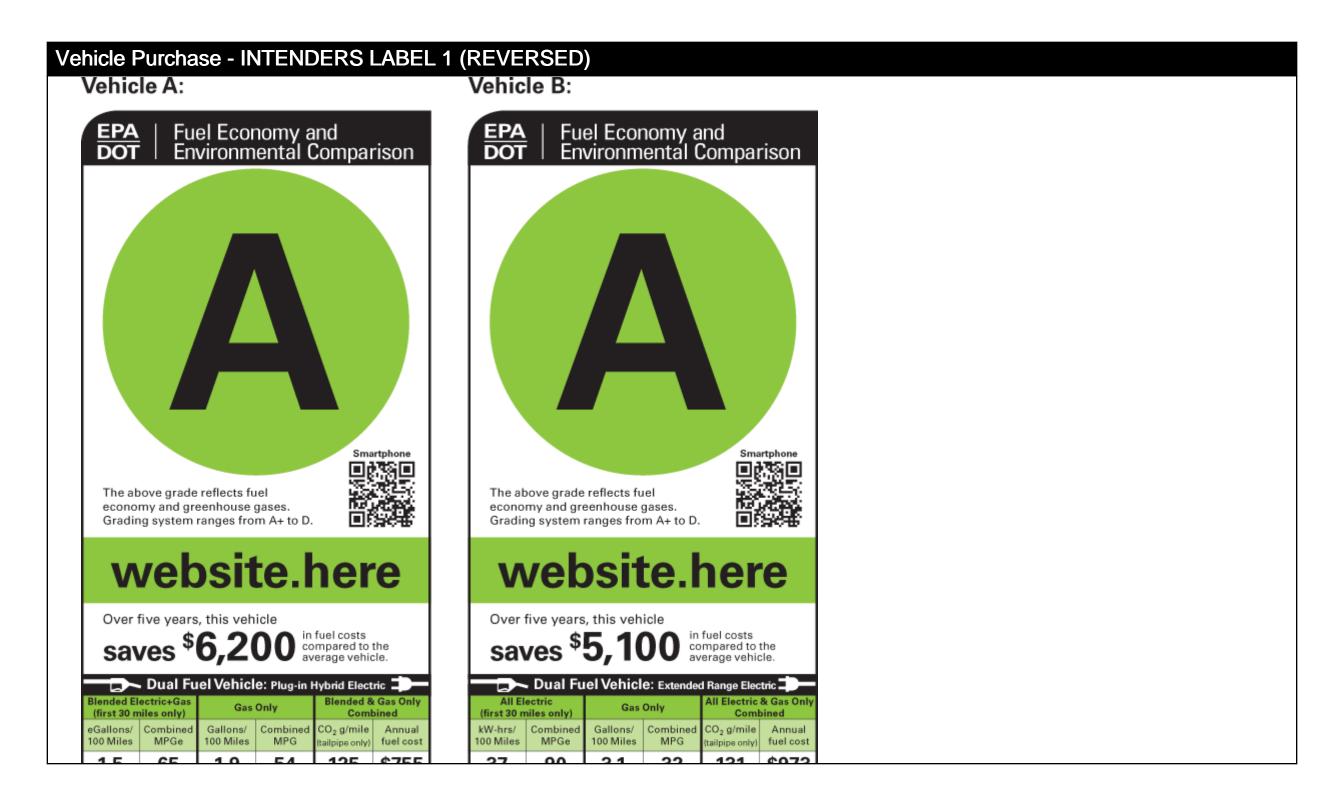
Both are equally good

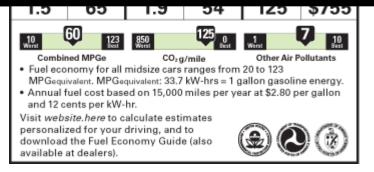
### 17. Which vehicle is better for a round-trip of 30 miles?

