





Thank you very much for agreeing to participate in our online survey. As a person who recently purchased a new vehicle or is planning on doing so, your opinions are very important to us.

The auto industry is creating many new and exciting technologies to power our vehicles more efficiently. To help people make the best choices for them, the fuel economy label that appears on all new vehicles sold in the United States is being revised by the United States Environmental Protection Agency and Department of Transportation. These revisions will allow all of us to compare more accurately among all vehicle technologies.

Your participation in our brief (12-15 minutes) online survey is completely voluntary and critical to the label redesign effort. All your responses will be completely anonymous and will only be reported in combination with those of other survey respondents.

The survey is best viewed by maximizing your computer screen. Please be sure to scroll down to the bottom of each page and click the "Next" button to proceed. The bar at the bottom of each page tells you how much of the survey you have completed.

The survey is programmed so that if you need to stop and complete it at a later time you will be brought back to where you left off. (Just click 'Exit this survey' in the top right hand corner if you need to stop before completing the survey.)

Please click "Done" at the end of the survey so that your answers will be saved in our database. Once you have clicked "Done", you will not be able to make any changes.

Please complete the survey by September 22, 2010. Thank you for sharing your opinions!

In this section we are interested in the type of new vehicle (not used, not leased, not a motorcycle) you are interested in purchasing.

\* 1. Do you intend to purchase a new vehicle (not used, not leased, not a motorcycle) in the next 12 months?

jn No jn Yes

2. What is the type of new vehicle you are currently considering? (Click on the 'drop down box' and scroll down to find your vehicle.)



# Vehicle Purchase - INTENDERS LABEL 1\_Copy 3. Will you be the primary driver of this vehicle? jn No jn Yes Figure 1 Equally share use of this vehicle 4. What is the percent of city and highway driving you plan to do with this vehicle? (For example: City 25; Highway 75. The city and highway numbers should add up to 100. Enter whole numbers. DO NOT INCLUDE THE **PERCENT SIGN.)** City % Highway % 5. About how many miles do you expect to drive this vehicle on a typical day? 20 miles or less 61-70 miles 61-70 j∩ 21-30 miles 71-80 miles j₁ 31-40 miles 1 81-90 miles j∩ 41-50 miles 10 91-100 miles †∩ 51-60 miles More than 100 miles

#### Vehicle Purchase - INTENDERS LABEL 1\_Copy 6. Thinking about your vehicle selection process, what actions have you taken and in what order did you take them? (ONLY CHECK ACTIONS YOU TOOK.) Do this by checking the first thing you did in the #1 column, checking the second thing you did in the #2 column, etc. Visited a dealership Looked at manufacturer internet sites Looked at magazines, newspapers, or other printed sources of information Looked at other internet sites (such as Edmunds.com, cars.com, vehix.com) Looked at dealership internet sites Discussed with people you know Other important things you did in your vehicle selection process (please specify here) 7. Which types of new vehicles are you seriously considering? (Check all that apply.) Sports car Large car Pickup truck Subcompact car Station wagon Minivan Compact car Sport utility vehicle (SUV) Full-size van Other (please specify below) Midsize car Crossover If chose 'other', please specify here 8. Please identify up to 3 vehicles you have seriously considered so far. (Makes are listed alphabetically. Click on the 'drop down boxes' and scroll down to find your vehicles.) If none, leave blank. Vehicle 1 Vehicle 2 Vehicle 3 Vehicles seriously considered

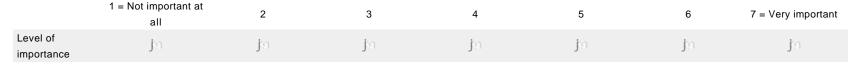
9. Please rank the top 5 factors in regard to how important they are in your decision on which new vehicle to buy. (Rank order these by checking your #1 factor in the #1 column, checking your #2 factor in the #2 column, and so on until your top 5 factors have been ranked.)
BE SURE TO SCROLL DOWN SO THAT YOU CAN SEE ALL THE FACTORS.

|                                    | #1         | #2         | #3          | #4          | #5          |
|------------------------------------|------------|------------|-------------|-------------|-------------|
| Performance/handling/power         | <b>j</b> m | jn         | jn          | jn          | jn          |
| Seating capacity                   | <b>j</b> n | <b>j</b> n | <b>j</b> n  | <b>j</b> tn | <b>j</b> n  |
| Alternative fuels                  | <b>j</b> n | <b>j</b> n | <b>j</b> sn | <b>j</b> to | <b>j</b> sa |
| Safety                             | <b>j</b> n | Jm         | <b>j</b> m  | <b>j</b> n  | <b>j</b> m  |
| Brand name                         | <b>j</b> n | <b>j</b> n | <b>j</b> n  | <b>j</b> to | <b>j</b> n  |
| Comfortable to drive/leg/head room | <b>j</b> m | <b>j</b> m | <b>J</b> m  | <b>j</b> n  | <b>j</b> m  |
| Reliability/repair costs           | <b>j</b> n | <b>j</b> n | <b>j</b> n  | <b>j</b> to | <b>j</b> n  |
| Warranty                           | <b>j</b> m | <b>j</b> m | <b>J</b> m  | <b>j</b> n  | <b>j</b> m  |
| Towing capacity                    | <b>j</b> n | <b>j</b> n | <b>j</b> m  | ja          | <b>j</b> m  |
| All wheel drive or 4-wheel drive   | <b>j</b> n | <b>j</b> n | <b>j</b> n  | <b>j</b> n  | <b>j</b> m  |
| Gas mileage/fuel economy           | <b>j</b> n | <b>j</b> n | <b>j</b> n  | <b>j</b> to | <b>j</b> n  |
| Cargo space                        | <b>j</b> m | <b>j</b> m | <b>J</b> m  | <b>j</b> n  | jn          |
| Features/amenities                 | <b>j</b> n | <b>j</b> n | <b>j</b> n  | <b>j</b> to | <b>j</b> n  |
| Price/affordability                | <b>j</b> m | <b>j</b> m | <b>j</b> m  | <b>j</b> n  | <b>j</b> m  |
| Body style                         | <b>j</b> a | <b>j</b> n | <b>j</b> sn | <b>j</b> o  | <b>j</b> tn |
| Green/environmentally friendly     | <b>j</b> n | <b>j</b> m | <b>j</b> m  | <b>j</b> n  | <b>j</b> m  |
| Styling/appearance/image           | <b>j</b> α | jm         | <b>j</b> m  | <b>j</b> to | <b>j</b> m  |

