

Property Owner Survey Instrument

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Introduction

Hello, may I please speak with [OWNER NAME]?

My name is _____ and I am calling from Abt SRBI. We are conducting a study for the U.S. Department of Housing and Urban Development (HUD) about people's experiences after Hurricane Katrina and Hurricane Rita. In the years after the storms, your state provided different types of help with housing repair and rebuilding, such as the [LOCAL NAME]. HUD is interested in whether you wanted to rebuild or not and whether you were able to use the programs to assist with rebuilding. The goal of the study is to find out which programs work best to help people address their housing needs after a disaster.

You may recall receiving a letter from Ms. Jodi Walton of Abt SRBI that described this study. The letter stated that an interviewer from Abt SRBI would be calling in the next few weeks to conduct an interview with you and asked you to confirm your contact information. Do you recall receiving that letter?

YES ₁
NO/DON'T KNOW ₂

We are interviewing about 1,000 property owners in Louisiana, Mississippi, and Texas. You were chosen because our records show that you owned a property damaged by Hurricane Katrina or Rita. Your participation in this study is voluntary. Whether you participate or not will have no effect on any housing assistance or other services you may be receiving. This interview has been approved by the Office of Management and Budget. It is for research purposes only. The interview takes approximately 45 minutes. It may ask about information that you feel is private or may cover topics that make you uncomfortable. You can stop the interview at any time or decide not to answer any question. At the end of the interview, we will send you \$25 in appreciation of your time.

All information you provide is confidential. Your information will be protected to the extent allowed under the law. This means, for example, that we may need to notify someone if keeping the information confidential could put you or others at risk of harm. Your name will not be used in any research report. I am calling you now because I would like to ask your permission to conduct this interview now.

[IF RECEIVED ADVANCE LETTER SKIP TO SC1; IF DID NOT RECEIVE LETTER READ THIS SCRIPT: The study has strict procedures in place to protect the information you provide and keep it confidential. However, there is a small risk that your information could accidentally be released to people other than the researchers doing this study. If that were to happen, we would contact you to let you know. For questions about your rights taking part in this study, call Teresa Doksum, Administrator of the Abt Institutional Review Board at 877-520-6835 (toll-free).]

SC1. Are you willing to do the interview now? It will take about 45 minutes to complete.

YES [SKIP TO SCREENER INTRO] ₁
NO ₂
REFUSED..... ₇
DON'T KNOW ₈

SC1a. I understand that this is short notice. Would you be willing to do the interview at another time?

- YES _1
- NO [READ TERMINATE1 SCRIPT] _2
- REFUSED [READ TERMINATE1 SCRIPT]..... _7
- DON'T KNOW [READ TERMINATE1 SCRIPT] _8

SC1b. When would you like to do the interview?

- _____ Date and Time
- REFUSED [READ TERMINATE1 SCRIPT]..... _2
 - DON'T KNOW [SET SOFT CALLBACK FOR INTERVIEW]..... _1

SC1c. Is this the phone number I should call then?

- YES [END CALL] _1
- NO _2
- REFUSED [END CALL-USE ORIGINAL NUMBER FOR CALLBACK]
..... _7
- DON'T KNOW [END CALL-USE ORIGINAL NUMBER FOR CALLBACK]
..... _8

SC1d. What is the phone number I should call then?

ALTERNATE PHONE NUMBER: _____

SCREENER INTRO: Thank you for agreeing to participate in this interview. Before we get started, I would like to make sure that I am speaking to the right person.

SC2. Did you own or co-own [PROPERTY ADDRESS] at the time of the 2005 hurricanes? [IF RESPONDENT IS A TRUSTEE FOR A FAMILY-OWNED OR INHERITED PROPERTY, TREAT AS AN INDIVIDUAL 2005 OWNER.]

- YES [CODE AS OWNER05=1] [SKIP TO QSC3]..... _1
- NO _2
- TRUSTEE FOR FAMILY-OWNED PROPERTY (VOL.) [CODE AS OWNER05=1]
[SKIP TO QSC3]..... _3
- REFUSED..... _7
- DON'T KNOW _8

SC2a. Did you inherit the property [PROPERTY ADDRESS] from someone who passed away during or after the 2005 hurricanes?

- YES [CODE AS OWNER05=1] [SKIP TO QSC3] 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

SC2b. Did you buy the property after the 2005 hurricanes as a rental property?

- YES [CODE AS POST05PURCHASE=1] [SKIP TO QSC4] 1
- NO [READ TERMINATE2 SCRIPT] 2
- REFUSED [READ TERMINATE2 SCRIPT]..... 7
- DON'T KNOW [READ TERMINATE2 SCRIPT] 8

SC3. At the time of the hurricanes, was the property a residential property, that is, built for people to live in?

- YES 1
- NO [READ TERMINATE3 SCRIPT] 2
- REFUSED [READ TERMINATE2 SCRIPT]..... 7
- DON'T KNOW [READ TERMINATE2 SCRIPT] 8

SC4. Was the property damaged by Hurricane Katrina or Hurricane Rita?

- YES 1
- NO [READ TERMINATE3 SCRIPT] 2
- REFUSED [READ TERMINATE2 SCRIPT] 7
- DON'T KNOW [READ TERMINATE2 SCRIPT] 8

TERMINATE1: Thank you for taking the time to speak with me today. I'm sorry that you aren't able to participate in our study. If you change your mind and would like to complete this interview, please feel free to contact us at a later date to schedule an appointment. You can call us at [TOLL-FREE NUMBER].

TERMINATE2: Thank you for taking the time to answer these questions. I'm sorry, it turns out I am not speaking to the right person to complete this interview. Have a great day.

TERMINATE3: Thank you for taking the time to answer these questions. The information you provided does not match our records. I will need to check with my supervisor to determine whether you are eligible for the interview. If so, I will give you a call back. Have a great day.

Section A: Baseline Property Characteristics

A1. 2005 Owners

[SECTION A1 IS FOR RESPONDENTS WHO OWNED THE STORM-DAMAGED PROPERTY IN 2005 (OWNER05=1). ALL OTHERS SKIP TO SECTION A2, QA15]

I'd like to start by asking you some questions about the property you owned in 2005, located at [PROPERTY ADDRESS]. As you answer these questions, please think about your property as it was in August 2005, just before hurricanes Katrina and Rita hit.

A1. Which best describes the housing type just before the hurricanes hit? Was it:

- A mobile home..... 1
- A one-family house detached from any other house 2
- A one-family house attached to one or more houses..... 3
- A building with two or more apartments or units 4
- Some other housing type? (SPECIFY:_____)...... 5
- REFUSED..... 7
- DON'T KNOW 8

A2. Were you living at [PROPERTY ADDRESS] just before the hurricanes hit?

- YES [CODE AS 05RESIDENT=1]..... 1
- NO [SKIP TO QA4]..... 2
- REFUSED [SKIP TO QA4] 7
- DON'T KNOW [SKIP TO QA4] 8

A3. Were there any rental units that were part of the property you owned? In other words, did you rent any part of your property to other people to live in?

- YES [CODE AS RENTAL=1]..... 1
- NO [SKIP TO QA5]..... 2
- REFUSED [SKIP TO QA5] 7
- DON'T KNOW [SKIP TO QA5] 8

A3a. How many rental apartments did the house/building have in total?

- _____ 2
- REFUSED [SKIP TO QA5] 2
- DON'T KNOW [SKIP TO QA5] 1

A3b. How many of those rental units were occupied in August 2005, just before the hurricanes hit?

- _____ [SKIP TO QA5]
REFUSED [SKIP TO QA5] _2
DON'T KNOW [SKIP TO QA5] _1

A4. [IF QA2=2] Was this property a rental property?

- YES [CODE AS RENTAL=1] _1
NO [SKIP TO QA4d] _2
REFUSED [SKIP TO QA4d] _7
DON'T KNOW [SKIP TO QA4d] _8

A4a. In 2005, did you own the property as:

- An individual _1
A representative of a for-profit corporation _2
A representative of a non-profit organization _3
A representative of a church _4
A representative of a family-owned/inherited
property _5
Another type of owner (DESCRIBE: _____) _6
REFUSED _7
DON'T KNOW _8

A4b. How many rental apartments did the house/building have in total?

- _____ [SKIP TO QA5]
REFUSED [SKIP TO QA5] _2
DON'T KNOW [SKIP TO QA5] _1

A4c. How many of those rental units were occupied in August 2005, just before the hurricanes hit?

- _____ [SKIP TO QA5]
REFUSED [SKIP TO QA5] _2
DON'T KNOW [SKIP TO QA5] _1

A4d. [IF QA4=2] Was this property a vacation home?

- YES _1
NO _2
REFUSED _7
DON'T KNOW _8

- A5. Before the hurricanes hit, was the house/building elevated off the ground?**
- YES _1
- NO [SKIP TO QA6] _2
- REFUSED [SKIP TO QA6] _7
- DON'T KNOW [SKIP TO QA6] _8
- A5a. What was the approximate height of the elevation, in feet?**
- _____
- REFUSED..... _2
- DON'T KNOW _1
- A6. When was the house/building first built? Do not count any rebuilding since 2005. Was it built: [INTERVIEWER: STOP READING WHEN CORRECT RESPONSE IS REACHED.]**
- Before 1970..... _1
- Between 1970 and 1989 _2
- Between 1990 and 1999 _3
- In 2000 or later _4
- REFUSED..... _7
- DON'T KNOW _8
- A7. Overall, how would you describe the condition of the house/building in August 2005, just before the hurricanes hit? Would you say it was in:**
- Excellent condition..... _1
- Good condition..... _2
- Fair condition _3
- Poor condition _4
- REFUSED..... _7
- DON'T KNOW _8
- A8. Now I want to ask about the neighborhood where the house/building was located. How would you describe your satisfaction with the neighborhood before the hurricanes hit? Would you say that you were very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied?**
- VERY SATISFIED _1
- SOMEWHAT SATISFIED _2
- NEITHER SATISFIED NOR DISSATISFIED _3
- SOMEWHAT DISSATISFIED _4
- VERY DISSATISFIED _5
- REFUSED..... _7
- DON'T KNOW _8

A9. Just before the hurricanes hit, how safe did you feel in the neighborhood during the day? Did you feel:

- Very Safe 1
- Safe..... 2
- Unsafe..... 3
- Very Unsafe 4
- REFUSED..... 7
- DON'T KNOW 8

A10. How safe did you feel in the neighborhood at night? Did you feel:

- Very Safe 1
- Safe..... 2
- Unsafe..... 3
- Very Unsafe 4
- REFUSED..... 7
- DON'T KNOW 8

A11. How much do you think your house/building and lot would have sold for around August 2005, just before the hurricanes hit?

- \$ _____ [SKIP TO QA12]
- REFUSED..... 2
- DON'T KNOW 1

A11a. Do you think the property would have sold for: [INTERVIEWER: STOP READING WHEN CORRECT RESPONSE IS REACHED.]

- \$40,000 or less 1
- At least \$40,000 but less than \$60,000 2
- At least \$60,000 but less than \$80,000 3
- At least \$80,000 but less than \$100,000 4
- At least \$100,000 but less than \$125,000 5
- At least \$125,000 but less than \$150,000 6
- At least \$150,000 but less than \$175,000 7
- At least \$175,000 but less than \$200,000 8
- At least \$200,000 but less than \$250,000 9
- At least \$250,000 but less than \$300,000 10
- At least \$300,000 but less than \$400,000 11
- At least \$400,000 but less than \$500,000 12
- At least \$500,000 but less than \$750,000 13
- At least \$750,000 but less than \$1,000,000 14
- \$1,000,000 or more 15
- REFUSED..... 97
- DON'T KNOW 98

A12. In August 2005, was there a mortgage on the property? [IF NECESSARY: Were you or someone else making regular payments to a bank or other financial institution to own this property?]

- YES 1
- NO [SKIP TO QA13] 2
- REFUSED [SKIP TO QA13] 7
- DON'T KNOW [SKIP TO QA13] 8

A12a. Were the mortgage payments up to date?

- YES [SKIP TO QA13] 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

A12c. Had the bank or mortgage company started foreclosure proceedings?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

A13. Did the property have homeowners or hazard insurance when the hurricanes hit?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

A14. Did the property have flood insurance when the hurricanes hit?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

SKIP TO SECTION B

A2. Post-2005 Purchasers

[SECTION A2 IS FOR RESPONDENTS WHO PURCHASED THE PROPERTY AFTER THE 2005 HURRICANES. (POST05PURCHASE=1), ALL OTHERS SKIP TO SECTION B.]

I'd like to start by asking you some questions about the property located at [PROPERTY ADDRESS] at the time you purchased it.

A15. In what month and year did you purchase this property?

- _____ MONTH
- REFUSED..... _2
- DON'T KNOW _1
- _____ YEAR
- REFUSED..... _2
- DON'T KNOW _1

A15a. Did you purchase the property as:

- An individual _1
- A representative of a for-profit corporation..... _2
- A representative of a non-profit organization _3
- A representative of a church _4
- A representative of a family-owned/inherited property..... _5
- Another type of owner (SPECIFY: _____) _6
- REFUSED..... _7
- DON'T KNOW _8

A16. Which best describes the housing type at the time you purchased it? Was it:

- A mobile home..... _1
- A one-family house detached from any other house _2
- A one-family house attached to one or more houses..... _3
- A building with two or more apartments or units _4
- Some other housing type (SPECIFY: _____) _5
- REFUSED..... _7
- DON'T KNOW _8

A17. How many rental apartments did the house/building have in total at the time of purchase?

- _____ [IF = 0, SKIP TO QA19]
- REFUSED [SKIP TO QA19] _2
- DON'T KNOW [SKIP TO QA19] _1

A18. How many rental apartments were occupied at the time of purchase?

REFUSED..... _2
DON'T KNOW..... _1

A19. At the time you purchased the property, was the house/building elevated off the ground?

