





Thank you very much for agreeing to participate in our online survey. As a person who recently purchased a new vehicle or is planning on doing so, your opinions are very important to us.

The auto industry is creating many new and exciting technologies to power our vehicles more efficiently. To help people make the best choices for them, the fuel economy label that appears on all new vehicles sold in the United States is being revised by the United States Environmental Protection Agency and Department of Transportation. These revisions will allow all of us to compare more accurately among all vehicle technologies.

Your participation in our brief (12-15 minutes) online survey is completely voluntary and critical to the label redesign effort. All your responses will be completely anonymous and will only be reported in combination with those of other survey respondents.

The survey is best viewed by maximizing your computer screen. Please be sure to scroll down to the bottom of each page and click the "Next" button to proceed. The bar at the bottom of each page tells you how much of the survey you have completed.

The survey is programmed so that if you need to stop and complete it at a later time you will be brought back to where you left off. (Just click 'Exit this survey' in the top right hand corner if you need to stop before completing the survey.)

Please click "Done" at the end of the survey so that your answers will be saved in our database. Once you have clicked "Done", you will not be able to make any changes.

Please complete the survey by September 22, 2010. Thank you for sharing your opinions!

In this section we are interested in the type of new vehicle (not used, not leased, not a motorcycle) you are interested in purchasing.

\* 1. Do you intend to purchase a new vehicle (not used, not leased, not a motorcycle) in the next 12 months?

jn No jn Yes

2. What is the type of new vehicle you are currently considering? (Click on the 'drop down box' and scroll down to find your vehicle.)



Vehicle Purchase - INTE	IDERS LABEL 3_Copy
3. Will you be the primary di	ver of this vehicle?
jn No	
jn Yes	
jn Equally share use of this vehicle	
vehicle? (For example: City	and highway driving you plan to do with this 25; Highway 75. The city and highway numbers whole numbers. DO NOT INCLUDE THE
5. About how many miles do	you expect to drive this vehicle on a typical day?
jn 20 miles or less	j <sub>O</sub> 61-70 miles
j₁ 21-30 miles	j₁ 71-80 miles
j <sub>™</sub> 31-40 miles	$j_{\widehat{1}}$ 81-90 miles
j∩ 41-50 miles	j <sub>1</sub> 91-100 miles
j₁ 51-60 miles	jn More than 100 miles

3 Thinking shout your vohicle select								
them? (ONLY CHECK ACTIONS YOU checking the second thing you did in		-				-		•
		1st	2nd	3rd	4th	5th	6th	
Looked at magazines, newspapers, or other printed sources	s of information	<b>j</b> m	ja	ja	ja	<b>j</b> m	ja	
Looked at manufacturer internet sites		<b>j</b> n	jm	jn	jm	jm	jm	
Discussed with people you know		<b>j</b> m	jm	<b>j</b> ta	ja	<b>j</b> m	<u>j</u> m	
Looked at other internet sites (such as Edmunds.com, cars.	.com, vehix.com)	<b>j</b> n	jn	jn	jn	jn	jn	
ooked at dealership internet sites		<b>j</b> to	ja	ј'n	j'n	<b>j</b> ta	<u>j</u> m	
isited a dealership		<b>j</b> m	<b>j</b> n	jn	jm	<b>j</b> m	<b>j</b> m	
Other important things you did in your vehicle selection pro	ocess (please specify here)							
•	ou seriously considering? (Chec	ck all tha	at apply	<b>'.</b> )			ē	Pickup truck
<ul> <li>Sports car</li> <li>Subcompact car</li> <li>Compact car</li> <li>Midsize car</li> </ul>	ou seriously considering? (Chec		at apply	7.)				Pickup truck  Minivan  Full-size van  Other (please specify below)
<ul> <li>Sports car</li> <li>Subcompact car</li> <li>Compact car</li> <li>Midsize car</li> <li>If chose 'other', please specify here</li> </ul>	<ul><li></li></ul>	e (SUV)			alphab	etically	6 6	Minivan Full-size van
<ul> <li>Sports car</li> <li>Subcompact car</li> <li>Compact car</li> <li>Midsize car</li> <li>If chose 'other', please specify here</li> </ul>	<ul> <li>E Large car</li> <li>Station wagon</li> <li>Sport utility vehicle</li> <li>€ Crossover</li> </ul>	e (SUV)			<b>alphab</b> e		6 6	Minivan  Full-size van  Other (please specify below)