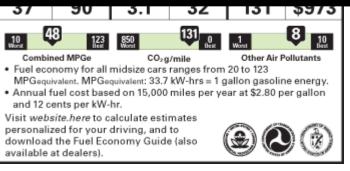
ro Vehicle A

in Vehicle B

Both are equally good







### 18. Which vehicle is better for a round-trip of 20 miles?

ro Vehicle A

M Vehicle B

Both are equally good

#### 19. Which vehicle is better for a round-trip of 120 miles?

ro Vehicle A

in Vehicle B

Both are equally good

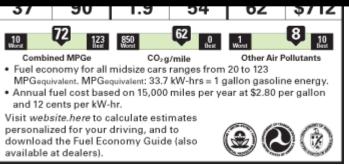
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 Fuel economy for all midsize cars ranges from 20 to 123 MPGequivalent. MPGequivalent: 33.7 kW-hrs = 1 gallon gasoline energy.
Annual fuel cost based on 15,000 miles per year at 12 cents per kW-hr.

Visit website.here to calculate estimates personalized for your driving, and to download the Fuel Economy Guide (also available at dealers).





### 20. Which vehicle is better for a round-trip of 30 miles?

ro Vehicle A

M Vehicle B

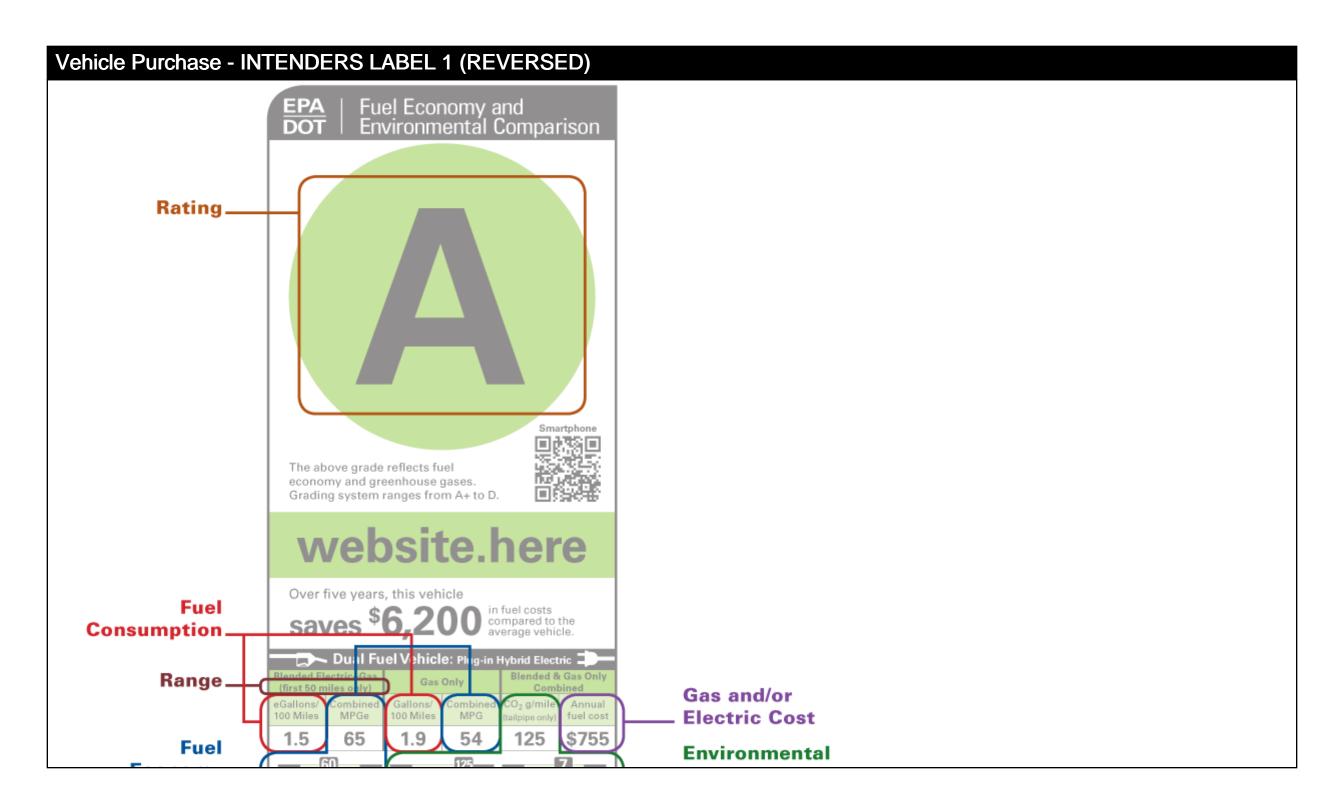
Both are equally good

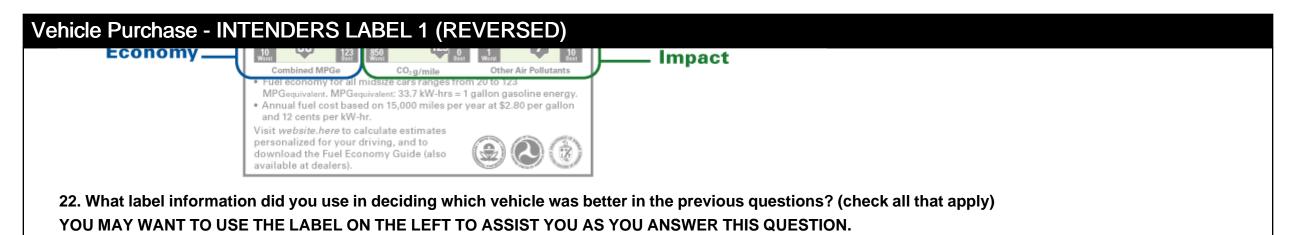
### 21. Which vehicle is better for a round-trip of 120 miles?