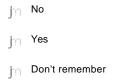
Other factors/attributes in your top 5 (please specify here)

Now we're interested in how you think about fuel economy as you shop for your new vehicle.

10. On a scale of 1 to 7, where 1 is 'not important at all' and 7 is 'very important', how important a consideration is fuel economy when choosing your new vehicle?



\* 11. Are you searching for information about fuel economy/fuel consumption as you look for your new vehicle?



12. Where are you searching for information on fuel economy/fuel consumption? (please check all that apply)

- Auto magazines (e.g. Car & Driver, Road & Track, Motor Trend)
   Auto dealers
   Government Web sites (e.g. fueleconomy.gov, EPA Green Vehicle Guide)
   Radio ads
   Newspapers
- Consumer ReportsOther (please specify here)

- E Television ads
- Manufacturers' Web sites
- Environmental organizations
- Asked others who have similar vehicle
- Fuel economy label on vehicles
- Vehicle Web sites (such as Edmunds.com, cars.com, vehix.com, kbb.com)

13. Please rate each of the following on a scale of 1 to 7 (with 1 being 'not compelling at all' and 7 being 'very compelling') in regard to how compelling they are to buying a <u>fuel efficient</u> vehicle.

|   | 1 - not<br>compelling<br>at all | 2          | 3          | 4           | 5          | 6  | 7 - very compelling |
|---|---------------------------------|------------|------------|-------------|------------|----|---------------------|
| Reduces climate change                                | ja                              | <b>j</b> m | Jm         | <b>j</b> ta | ja         | jn | <b>j</b> n          |
| To save money   | <b>j</b> n                      | <b>j</b> m | Jm         | <b>j</b> m  | <b>j</b> m | jn | <b>j</b> m          |
| Better for the environment                            | ja                              | <b>j</b> m | Jm         | <b>j</b> ta | ja         | jn | <b>j</b> o          |
| Reduce our dependency on other countries              | <b>j</b> m                      | jm         | <b>j</b> m | <b>j</b> m  | <b>j</b> m | jn | jn                  |
| To reduce the number of trips to the gas station      | jn                              | <b>j</b> m | jm         | <b>j</b> m  | jm         | jn | ja                  |
| Makes our oil supplies last longer                    | <b>j</b> m                      | jm         | <b>j</b> m | <b>j</b> m  | <b>j</b> m | jn | jn                  |
| Other 'very compelling' factors (please specify here) |                                 |            |            |             |            |    |                     |
|   |                                 |            |            |             |            |    |                     |

We are interested in your thoughts about the fuel economy label as a source of information.

14. Do you remember seeing the fuel economy label on vehicle windows when shopping for new vehicles?

| jn | No         |
|----|------------|
| jn | Yes        |
| m  | Don't know |

15. On a scale of 1 to 7, where 1 is 'not important at all' and 7 is 'very important', how important is the <u>FUEL</u> <u>ECONOMY LABEL</u> in helping you to choose the make and model of your new vehicle?

|                     | 1 = Not important at<br>all | 2          | 3  | 4  | 5          | 6          | 7 = Very important |
|---------------------|-----------------------------|------------|----|----|------------|------------|--------------------|
| Level of importance | <b>j</b> n                  | <b>j</b> m | jm | jm | <b>j</b> m | <b>j</b> m | <b>j</b> ta        |

Please note that the information in the following paragraphs is not a question but a description of the different types of vehicle technologies. It is important to read the information below for answering questions on the following pages. Four types of advanced technology vehicles are either already available or will be in the near future:

- Hybrid Vehicles use a gasoline engine as well as an electric motor to propel the vehicle. However, the only fuel a hybrid vehicle uses is gasoline, either to propel the vehicle or to charge the battery.
- Electric Vehicles use electricity stored in batteries to propel the vehicle. You charge the battery by plugging your vehicle into an electrical outlet. The vehicle travels until the charge is depleted or you re-charge it. You do not have the option to run it on gasoline.
- Extended Range Electric Vehicles have two modes of operation, when the battery is charged and when it isn't. 1) Once charged, the vehicle at first runs on only electricity. 2) When the battery is discharged, it uses gasoline, either to propel the vehicle or to charge the battery. Important: daily driving distance can GREATLY affect amount of gasoline used. Can go all the way from zero gasoline (if shorter commutes and plenty of recharging) to entirely gasoline (if longer drives and no recharging).
- Plug-in Hybrid Electric Vehicles work like an Extended Range Electric Vehicle in that it has two modes of operation—when battery is charged and when it isn't, but: 1) When it's charged, the vehicle uses up the charge along with some gasoline. 2) When the battery is discharged, it uses gasoline, either to propel the vehicle or to charge the battery. Important: daily driving distance can GREATLY affect amount of gasoline used.