YES _1
NO [SKIP TO QA20] _2
REFUSED [SKIP TO QA20] _7
DON'T KNOW [SKIP TO QA20] _8

A19a. What was the approximate height of the elevation, in feet?

REFUSED..... _2
DON'T KNOW..... _1

A20. When was the house/building first built? Do not count any rebuilding since 2005. Was it built:

Before 1970..... _1
Between 1970 and 1989 _2
Between 1990 and 1999 _3
In 2000 or later..... _4
REFUSED..... _7
DON'T KNOW..... _8

A21. Overall, how would you describe the condition of the house/building at the time you purchased it? Would you say it was in:

Excellent or good condition..... _1
Fair condition..... _2
Poor condition but people could live there _3
Poor condition and people couldn't live there _4
Totally destroyed..... _5
REFUSED..... _7
DON'T KNOW..... _8

Section B: Current Ownership of Property

[ASK SECTION B OF ALL RESPONDENTS.]

Now I am going to ask some questions about the property at [PROPERTY ADDRESS] as it is today, in 2010.

B1. Do you still own the property?

- YES [CODE AS CURRENTOWNER=1] [SKIP TO SECTION C] ₁
NO [CODE AS FORMEROWNER=1]..... ₂
REFUSED [CODE AS CURRENTOWNER=1] [SKIP TO SECTION C].... ₇
DON'T KNOW [CODE AS CURRENTOWNER=1] [SKIP TO SECTION C] ₈

B2. In what month and year did you stop owning this property?

- _____ MONTH
REFUSED..... ₂
DON'T KNOW ₁

- _____ YEAR
REFUSED..... ₂
DON'T KNOW ₁

B3. Did you sell it?

- YES ₁
NO [SKIP TO QB4]..... ₂
REFUSED [SKIP TO QB4] ₇
DON'T KNOW [SKIP TO QB4]..... ₈

B3a. Did you sell it to:

- An individual person ₁
A bank or financial institution ₂
A real estate company ₃
A non-profit organization ₄
[LOUISIANA ONLY] The state of Louisiana or the Louisiana Land Trust
Another type of buyer (SPECIFY: _____)..... ₅
REFUSED..... ₇
DON'T KNOW ₈

SKIP TO SECTION D

B4. Did you lose it to foreclosure?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

SKIP TO SECTION D

Section C: Current Occupancy and Condition of Property

[ASK SECTION C ONLY IF CURRENTOWNER=1, ALL OTHERS SKIP TO SECTION D.]

Now I'd like to talk about the condition today of your property at [PROPERTY ADDRESS].

C1. Are you currently living on the property?

- YES 1
NO [SKIP TO QC5]..... 2
REFUSED..... 7
DON'T KNOW 8

C2. Are you living in the original house/building that was damaged by the 2005 storms?

- YES 1
NO [SKIP TO QC3] 2
REFUSED [SKIP TO QC3]..... 7
DON'T KNOW [SKIP TO QC3]..... 8

a. How would you describe the overall condition of the house/building? Would you say it is in:

- Excellent or good condition 1
Fair condition 2
Poor condition 3
REFUSED..... 7
DON'T KNOW 8

b. Does the house/building where you are living have any rental apartments?

- YES [CODE AS RENTAL=1] 1
NO [SKIP TO QC6] 2
REFUSED [SKIP TO QC6]..... 7
DON'T KNOW [SKIP TO QC6]..... 8

c. How many rental apartments are on the property? Do not count a unit in which you are living.

- _____
REFUSED..... 2
DON'T KNOW -1

d. How many of these rental apartments are currently occupied?

- _____
REFUSED..... 2

DON'T KNOW _1

[SKIP TO QC6]

C3. Are you living in a house/building built to replace the one damaged by the 2005 storms?

- YES _1
- NO [SKIP TO QC4] _2
- REFUSED [SKIP TO QC4]..... _7
- DON'T KNOW [SKIP TO QC4]..... _8

a. How would you describe the overall condition of the house/building where you are living? Would you say it is in:

- Excellent or good condition _1
- Fair condition _2
- Poor condition..... _3
- REFUSED..... _7
- DON'T KNOW _8

b. Does the house/building where you are living have any rental apartments?

- YES [CODE AS RENTAL=1] _1
- NO [SKIP TO QC5] _2
- REFUSED [SKIP TO QC5]..... _7
- DON'T KNOW [SKIP TO QC5]..... _8

c. How many rental apartments? Do not count a unit in which you are living.

- _____
- REFUSED..... _2
 - DON'T KNOW _1

d. How many of these rental apartments are currently occupied?

- _____
- REFUSED..... _2
 - DON'T KNOW _1

[SKIP TO QC5]

C4. Are you living in a FEMA trailer on the property?

- YES [SKIP TO QC5] 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

a. Are you living in some other type of housing on the property?

- YES 1
- NO [SKIP TO QC5] 2
- REFUSED [SKIP TO QC5]..... 7
- DON'T KNOW [SKIP TO QC5]..... 8

b. What kind of housing is it?

- MOBILE HOME (NOT A FEMA TRAILER) 1
- TENT 2
- CAR..... 3
- OTHER (SPECIFY: _____) 4
- REFUSED..... 7
- DON'T KNOW 8

C5. I am interested in the current condition of the house/building that was damaged by the storm. Is it still standing?

- YES 1
- NO [SKIP TO QC6] 2
- REFUSED [SKIP TO QC6]..... 7
- DON'T KNOW [SKIP TO QC6]..... 8

a. Is it protected from the elements? That is, are the doors, windows, and roof intact?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

b. Does it have working water? [DO NOT COUNT A TEMPORARY OUTAGE DUE TO A RECENT STORM.]

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

c. **Does it have a working electrical system? [DO NOT COUNT A TEMPORARY OUTAGE DUE TO A RECENT STORM.]**

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

d. **Does it have a working sewer or septic system system? [DO NOT COUNT A TEMPORARY OUTAGE DUE TO A RECENT STORM.]**

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

e. **How would you describe the overall condition of the house/building? Would you say it is in:**

- Excellent or good condition 1
- Fair condition 2
- Poor condition but people could live there 3
- Poor condition and people couldn't live there 4
- Totally destroyed..... 5
- REFUSED..... 7
- DON'T KNOW 8

f. **Does it have any rental apartments?**

- YES [CODE AS RENTAL=1] 1
- NO [SKIP TO INSTRUCTIONS BEFORE QC6] 2
- REFUSED [SKIP TO INSTRUCTIONS BEFORE QC6] 7
- DON'T KNOW [SKIP TO INSTRUCTIONS BEFORE QC6]..... 8

g. **How many rental apartments?**

- _____
- REFUSED..... 2
- DON'T KNOW 1

h. **How many are currently occupied?**

- _____
- REFUSED..... 2
- DON'T KNOW 1

[IF C1=2, 7 OR 8, SKIP TO SECTION D, ELSE CONTINUE.]

C6. Let’s talk now about the neighborhood where [PROPERTY ADDRESS] is located. How would you describe your level of satisfaction with the neighborhood today? Would you say that you are very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied?

- VERY SATISFIED 1
- SOMEWHAT SATISFIED 2
- NEITHER SATISFIED NOR DISSATISFIED 3
- SOMEWHAT DISSATISFIED 4
- VERY DISSATISFIED 5
- REFUSED..... 7
- DON’T KNOW 8

C7. How safe do you feel in the neighborhood during the day? Do you feel:

- Very Safe 1
- Safe..... 2
- Unsafe..... 3
- Very Unsafe 4
- REFUSED..... 7
- DON’T KNOW 8

C8. How safe do you feel in the neighborhood at night? Do you feel:

- Very Safe 1
- Safe..... 2
- Unsafe..... 3
- Very Unsafe 4
- REFUSED..... 7
- DON’T KNOW 8

SKIP TO SECTION E

Section D: Housing Status of Former Owner-Occupiers Living Elsewhere

[SECTION D IS FOR OWNERS WHO OCCUPIED THE PROPERTY IN 2005 BUT WHO NO LONGER OWN THE PROPERTY OR NO LONGER LIVE ON THE PROPERTY. ASK ONLY IF 05RESIDENT=1 AND EITHER FORMEROWNER=1 OR C1=2, 7, OR 8. ALL OTHERS SKIP TO SECTION E.]

Now I'd like to talk about your current housing situation, that is, the place you are living in right now.

D1. Are you:

- Renting a house, apartment, or mobile home [SKIP TO QD2] 1
- Living in a home that you own 2
- Living in a FEMA trailer or other temporary housing provided
after the storm [SKIP TO QD3] 3
- Living with family or friends and paying part of the rent [SKIP TO QD2] 4
- Living with family or friends and not paying rent [SKIP TO QD2] 5
- HOMELESS [SKIP TO QD1b] 6
- INCARCERATED [SKIP TO SECTION E] 7
- LIVING IN A GROUP HOME, DORM, OR BARRACKS [SKIP TO SECTION E]
..... 8
- LIVING IN A HOSPITAL/NURSING HOME/
SPECIAL SCHOOL [SKIP TO SECTION E] 9
- Living in some other situation?
(SPECIFY: _____) [SKIP TO QD2] 10
- REFUSED [SKIP TO QD2] 97
- DON'T KNOW [SKIP TO QD2] 98

D1a. In what month and year did you purchase your home?

- _____ MONTH
- REFUSED..... 2
 - DON'T KNOW 1
- _____ YEAR
- REFUSED..... 2
 - DON'T KNOW 1

[SKIP TO QD2]

D1b. When was the last time you had your own place to stay?

- _____ MONTH
- REFUSED..... _2
- DON'T KNOW _1
- _____ YEAR
- REFUSED..... _2
- DON'T KNOW _1

[SKIP TO SECTION E]

D2. What type of housing is it? Is it:

- A mobile home..... _1
- A one-family house detached from any other house _2
- A one-family house attached to one or more houses..... _3
- A building with two or more units or apartments _4
- Some other type of housing (SPECIFY: _____) _5
- REFUSED..... _7
- DON'T KNOW _8

D3. Overall, how would you describe the condition of the house/building? Would you say it is in:

- Excellent or good condition _1
- Fair condition _2
- Poor condition _3
- REFUSED..... _7
- DON'T KNOW _8

D4. How satisfied are you with the neighborhood where you are living? Would you say that you are very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied?

- VERY SATISFIED _1
- SOMEWHAT SATISFIED _2
- NEITHER SATISFIED NOR DISSATISFIED..... _3
- SOMEWHAT DISSATISFIED _4
- VERY DISSATISFIED _5
- REFUSED..... _7
- DON'T KNOW _8

D5. How safe do you feel in the neighborhood during the day? Do you feel:

- Very Safe 1
- Safe..... 2
- Unsafe..... 3
- Very Unsafe..... 4
- REFUSED..... 7
- DON'T KNOW 8

D6. How safe do you feel in the neighborhood at night? Do you feel:

- Very Safe 1
- Safe..... 2
- Unsafe..... 3
- Very Unsafe..... 4
- REFUSED..... 7
- DON'T KNOW 8

D7. Are you currently living in the same neighborhood as [PROPERTY ADDRESS]?

- YES (SAME NEIGHBORHOOD) [SKIP TO SECTION E] 1
- NO (DIFFERENT NEIGHBORHOOD) 2
- REFUSED [SKIP TO SECTION E] 7
- DON'T KNOW [SKIP TO SECTION E]..... 8

D8. Are you interested in moving back to that neighborhood? [IF NECESSARY: I am talking about the neighborhood where [PROPERTY ADDRESS] is located.]

- YES 1
- NO [SKIP TO QD10] 2
- REFUSED [SKIP TO QD10] 7
- DON'T KNOW [SKIP TO QD10] 8

D9. Do you plan to move back there in the next five years?

- YES 1
- NO 2
- REFUSED [SKIP TO SECTION E] 7
- DON'T KNOW [SKIP TO SECTION E] 8

D10. I am interested in the reasons you [have not moved back to that neighborhood before this / do not plan to move back to that neighborhood]. I am going to read a list of possible reasons and would like you to tell me if this is a big reason, a small reason, or not a reason for you.

	BIG REASON	SMALL REASON	NOT A REASON	REF	DK
D10a. I cannot find a job I want there	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
D10b. I cannot find adequate or affordable housing there	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
D10c. I cannot afford the expense of moving.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
D10d. Poor health prevents me from moving.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
D10e. I am divorced or widowed from the spouse I was living with there.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
D10f. My children or family members are no longer there.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
D10g. The neighborhood is not ready.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
D10h. There are no schools for my children.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
D10i. It's not safe right now in the neighborhood.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
D10j. I prefer where I am living now.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

D10k. Are there any other reasons?

- YES ₁
- NO [SKIP TO SECTION E]..... ₂
- REFUSED [SKIP TO SECTION E] ₇
- DON'T KNOW [SKIP TO SECTION E]..... ₈

D10k.1 What are your other reasons?

Section E: Extent of Hurricane Damage

[SECTION E IS FOR 2005 OWNERS ONLY. ASK IF OWNER05=1, ALL OTHERS SKIP TO SECTION F.]

In the next set of questions, I am going to ask you about the damage caused to [PROPERTY ADDRESS] by Hurricane Katrina or Hurricane Rita.

E1. Was the property damaged due to flooding, wind, or both?

- FLOODING 1
- WIND 2
- BOTH FLOODING AND WIND 3
- SOME OTHER TYPE OF DAMAGE (SPECIFY: _____) 4
- REFUSED..... 7
- DON'T KNOW 8

E2. Was the damage so severe that the house/building was leveled, condemned, or had to be demolished?

- YES [SKIP TO QE4] 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

E3. I am interested in learning which parts of the house/building were damaged.