ro Vehicle A

in Vehicle B

jn Both are equally good



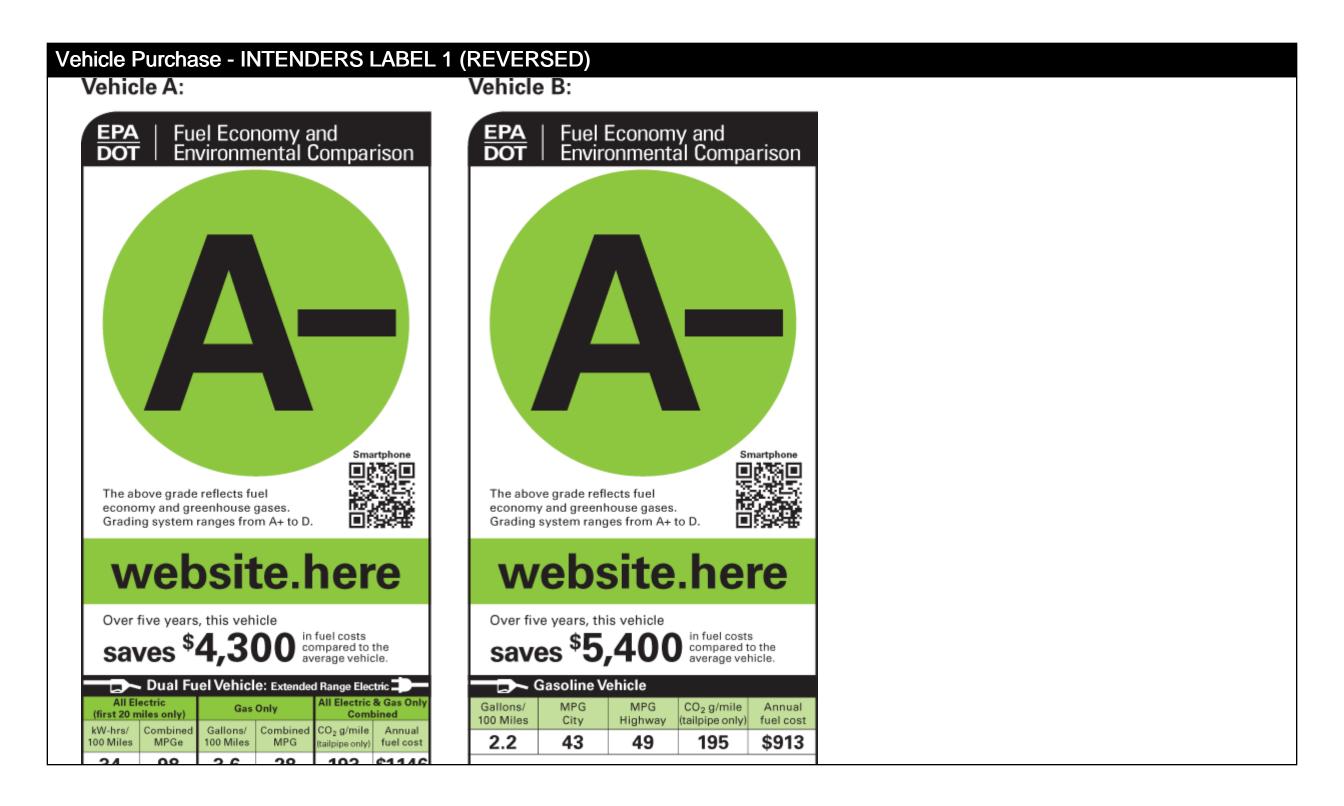


- ∈ Rating information
- ∈ Environmental impact information
- ∈ Vehicle range information
- € Gasoline and/or electricity cost information
- E Fuel economy information
- $\in$  Gasoline and/or electricity consumption information

Other (please specify here)

The next 4 questions ask you to look at the labels for two vehicles and determine which you would purchase. For each question assume that the two vehicles are the same make and model, but that the vehicle technology is different (for example, gasoline vehicle and electric vehicle). AS YOU ANSWER THESE QUESTIONS, PLEASE THINK ABOUT YOUR OWN DAILY DRIVING PATTERNS.

WHEN ANSWERING QUESTIONS ON THE FOLLOWING PAGES, PLEASE BE SURE TO SCROLL TO THE BOTTOM OF THE PAGE SO THAT YOU CAN SEE ALL OF BOTH LABELS AND THE "NEXT" BUTTON.

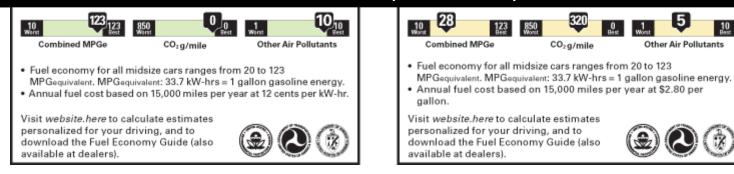


#### Vehicle Purchase - INTENDERS LABEL 1 (REVERSED) 34 30 3.0 20 | 193 |**\$1,140**| 850 10 Worst 10 Best -39 10 Werst 850 10 Best Combined MPGe CO2g/mile Other Air Pollutants Combined MPGe CO₂g/mile Other Air Pollutants Fuel economy for all midsize cars ranges from 20 to 123 Fuel economy for all midsize cars ranges from 20 to 123 MPGequivalent. MPGequivalent: 33.7 kW-hrs = 1 gallon gasoline energy. MPGequivalent. MPGequivalent: 33.7 kW-hrs = 1 gallon gasoline energy. Annual fuel cost based on 15,000 miles per year at \$2.80 per Annual fuel cost based on 15,000 miles per year at \$2.80 per gallon gallon. and 12 cents per kW-hr. Visit website.here to calculate estimates Visit website.here to calculate estimates personalized for your driving, and to personalized for your driving, and to download the Fuel Economy Guide (also download the Fuel Economy Guide (also available at dealers). available at dealers).