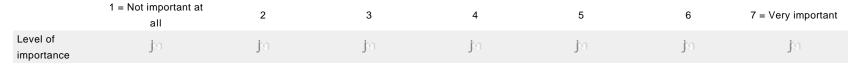
9. Please rank the top 5 factors in regard to how important they are in your decision on which new vehicle to buy. (Rank order these by checking your #1 factor in the #1 column, checking your #2 factor in the #2 column, and so on until your top 5 factors have been ranked.)
BE SURE TO SCROLL DOWN SO THAT YOU CAN SEE ALL THE FACTORS.

	#1	#2	#3	#4	#5
Features/amenities	<b>j</b> n	jn	jm	jm	j'n
All wheel drive or 4-wheel drive	<b>j</b> m	<b>j</b> n	<b>j</b> n	jn	jn
Seating capacity	<b>j</b> m	ja	<b>j</b> n	ja	j'n
Body style	<b>j</b> m	<b>j</b> n	<b>j</b> n	<b>j</b> n	<b>j</b> m
Alternative fuels	<b>j</b> m	<b>j</b> to	jn	ja	j'n
Warranty	<b>j</b> m	<b>j</b> n	<b>j</b> n	<b>j</b> n	jm
Cargo space	<b>j</b> m	<b>j</b> to	jn	ja	j'n
Performance/handling/power	<b>j</b> m	<b>j</b> n	<b>j</b> n	<b>j</b> n	jm
Styling/appearance/image	<b>j</b> n	ja	ja	ja	jm
Comfortable to drive/leg/head room	<b>j</b> m	<b>j</b> m	jn	jn	jn
Price/affordability	<b>j</b> n	ja	ja	ja	jn
Safety	<b>j</b> m	<b>j</b> n	<b>j</b> m	<b>j</b> n	jm
Towing capacity	<b>j</b> m	jn	jn	jn	ja
Reliability/repair costs	<b>j</b> m	<b>j</b> n	<b>j</b> m	<b>j</b> n	jm
Brand name	<b>j</b> m	jn	jn	jn	ja
Gas mileage/fuel economy	<b>j</b> m	<b>j</b> n	<b>j</b> m	<b>j</b> n	jm
Green/environmentally friendly	<b>j</b> m	<b>j</b> to	<b>j</b> n	<b>j</b> to	<b>j</b> m

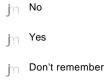
Other factors/attributes in your top 5 (please specify here)

Now we're interested in how you think about fuel economy as you shop for your new vehicle.

10. On a scale of 1 to 7, where 1 is 'not important at all' and 7 is 'very important', how important a consideration is fuel economy when choosing your new vehicle?



\* 11. Are you searching for information about fuel economy/fuel consumption as you look for your new vehicle?



12. Where are you searching for information on fuel economy/fuel consumption? (please check all that apply)

∈ Newspapers
 ∈ Consumer Reports
 ∈ Fuel economy label on vehicles
 ∈ Fuel economy label on vehicles
 ∈ Television ads
 ∈ Auto dealers
 ∈ Asked others who have similar vehicle
 ∈ Radio ads
 ∈ Auto magazines (e.g. Car & Driver, Road & Track, Motor Trend)
 ∈ Government Web sites (e.g. fueleconomy.gov, EPA Green Vehicle Guide)
 ∈ Environmental organizations

13. Please rate each of the following on a scale of 1 to 7 (with 1 being 'not compelling at all' and 7 being 'very compelling') in regard to how compelling they are to buying a <u>fuel efficient</u> vehicle.