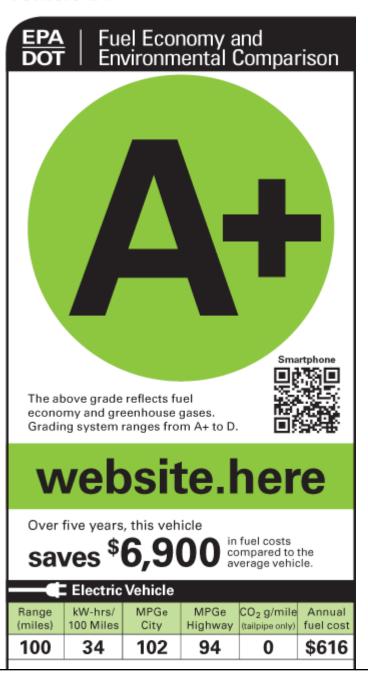
To help consumers decide whether advanced technology vehicles might be good choices for them, the fuel economy label is being revised. These revisions will allow you to compare more accurately among all vehicle technologies. Your answers to the following questions will help this label redesign effort.

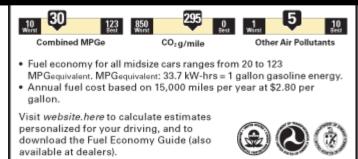
The next 6 questions ask you to look at the labels from two vehicles. YOU SHOULD ASSUME THAT ANY PLUG-IN VEHICLES START FULLY CHARGED AND THERE ARE NO RECHARGING OPPORTUNITIES DURING THE SPECIFIED TRIP.

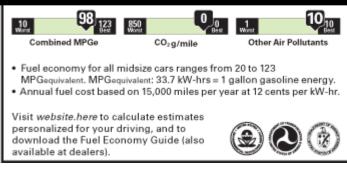
WHEN ANSWERING QUESTIONS ON THE FOLLOWING PAGES, PLEASE BE SURE TO SCROLL TO THE BOTTOM OF THE PAGE SO THAT YOU CAN SEE ALL OF BOTH LABELS AND THE "NEXT" BUTTON.

Vehicle A:









#### 16. Which vehicle is better for a round-trip of 120 miles?

∱∩ Vehicle A

├∩ Vehicle B

†∩ Both are equally good

#### 17. Which vehicle is better for a round-trip of 30 miles?

∱∩ Vehicle A

M Vehicle B

jn Both are equally good

Vehicle A:

kW-hrs/

100 Miles

Combined

MPGe

Gallons/

100 Miles

Combined CO<sub>2</sub> g/mile

(tailpipe only)