23. Assuming the same make and model of vehicle for both labels on the left and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

- jn Vehicle A
- jn Vehicle B
- Equally likely to purchase either vehicle

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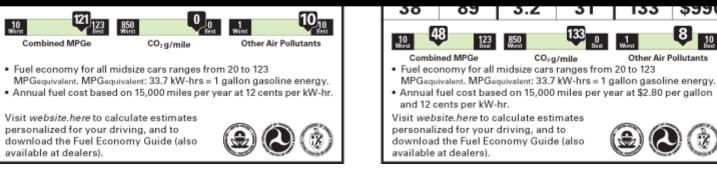
24. Assuming the same make and model of vehicle for both labels on the left and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

10 Best

Other Air Pollutants

- M Vehicle A
- M Vehicle B
- Equally likely to purchase either vehicle

#### Vehicle Purchase - INTENDERS LABEL 1 (REVERSED) Vehicle A: Vehicle B: Fuel Economy and Environmental Comparison Fuel Economy and Environmental Comparison EPA DOT DOT Smartphone Smartphone The above grade reflects fuel The above grade reflects fuel economy and greenhouse gases. economy and greenhouse gases. Grading system ranges from A+ to D. Grading system ranges from A+ to D. website.here website.here Over five years, this vehicle Over five years, this vehicle saves \$5,100 in fuel costs compared to the average vehicle. in fuel costs compared to the average vehicle. saves \$7,500 Dual Fuel Vehicle: Extended Range Electric Electric Vehicle All Electric All Electric & Gas On kW-hrs/ MPGe MPGe CO<sub>2</sub> g/mile Annual Range Gas Only (first 32 miles only) Combined (miles) 100 Miles City Highway (tailpipe only) fuel cost kW-hrs/ Combined Gallons/ Combined CO2 g/mile Annual 80 28 125 116 0 \$501 100 Miles MPGe 100 Miles MPG fuel cost (tailpipe only) 20 00 22 21 122 A000