	YES	NO	N/A	REF	DK
E3a. Was the <u>roof</u> damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3b. Was the <u>siding or exterior walls</u> damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3c. Were the <u>doors or windows</u> damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3d. Was the <u>porch or stairs</u> damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3e. Was the <u>foundation</u> damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3f. Was the <u>plumbing</u> damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3g. Was the <u>septic tank</u> damaged, if you had one?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3h. Was the <u>electrical system</u> damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3i. Was the <u>air conditioning or heating system</u> damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3j. Was there extensive interior damage from <u>mold</u> ?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3k. Was there other damage to the <u>paneling, ceiling, or drywall</u> ?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3l. Was the <u>garage</u> damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
E3m. Was some <u>other part</u> of the house/building damaged?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

E4. Did you have a damage assessment done?

- YES ₁
 NO [SKIP TO QE5]..... ₂
 REFUSED [SKIP TO QE5] ₇
 DON'T KNOW [SKIP TO QE5]..... ₈

E4a. What was the total dollar amount of the assessed damage?

- \$ _____ [SKIP TO QE5]
 REFUSED [SKIP TO QE5] ₂
 DON'T KNOW ₁

E4b. Was it:

- Less than \$5,200..... ₁
 More than \$5,200 but less than \$10,000..... ₂
 More than \$10,000 but less than \$50,000 ₃
 More than \$50,000 but less than \$100,000 ₄
 More than \$100,000 ₅
 REFUSED..... ₇

DON'T KNOW 8

E5. Right after the 2005 hurricanes, how long did you spend in emergency or temporary housing?

LESS THAN ONE WEEK 1

AT LEAST ONE WEEK BUT LESS THAN TWO WEEKS 2

AT LEAST TWO WEEKS BUT LESS THAN ONE MONTH 3

AT LEAST ONE MONTH BUT LESS THAN SIX MONTHS..... 4

SIX MONTHS TO ONE YEAR 5

ONE TO TWO YEARS 6

TWO YEARS OR MORE 7

STILL LIVING IN TEMPORARY HOUSING 8

REFUSED..... 97

DON'T KNOW 98

Section F: Repair and Rebuilding Activities

F1. 2005 Property Owners Who Still Own the Property

[ASK SECTION F1 IF OWNER05=1 AND CURRENTOWNER=1, ALL OTHERS SKIP TO SECTION F2]

Now I'd like to talk a bit about the process of repairing or rebuilding your property.

F1. Have you done any rebuilding or major repair work to deal with damage from the 2005 hurricanes?

- YES _1
NO [CODE AS NOREBUILDING=1; GO TO SECTION G]..... _2
REFUSED [CODE AS NOREBUILDING=1; GO TO SECTION G] _7
DON'T KNOW [CODE AS NOREBUILDING=1; GO TO SECTION G] ... _8

F2. Did the work involve building a new house/building or repairing the existing structure?

- BUILDING A NEW HOUSE/BUILDING..... _1
REPAIRING THE EXISTING STRUCTURE _2
REFUSED..... _7
DON'T KNOW _8

F3. In what month and year did the repair or rebuilding work begin? [IF NEEDED: I am talking about the month and year in which the major tasks necessary to repair/rebuild your property began.]

- _____ MONTH
REFUSED..... _2
DON'T KNOW _1

- _____ YEAR
REFUSED..... _2
DON'T KNOW _1

F4. Is the repair or rebuilding work complete?

- YES _1
NO [SKIP TO QF5] _2
REFUSED [SKIP TO QF5] _7
DON'T KNOW [SKIP TO QF5]..... _8

F4a. In what month and year was the work completed?

_____ MONTH

REFUSED..... _2

DON'T KNOW _1

_____ YEAR

REFUSED..... _2

DON'T KNOW _1

SKIP TO QF8

F5. Is the work currently underway or has it stopped?

CURRENTLY UNDERWAY [**SKIP TO QF8**] _1

CURRENTLY STOPPED _2

REFUSED..... _7

DON'T KNOW _8

F6. I am going to read a list of reasons why the work might have stopped. Please let me know if it was a big reason, a small reason, or not a reason that the work stopped.

		Big Reason	Small Reason	Not a Reason	REF	DK
F6a.	I don't have enough money to continue the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6b.	Personal reasons such as divorce or illness made me stop the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6c.	The contractor quit or is busy with other projects.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6d.	I am waiting for building materials.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6e.	I purchased the materials to rebuild, but they were stolen.					
F6f.	I am waiting for volunteers to help with the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6g.	I am waiting for new elevation requirements.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6h.	I am waiting for permits for the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6i.	I am having trouble with local building codes.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6j.	I cannot obtain flood insurance or flood insurance is too expensive.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6k.	I am waiting for more people in the neighborhood to rebuild.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6l.	I am waiting for infrastructure work (such as schools, roads, or sewers) to be completed in the area.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6m.	[IF RENTAL=1] I decided I wouldn't make enough money on the rental units.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6n.	I'm considering selling the property.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F6o.	I think it is possible that the bank will foreclose on me and I will lose the property.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

F6p. Are there any other reasons the work has stopped?

- YES ₁
 NO ₂
 REFUSED..... ₇
 DON'T KNOW ₈

F6p.1 What are the other reasons the work has stopped?

F7. Do you expect the work to start up again?

- YES _1
- NO [SKIP TO QF8] _2
- REFUSED [SKIP TO QF8] _7
- DON'T KNOW [SKIP TO QF8] _8

F7a. When do you think it will start up again? Please estimate the month and year.

- _____ MONTH
- REFUSED..... _2
 - DON'T KNOW _1

- _____ YEAR
- REFUSED..... _2
 - DON'T KNOW _1

F7b. What do you intend to do with the house/building when rebuilding work is complete? Do you intend to:

- Move back and live in it _1
- Live in part of it and rent part out _2
- Rent it all out..... _3
- Use it as a vacation home _4
- Sell it..... _5
- Do something else with it (SPECIFY _____)..... _6
- REFUSED..... _7
- DON'T KNOW _8

F8. Have you done any elevation work to the house/building? By elevation work I mean work to raise the house/building further off the ground.

- YES _1
- NO [SKIP TO QF9]..... _2
- REFUSED [SKIP TO QF9] _7
- DON'T KNOW [SKIP TO QF9] _8

F8a. Was the elevation work completed?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

F8b. How high is the house/building elevated off the ground, in feet? [IF WORK IS NOT COMPLETE, ASK HOW HIGH IT WILL BE WHEN COMPLETE.]

_____ [SKIP TO QF9]

- REFUSED [SKIP TO QF9] _2
- DON'T KNOW _1

F8c. What is your best estimate of the elevation? Is it:

- 10 feet or more _1
- At least 5 feet but less than 10 feet..... _2
- At least 2 feet but less than 5 feet? _3
- Less than 2 feet _4
- REFUSED..... _7
- DON'T KNOW _8

F9. How much did (or has) the repair or rebuilding work cost in total, including any elevation costs?

\$ _____ [SKIP TO QF9b]

- REFUSED..... _2
- DON'T KNOW _1

F9a. Is it:

- Less than \$5,200..... _1
- More than \$5,200 but less than \$10,000 _2
- More than \$10,000 but less than \$50,000 _3
- More than \$50,000 but less than \$100,000 _4
- More than \$100,000 _5
- REFUSED..... _7
- DON'T KNOW _8

F9b. Did you use (or have you used) any donated labor or building materials?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

F9c. At any point during the rebuilding process, did a contractor fail to perform work for which you had already paid?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

[SKIP TO SECTION H]

F2. 2005 Property Owners Who No Longer Own the Property

[ASK SECTION F2 IF OWNER05=1 AND FORMEROWNER=1, ALL OTHERS SKIP TO SECTION F3]

Now I'd like to talk a bit about the process of repairing or rebuilding the property you owned at the time of the hurricanes.

F10. Did you do any rebuilding or major repair work to address damage from the 2005 hurricanes while you owned the house/building?

- YES _1
- NO [CODE AS NOREBUILDING=1; SKIP TO SECTION G] _2
- REFUSED [CODE AS NOREBUILDING=1; SKIP TO SECTION G] _7
- DON'T KNOW [CODE AS NOREBUILDING=1; SKIP TO SECTION G] _8

F11. Did the work involve building a new house/building or repairing the existing structure?

- BUILDING A NEW HOUSE/BUILDING..... _1
- REPAIRING THE EXISTING STRUCTURE _2
- REFUSED..... _7
- DON'T KNOW _8

F12. In what month and year did the repair or rebuilding work begin? [IF NEEDED: I am talking about when the major tasks necessary to repair or rebuild your property began.]

- _____ MONTH
- REFUSED..... _2
 - DON'T KNOW _1

- _____ YEAR
- REFUSED..... _2
 - DON'T KNOW _1

F13. Did you complete the work before you stopped owning the house?

- YES _1
- NO [SKIP TO QF14] _2
- REFUSED [SKIP TO QF14] _7
- DON'T KNOW [SKIP TO QF14] _8

F13a. In what year and month was the work completed?

_____ MONTH

REFUSED..... _2

DON'T KNOW _1

_____ YEAR

REFUSED..... _2

DON'T KNOW _1

SKIP TO QF16

F14. Was the work underway at the time you stopped owning the house?

YES [SKIP TO QF16] _1

NO _2

REFUSED [SKIP TO QF16] _7

DON'T KNOW [SKIP TO QF16] _8

F15. I am going to read a list of reasons why the work might have stopped. Please let me know if it was a big reason, a small reason, or not a reason that the work stopped.

	BIG REASON	SMALL REASON	NOT A REASON	REF	DK
F15a. I did not have enough money to continue the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15b. Personal reasons such as divorce or illness made me stop the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15c. The contractor quit or was busy with other projects.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15d. I was waiting for building materials.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15e. I purchased the materials to rebuild, but they were stolen.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15f. I was waiting for volunteers to help with the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15g. I was waiting for new elevation requirements.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15h. I was waiting for permits for the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15i. I was having trouble with local building permits.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15j. I could not obtain flood insurance or flood insurance was too expensive.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15k. I was waiting for others in the neighborhood to rebuild.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15l. I was waiting for infrastructure work (such as schools, roads, or sewers) to be completed in the area.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15m. LANDLORDS ONLY] I decided I wouldn't make enough money on the rental units.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15n. [HOMEOWNERS ONLY] I decided to sell the property and move.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F15o. The bank foreclosed on the property.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

F15p. Are there any other reasons the work stopped?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

F15p.1 What are the other reasons the work stopped?

F16. Did you do any elevation work to the house/building while you owned it? By elevation work I mean work to raise the house/building further off the ground.

- YES 1
- NO [SKIP TO QF17] 2
- REFUSED [SKIP TO QF17] 7
- DON'T KNOW [SKIP TO QF17] 8

F16a. Was the elevation work completed before you stopped owning the house/building?

- YES 1
- NO 2
- REFUSED [SKIP TO QF17]..... 7
- DON'T KNOW [SKIP TO QF17]..... 8

F16b. How high was the house/building elevated off the ground, in feet, when you stopped owning it?

- _____ FEET [SKIP TO QF17]
- REFUSED [SKIP TO QF17]..... 2
 - DON'T KNOW 1

F16c. What is your best estimate of the elevation? Was it:

- 10 feet or more 1
- At least 5 feet but less than 10 feet..... 2
- At least 2 feet but less than 5 feet..... 3
- Less than 2 feet 4
- REFUSED..... 7
- DON'T KNOW 8

F17. How much did the repair or rebuilding work cost in total, including any elevation costs?

- \$ _____ [SKIP TO QF18b]
- REFUSED..... 2
 - DON'T KNOW 1

F17a. Did it cost:

- Less than \$5,200..... 1
- More than \$5,200 but less than \$10,000..... 2
- More than \$10,000 but less than \$50,000..... 3
- More than \$50,000 but less than \$100,000..... 4
- More than \$100,000 5
- REFUSED..... 7
- DON'T KNOW 8

F17b. Did you use any donated labor or materials to complete the work?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

F17c. At any point during the rebuilding process, did a contractor fail to perform work for which you had already paid?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

F3. Post-2005 Purchasers Who Still Own the Property

[ASK SECTION F3 IF POST05PURCHASE=1 AND CURRENTOWNER=1, ALL OTHERS SKIP TO SECTION F4.]

Now I'd like to talk a bit about the process of repairing or rebuilding your property.

F18. When you bought the property, had all the damage from the 2005 hurricanes been repaired or rebuilt?

- YES, ALL DAMAGE HAD BEEN REPAIRED [SKIP TO SECTION H] _1
- NO, DAMAGED REMAINED _2
- REFUSED..... _7
- DON'T KNOW _8

F18a. Was any major work underway when you purchased the property?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

F19. Did you get a copy of an assessment of damages from the 2005 hurricanes when you purchased the property?

- YES [SKIP TO QF19b] _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

F19a. Did you have a damage assessment done (either as part of the building inspection when you purchased the property or as a separate assessment)?

- YES _1
- NO [SKIP TO QF20] _2
- REFUSED [SKIP TO QF20] _7
- DON'T KNOW [SKIP TO QF20] _8

F19b. What was the total dollar amount of the assessed damage?

- \$ _____ [SKIP TO QF20]
- REFUSED..... _2
- DON'T KNOW _1

F19c. Was it:

- Less than \$5,200..... 1
- More than \$5200 but less than \$10,000..... 2
- More than \$10,000 but less than \$50,000..... 3
- More than \$50,000 but less than \$100,000..... 4
- More than \$100,000..... 5
- REFUSED..... 7
- DON'T KNOW..... 8

F20. Since purchasing the property, have you done any repair or rebuilding work to address hurricane damage?

- YES..... 1
- NO [CODE AS NOREBUILDING=1; SKIP TO SECTION G]..... 2
- REFUSED [CODE AS NOREBUILDING=1; SKIP TO SECTION G]..... 7
- DON'T KNOW [CODE AS NOREBUILDING=1; SKIP TO SECTION G]..... 8

F21. Did the work involve building a new house/building or repairing the existing structure?