	1 - not compelling at all	2	3	4	5	6	7 - very compelling
Makes our oil supplies last longer	<b>j</b> m	ja	jα	<b>j</b> to	<b>j</b> so	jn	<b>j</b> m
To save money	<b>j</b> m	jm	<b>j</b> m	<b>j</b> n	<b>j</b> m	<b>j</b> m	<b>j</b> m
Reduces climate change	<b>j</b> m	ja	jα	<b>j</b> to	<b>j</b> so	jn	<b>j</b> m
To reduce the number of trips to the gas station	<b>j</b> n	jm	<b>j</b> m	<b>j</b> n	<b>j</b> m	jn	<b>j</b> m
Reduce our dependency on other countries	<b>j</b> m	jm	jm	<b>j</b> to	<b>j</b> to	<b>j</b> m	jm
Better for the environment	<b>j</b> n	jm	<b>j</b> m	<b>j</b> n	<b>j</b> m	jn	<b>j</b> m
Other 'very compelling' factors (please specify here)							

We are interested in your thoughts about the fuel economy label as a source of information.

14. Do you remember seeing the fuel economy label on vehicle windows when shopping for new vehicles?

jn	No
jn	Yes
m	Don't know

15. On a scale of 1 to 7, where 1 is 'not important at all' and 7 is 'very important', how important is the <u>FUEL</u> <u>ECONOMY LABEL</u> in helping you to choose the make and model of your new vehicle?

	1 = Not important at all	2	3	4	5	6	7 = Very important
Level of importance	<b>j</b> n	J∕n	jα	<b>j</b> m	<b>j</b> n	<b>j</b> m	jn

Please note that the information in the following paragraphs is not a question but a description of the different types of vehicle technologies. It is important to read the information below for answering questions on the following pages. Four types of advanced technology vehicles are either already available or will be in the near future:

- Hybrid Vehicles use a gasoline engine as well as an electric motor to propel the vehicle. However, the only fuel a hybrid vehicle uses is gasoline, either to propel the vehicle or to charge the battery.
- Electric Vehicles use electricity stored in batteries to propel the vehicle. You charge the battery by plugging your vehicle into an electrical outlet. The vehicle travels until the charge is depleted or you re-charge it. You do not have the option to run it on gasoline.
- Extended Range Electric Vehicles have two modes of operation, when the battery is charged and when it isn't. 1) Once charged, the vehicle at first runs on only electricity. 2) When the battery is discharged, it uses gasoline, either to propel the vehicle or to charge the battery. Important: daily driving distance can GREATLY affect amount of gasoline used. Can go all the way from zero gasoline (if shorter commutes and plenty of recharging) to entirely gasoline (if longer drives and no recharging).
- Plug-in Hybrid Electric Vehicles work like an Extended Range Electric Vehicle in that it has two modes of operation—when battery is charged and when it isn't, but: 1) When it's charged, the vehicle uses up the charge along with some gasoline. 2) When the battery is discharged, it uses gasoline, either to propel the vehicle or to charge the battery. Important: daily driving distance can GREATLY affect amount of gasoline used.

To help consumers decide whether advanced technology vehicles might be good choices for them, the fuel economy label is being revised. These revisions will allow you to compare more accurately among all vehicle technologies. Your answers to the following questions will help this label redesign effort.

The next 6 questions ask you to look at the labels from two vehicles. YOU SHOULD ASSUME THAT ANY PLUG-IN VEHICLES START FULLY CHARGED AND THERE ARE NO RECHARGING OPPORTUNITIES DURING THE SPECIFIED TRIP.

WHEN ANSWERING QUESTIONS ON THE FOLLOWING PAGES, PLEASE BE SURE TO SCROLL TO THE RIGHT SO THAT YOU CAN SEE ALL OF BOTH LABELS.

## Vehicle A:



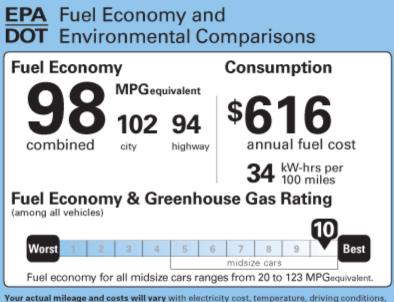
#### 16. Which vehicle is better for a round-trip of 120 miles?

Yehicle A Both are equally good

### 17. Which vehicle is better for a round-trip of 30 miles?

My Vehicle A Both are equally good 

## Vehicle B:



Your actual mileage and costs will vary with electricity cost, temperature, driving conditions, and how you drive and maintain your vehicle. Cost estimates are based on 15,000 miles per year at 12 cents per kW-hr. MPGequivalent; 33.7 kW-hrs = 1 gallon gasoline energy.