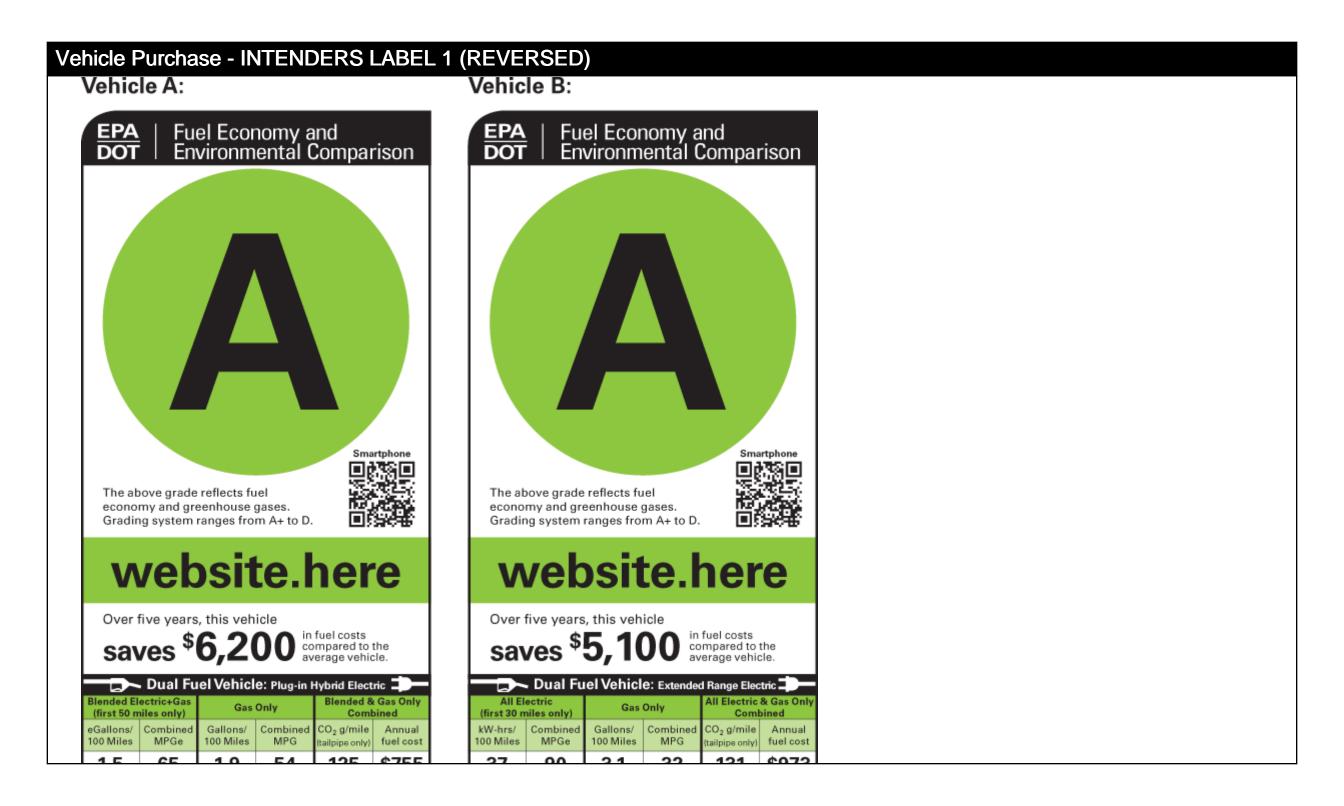


25. Assuming the same make and model of vehicle for both labels on the left and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