- BUILDING A NEW HOUSE/BUILDING..... 1
- REPAIRING THE EXISTING STRUCTURE..... 2
- REFUSED..... 7
- DON'T KNOW..... 8

F22. In what month and year did the work begin?

- _____ MONTH
- REFUSED..... 2
 - DON'T KNOW..... 1
- _____ YEAR
- REFUSED..... 2
 - DON'T KNOW..... 1

F23. Is the repair or rebuilding work complete?

- YES..... 1
- NO [SKIP TO QF24]..... 2
- REFUSED [SKIP TO QF24]..... 7
- DON'T KNOW [SKIP TO QF24]..... 8

F23a. In what month and year was the work completed?

_____ MONTH

REFUSED..... _2

DON'T KNOW _1

_____ YEAR

REFUSED..... _2

DON'T KNOW _1

SKIP TO QF27

F24. Is the work currently underway or has it stopped?

CURRENTLY UNDERWAY [**SKIP TO QF27**] _1

STOPPED _2

REFUSED..... _7

DON'T KNOW _8

F25. I am going to read a list of reasons why the work might have stopped. Please let me know if it was a big reason, a small reason, or not a reason that the work stopped.

	BIG REASON	SMALL REASON	NOT A REASON	REF	DK
F25a. I don't have enough money to continue the work right now.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25b. I decided I wouldn't make enough money on the rental units.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25c. Personal reasons such as divorce or illness made me stop the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25d. The contractor quit or is busy with other projects.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25e. I am waiting for building materials.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25f. I purchased the materials to rebuild, but they were stolen.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25g. I am waiting for new elevation requirements.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25h. I am waiting for permits for the work	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25i. I am having trouble with local building codes.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25j. I cannot obtain flood insurance or flood insurance is too expensive.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25k. I am waiting for more people in the neighborhood to rebuild.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25l. I am waiting for infrastructure work (such as schools, roads, or sewers) to be completed in the area.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F25m. I think it is possible that the bank will foreclose on me.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

F25n. Are there any other reasons the work stopped?

- YES ₁
 NO ₂
 REFUSED..... ₇
 DON'T KNOW ₈

F25n.1 What are the other reasons the work stopped?

F26. Do you expect the work to start up again?

- YES _1
- NO [SKIP TO QF27] _2
- REFUSED [SKIP TO QF27] _7
- DON'T KNOW [SKIP TO QF27] _8

F26a. When do you think it will start up again? Please estimate the month and year.

- _____ MONTH
- REFUSED..... _2
 - DON'T KNOW _1
- _____ YEAR
- REFUSED..... _2
 - DON'T KNOW _1

F26b. What do you intend to do with the house/building when rebuilding work is complete? Do you plan to:

- Hold on to it and rent it out..... _1
- Sell it..... _2
- Do something else with it (SPECIFY: _____) _3
- REFUSED..... _7
- DON'T KNOW _8

F27. Have you done any elevation work to the house/building? By elevation work I mean work to raise the house/building further off the ground.

- YES _1
- NO [SKIP TO Q28] _2
- REFUSED [SKIP TO QF28]..... _7
- DON'T KNOW [SKIP TO QF28]..... _8

F27a. Was the elevation work completed?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

F27b. How high is the house/building elevated off the ground, in feet? [IF WORK NOT COMPLETE, ASK FOR ESTIMATE OF HOW HIGH IT WILL BE WHEN COMPLETE.]

- _____ [SKIP TO QF28]
- REFUSED..... _2

DON'T KNOW _1

F27c. What is your best estimate of the elevation? Is it:

- 10 feet or more _1
- At least 5 feet but less than 10 feet..... _2
- At least 2 feet but less than 5 feet..... _3
- Less than 2 feet _4
- REFUSED..... _7
- DON'T KNOW _8

F28. How much did (or has) the repair or rebuilding work cost in total, including any elevation costs?

\$ _____ [SKIP TO QF28b]

- REFUSED..... _2
- DON'T KNOW _1

F28a. Is it:

- Less than \$5,200..... _1
- More than \$5,200 but less than \$10,000..... _2
- More than \$10,000 but less than \$50,000..... _3
- More than \$50,000 but less than \$100,000..... _4
- More than \$100,000 _5
- REFUSED..... _7
- DON'T KNOW _8

F28b. Did you use (or have you used) any donated labor or building materials?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

F28c. At any point during the rebuilding process, did a contractor fail to perform work for which you had already paid?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

[SKIP TO SECTION H]

F4. Post-2005 Purchasers Who No Longer Own the Property

[ASK SECTION F4 IF POST05PURCHASE=1 AND FORMEROWNER=1.]

Now I'd like to talk a bit about the process of repairing or rebuilding the property you purchased after the hurricanes.

F29. When you bought the property, had all the damage from the 2005 hurricanes been repaired or rebuilt?

- YES, ALL DAMAGE HAD BEEN REPAIRED [SKIP TO SECTION H] _1
- NO, DAMAGED REMAINED _2
- REFUSED..... _7
- DON'T KNOW _8

F29a. Was any major repair or rebuilding work underway when you purchased the property

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

F30. Did you get a copy of an assessment of damages from the 2005 hurricanes when you purchased the property?

- YES [SKIP TO QF30b] _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

F30a. Did you have a damage assessment done (either as part of the building inspection when you purchased the property or as a separate assessment)?

- YES _1
- NO [SKIP TO QF31] _2
- REFUSED [SKIP TO QF31]..... _7
- DON'T KNOW [SKIP TO QF31]..... _8

F30b. What was the total dollar amount of the assessed damage?

- _____ [SKIP TO QF31]
- REFUSED..... _2
- DON'T KNOW _1

F30c. Was it:

- Less than \$5,200..... _1
- More than \$5200 but less than \$10,000..... _2
- More than \$10,000 but less than \$50,000..... _3
- More than \$50,000 but less than \$100,000..... _4
- More than \$100,000 _5
- REFUSED..... _7
- DON'T KNOW..... _8

F31. Did you do any rebuilding or major repair work to address damage from the 2005 hurricanes while you owned the house/building?

- YES _1
- NO [CODE AS NOREBUILDING=1; SKIP TO SECTION G]..... _2
- REFUSED [CODE AS NOREBUILDING=1; SKIP TO SECTION G] _7
- DON'T KNOW [CODE AS NOREBUILDING=1; SKIP TO SECTION G] _8

F32. Did the work involve building a new house/building or repairing the existing structure?

- BUILDING A NEW HOUSE/BUILDING..... _1
- REPAIRING THE EXISTING STRUCTURE..... _2
- REFUSED..... _7
- DON'T KNOW..... _8

F33. In what month and year did the work begin?

- _____ MONTH
- REFUSED..... _2
 - DON'T KNOW..... _1

- _____ YEAR
- REFUSED..... _2
 - DON'T KNOW..... _1

F34. Did you complete the work before you stopped owning the house?

- YES _1
- NO [SKIP TO QF35] _2
- REFUSED [SKIP TO QF35] _7
- DON'T KNOW [SKIP TO QF35] _8

F34a. In what month and year was the work completed?

_____ MONTH

REFUSED..... _2

DON'T KNOW _1

_____ YEAR

REFUSED..... _2

DON'T KNOW _1

SKIP TO QF37

F35. Was the work underway at the time you stopped owning the house?

YES [SKIP TO QF37] _1

NO _2

REFUSED [SKIP TO QF37] _7

DON'T KNOW [SKIP TO QF37] _8

F36. I am going to read a list of reasons why the work might have stopped. Please let me know if it was a big reason, a small reason, or not a reason that the work stopped.

	Big Reason	Small Reason	Not a Reason	REF	DK
F36a. I did not have enough money to continue the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36b. I decided I wouldn't make enough money on the rental units.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36c. Personal reasons such as divorce or illness made me stop the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36d. The contractor quit or was busy with other projects.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36e. I was waiting for building materials.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36f. I purchased the materials to rebuild, but they were stolen.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36g. I was waiting for new elevation requirements.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36h. I was waiting for permits for the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36i. I had trouble with local building codes.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36j. I could not obtain flood insurance or flood insurance was too expensive.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36k. I was waiting for more people in the neighborhood to rebuild.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36l. I was waiting for infrastructure work (such as schools, roads, or sewers) to be completed in the area.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
F36m. The bank foreclosed on the property.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

F36n. Are there any other reasons the work stopped?

- YES ₁
 NO ₂
 REFUSED..... ₇
 DON'T KNOW ₈

F36n.1 What are the other reasons the work stopped?

F37. Did you do any elevation work to the house/building while you owned it? By elevation work I mean work to raise the house/building further off the ground.

- YES _1
- NO [SKIP TO QF38] _2
- REFUSED [SKIP TO QF38]..... _7
- DON'T KNOW [SKIP TO QF38]..... _8

F37a. Was the elevation work completed before you stopped owning the house/building?

- YES _1
- NO [SKIP TO QF38]..... _2
- REFUSED [SKIP TO QF38]..... _7
- DON'T KNOW [SKIP TO QF38]..... _8

F37b. How many feet was the house/building elevated off the ground when you stopped owning it?

- _____ FEET [SKIP TO QF38]
- REFUSED..... _2
- DON'T KNOW _1

F37c. What is your best estimate of the elevation? Was it:

- 10 feet or more _1
- At least 5 feet but less than 10 feet..... _2
- At least 2 feet but less than 5 feet _3
- Less than 2 feet _4
- REFUSED..... _7
- DON'T KNOW _8

F38. How much did the repair work you did cost in total, including any elevation costs?

- \$_____ [SKIP TO QF38b]
- REFUSED..... _2
- DON'T KNOW _1

F38a. Did it cost:

- Less than \$5,200..... _1
- More than \$5,200 but less than \$10,000..... _2
- More than \$10,000 but less than \$50,000..... _3
- More than \$50,000 but less than \$100,000..... _4
- More than \$100,000 _5
- REFUSED..... _7
- DON'T KNOW _8

F42b. Did you use any donated labor or building materials?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

F42c. At any point during the rebuilding process, did a contractor fail to perform work for which you had already paid?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

Section G: Reasons for Not Rebuilding

[ASK SECTION G ONLY IF NOREBUILDING=1, ALL OTHERS SKIP TO SECTION H.]

G1. Current Owners

[ASK SECTION G1 IF NOREBUILDING=1 AND CURRENTOWNER=1, ALL OTHERS GO TO SECTION G2.]

G1. Do you intend to repair or rebuild the property at [PROPERTY ADDRESS]?

- YES [SKIP TO QG3]..... 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

G2. I am going to read a list of reasons why people might not intend to rebuild. Please let me know if it is a big reason, a small reason, or not a reason you do not intend to rebuild.

	Big Reason	Small Reason	Not a Reason	REF	DK
G2a. I do not have the money to repair or rebuild.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8
G2b. I don't think I can find contractors to do the work.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8
G2c. I purchased the materials to rebuild, but they were stolen.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8
G2d. I don't think I can get flood insurance or flood insurance would be too expensive.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8
G2e. I am planning to sell the property.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8
G2f. I think it is possible that the bank will foreclose on me and I will lose the property.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8
G2g. Personal reasons such as divorce or illness would prevent me from doing the work.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8
G2h. [IF 05RESIDENT=1 AND IF C1=2] I am not interested in moving back because I am settled where I am.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8
G2i. The neighborhood infrastructure (such as schools, roads, or sewers) has not recovered from the storm	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8
G2ji. [IF RENTAL=1] I don't think I'd be able to make enough money on the rental units.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 7	<input type="checkbox"/> 8

G2k. Are there any other reasons you do not intend to rebuild?

- YES 1
 NO 2
 REFUSED..... 7
 DON'T KNOW 8

G2k.1 What are the other reasons you do not intend to rebuild?

SKIP TO SECTION H

G3. I am interested in learning what has prevented you from starting to rebuild or repair the house/building so far. I am going to read a list of possible reasons why people might not rebuild. Please let me know if it is a big reason, a small reason, or not a reason why you have not rebuilt.

	Big Reason	Small Reason	Not a Reason	REF	DK
G3a. I do not have enough money.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3b. I am waiting for a grant or loan to help pay for the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3c. I can't find contractors to do the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3d. I am waiting for volunteers to help do the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3e. I purchased the materials to rebuild, but they were stolen.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3f. I cannot obtain flood insurance or flood insurance is too expensive.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3g. I am not sure what the elevation requirements are.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3h. I am having trouble obtaining permits or meeting local building codes.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3i. I am waiting for the economy to improve.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3j. I am waiting for more people to move back into the neighborhood.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3k. I am waiting for infrastructure work such as roads and sewers to be completed.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3l. I am waiting for schools to open/reopen in the neighborhood.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3m. I am waiting for house prices in the area to go up.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3n. Personal reasons such as divorce or illness are preventing me from doing the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3o. I think it is possible that the bank will foreclose on me and I will lose the house.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3p. [IF 05RESIDENT=1 AND C1=2] I am just not ready to move back.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3q. [IF RENTAL=1] I don't think I could rent the units right now.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G3r. [IF RENTAL=1] I don't think I could get enough rent for the units right now.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

G3s. Are there any other reasons why you have not rebuilt?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

G3s.1 What are the other reasons you have not rebuilt?

G4. When do you think you might start to repair or rebuild the house/building? Please estimate a month and year.

- _____ MONTH
- REFUSED..... _2
 - DON'T KNOW _1

- _____ YEAR
- REFUSED..... _2
 - DON'T KNOW _1

G5. What do you intend to do with the house/building when the work is complete? Do you intend to:

- Live in it..... _1
- Live in part of it and rent the other part out _2
- Not live in it, but keep it as a rental property..... _3
- Use it as a vacation home _4
- Sell it..... _5
- Do something else with it (SPECIFY: _____) _6
- REFUSED..... _7
- DON'T KNOW _8

G2. Former Owners

[ASK SECTION G2 IF NOREBUILDING=1 AND FORMEROWNER=1.]