#### Visit www.fueleconomy.gov

- Calculate personalized driving estimates
- . Download the Fuel Economy Guide (also available at dealers)













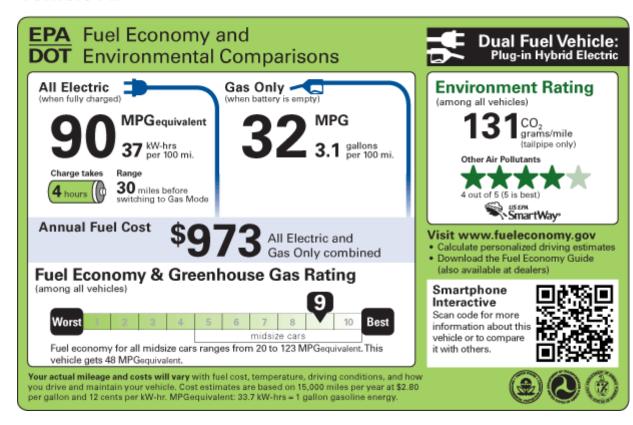
12 hours

#### Smartphone Interactive

Scan code for more information about this vehicle or to compare it with others.



## Vehicle A:



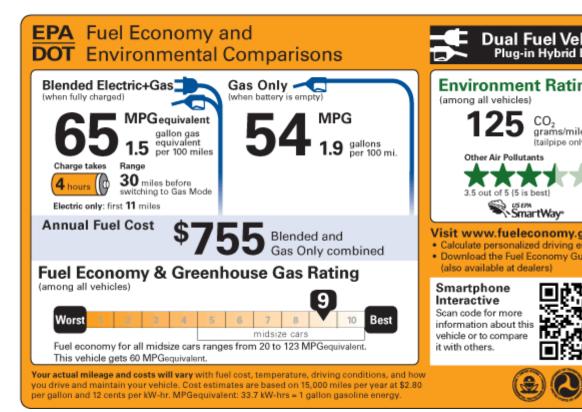
#### 18. Which vehicle is better for a round-trip of 20 miles?

Vehicle A My Vehicle B Both are equally good

### 19. Which vehicle is better for a round-trip of 120 miles?

My Vehicle A h Both are equally good 

## Vehicle B:



**Dual Fuel Vel** 

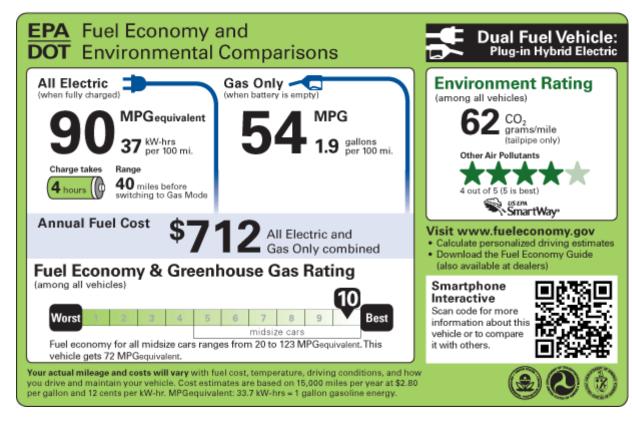
SmartWay

Plug-in Hybrid

CO<sub>2</sub> grams/mile

(tailpipe onl

## Vehicle A:



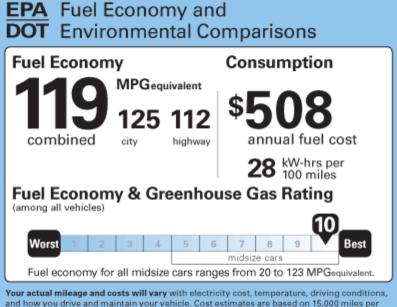
#### 20. Which vehicle is better for a round-trip of 30 miles?

Yehicle A My Vehicle B Both are equally good

### 21. Which vehicle is better for a round-trip of 120 miles?

My Vehicle A Both are equally good 

## Vehicle B:



year at 12 cents per kW-hr. MPGequivalent; 33.7 kW-hrs = 1 gallon gasoline energy.