2220

8 10 Best

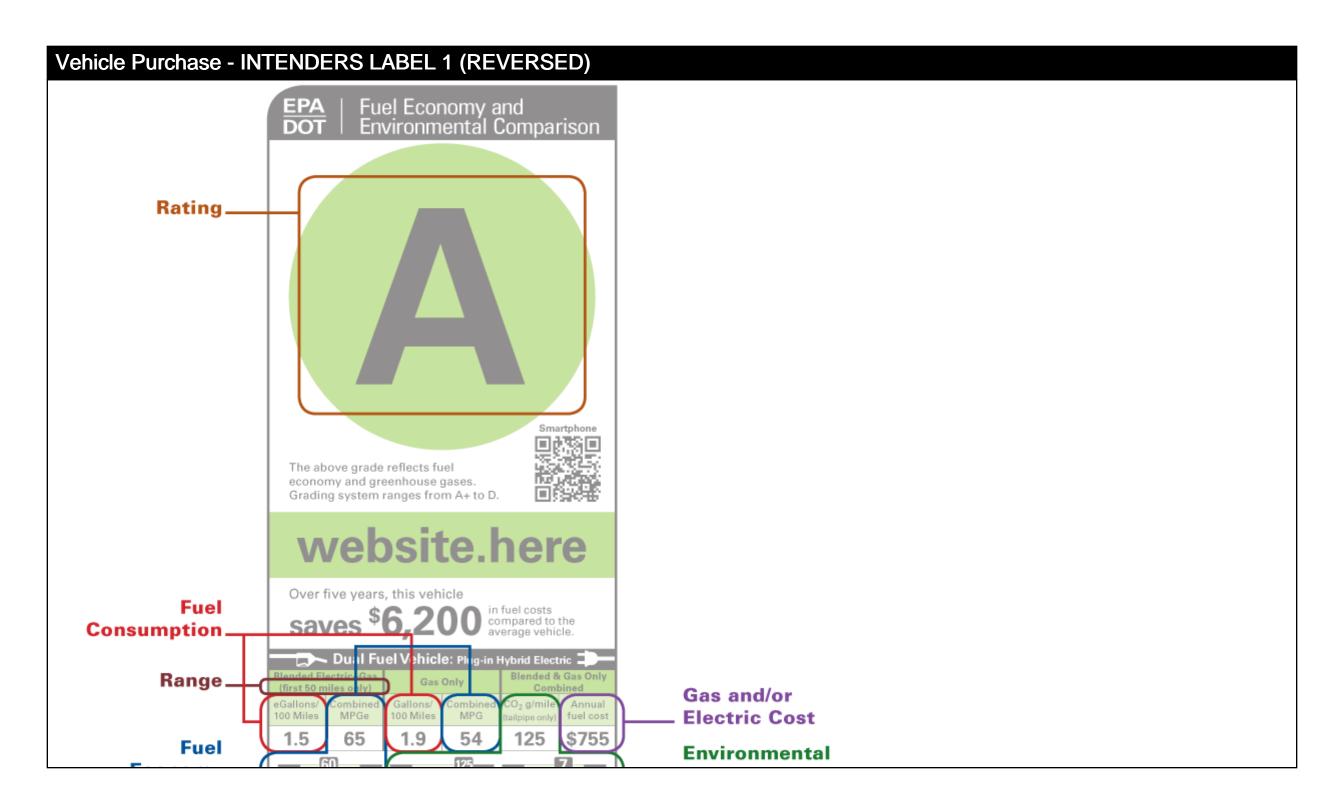
- M Vehicle A
- M Vehicle B
- Equally likely to purchase either vehicle