G6. Did you ever intend to repair or rebuild the property at [PROPERTY ADDRESS]?

- YES _1
- NO [SKIP TO SECTION H] _2
- REFUSED [SKIP TO SECTION H] _7
- DON'T KNOW [SKIP TO SECTION H] _8

G7. I am interested in learning why you did not end up rebuilding. I am going to read a list of possible reasons. Please let me know if it was a big reason, a small reason, or not a reason why you did not rebuild.

	Big Reason	Small Reason	Not a Reason	REF	DK
G7a. I did not have enough money to repair or rebuild.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7b. I didn't get the grants or loans I was waiting for.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7c. I was waiting for other financial assistance programs.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7d. I couldn't find volunteers or contractors to do the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7e. I purchased the materials to rebuild, but they were stolen.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7f. I couldn't get flood insurance or flood insurance was too expensive.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7g. I was waiting for new elevation requirements.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7h. I couldn't get the permits needed to do the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7i. I decided to sell the property.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7j. The bank foreclosed on me.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7k. I was waiting for the economy to improve.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7l. I was waiting for more people to move back into the neighborhood.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7m. I was waiting for infrastructure work such as roads and sewers to be completed.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7n. I was waiting for schools to open/reopen.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7o. Personal reasons such as divorce or illness prevented me from doing the work.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7p. I had a new job elsewhere and did not want to leave it.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7q. [IF RENTAL=1] I realized I would not be able to find tenants.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
G7r. [IF RENTAL=1] I realized I would not be able to get enough rent for the units.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

G7s. Are there any other reasons why you did not rebuild?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

G7s.1 What are the other reasons you did not rebuild?

Section H: Sources and Uses of Funds – Louisiana

[SECTION H ONLY APPLIES TO LOUISIANA RESPONDENTS (BASED ON SAMPLE), ALL OTHERS SKIP TO SECTION I]

H1. Sources of Funding

Now I am going to ask a series of questions about insurance payouts and financial assistance that you might have received to repair or rebuild your property or as compensation for damages after Hurricane Katrina or Rita. If you received payouts or financial assistance related to damages from other storms or for properties other than [PROPERTY ADDRESS], please do not include them here.

First, I am going to read you a list of types of compensation and financial assistance that you may have received related to damages to your property. Please let me know which (if any) types of assistance you actually received and about how much you received from each type. If you are not sure of the exact amount you received, please provide your best estimate. Do not include assistance you have applied for but did not (or have not yet) received. Please also do not include assistance that is not directly related to the damages to your property.

H1. Did you receive a hazard or homeowners' insurance payout?

- YES 1
NO [SKIP TO QH2] 2
REFUSED [SKIP TO QH2] 7
DON'T KNOW [SKIP TO QH2] 8

H1a. How much did you receive?

- \$ _____
REFUSED 2
DON'T KNOW 1

H2. Did you receive a flood insurance, NFIP, or ICC payout? (IF NECESSARY: NFIP stands for National Flood Insurance Program. ICC stands for Increased Cost of Compliance.)

- YES 1
NO [SKIP TO QH3] 2
REFUSED [SKIP TO QH3] 7
DON'T KNOW [SKIP TO QH3] 8

H2a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

H3. Did you receive a Road Home homeowner grant?

YES [CODE AS RHHO=1] _1

NO [SKIP TO QH4] _2

REFUSED [SKIP TO QH4]..... _7

DON'T KNOW [SKIP TO QH4] _8

H3a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

H4. Did you receive a grant from the Road Home Small Rental Program?

YES [CODE AS RHSR=1] _1

NO [SKIP TO QH5] _2

REFUSED [SKIP TO QH5]..... _7

DON'T KNOW [SKIP TO QH5] _8

H4a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

H5. Did you receive funding from the HMGP Elevation program for Road Home Applicants or an HMGP Elevation grant from your parish?

YES _1

NO [SKIP TO QH6] _2

REFUSED [SKIP TO QH6]..... _7

DON'T KNOW [SKIP TO QH6] _8

H5a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

H6. Did you receive another state grant or loan, possibly including down payment or closing cost assistance?

- YES _1
- NO [SKIP TO QH7] _2
- REFUSED [SKIP TO QH7] _7
- DON'T KNOW [SKIP TO QH7] _8

H6a. How much did you receive?

- \$ _____
- REFUSED _2
- DON'T KNOW _1

H7. Did you receive a grant from FEMA's individual assistance program?

- YES _1
- NO [SKIP TO QH8] _2
- REFUSED [SKIP TO QH8] _7
- DON'T KNOW [SKIP TO QH8] _8

H7a. How much did you receive?

- \$ _____
- REFUSED _2
- DON'T KNOW _1

H8. Did you receive a Small Business Administration (SBA) loan?

- YES _1
- NO [SKIP TO QH9] _2
- REFUSED [SKIP TO QH9] _7
- DON'T KNOW [SKIP TO QH9] _8

H8a. How much did you receive?

- \$ _____
- REFUSED _2
- DON'T KNOW _1

H9. Did you receive financial assistance from a church or charity?

- YES _1
- NO [SKIP TO QH10] _2
- REFUSED [SKIP TO QH10] _7
- DON'T KNOW [SKIP TO QH10] _8

H9a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

H10. Did you receive financial assistance from friends or relatives?

YES _1

NO [SKIP TO QH11] _2

REFUSED [SKIP TO QH11] _7

DON'T KNOW [SKIP TO QH11] _8

H10a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

H11. Did you receive some other type of financial assistance?

YES _1

NO [SKIP TO H12] _2

REFUSED [SKIP TO H12] _7

DON'T KNOW [SKIP TO H12] _8

H11a. What type of assistance was it?

REFUSED..... _2

DON'T KNOW _1

H11b. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

[SKIP TO H13 IF ANSWERS TO H1-H11 ARE ALL NO, REFUSED OR DON'T KNOW, I.E., RESPONDENT RECEIVED NO FUNDING FROM ANY SOURCE.]

H12. Thinking about all the sources of funding you received, in total, were these funding sources sufficient to cover your repair or rebuilding expenses?

- YES [SKIP TO QH13]..... _1
- NO _2
- REFUSED [SKIP TO QH13] _7
- DON'T KNOW [SKIP TO QH13] _8

H12a. About how big was the gap between what you received from these funding sources and your total rebuilding costs?

- \$ _____ [SKIP TO QH13]
- REFUSED..... _2
- DON'T KNOW _1

H12b. Was the gap:

- Less than \$10,000..... _1
- At least \$10,000 but less than \$20,000 _2
- At least \$20,000 but less than \$30,000 _3
- At least \$30,000 but less than \$40,000 _4
- At least \$40,000 but less than \$50,000 _5
- At least \$50,000 but less than \$100,000 _6
- \$100,000 or more _7
- REFUSED..... _97
- DON'T KNOW _98

H13. In addition to any funding you might have received, did you use any of your own money to cover your rebuilding expenses?

- YES _1
- NO [IF RHHO=1 OR RHSR=1, SKIP TO SECTION H3; ELSE SECTION H2] .. _2
- REFUSED [IF RHHO=1 OR RHSR=1, SKIP TO SECTION H3; ELSE SECTION H2]
..... _7
- DON'T KNOW[IF RHHO=1 OR RHSR=1, SKIP TO SECTION H3; ELSE SECTION H2]
..... _8

H13a. Did you take money out of your savings or investments?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

H15. I am interested in learning why you did not apply. I am going to read a list of possible reasons. For each reason, please let me know if it was a reason you did not apply.

	YES	NO	REF	DK
H15a. I did not know about the program.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H15b. The program was not available when I started rebuilding.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H15c. I did not think that I would be eligible.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H15d. I heard they were turning everyone down.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H15e. I did not have the necessary paperwork.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H15f. The property ownership issues were too complicated.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H15g. The process would have been too complicated for me to handle.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H15h. I had other funding to pay for rebuilding.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H15i. I was not planning to rebuild.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H15j. It wasn't worth the hassle.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

H15k. Are there any other reasons you did not apply?

- YES ₁
 NO [SKIP TO SECTION K] ₂
 REFUSED [SKIP TO SECTION K] ₇
 DON'T KNOW [SKIP TO SECTION K] ₈

H15k.1 What are the other reasons you did not apply?

IF QH14=2, SKIP TO SECTION K

H16. Were you told you were not eligible for assistance?

- YES ₁
 NO [SKIP TO QH17] ₂
 REFUSED [SKIP TO SECTION K] ₇
 DON'T KNOW [SKIP TO SECTION K] ₈

H16a. Why did the program say that you were not eligible? [CHECK ALL THAT APPLY]

- DID NOT HAVE PROOF OF OWNERSHIP 1
- DID NOT HAVE PROOF OF OCCUPANCY..... 2
- AGENCY DID NOT ACCEPT MY PROOF OF OWNERSHIP 3
- AGENCY DID NOT ACCEPT MY PROOF OF OCCUPANCY..... 4
- INCOME WAS TOO HIGH..... 5
- DID NOT SHOW UP FOR AN APPOINTMENT 6
- DID NOT COMPLETE ALL THE PAPERWORK..... 7
- THE PROPERTY DID NOT HAVE ENOUGH DAMAGE..... 8
- THE PROPERTY HAD WIND DAMAGE ONLY 9
- THE PROGRAM DETERMINED I HAD ENOUGH FUNDS ALREADY 10
- THE PROGRAM DID NOT HAVE ENOUGH FUNDING 11
- OTHER (SPECIFY _____)..... 12
- REFUSED..... 97
- DON'T KNOW 98

SKIP TO SECTION K

H17. Are you still waiting to hear from the program?

- YES [SKIP TO SECTION K] 1
- NO 2
- REFUSED [SKIP TO SECTION K] 7
- DON'T KNOW [SKIP TO SECTION K] 8

H18. Did you decide not to go through with the application?

- YES 1
- NO [SKIP TO SECTION K] 2
- REFUSED [SKIP TO SECTION K] 7
- DON'T KNOW [SKIP TO SECTION K] 8

H18a. Why did you decide not to go through with the application? [CHECK ALL THAT APPLY]

- DID NOT WANT TO BUY FLOOD INSURANCE..... 1
- COULD NOT GET OR COULD NOT AFFORD FLOOD INSURANCE 2
- GAVE UP (TOO MUCH HASSLE)..... 3
- COULDN'T GET ANY HELP OR THE HELP I NEEDED 4
- GOT MONEY/HELP FROM ELSEWHERE..... 5
- REALIZED I HAD WHAT I NEEDED..... 6
- DECIDED NOT TO REPAIR OR REBUILD..... 7
- DECIDED TO MOVE AWAY..... 8

- PERSONAL REASONS (DIVORCE, ILLNESS) PREVENTED ME FROM FOLLOWING THROUGH _9
- OTHER (SPECIFY: _____) _10
- REFUSED..... _97
- DON'T KNOW _98

SKIP TO SECTION K

H3. Use of Road Home Homeowner Funds

[ASK SECTION H3 ONLY IF RHHO=1. IF RHSR=1, SKIP TO SECTION H4.]

Now I am going to ask you a few questions about how you used your Road Home homeowner grant.

H19. When you applied for your Road Home homeowner grant, which program option did you choose? Did you choose:

- Option 1: Stay in your home [SKIP TO QH20]..... _1
- Option 2: Sell to the state and buy another home in Louisiana _2
- Option 3: Sell to the state and become a renter or move out of state..... _3
- REFUSED [SKIP TO QH20] _7
- DON'T KNOW [SKIP TO QH20]..... _8

H19a. Why did you choose to sell to the state?

- DID NOT THINK COULD FIND A BUYER IN THE PRIVATE MARKET ... _1
- THE STATE OFFERED MORE MONEY THAN I WOULD HAVE GOTTEN ON THE PRIVATE MARKET..... _2
- DID NOT WANT THE HASSLE OF REBUILDING..... _3
- ALREADY MOVED, OR PLANNED TO MOVE TO A DIFFERENT AREA _4
- WANTED TO SELL THE HOME QUICKLY _5
- OTHER (SPECIFY _____)..... _6
- REFUSED..... _7
- DON'T KNOW _8

SKIP TO QH21

H20. The Road Home program did not require you to rebuild or repair the house or property that was damaged by the storms. About how much of your Road Home grant, if any, did you spend on rebuilding or repairing your house or property? [IF NONE, ENTER \$0]

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

H20a. Have you used your grant for purposes other than rebuilding or repairing your house or property?

- YES _1
- NO [SKIP TO SECTION H4] _2
- REFUSED [SKIP TO SECTION H4]..... _7
- DON'T KNOW [SKIP TO SECTION H4] _8

H21. Did you use some or all of your Road Home grant to purchase a new home?

- YES _1
- NO [SKIP TO QH22] _2
- REFUSED [SKIP TO QH22] _7
- DON'T KNOW [SKIP TO QH22] _8

H21a. About how much money from your Road Home grant did you use to purchase this home?

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

H21b. Was the place that you purchased:

- In the same neighborhood as [PROPERTY ADDRESS] _1
- In a different neighborhood but in the same county or parish as
[PROPERTY ADDRESS] _2
- Somewhere else in Louisiana..... _3
- In another state (SPECIFY: _____) _4
- REFUSED..... _7
- DON'T KNOW _8

SKIP TO QH23

H22. Did you use some or all of your Road Home grant to rent a place to live?

- YES _1
- NO [SKIP TO QH23] _2
- REFUSED [SKIP TO QH23] _7
- DON'T KNOW [SKIP TO QH23] _8

H22a. Was the place that you rented:

- In the same neighborhood as [PROPERTY ADDRESS] _1

- In a different neighborhood but in the same county or parish as
[PROPERTY ADDRESS] ₂
- Somewhere else in Louisiana..... ₃
- In another state (SPECIFY: _____) ₄
- REFUSED..... ₇
- DON'T KNOW ₈

H23. I am going to read a list of other ways people might have used their Road Home grant. Please let me know if you used your grant for any of these reasons.