Visit www.fueleconomy.gov

(also available at dealers)

Calculate personalized driving estimates

. Download the Fuel Economy Guide

Interactive

Scan code for more it with others.



Charge & Range

## Smartphone

12 hours ( ( )

Full charge in

information about this vehicle or to compare

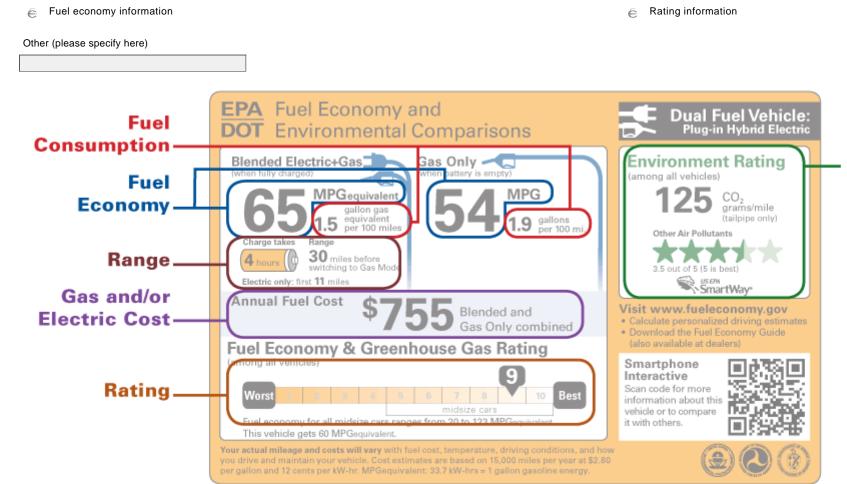


Vehicle can travel

Vehicle range information

Gasoline and/or electricity consumption information

22. What label information did you use in deciding which vehicle was better in the previous questions? (check all that apply) YOU MAY WANT TO USE THE LABEL BELOW TO ASSIST YOU AS YOU ANSWER THIS QUESTION.



Environmental Impact

Gasoline and/or electricity cost information

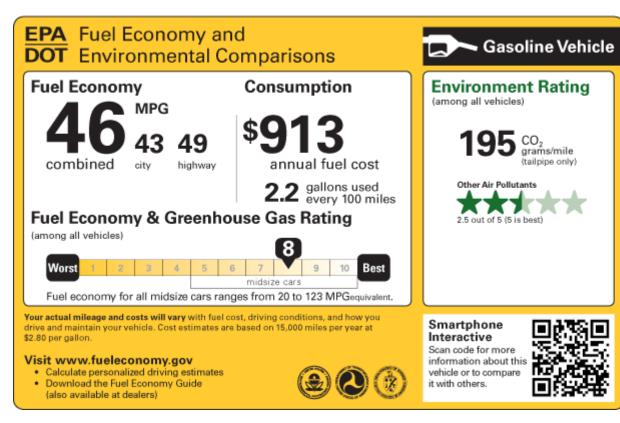
Environmental impact information

The next 4 questions ask you to look at the labels for two vehicles and determine which you would purchase. For each question assume that the two vehicles are the same make and model, but

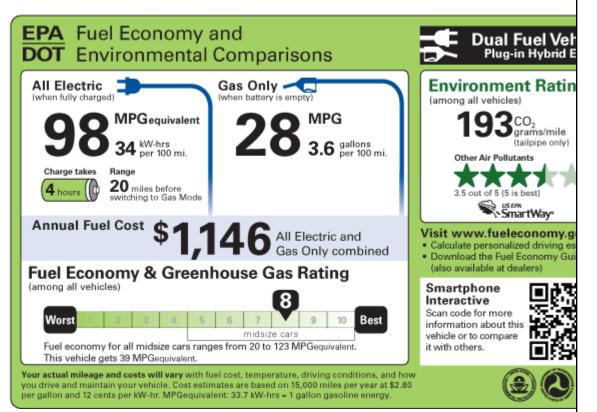
that the vehicle technology is different (for example, gasoline vehicle and electric vehicle). AS YOU ANSWER THESE QUESTIONS, PLEASE THINK ABOUT YOUR OWN DAILY DRIVING PATTERNS.