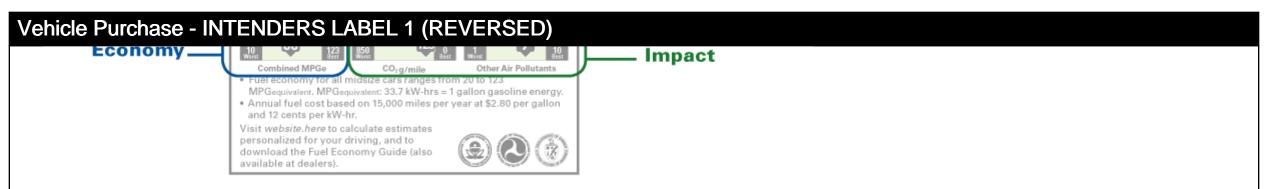


#### Vehicle Purchase - INTENDERS LABEL 1 (REVERSED) 00 1.9 54 120 **\$**\22 37 JΖ 22/2 1.5 3.1 131 30 8 10 Best 60 10 Worat 10 Werst 850 10 123 Combined MPGe CO₂g/mile Other Air Pollutants Combined MPGe CO2g/mile Other Air Pollutants Fuel economy for all midsize cars ranges from 20 to 123 Fuel economy for all midsize cars ranges from 20 to 123 MPGequivalent. MPGequivalent: 33.7 kW-hrs = 1 gallon gasoline energy. MPGequivalent. MPGequivalent: 33.7 kW-hrs = 1 gallon gasoline energy. Annual fuel cost based on 15,000 miles per year at \$2.80 per gallon Annual fuel cost based on 15,000 miles per year at \$2.80 per gallon and 12 cents per kW-hr. and 12 cents per kW-hr. Visit website.here to calculate estimates Visit website.here to calculate estimates personalized for your driving, and to personalized for your driving, and to download the Fuel Economy Guide (also download the Fuel Economy Guide (also available at dealers). available at dealers).

26. Assuming the same make and model of vehicle for both labels on the left and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

- jn Vehicle A
- jn Vehicle B
- Equally likely to purchase either vehicle





# 27. What label information did you use in deciding which vehicle you would purchase in the previous questions? (check all that apply) YOU MAY WANT TO USE THE LABEL ON THE LEFT TO ASSIST YOU AS YOU ANSWER THIS QUESTION.

- ∈ Vehicle range information
- € Fuel economy information
- ∈ Environmental impact information
- ${\ensuremath{{\scriptsize \in}}}\xspace$  Gasoline and/or electricity consumption information
- € Gasoline and/or electricity cost information
- e Rating information

Other (please specify here)

28. Please rank order the top *five* things that would <u>motivate you to seriously consider buying</u> an advanced technology vehicle (such as an electric vehicle or plug-in hybrid electric vehicle)? Do this by checking your #1 motivator in the #1 column, checking your #2 motivator in the #2 column, etc.