	YES	NO	REF	DK
H23a. To pay for temporary housing.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H23b. To pay off a mortgage or loan.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H23c. To pay for moving expenses.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H23d. To purchase a vehicle.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H23e. To purchase furniture.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H23f. To make some other major purchase. (SPECIFY:___)	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H23g. To pay everyday living expenses.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
H23h. For some other purpose. (SPECIFY:_____)	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

H4. Experiences with the Road Home Program

[ASK SECTION H4 ONLY IF RHHO=1 OR RHSR=1, ELSE SKIP TO SECTION K]

The next few questions relate to your experience with the Road Home program. First, I am going to ask about the process of applying for the program.

H24. Did you have trouble finding out about the Road Home Program?

- YES ₁
- NO ₂
- N/A: DID NOT TRY..... ₃
- REFUSED..... ₇
- DON'T KNOW ₈

H25. Did you have trouble accessing the application online?

- YES 1
- NO 2
- N/A: DID NOT TRY 3
- REFUSED 7
- DON'T KNOW 8

H26. Did you have trouble obtaining a paper copy of the application?

- YES 1
- NO 2
- N/A: DID NOT TRY 3
- REFUSED 7
- DON'T KNOW 8

H27. Did you have trouble assembling the required documentation?

- YES 1
- NO 2
- N/A: DID NOT TRY 3
- REFUSED 7
- DON'T KNOW 8

H28. Did you have trouble submitting the required documentation?

- YES 1
- NO 2
- N/A: DID NOT TRY 3
- REFUSED 7
- DON'T KNOW 8

H29. Did you get any help with the application from friends or family members, neighborhood groups, churches, government agencies, or other organizations?

- YES 1
- NO [SKIP TO QH30] 2
- N/A: DID NOT TRY/APPLY [SKIP TO QH30] 3
- REFUSED [SKIP TO QH30] 7
- DON'T KNOW [SKIP TO QH30] 8

H29a. Who helped you? [CHECK ALL THAT APPLY]

- FRIENDS OR FAMILY 1
- NEIGHBORHOOD GROUPS OR COMMUNITY ORGANIZATIONS 2
- CHURCHES OR OTHER PLACES OF WORSHIP 3
- HEALTH OR SERVICE PROVIDERS 4

- GOVERNMENT AGENCIES 5
- OTHER (SPECIFY: _____) 6
- REFUSED..... 7
- DON'T KNOW 8

H30. After you applied for Road Home funds, did you experience any problems with the program that delayed your rebuilding efforts?

- YES 1
- NO [SKIP TO SECTION K] 2
- REFUSED [SKIP TO SECTION K]..... 7
- DON'T KNOW [SKIP TO SECTION K]..... 8

H30a. What were the main problems you encountered? [CHECK ALL THAT APPLY.]

- DELAYS GETTING MY APPLICATION ACCEPTED 1
- PROBLEMS FINDING OUT WHAT PAPERWORK I NEEDED TO BRING IN..... 2
- PROBLEMS SCHEDULING AN APPOINTMENT 3
- PROBLEMS BEING ABLE TO REACH PROGRAM STAFF BY PHONE..... 4
- PROBLEMS GETTING MY DAMAGE ASSESSMENT 5
- PROBLEMS GETTING AN ENVIRONMENTAL REVIEW DONE 6
- DELAYS GETTING BUILDERS TO DO THE WORK..... 7
- CONTRACTOR FRAUD..... 8
- OTHER (SPECIFY: _____) 9
- REFUSED..... 97
- DON'T KNOW 98

SKIP TO SECTION K

Section I: Sources and Uses of Funds – Mississippi

[SECTION I ONLY APPLIES TO MISSISSIPPI RESPONDENTS (BASED ON SAMPLE), ALL OTHERS SKIP TO SECTION J]

11. Sources of Funds

Now I am going to ask a series of questions about insurance payouts and financial assistance that you might have received to repair or rebuild your property or as compensation for damages after Hurricane Katrina or Rita. If you received payouts or financial assistance related to damages from other storms or for properties other than [PROPERTY ADDRESS], please do not include them here.

First, I am going to read you a list of types of compensation and financial assistance that you may have received related to damages to your property. Please let me know which (if any) types of assistance you actually received and about how much you received from each type. If you are not sure of the exact amount you received, please provide your best estimate. Do not include assistance you have applied for but did not (or have not yet) received. Please also do not include assistance that is not directly related to the damages to your property.

I1. Did you receive a hazard or homeowners' insurance payout?

- YES 1
- NO [SKIP TO QI2]..... 2
- REFUSED [SKIP TO QI2] 7
- DON'T KNOW [SKIP TO QI2]..... 8

I1a. How much did you receive?

- \$ _____
- REFUSED..... 2
- DON'T KNOW 1

I2. Did you receive a flood insurance, NFIP, or ICC payout? (IF NECESSARY: NFIP stands for National Flood Insurance Program. ICC stands for Increased Cost of Compliance.)

- YES 1
- NO [SKIP TO QI3]..... 2
- REFUSED [SKIP TO QI3] 7
- DON'T KNOW [SKIP TO QI3]..... 8

I2a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

I3. Did you receive a grant from the Homeowners' Assistance Program, commonly known as the MDA Homeowners' Grant, possibly including an elevation grant?

YES [CODE AS MHAP=1] _1

NO [SKIP TO QI4]..... _2

REFUSED [SKIP TO QI4] _7

DON'T KNOW [SKIP TO QI4]..... _8

I3a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

I4. Did you receive a forgivable loan from the Mississippi Small Rental Assistance Program, including the Neighborhood Rental Restoration Project?

YES [CODE AS MSRP=1] _1

NO [SKIP TO QI5]..... _2

REFUSED [SKIP TO QI5] _7

DON'T KNOW [SKIP TO QI5]..... _8

I4a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

I5. Did you receive an HMGP Elevation grant?

YES _1

NO [SKIP TO QI6]..... _2

REFUSED [SKIP TO QI6] _7

DON'T KNOW [SKIP TO QI6]..... _8

I5a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

16. Did you receive another state grant or loan, possibly including down payment or closing cost assistance?

- YES _1
- NO [SKIP TO Q17]..... _2
- REFUSED [SKIP TO Q17] _7
- DON'T KNOW [SKIP TO Q17]..... _8

I6a. How much did you receive?

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

17. Did you receive a grant from FEMA's individual assistance program?

- YES _1
- NO [SKIP TO Q18]..... _2
- REFUSED [SKIP TO Q18] _7
- DON'T KNOW [SKIP TO Q18]..... _8

I7a. How much did you receive?

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

18. Did you receive a Small Business Administration (SBA) loan?

- YES _1
- NO [SKIP TO Q19]..... _2
- REFUSED [SKIP TO Q19] _7
- DON'T KNOW [SKIP TO Q19]..... _8

I8a. How much did you receive?

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

19. Did you receive financial assistance from a church or charity?

- YES _1
- NO [SKIP TO Q110]..... _2
- REFUSED [SKIP TO Q110] _7
- DON'T KNOW [SKIP TO Q110]..... _8

I9a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

I10. Did you receive financial assistance from friends or relatives?

YES _1

NO [SKIP TO QI11]..... _2

REFUSED [SKIP TO QI11] _7

DON'T KNOW [SKIP TO QI11]..... _8

I10a. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

I11. Did you receive some other type of financial assistance?

YES _1

NO [SKIP TO QI12]..... _2

REFUSED [SKIP TO QI12] _7

DON'T KNOW [SKIP TO QI12]..... _8

I11a. What type of assistance was it?

REFUSED..... _2

DON'T KNOW _1

I11b. How much did you receive?

\$ _____

REFUSED..... _2

DON'T KNOW _1

[SKIP TO QI13 IF ANSWERS TO QI1-QI11 ARE ALL NO, REFUSED OR DON'T KNOW, I.E., RESPONDENT RECEIVED NO FUNDING FROM ANY SOURCE.]

I12. Thinking about all the sources of funding you received, in total, were these funding sources sufficient to cover your repair or rebuilding expenses?

- YES [SKIP TO QI13] _1
- NO _2
- REFUSED [SKIP TO QI13] _7
- DON'T KNOW [SKIP TO QI13]..... _8

I12a. About how big was the gap between what you received from these funding sources and your total rebuilding costs?

- \$ _____ [SKIP TO QI13]
- REFUSED..... _2
- DON'T KNOW _1

I12b. Was the gap:

- Less than \$10,000..... _1
- At least \$10,000 but less than \$20,000 _2
- At least \$20,000 but less than \$30,000 _3
- At least \$30,000 but less than \$40,000 _4
- At least \$40,000 but less than \$50,000 _5
- At least \$50,000 but less than \$100,000 _6
- \$100,000 or more _7
- REFUSED..... _97
- DON'T KNOW _98

I13. In addition to any funding you might have received, did you use any of your own money to cover your rebuilding expenses?

- YES _1
- NO [IF MHAP=1 OR MSRP=1, SKIP TO SECTION I3; ELSE SECTION I2] _2
- REFUSED [IF MHAP=1 OR MSRP=1, SKIP TO SECTION I3; ELSE SECTION I2]
..... _7
- DON'T KNOW [IF MHAP=1 OR MSRP=1, SKIP TO SECTION I3; ELSE SECTION I2]
..... _8

I13a. Did you take money out of your savings or investments?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

I15. I am interested in learning why you did not apply. I am going to read a list of possible reasons. For each reason, please let me know if it was a reason you did not apply.

	YES	NO	REF	DK
I15a. I did not know about the program.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
I15b. The program was not available when I started rebuilding.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
I15c. I did not think that I would be eligible.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
I15d. I heard they were turning everyone down.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
I15e. I did not have the necessary paperwork.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
I15f. The property ownership issues were too complicated.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
I15g. The process would have been too complicated for me to handle.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
I15h. I had other funding to pay for rebuilding.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
I15i. I was not planning to rebuild.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
I15j. It wasn't worth the hassle.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

I15k. Are there any other reasons you did not apply?

- YES ₁
 NO [SKIP TO SECTION K] ₂
 REFUSED [SKIP TO SECTION K] ₇
 DON'T KNOW [SKIP TO SECTION K] ₈

I15k.1 What the your other reasons you did not apply?

SKIP TO SECTION K

I16. Were you told you were not eligible for assistance?

- YES ₁
 NO [SKIP TO QI17] ₂
 REFUSED [SKIP TO QI17] ₇
 DON'T KNOW [SKIP TO QI17] ₈

I16a. Why did the program say that you were not eligible? [CHECK ALL THAT APPLY]

- DID NOT HAVE PROOF OF OWNERSHIP ₁
 DID NOT HAVE PROOF OF OCCUPANCY ₂
 AGENCY DID NOT ACCEPT MY PROOF OF OWNERSHIP ₃

- AGENCY DID NOT ACCEPT MY PROOF OF OCCUPANCY..... 4
- INCOME WAS TOO HIGH..... 5
- DID NOT SHOW UP FOR AN APPOINTMENT 6
- DID NOT COMPLETE ALL THE PAPERWORK..... 7
- THE PROPERTY DID NOT HAVE ENOUGH DAMAGE..... 8
- THE PROPERTY HAD WIND DAMAGE ONLY 9
- THE PROGRAM DETERMINED I HAD ENOUGH FUNDS ALREADY 10
- THE PROGRAM DID NOT HAVE ENOUGH FUNDING 11
- OTHER (SPECIFY _____) 12
- REFUSED..... 97
- DON'T KNOW 98

I17. Are you still waiting to hear from the program?

- YES [SKIP TO SECTION K] 1
- NO 2
- REFUSED [SKIP TO SECTION K] 7
- DON'T KNOW [SKIP TO SECTION K] 8

I18. Did you decide not to go through with the application?

- YES 1
- NO [SKIP TO SECTION K]..... 2
- REFUSED [SKIP TO SECTION K] 7
- DON'T KNOW [SKIP TO SECTION K] 8

I18a. Why did you decide not to go through with the application? [CHECK ALL THAT APPLY]

- DID NOT WANT TO BUY FLOOD INSURANCE..... 1
- COULD NOT GET OR COULD NOT AFFORD FLOOD INSURANCE 2
- GAVE UP (TOO MUCH HASSLE)..... 3
- COULDN'T GET ANY HELP OR THE HELP I NEEDED 4
- GOT MONEY/HELP FROM ELSEWHERE..... 5
- REALIZED I HAD WHAT I NEEDED..... 6
- DECIDED NOT TO REPAIR OR REBUILD..... 7
- DECIDED TO MOVE AWAY..... 8
- PERSONAL REASONS (DIVORCE, ILLNESS) PREVENTED ME FROM
FOLLOWING THROUGH 9
- OTHER (SPECIFY: _____) 10
- REFUSED..... 97
- DON'T KNOW 98

SKIP TO SECTION K

I3. Use of MDA Homeowner Funds

[ASK SECTION H3 ONLY IF MHAP=1, MSRP=1, SKIP TO SECTION I4]

Now I am going to ask you a few questions about how you used your MDA Homeowner Grant.

I19. The MDA Homeowner Grant program did not require you to use your grant funds to rebuild or repair the house or property that was damaged by the storms. About how much of your grant, if any, did you spend on rebuilding or repairing the storm-damaged house or property? [IF NONE, ENTER \$0]

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

I20. Have you used your MDA grant for purposes other than rebuilding or repairing your house or property?

- YES _1
- NO [SKIP TO SECTION I4] _2
- REFUSED [SKIP TO SECTION I4] _7
- DON'T KNOW [SKIP TO SECTION I4] _8

I21. Did you use your MDA grant to purchase a new house?