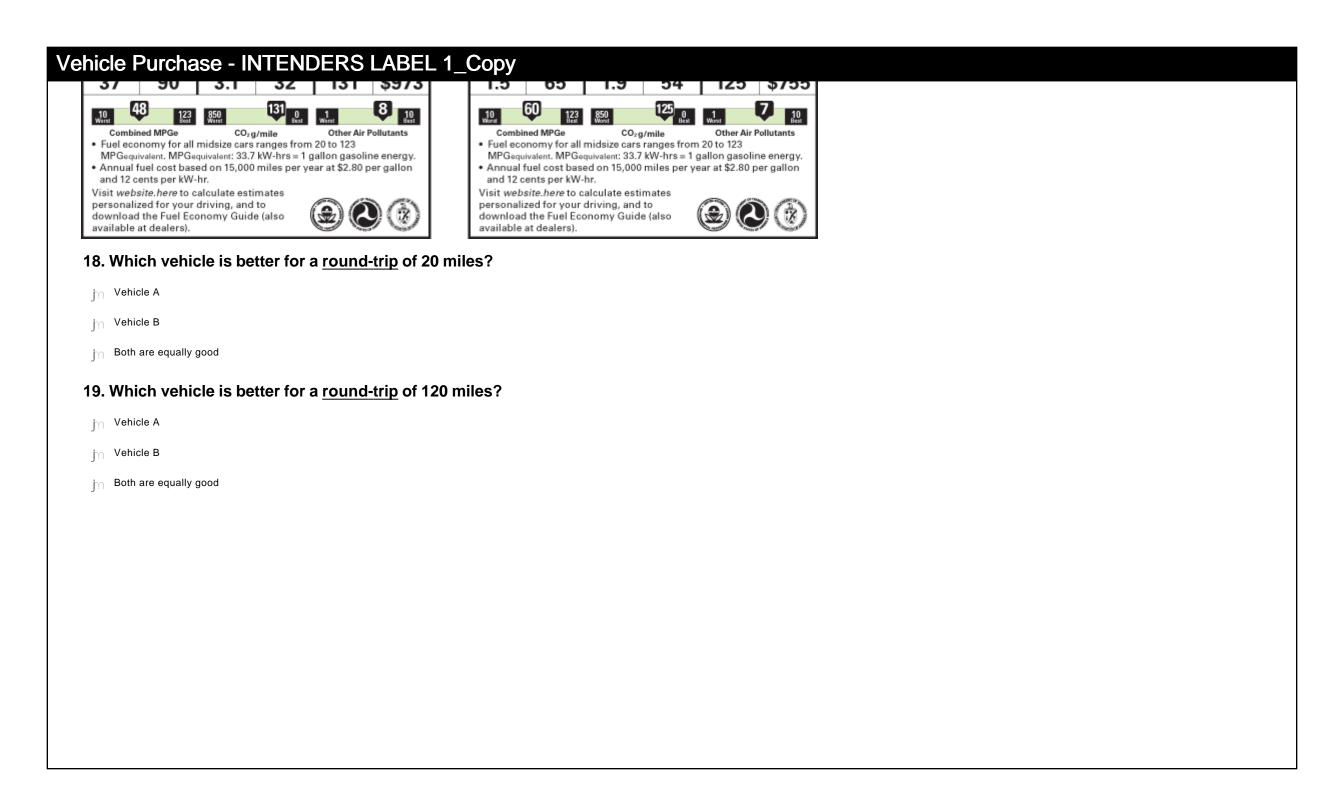
MPG

Annual

fuel cost

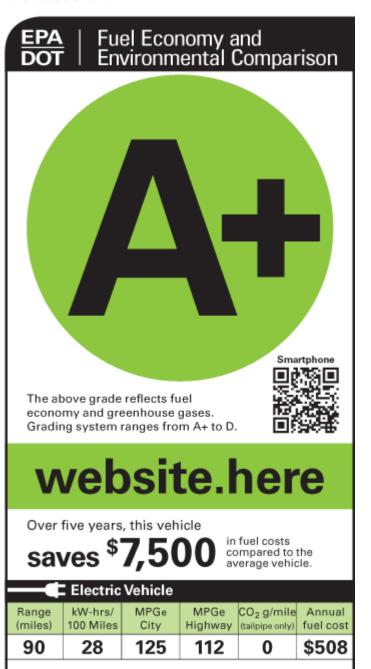
# Fuel Economy and Environmental Comparison The above grade reflects fuel economy and greenhouse gases. Grading system ranges from A+ to D. website.here Over five years, this vehicle saves \$5,100 in fuel costs compared to the average vehicle. Dual Fuel Vehicle: Extended Range Electric Gas Only (first 30 miles only)





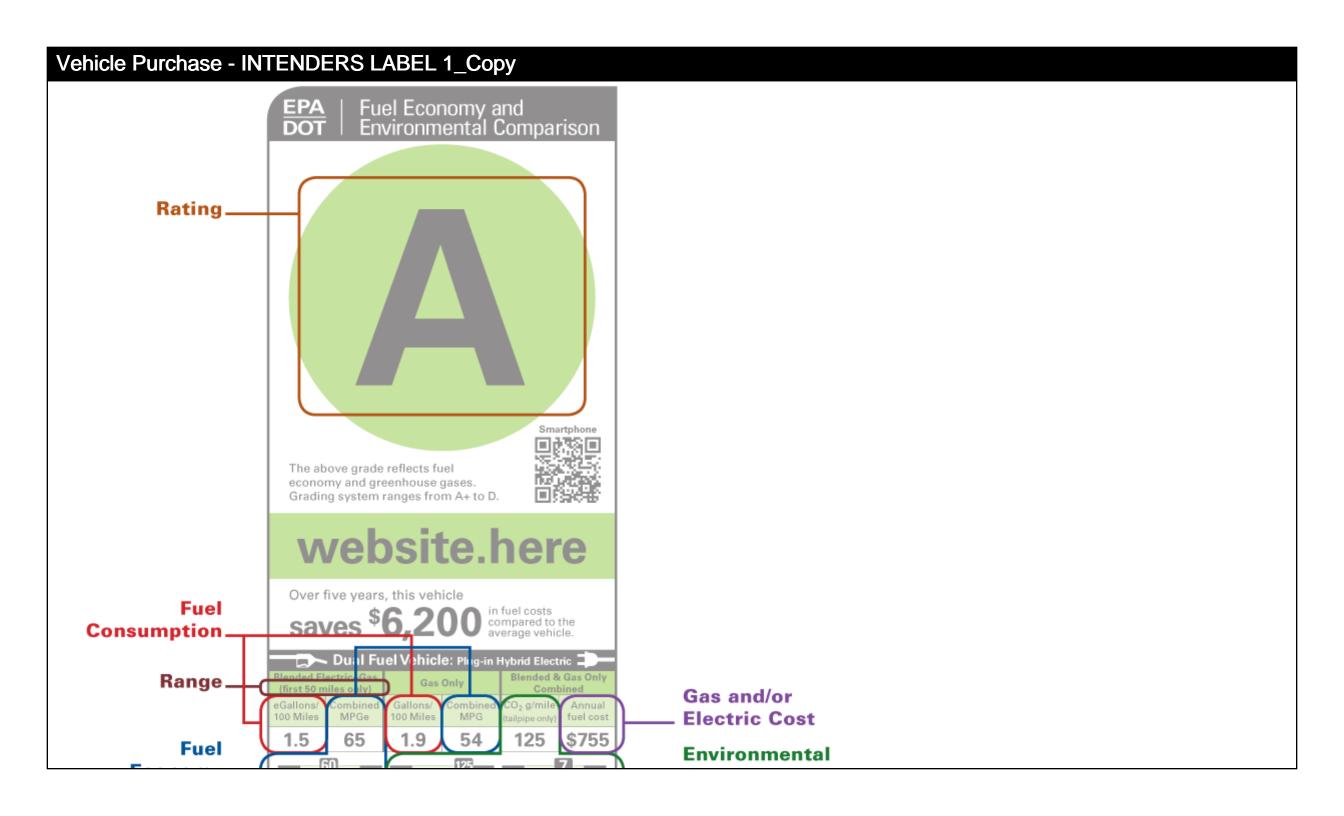
Vehicle A:

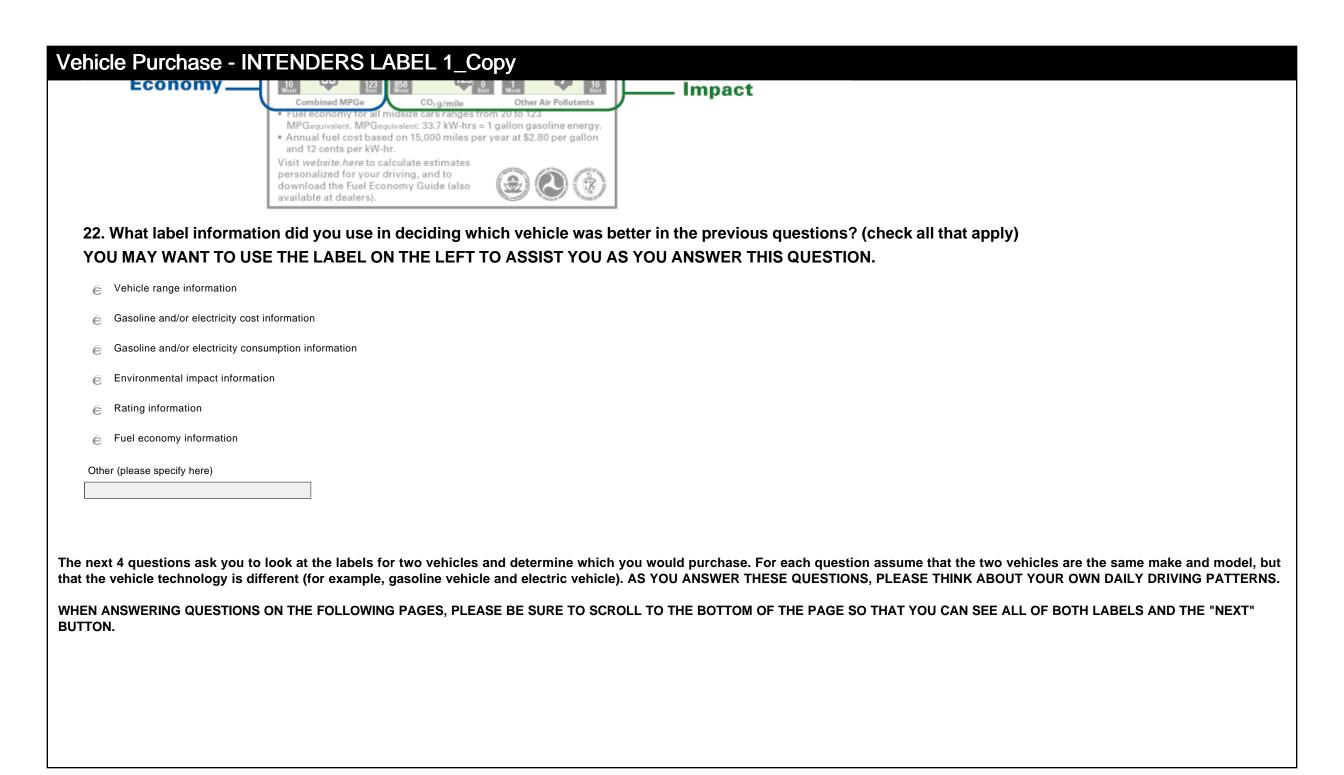




#### Vehicle Purchase - INTENDERS LABEL 1\_Copy 1.9 24 02 **3/12** Combined MPGe CO2g/mile Other Air Pollutants Combined MPGe CO2g/mile Other Air Pollutants Fuel economy for all midsize cars ranges from 20 to 123 Fuel economy for all midsize cars ranges from 20 to 123 MPGequivalent. MPGequivalent: 33.7 kW-hrs = 1 gallon gasoline energy. MPGequivalent. MPGequivalent: 33.7 kW-hrs = 1 gallon gasoline energy. . Annual fuel cost based on 15,000 miles per year at \$2.80 per gallon . Annual fuel cost based on 15,000 miles per year at 12 cents per kW-hr. and 12 cents per kW-hr. Visit website.here to calculate estimates Visit website.here to calculate estimates personalized for your driving, and to personalized for your driving, and to download the Fuel Economy Guide (also download the Fuel Economy Guide (also available at dealers). available at dealers). 20. Which vehicle is better for a round-trip of 30 miles? ∱∩ Vehicle A ├∩ Vehicle B †∩ Both are equally good 21. Which vehicle is better for a round-trip of 120 miles? ├∩ Vehicle A Yehicle B

Both are equally good

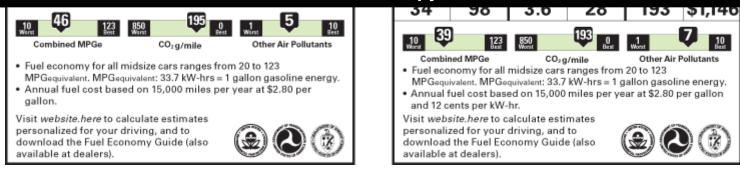




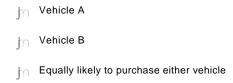
Vehicle A:





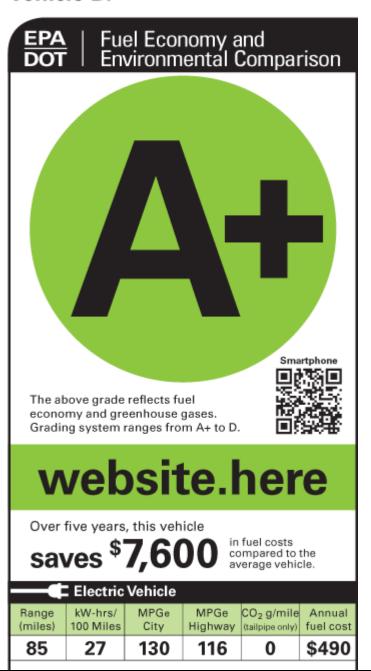


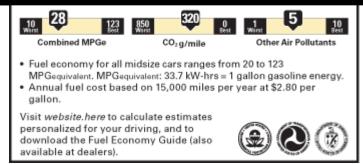
23. Assuming the same make and model of vehicle for both labels on the left and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