	#1 motivator	#2 motivator	#3 motivator	#4 motivator	#5 motivator
Environmental benefits	ja	ja	ja	ja	ja
Reduce the number of trips to the gas station	jn	<b>J</b> m	<b>J</b> m	Jn	jn
Reduce our dependence on gasoline	ja	pt	ja	pt.	ja
Lower fuel costs	jn	<b>J</b> m	Jn	jn	jn
Vehicle and parts are reliable	ja	ja	ja	ja	ja
Better fuel efficiency	jn	<b>J</b> m	Jn	jn	jn
Good vehicle range	ja	ja	ja	ja	ja
Lower cost of vehicle	jn	ļņ	ļņ	jn	jn
Good maintenance costs	ja	ja	ja	ja	ja
Other this sector ten fine that would reative to sect					

Other things in your top five that would motivate you (please specify here)

29. The label that you saw for an electric vehicle shows that it emits 0 CO2 grams per mile (tailpipe only); all other vehicles emit some CO2 per mile from their tailpipes. What does it mean that electric vehicles are rated to have 0 CO2 emissions?

The electricity used to power electric vehicles has no carbon dioxide emissions associated with it.

The electricity used to power electric vehicles may cause carbon dioxide emissions at a powerplant, but the vehicle does not produce any additional CO2 emissions.

n Other

If 'other', please specify.



30. Where would you prefer to see information on the CO2 emissions associated with producing electricity or other fuels which power vehicles?

On the label, in addition to "tailpipe only" emissions

 $_{\mbox{fc}}$  On the label, combined with tailpipe emissions, in addition to a "tailpipe only" emissions value

 $\ensuremath{\upharpoonright}$  On a website instead of the label; the label should have "tailpipe only" emissions

Other (please specify below)

Information on the emissions associated with producing electricity and other fuels to power a vehicle is not important to me

If 'other', please specify.



In this section we would like to know a little bit about you. Please remember that all of your answers are strictly confidential.

# 31. On a scale of 1 to 7, where 1 = 'among the first people' and 7 = 'among the last people', how would you rate yourself in regard to when you generally get new gadgets that come on the market?

	1 - among the first	2	3	4	5	6	7 - among the last
I'm generally	pá	pt	pi	ja	ja	ja	ja
32 What is	your home zin coo	de?					
32. What is your home zip code?							
33. How many working motorized vehicles does your household have?							
in 1	<u>in</u> 2	<u>in</u> 3	in 4	5 or more			
5	5	2	5	5			
34. How many licensed drivers in your household?							
<u>m</u> 1	<u>in</u> 2	<u>in</u> 3	in 4	in 5 or more			
· · ر	• ، ر		J * *	J * *			

### 35. What is your gender?

<b>j</b> n	Male
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jn Female

### 36. Which of the following ranges includes your age?

jn 18-24	jn 45-54
jm 25-34	j: 55-64
jn 35-44	jn 65 or over

### 37. What is the highest level of education you have completed?

Eess than high school

College graduate (Bachelor's degree or equivalent)

High school diploma or GED

Postgraduate degree (Masters, Doctorate, Law, Medical)

Some college / AA degree / Technical school degree

38. How many people live in your household? Number of people includes you, your spouse/partner, your children (including full-time students under age 23 even if they do not live at home), and any legal dependents.

jn 1	jn 6
jn 2	<b>7</b> ربز
jn 3	jn 8
jn 4	jn 9
jn 5	jn 10 or more

# 39. Which of the following categories includes your household's total 2009 income (before taxes)?

<u>jn</u>	Less than \$15,000	j \$75,000 to less than \$100,000
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- j\_\_\_\_\_ \$15,000 to less than \$25,000 j\_\_\_\_\_ \$100,000 to less than \$125,000
- t∩ \$25,000 to less than \$50,000 to less than \$150,000
- t∩ \$50,000 to less than \$75,000 to less than \$75,0

### 40. Do you have any comments about the label designs you saw in this survey?

These were all the questions we had for you today. BE SURE TO CLICK THE 'DONE' BUTTON BELOW SO THAT YOUR ANSWERS ARE ENTERED.

5