- YES _1
- NO [SKIP TO QI22] _2
- REFUSED [SKIP TO QI22] _7
- DON'T KNOW [SKIP TO QI22]..... _8

I21a. Was the place that you purchased:

- In the same neighborhood as [PROPERTY ADDRESS] _1
- In a different neighborhood but in the same county or parish as
[PROPERTY ADDRESS] _2
- Somewhere else in Mississippi _3
- In another state (SPECIFY: _____) _4
- REFUSED..... _7
- DON'T KNOW _8

I22. Did you use your MDA grant to rent another place to live?

- YES _1
- NO [SKIP TO QI23] _2

- REFUSED [SKIP TO QI23] 7
 DON'T KNOW [SKIP TO QI23]..... 8

I22a. Was the place that you rented:

- In the same neighborhood as [PROPERTY ADDRESS] 1
 In a different neighborhood but in the same county or parish as
 [PROPERTY ADDRESS] 2
 Somewhere else in Mississippi 3
 In another state (Specify: _____) 4
 REFUSED..... 7
 DON'T KNOW 8

I23. I am going to read a list of other ways people might have used their MDA Homeowner grant. Please let me know if you used your grant for any of these reasons.

	YES	NO	REF	DK
I23a. To pay for temporary housing.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 7	<input type="checkbox"/> 8
I23b. To pay off a mortgage or loan.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 7	<input type="checkbox"/> 8
I23c. To pay for moving expenses.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 7	<input type="checkbox"/> 8
I23d. To purchase a vehicle.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 7	<input type="checkbox"/> 8
I23e. To purchase furniture.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 7	<input type="checkbox"/> 8
I23f. To make some other major purchase. (SPECIFY:___)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 7	<input type="checkbox"/> 8
I23g. To pay everyday living expenses.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 7	<input type="checkbox"/> 8
I23h. For some other purpose. (SPECIFY:_____)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 7	<input type="checkbox"/> 8

I4. Experiences with MDA Programs

[ASK SECTION H4 ONLY IF MHAP=1 OR MSRP=1]

The next few questions relate to your experience with [the MDA Homeowner Program (IF MHAP=1)/the Mississippi Small Rental Program (IF MSRP=1)]. First, I am going to ask about the process of applying for the program.

I24. Did you have trouble finding out about the program?

- YES 1
 NO 2
 N/A: DID NOT TRY..... 3
 REFUSED..... 7
 DON'T KNOW 8

- I25. Did you have trouble accessing the application online?**
- YES 1
 - NO 2
 - N/A: DID NOT TRY..... 3
 - REFUSED..... 7
 - DON'T KNOW 8

- I26. Did you have trouble obtaining a paper copy of the application?**
- YES 1
 - NO 2
 - N/A: DID NOT TRY..... 3
 - REFUSED..... 7
 - DON'T KNOW 8

- I27. Did you have trouble assembling the required documentation?**
- YES 1
 - NO 2
 - N/A: DID NOT TRY..... 3
 - REFUSED 7
 - DON'T KNOW 8

- I28. Did you have trouble submitting the required documentation?**
- YES 1
 - NO 2
 - N/A: DID NOT TRY..... 3
 - REFUSED 7
 - DON'T KNOW 8

- I29. Did you get any help with the application from friends or family members, neighborhood groups, churches, government agencies, or other organizations?**
- YES 1
 - NO [SKIP TO QI30]..... 2
 - N/A: DID NOT TRY/APPLY [SKIP TO QI30] 3
 - REFUSED [SKIP TO QI30] 7
 - DON'T KNOW [SKIP TO QI30]..... 8

- I29a. Who helped you? [CHECK ALL THAT APPLY]**
- FRIENDS OR FAMILY 1
 - NEIGHBORHOOD GROUPS OR COMMUNITY ORGANIZATIONS 2
 - CHURCHES OR OTHER PLACES OF WORSHIP 3

- HEALTH OR SERVICE PROVIDERS 4
- GOVERNMENT AGENCIES 5
- OTHER (SPECIFY: _____) 6
- REFUSED..... 7
- DON'T KNOW 8

I30. After you applied for MDA Homeowner/Mississippi Small Rental Program funds, did you experience any problems with the program that delayed your rebuilding efforts?

- YES 1
- NO [SKIP TO SECTION K] 2
- REFUSED [SKIP TO SECTION K]..... 7
- DON'T KNOW [SKIP TO SECTION K]..... 8

I30a. What were the main problems you encountered? [CHECK ALL THAT APPLY.]

- DELAYS GETTING MY APPLICATION ACCEPTED 1
- PROBLEMS FINDING OUT WHAT PAPERWORK I NEEDED TO BRING IN..... 2
- PROBLEMS SCHEDULING AN APPOINTMENT 3
- PROBLEMS BEING ABLE TO REACH PROGRAM STAFF BY PHONE..... 4
- PROBLEMS GETTING MY DAMAGE ASSESSMENT..... 5
- PROBLEMS GETTING AN ENVIRONMENTAL REVIEW DONE 6
- DELAYS GETTING BUILDERS TO DO THE WORK..... 7
- CONTRACTOR FRAUD..... 8
- OTHER (SPECIFY: _____) 9
- REFUSED..... 97
- DON'T KNOW 98

SKIP TO SECTION K

Section J: Sources and Uses of Funds – Texas

[SECTION J ONLY APPLIES TO TEXAS RESPONDENTS (BASED ON SAMPLE). ALL OTHERS SKIP TO SECTION K]

J1. Sources of Funds

Now I am going to ask a series of questions about insurance payouts and other assistance that you might have received to repair or rebuild your property or as compensation for damages after Hurricane Rita. If you received payouts or financial assistance related to damages from Hurricane Ike or for properties other than [PROPERTY ADDRESS], please do not include them here.

First, I am going to read you a list of types of compensation and assistance that you may have received related to damages to your property. Please let me know which (if any) types of assistance you actually received and about how much you received from each type. If you are not sure of the exact amount you received, please make your best guess. Do not include assistance you have applied for but did not receive (or have not yet received), and do not include assistance not directly related to the damages to your property.

J1. Did you receive a hazard insurance or homeowners' insurance payout?

- YES 1
NO [SKIP TO QJ2] 2
REFUSED [SKIP TO QJ2] 7
DON'T KNOW [SKIP TO QJ2] 8

J1a. How much did you receive?

- \$ _____
REFUSED 2
DON'T KNOW 1

J2. Did you receive a flood insurance, NFIP, or ICC payout? (IF NECESSARY: NFIP stands for National Flood Insurance Program. ICC stands for Increased Cost of Compliance.)

- YES 1
NO [SKIP TO QJ3] 2
REFUSED [SKIP TO QJ3] 7
DON'T KNOW [SKIP TO QJ3] 8

J2a. How much did you receive?

- \$ _____
REFUSED 2
DON'T KNOW 1

J3. Did you have a new home built or repairs made to your home through a local organization, your local government, or the state of Texas?

- YES [CODE AS TXCDBG=1]..... _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

J4. Did you receive an HMGP Elevation grant?

- YES _1
- NO [SKIP TO QJ5] _2
- REFUSED [SKIP TO QJ5] _7
- DON'T KNOW [SKIP TO QJ5] _8

J4a. How much did you receive?

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

J5. Did you receive a grant or loan from the state, possibly including down payment or closing cost assistance?

- YES _1
- NO [SKIP TO QJ6] _2
- REFUSED [SKIP TO QJ6] _7
- DON'T KNOW [SKIP TO QJ6] _8

J6a. How much did you receive?

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

J6. Did you receive a grant from FEMA's individual assistance program?

- YES _1
- NO [SKIP TO QJ7] _2
- REFUSED [SKIP TO QJ7] _7
- DON'T KNOW [SKIP TO QJ7] _8

J6a. How much did you receive?

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

J7. Did you receive a Small Business Administration (SBA) loan?

- YES _1
- NO [SKIP TO QJ8] _2
- REFUSED [SKIP TO QJ8] _7
- DON'T KNOW [SKIP TO QJ8] _8

J7a. How much did you receive?

- \$ _____
- REFUSED _2
- DON'T KNOW _1

J8. Did you receive financial assistance from a church or charity?

- YES _1
- NO [SKIP TO QJ9] _2
- REFUSED [SKIP TO QJ9] _7
- DON'T KNOW [SKIP TO QJ9] _8

J8a. How much did you receive?

- \$ _____
- REFUSED _2
- DON'T KNOW _1

J9. Did you receive financial assistance from friends or relatives?

- YES _1
- NO [SKIP TO QJ10] _2
- REFUSED [SKIP TO QJ10] _7
- DON'T KNOW [SKIP TO QJ10] _8

J9a. How much did you receive?

- \$ _____
- REFUSED _2
- DON'T KNOW _1

J10. Did you receive some other type of financial assistance?

- YES _1
- NO [SKIP TO QJ11] _2
- REFUSED [SKIP TO QJ11] _7
- DON'T KNOW [SKIP TO QJ11] _8

J10a. What type of assistance was it?

- _____
- REFUSED..... _2
- DON'T KNOW _1

J10b. How much did you receive?

- \$ _____
- REFUSED..... _2
- DON'T KNOW _1

[SKIP TO QJ12 IF ANSWERS TO QJ1-QJ10 ARE ALL NO, REFUSED OR DON'T KNOW, I.E., RESPONDENT RECEIVED NO FUNDING FROM ANY SOURCE.]

J11. Was the funding or assistance you received from these sources sufficient to meet your repair or rebuilding needs?

- YES [SKIP TO J12]..... _1
- NO _2
- REFUSED [SKIP TO QJ12] _7
- DON'T KNOW [SKIP TO QJ12] _8

J11a. About how big was the gap (in dollar terms) between what you received from these funding sources and your total rebuilding costs?

- \$ _____ [SKIP TO QJ12]
- REFUSED..... _2
- DON'T KNOW _1

J11b. Was the gap:

- Less than \$10,000..... _1
- At least \$10,000 but less than \$20,000 _2
- At least \$20,000 but less than \$30,000 _3
- At least \$30,000 but less than \$40,000 _4
- At least \$40,000 but less than \$50,000 _5
- At least \$50,000 but less than \$100,000 _6
- \$100,000 or more _7
- REFUSED..... _97
- DON'T KNOW _98

J12. In addition to any funding you might have received, did you use any of your own money to cover your rebuilding expenses?

- YES 1
- NO [IF TXCDBG=1, SKIP TO SECTION J3; ELSE SECTION J2] 2
- REFUSED [IF TXCDBG=1, SKIP TO SECTION J3; ELSE SECTION J2] 7
- DON'T KNOW [IF TXCDBG=1, SKIP TO SECTION J3; ELSE SECTION J2] . 8

J12a. Did you take money out of your savings or investments?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

J12b. Did you take out a repayable loan?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

J12c. Did you take out a home equity loan?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

J12d. Did you refinance your mortgage and use the proceeds for rebuilding expenses?

- YES 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

J12e. About how much in total did you put into the rebuilding from your own funds? If you cannot remember, please give me your best estimate.

- \$ _____
- REFUSED..... 2
- DON'T KNOW 1

J2. Respondents Who Did Not Receive TX CDBG Homeowner Assistance

[IF TXCDBG=1, SKIP TO SECTION J3]

J13. You indicated that you did not have a new home built or repairs made to your home through a local organization, your local government, or the state of Texas. Did you apply for this program?

- YES [SKIP TO QJ15]..... ₁
- NO ₂
- REFUSED [SKIP TO SECTION K] ₇
- DON'T KNOW [SKIP TO SECTION K] ₈

J14. I am interested in learning why you did not apply. I am going to read a list of possible reasons. For each reason, please let me know if it was a reason for you.

	YES	NO	REF	DK
J14a. I did not know about the program.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J14b. The program was not available when I started rebuilding.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J14c. I did not think that I would be eligible.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J14d. I heard they were turning everyone down.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J14e. I did not have the necessary paperwork.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J14f. The property ownership issues were too complicated.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J14g. The process would have been too complicated for me to handle.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J14h. I had other funding to pay for rebuilding.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J14i. I was not planning to rebuild.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J14j. It wasn't worth the hassle.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

J14k. Are there any other reasons?

- YES ₁
- NO [SKIP TO SECTION K] ₂
- REFUSED [SKIP TO SECTION K] ₇
- DON'T KNOW [SKIP TO SECTION K] ₈

J14k.1 What are your other reasons?

[IF QJ13=2, SKIP TO SECTION K]

J15. Were you told you were not eligible for the program?

- YES 1
- NO [SKIP TO QJ16] 2
- REFUSED [SKIP TO QJ16] 7
- DON'T KNOW [SKIP TO QJ16] 8

J15a. Why did the program say that you were not eligible? [CHECK ALL THAT APPLY]

- DID NOT HAVE PROOF OF OWNERSHIP 1
- DID NOT HAVE PROOF OF OCCUPANCY..... 2
- AGENCY DID NOT ACCEPT MY PROOF OF OWNERSHIP 3
- AGENCY DID NOT ACCEPT MY PROOF OF OCCUPANCY..... 4
- INCOME WAS TOO HIGH..... 5
- DID NOT SHOW UP FOR AN APPOINTMENT 6
- DID NOT COMPLETE ALL THE PAPERWORK..... 7
- THE PROPERTY DID NOT HAVE ENOUGH DAMAGE..... 8
- THE PROPERTY HAD WIND DAMAGE ONLY 9
- THE PROGRAM DETERMINED I HAD ENOUGH FUNDS ALREADY 10
- THE PROGRAM DID NOT HAVE ENOUGH FUNDING 11
- OTHER (SPECIFY _____) 12
- REFUSED..... 97
- DON'T KNOW 98

[SKIP TO SECTION K]

J16. Are you still waiting to hear from the program?

- YES [SKIP TO SECTION K] 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

J17. Did you decide not to go through with the application?