WHEN ANSWERING QUESTIONS ON THE FOLLOWING PAGES, PLEASE BE SURE TO SCROLL TO THE RIGHT SO THAT YOU CAN SEE ALL OF BOTH LABELS.

#### Vehicle A:



## Vehicle B:



23. Assuming the same make and model of vehicle for both labels above and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

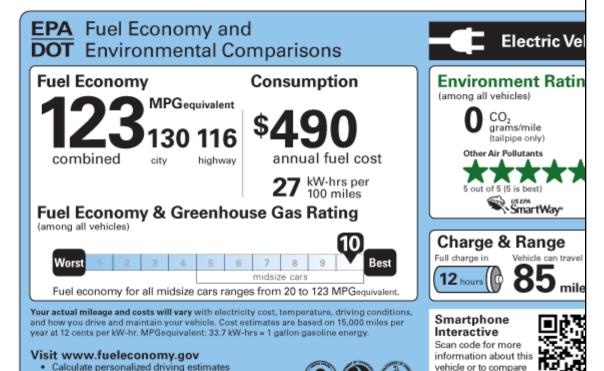
├∩ Vehicle A ├∩ Vehicle B

† Equally likely to purchase either vehicle

## Vehicle A:



## Vehicle B:



it with others.

24. Assuming the same make and model of vehicle for both labels above and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

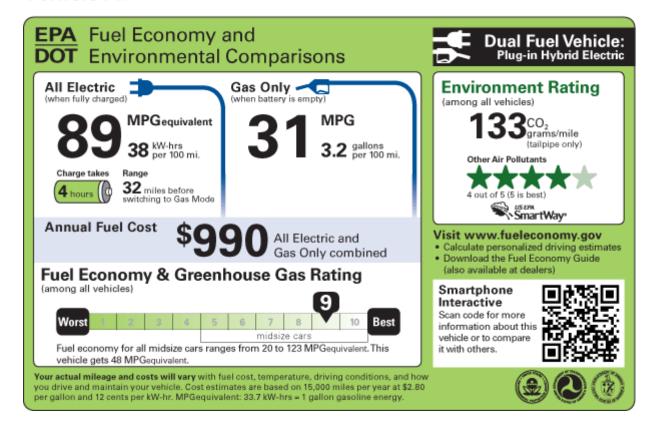
jn Vehicle A

Equally likely to purchase either vehicle

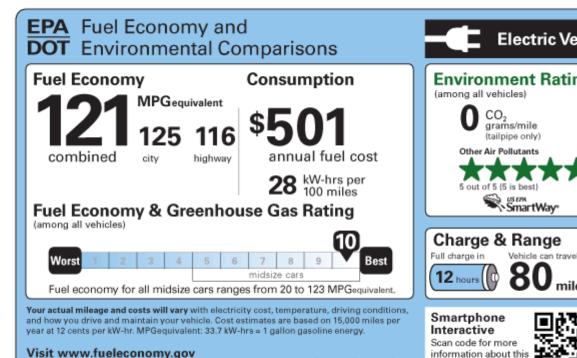
Download the Fuel Economy Guide

(also available at dealers)

## Vehicle A:



## Vehicle B:



vehicle or to compare

it with others.

25. Assuming the same make and model of vehicle for both labels above and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

†∩ Vehicle A †∩ Vehicle B

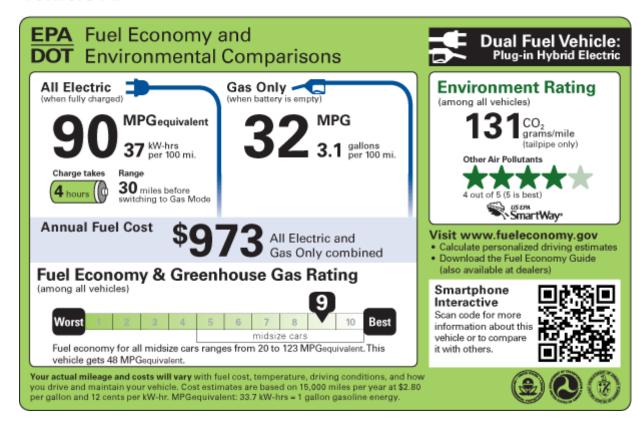
Equally likely to purchase either vehicle