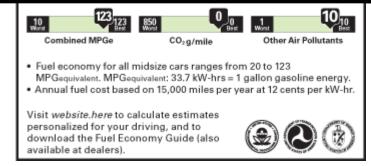


Vehicle A:









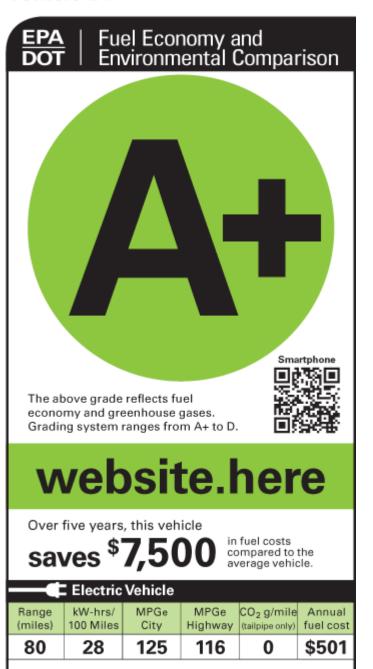
24. Assuming the same make and model of vehicle for both labels on the left and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

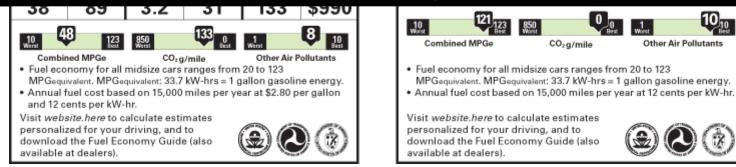


Fig. Equally likely to purchase either vehicle

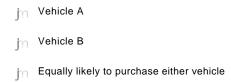
Vehicle A:







25. Assuming the same make and model of vehicle for both labels on the left and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?



Vehicle A:

(first 30 miles only)

Combined

MPGe

Gallons/

100 Miles

Combined CO<sub>2</sub> g/mile

(tailpipe only)

MPG

Annual

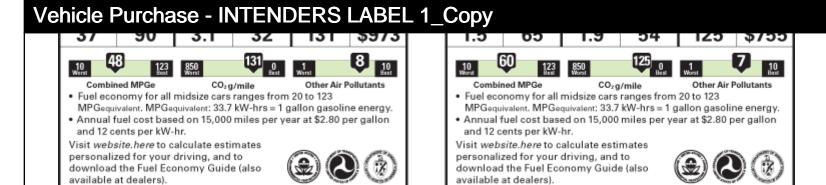
fuel cost

kW-hrs/

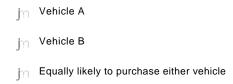
100 Miles

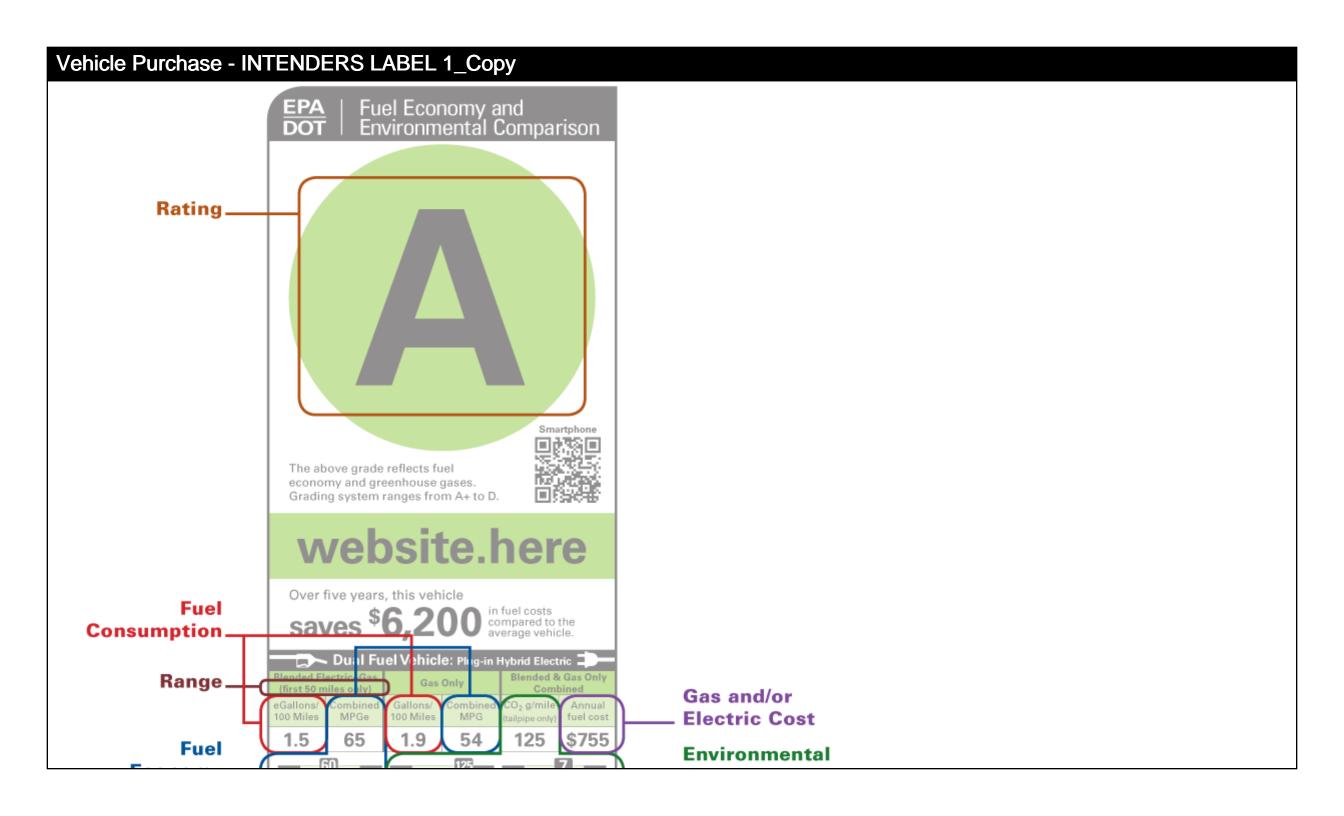
# Fuel Economy and Environmental Comparison The above grade reflects fuel economy and greenhouse gases. Grading system ranges from A+ to D. website.here Over five years, this vehicle saves \$5,100 in fuel costs compared to the average vehicle. Dual Fuel Vehicle: Extended Range Electric Gas Only