Calculate personalized driving estimates

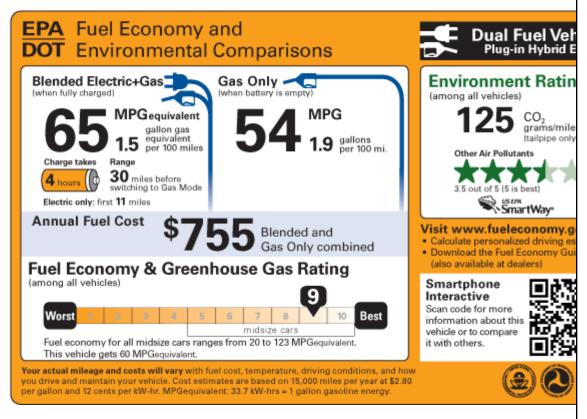
. Download the Fuel Economy Guide

(also available at dealers)

## Vehicle A:



## Vehicle B:



26. Assuming the same make and model of vehicle for both labels above and assuming that both vehicles met all your other requirements (including size, reliability, comfort, performance, appearance, and safety) and are identical in purchase price, which vehicle would you purchase when you consider your typical travel pattern?

↑∩ Vehicle A †∩ Vehicle B

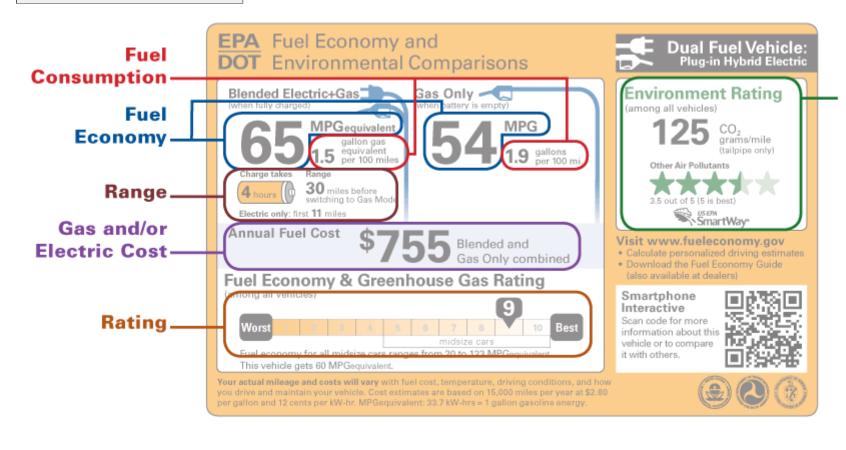
Fig. Equally likely to purchase either vehicle

27. What label information did you use in deciding which vehicle you would purchase in the previous questions? (check all that apply) YOU MAY WANT TO USE THE LABEL BELOW TO ASSIST YOU AS YOU ANSWER THIS QUESTION.

- Gasoline and/or electricity consumption information
- Gasoline and/or electricity cost information
- Environmental impact information

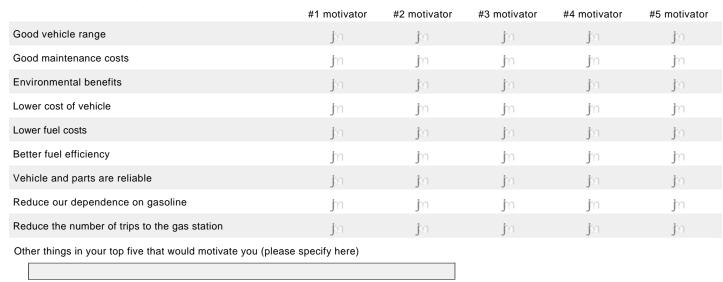
Other (please specify here)

- Vehicle range information
- Rating information
- Fuel economy information



Environmental Impact

28. Please rank order the top *five* things that would <u>motivate you to seriously consider buying</u> an advanced technology vehicle (such as an electric vehicle or plug-in hybrid electric vehicle)? Do this by checking your #1 motivator in the #1 column, checking your #2 motivator in the #2 column, etc.



29. The label that you saw for an electric vehicle shows that it emits 0 CO2 grams per mile (tailpipe only); all other vehicles emit some CO2 per mile from their tailpipes. What does it mean that electric vehicles are rated to have 0 CO2 emissions?

jn	The electricity used to power electric vehicles has no carbon dioxide emissions associated with it.
jm	The electricity used to power electric vehicles may cause carbon dioxide emissions at a powerplant, but the vehicle does not produce any additional CO2 emissions
jn	Other
If 'of	her', please specify.
	_5

	ould you prefer to s which power vehicle		on on the CO2	emissions associate	a with producii	ng electricity o	r
jn On the label,	in addition to "tailpipe only" e	emissions					
j⊓ On the label,	On the label, combined with tailpipe emissions, in addition to a "tailpipe only" emissions value						
j⊓ On a website	On a website instead of the label; the label should have "tailpipe only" emissions						
j Other (please	specify below)						
j₁ Information or	n the emissions associated wi	th producing electricit	ty and other fuels to pov	wer a vehicle is not important to r	ne		
If 'other', please spe	ecify.						
31. On a scal	le of 1 to 7, where 1 en you generally g	= 'among the let new gadge	e first people' a ets that come o		st people', how	-	·
31. On a scal	le of 1 to 7, where 1	= 'among the	e first people' a	and 7 = 'among the la		r would you ra 6 jຳຄ	te yourself in 7 - among the last ່ງດ
31. On a scal regard to wh 'm generally 32. What is y	le of 1 to 7, where 1 en you generally g	l = 'among the let new gadge 2 jn	e first people' a ets that come o 3 ja	and 7 = 'among the la on the market?  4  jo	st people', how	6	·
31. On a scal regard to wh 'm generally 32. What is y	le of 1 to 7, where 1 en you generally g 1 - among the first ja your home zip code	l = 'among the let new gadge 2 jn	e first people' a ets that come o 3 ja	and 7 = 'among the la on the market?  4  jo	st people', how	6	·
31. On a scale regard to who shall segard to who shall shall segard to who shall sha	le of 1 to 7, where 1 len you generally g 1 - among the first jo rour home zip code  ny working motoriz	l = 'among the get new gadge  2  jo  2  2  jo  2  2  2  2  2  2  2  2  2  2  3  2  3	e first people' a ets that come o  jo	and 7 = 'among the la on the market?  4  jo	st people', how	6	·
31. On a scale regard to who shall segard to who shall shall segard to who shall sha	le of 1 to 7, where 1 len you generally g 1 - among the first jo your home zip code	l = 'among the get new gadge  2  jo  2  2  jo  2  2  2  2  2  2  2  2  2  2  3  2  3	e first people' a ets that come o  jo	and 7 = 'among the la on the market?  4  jo	st people', how	6	·

### 35. What is your gender?

jn	Male
m	Female

# 36. Which of the following ranges includes your age?

```
    jn
    18-24
    jn
    45-54

    jn
    25-34
    jn
    55-64

    jn
    35-44
    jn
    65 or over
```

### 37. What is the highest level of education you have completed?

```
jn Less than high school

jn College graduate (Bachelor's degree or equivalent)

jn High school diploma or GED

jn Postgraduate degree (Masters, Doctorate, Law, Medical)

some college / AA degree / Technical school degree
```

38. How many people live in your household? Number of people includes you, your spouse/partner, your children (including full-time students under age 23 even if they do not live at home), and any legal dependents.



# 39. Which of the following categories includes your household's total 2009 income (before taxes)?

```
      jn
      Less than $15,000
      jn
      $75,000 to less than $100,000

      jn
      $15,000 to less than $25,000
      jn
      $100,000 to less than $125,000

      jn
      $25,000 to less than $50,000
      jn
      $125,000 to less than $150,000

      jn
      $50,000 to less than $75,000
      jn
      $150,000 or more
```

## 40. Do you have any comments about the label designs you saw in this survey?



These were all the questions we had for you today. BE SURE TO CLICK THE 'DONE' BUTTON BELOW SO THAT YOUR ANSWERS ARE ENTERED.