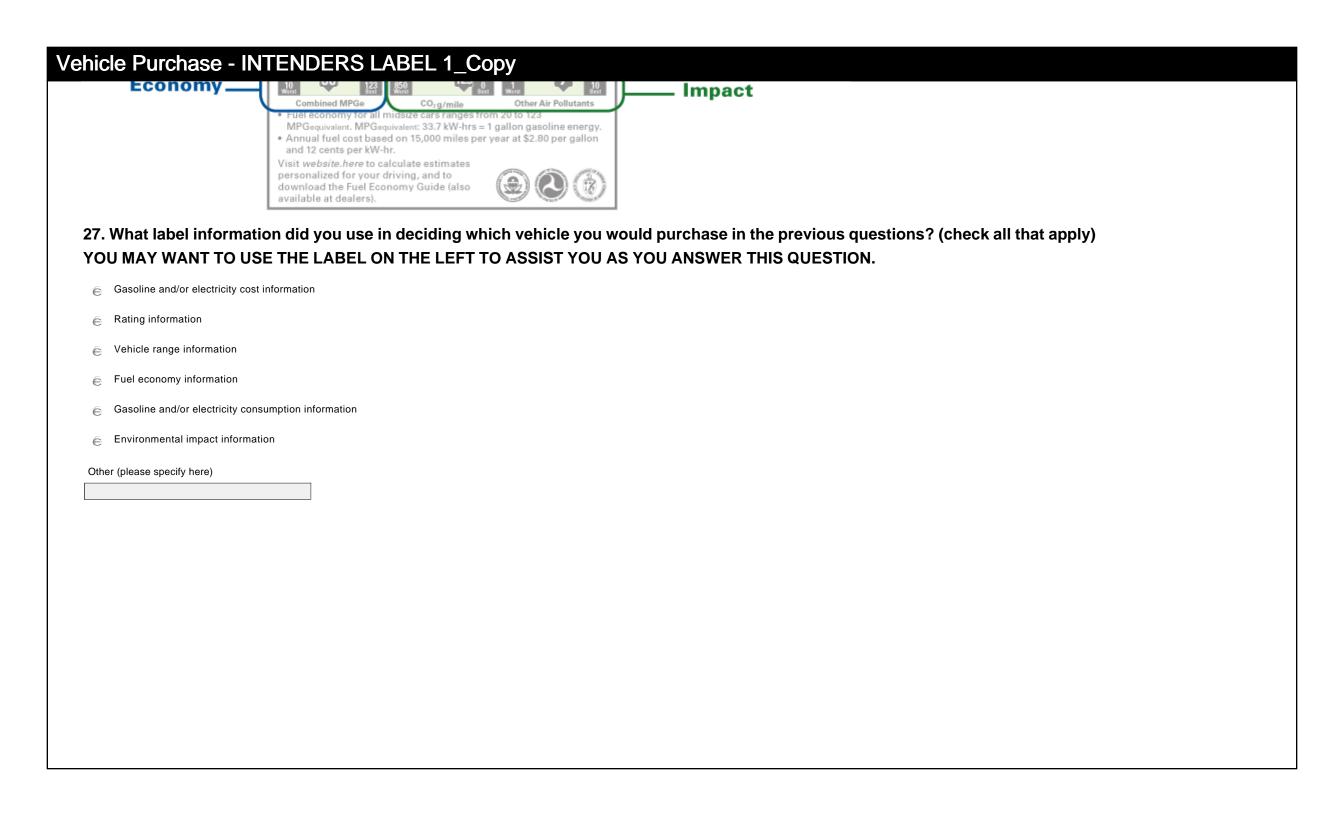




26. Assuming the same make and model of vehicle for both labels on the left and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?







28. Please rank order the top *five* things that would <u>motivate you to seriously consider buying</u> an advanced technology vehicle (such as an electric vehicle or plug-in hybrid electric vehicle)? Do this by checking your #1 motivator in the #1 column, checking your #2 motivator in the #2 column, etc.

|  | #1 motivator     | #2 motivator | #3 motivator | #4 motivator | #5 motivator |
|--|------------------|--------------|--------------|--------------|--------------|
| Vehicle and parts are reliable                               | <b>j</b> ra      | jn           | jn           | jn           | jn           |
| Reduce the number of trips to the gas station                | <b>j</b> n       | <b>j</b> n   | <b>j</b> n   | <b>j</b> n   | jn           |
| Better fuel efficiency                                       | <b>j</b> a       | ja           | <b>j</b> n   | <b>j</b> o   | ja           |
| Environmental benefits                                       | јn               | <b>j</b> m   | <b>j</b> m   | <b>j</b> n   | jn           |
| Lower fuel costs   | ja               | jn           | jm           | jn           | jm           |
| Good vehicle range   | јn               | <b>j</b> m   | <b>j</b> m   | <b>j</b> n   | jn           |
| Lower cost of vehicle  | <b>j</b> a       | ja           | <b>j</b> n   | <b>j</b> o   | ja           |
| Good maintenance costs                                       | јn               | <b>j</b> m   | <b>j</b> m   | <b>j</b> n   | jn           |
| Reduce our dependence on gasoline                            | ja               | jn           | <b>j</b> to  | ja           | jn           |
| Other things in your top five that would motivate you (pleas | se specify here) |              |              |              |              |
|  |                  |              |              |              |              |

29. The label that you saw for an electric vehicle shows that it emits 0 CO2 grams per mile (tailpipe only); all other vehicles emit some CO2 per mile from their tailpipes. What does it mean that electric vehicles are rated to have 0 CO2 emissions?

| $j_{\text{in}}$ The electricity used to power electric vehicles has no carbon dioxide emissions as | ssociated with it.  |
|--|---|
| $j_{\cap}$ The electricity used to power electric vehicles may cause carbon dioxide emission       | ns at a powerplant, but the vehicle does not produce any additional CO2 emissions |
| $j_{\cap}$ Other   |   |
| If 'other', please specify.  |   |
|  | 5   |

|  | would you prefer to<br>er vehicles?  | see informat   | tion on the CO2 en   | nissions associate  | ed with produci  | ng electricity o | r other fuels                               |
|--|--|--|--|---|------------------|------------------|---|
| jn On the lab  | pel, in addition to "tailpipe only"  | " emissions  |  |   |                  |                  |   |
| j On the lab   | pel, combined with tailpipe emis   | ssions, in addition to                                       | a "tailpipe only" emissions va   | alue  |                  |                  |   |
| j₁∩ On a webs  | site instead of the label; the labe  | el should have "tailpi                                       | pe only" emissions   |   |                  |                  |   |
| jn Other (plea   | ase specify below)   |  |  |   |                  |                  |   |
| jn Information   | n on the emissions associated v  | with producing electri                                       | city and other fuels to power  | a vehicle is not important to                             | me               |                  |   |
| If 'other', please   | specify.   |  |  |   |                  |                  |   |
|  |  |  |  |   |                  |                  |   |
| 31. On a sc  | would like to know a little cale of 1 to 7, where when you generally 1 - among the first | 1 = 'among tl  | he first people' and   | d 7 = 'among the l  | •                | v would you ra   | <b>te yourself in</b><br>7 - among the last |
| 31. On a sc  | cale of 1 to 7, where<br>when you generally  | 1 = 'among tl<br>get new gadg                                | he first people' and<br>gets that come on                                | d 7 = 'among the li<br>the market?                        | ast people', hov | -                |   |
| 31. On a so regard to w  | cale of 1 to 7, where<br>when you generally  | 1 = 'among tl<br>get new gadg<br>²                           | he first people' and<br>gets that come on                                | d 7 = 'among the li<br>the market?                        | ast people', hov | -                |   |
| 31. On a so regard to we I'm generally  32. What is Zip code   | cale of 1 to 7, where when you generally 1 - among the first                             | 1 = 'among tl<br>get new gadg<br>²<br>jo                     | he first people' and<br>gets that come on<br><sup>3</sup><br>ງ່າ         | d 7 = 'among the la<br>the market?<br><sup>4</sup><br>ງ່າ | ast people', hov | -                |   |
| 31. On a so regard to we I'm generally  32. What is Zip code   | tale of 1 to 7, where when you generally an among the first in a your home zip code      | 1 = 'among tl<br>get new gadg<br>²<br>jo                     | he first people' and<br>gets that come on<br><sup>3</sup><br>ງ່າ         | d 7 = 'among the la<br>the market?<br><sup>4</sup><br>ງ່າ | ast people', hov | -                |   |
| 31. On a soregard to we also regard to the reg | any working motori   | 1 = 'among ti<br>get new gadg<br>fin<br>le?<br>ized vehicles | he first people' and<br>gets that come on<br>3<br>jo<br>does your housel | d 7 = 'among the la<br>the market?  4  jo                 | ast people', hov | -                |   |

#### 35. What is your gender?

| jn | Male   |
|----|--------|
| m  | Female |

# 36. Which of the following ranges includes your age?

```
    jn
    18-24
    jn
    45-54

    jn
    25-34
    jn
    55-64

    jn
    35-44
    jn
    65 or over
```

#### 37. What is the highest level of education you have completed?

```
jn Less than high school

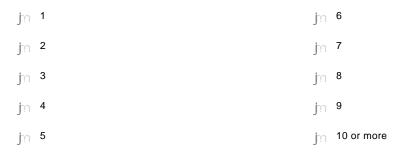
jn College graduate (Bachelor's degree or equivalent)

jn High school diploma or GED

jn Postgraduate degree (Masters, Doctorate, Law, Medical)

some college / AA degree / Technical school degree
```

38. How many people live in your household? Number of people includes you, your spouse/partner, your children (including full-time students under age 23 even if they do not live at home), and any legal dependents.



# 39. Which of the following categories includes your household's total 2009 income (before taxes)?

```
      jn
      Less than $15,000
      jn
      $75,000 to less than $100,000

      jn
      $15,000 to less than $25,000
      jn
      $100,000 to less than $125,000

      jn
      $25,000 to less than $50,000
      jn
      $125,000 to less than $150,000

      jn
      $50,000 to less than $75,000
      jn
      $150,000 or more
```

#### 40. Do you have any comments about the label designs you saw in this survey?



These were all the questions we had for you today. BE SURE TO CLICK THE 'DONE' BUTTON BELOW SO THAT YOUR ANSWERS ARE ENTERED.