- YES 1
- NO [SKIP TO SECTION K] 2
- REFUSED [SKIP TO SECTION K] 7
- DON'T KNOW [SKIP TO SECTION K] 8

J17a. Why did you decide not to go through with the application? [CHECK ALL THAT APPLY]

- DID NOT WANT TO BUY FLOOD INSURANCE 1

- COULD NOT GET OR COULD NOT AFFORD FLOOD INSURANCE ₂
- GAVE UP (TOO MUCH HASSLE)..... ₃
- COULDN'T GET ANY HELP OR THE HELP I NEEDED ₄
- GOT MONEY/HELP FROM ELSEWHERE..... ₅
- REALIZED I HAD WHAT I NEEDED..... ₆
- DECIDED NOT TO REPAIR OR REBUILD..... ₇
- DECIDED TO MOVE AWAY..... ₈
- PERSONAL REASONS (DIVORCE, ILLNESS) PREVENTED ME FROM
FOLLOWING THROUGH ₉
- OTHER (SPECIFY: _____) ₁₀
- REFUSED..... ₉₇
- DON'T KNOW ₉₈

SKIP TO SECTION K

J3. Experiences with TX CDBG Homeowner Programs

[ASK SECTION J3 ONLY IF TXCDBG=1, ELSE SKIP TO SECTION K]

Now I am going to ask you a few questions about your experiences with the program that handled the rebuilding of your home.

J18. Overall, how would you rate your experience with the program that handled the rebuilding of your home? Would you say that you are very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied?

- VERY SATISFIED ₁
- SOMEWHAT SATISFIED ₂
- NEITHER SATISFIED NOR DISSATISFIED ₃
- SOMEWHAT DISSATISFIED ₄
- VERY DISSATISFIED ₅
- REFUSED..... ₇
- DON'T KNOW ₈

J19. Did you have trouble finding out about the program?

- YES ₁
- NO ₂
- N/A: DID NOT TRY..... ₃
- REFUSED..... ₇
- DON'T KNOW ₈

J20. Did you have trouble accessing the application online?

- YES 1
- NO 2
- N/A: DID NOT TRY 3
- REFUSED 7
- DON'T KNOW 8

J21. Did you have trouble obtaining a paper copy of the application?

- YES 1
- NO 2
- N/A: DID NOT TRY 3
- REFUSED 7
- DON'T KNOW 8

J22. Did you have trouble assembling the required documentation?

- YES 1
- NO 2
- N/A: DID NOT TRY 3
- REFUSED 7
- DON'T KNOW 8

J23. Did you have trouble submitting the required documentation?

- YES 1
- NO 2
- N/A: DID NOT TRY 3
- REFUSED 7
- DON'T KNOW 8

J24. Did you get any help with the application from friends or family members, neighborhood groups, churches, government agencies, or other organizations?

- YES 1
- NO [SKIP TO QJ25] 2
- N/A: DID NOT TRY/APPLY [SKIP TO QJ25] 3
- REFUSED [SKIP TO QJ25] 7
- DON'T KNOW [SKIP TO QJ25] 8

J24a. Who helped you? [CHECK ALL THAT APPLY]

- FRIENDS OR FAMILY 1
- NEIGHBORHOOD GROUPS OR COMMUNITY ORGANIZATIONS 2
- CHURCHES OR OTHER PLACES OF WORSHIP 3
- HEALTH OR SERVICE PROVIDERS 4

- GOVERNMENT AGENCIES ₅
 OTHER (SPECIFY: _____) ₆
 REFUSED..... ₇
 DON'T KNOW ₈

J25. Did you experience any of the following problems with your application?

	YES	NO	REF	DK
J25a. Delays getting your application accepted.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J25b. Problems finding out what paperwork you needed to bring in.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J25c. Problems scheduling an appointment.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J25d. Problems being able to reach staff by phone.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J25e. Problems getting your damage assessment done.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈
J25f. Problems getting your environmental review done.	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₇	<input type="checkbox"/> ₈

J26. After you found out your application for the program was accepted, about how long did it take for the construction work on your house to start?

- LESS THAN 1 MONTH ₁
 AT LEAST 1 MONTH BUT LESS THAN 3 MONTHS..... ₂
 AT LEAST 3 MONTHS BUT LESS THAN 6 MONTHS..... ₃
 AT LEAST 6 MONTHS BUT LESS THAN 1 YEAR ₄
 1 YEAR OR MORE ₅
 WORK HAS NOT YET STARTED [SKIP TO SECTION K] ₆
 WORK NEVER STARTED [SKIP TO SECTION K] ₇
 REFUSED..... ₉₇
 DON'T KNOW ₉₈

J27. How long did the construction work take to complete?

- LESS THAN 6 MONTHS ₁
 AT LEAST 6 MONTHS BUT LESS THAN 9 MONTHS..... ₂
 AT LEAST 9 MONTHS BUT LESS THAN 1 YEAR ₃
 AT LEAST 1 YEAR BUT LESS THAN 2 YEARS..... ₄
 2 YEARS OR MORE..... ₅
 WORK IS NOT YET COMPLETE [SKIP TO SECTION K] ₅
 REFUSED..... ₉₇
 DON'T KNOW ₉₈

J28. Were you satisfied with the length of time that it took from when your application was accepted to when the construction was completed?

- YES, SATISFIED 1
- NO, NOT SATISFIED 2
- REFUSED..... 7
- DON'T KNOW 8

J29. Did the construction work involve building a new house or repairing an existing house that was damaged by the hurricanes?

- BUILDING A NEW HOUSE 1
- REPAIRING AN EXISTING HOUSE [SKIP TO QJ30]..... 2
- REFUSED [SKIP TO QJ30] 7
- DON'T KNOW [SKIP TO QJ30] 8

J29a. How satisfied were you with the design or layout of the new home? Would you say you were very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied?

- VERY SATISFIED 1
- SOMEWHAT SATISFIED 2
- NEITHER SATISFIED NOR DISSATISFIED 3
- SOMEWHAT DISSATISFIED 4
- VERY DISSATISFIED 5
- REFUSED..... 7
- DON'T KNOW 8

J29b. How satisfied were you with the size of the new home? Very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied?

- VERY SATISFIED 1
- SOMEWHAT SATISFIED 2
- NEITHER SATISFIED NOR DISSATISFIED 3
- SOMEWHAT DISSATISFIED 4
- VERY DISSATISFIED 5
- REFUSED..... 7
- DON'T KNOW 8

J29c. How satisfied were you with the building materials used for the new home? Very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied?

- VERY SATISFIED 1
- SOMEWHAT SATISFIED 2

- NEITHER SATISFIED NOR DISSATISFIED 3
- SOMEWHAT DISSATISFIED 4
- VERY DISSATISFIED 5
- REFUSED..... 7
- DON'T KNOW 8

J30. Overall, how satisfied were you with the quality of the construction work? Very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied?

- VERY SATISFIED 1
- SOMEWHAT SATISFIED 2
- NEITHER SATISFIED NOR DISSATISFIED 3
- SOMEWHAT DISSATISFIED 4
- VERY DISSATISFIED 5
- REFUSED..... 7
- DON'T KNOW 8

Section K: Owner Demographics

[SECTION K IS FOR INDIVIDUALS ONLY. IF QA4a=2-5, OR IF QA15a=2-5, SKIP TO CLOSING.]

Thank you for participating in this survey. We are almost finished. The last few questions are about you.

K1. In what year were you born?

_____ YEAR

REFUSED..... _2

DON'T KNOW _1

K2. What is your current marital status? Are you:

Married or living in a marriage-like situation _1

Widowed..... _2

Divorced or separated..... _3

Single, never married..... _4

REFUSED..... _7

DON'T KNOW _8

K3. What is your current employment status? Are you currently:

Employed full-time (30 hours of work per week or more) _1

Employed part-time (less than 30 hours per week) _2

Homemaker or student..... _3

Unemployed, looking for work _4

Unemployed, not looking for work _5

Temporarily laid off or on leave _6

Retired or disabled _7

REFUSED..... _97

DON'T KNOW _98

K4. Do you have a disability that prevents you from working or limits the number of hours you can work?

YES _1

NO _2

REFUSED..... _7

DON'T KNOW _8

K5. How many people in your household (including yourself) are employed either full-time or part-time?

- _____
- REFUSED..... _2
- DON'T KNOW _1

K6. What was your household's total income in 2009? Please include income from all family members.

- \$ _____ [SKIP TO QK7]
- REFUSED..... _2
- DON'T KNOW _1

K6a. Would you say that your household's total income in 2009 was:

- Less than \$5,000..... _1
- At least \$5,000 but less than \$10,000 _2
- At least \$10,000 but less than \$15,000 _3
- At least \$15,000 but less than \$20,000 _4
- At least \$20,000 but less than \$30,000 _5
- At least \$30,000 but less than \$40,000 _6
- At least \$40,000 but less than \$50,000 _7
- At least \$50,000 but less than \$60,000 _8
- At least \$60,000 but less than \$70,000 _9
- At least \$70,000 but less than \$80,000 _10
- At least \$80,000 but less than \$90,000 _11
- At least \$90,000 but less than \$100,000 _12
- \$100,000 or more _13
- REFUSED..... _97
- DON'T KNOW _98

K7. What was your household's total income in 2004, the year before the hurricanes hit?

- \$ _____ [SKIP TO QK8]
- REFUSED..... _2
- DON'T KNOW _1

K7a. Would you say that your household's total income in 2004 was:

- Less than \$5,000..... _1
- At least \$5,000 but less than \$10,000..... _2
- At least \$10,000 but less than \$15,000..... _3
- At least \$15,000 but less than \$20,000..... _4
- At least \$20,000 but less than \$30,000..... _5
- At least \$30,000 but less than \$40,000..... _6
- At least \$40,000 but less than \$50,000..... _7
- At least \$50,000 but less than \$60,000..... _8
- At least \$60,000 but less than \$70,000..... _9
- At least \$70,000 but less than \$80,000..... _10
- At least \$80,000 but less than \$90,000..... _11
- At least \$90,000 but less than \$100,000..... _12
- \$100,000 or more..... _13
- REFUSED..... _97
- DON'T KNOW..... _98

K8. Thinking back over the year before the hurricanes hit, how often did you run out of money between paydays? Would you say that you always ran out of money between paydays, that you usually ran out, that you sometimes ran out of money, or that you never ran out of money between paydays?

- ALWAYS..... _1
- USUALLY..... _2
- SOMETIMES..... _3
- NEVER..... _4
- REFUSED..... _7
- DON'T KNOW..... _8

K9. How many people do you live with today, in 2010? Please include all adults and children who live with you and consider your house or apartment their primary residence. Do not include yourself in this number.

- _____ [IF "0", SKIP TO QK9]
- REFUSED [SKIP TO QK9]..... _2
 - DON'T KNOW [SKIP TO QK9]..... _1

K9a. How many of these people are under the age of 18?

- _____
- REFUSED..... _2
 - DON'T KNOW..... _1

K9b. How many of these people have a physical or mental disability?

- _____
- REFUSED..... _2
- DON'T KNOW _1

K10. Do you consider yourself to be of Hispanic, Latino, or Spanish origin?

- YES _1
- NO _2
- REFUSED..... _7
- DON'T KNOW _8

K11. What race do you consider yourself to be? You may indicate more than one.

- American Indian or Alaskan Native _1
- Asian..... _2
- Black or African American _3
- Native Hawaiian or Other Pacific Islander _4
- White _5
- Other race (SPECIFY: _____) _5
- REFUSED..... _7
- DON'T KNOW _8

Section L: Closing and Contact Information

Thank you very much for your time. We are almost done. We will be sending you a check for \$25 within the next four weeks. To make sure we send your check to the correct address, we would like to confirm your correct address and telephone number, as well as a mailing address if it differs from your home one. This information will be kept strictly confidential.

IF HOME ADDRESS BLANK IN THE SAMPLE, SKIP TO QL2, ELSE ASK QL1.

L1. Is [HOME ADDRESS] still your home address?

- YES [SKIP TO QL2] 1
- NO 2
- DON'T HAVE A HOME ADDRESS [SKIP TO QL2a] 3
- REFUSED [SKIP TO QL2a] 7
- DON'T KNOW [SKIP TO QL2a] 8

IF HOME ADDRESS BLANK IN THE SAMPLE:

L1a. May I please have your home address?

- YES [SKIP TO RECORD ADDRESS] 1
- NO 2
- DON'T HAVE A HOME ADDRESS [SKIP TO QUESTION QL2a] 3
- REFUSED [SKIP TO QUESTION QL2a] 7
- DON'T KNOW [SKIP TO QUESTION QL2a] 8

RECORD HOME ADDRESS:

STREET: _____

CITY, STATE, ZIP: _____

L2. Would you like the \$25 check to be sent to [HOME ADDRESS] or to some other address?

- HOME ADDRESS [SKIP TO QL3] 1
- SOME OTHER ADDRESS 2
- REFUSED 7
- DON'T KNOW 8

L2a. Can you please tell me the address where you would like the \$25 check to be sent?

RECORD MAILING ADDRESS:

STREET: _____

CITY, STATE, ZIP: _____

[INTERVIEWER: READ THE MAILING ADDRESS BACK TO THE RESPONDENT.]

L3. The check will be made out to you. I have your name as [SPELL OUT FIRST AND LAST NAME]. Is that correct?

- YES [SKIP TO QL4]..... 1
- NO 2
- REFUSED..... 7
- DON'T KNOW 8

L3a. Can you please tell me the correct spelling of your name?

FULL NAME: _____



Section M: Debriefing Module

I have just a few more questions about the survey itself.

M1. Were any of the survey questions emotionally upsetting to you?

Yes.....	1
No (SKIP TO END).....	2
REFUSED (SKIP TO END).....	7
DON'T KNOW (SKIP TO END).....	8

M2. Are you still feeling emotionally upset, or are you feeling okay now?

Still feeling upset.....	1
Feeling okay now (SKIP TO END).....	2
REFUSED (SKIP TO END).....	7
DON'T KNOW (SKIP TO END).....	8

If you would like to talk to someone about how you are feeling, you can call someone at the National Alliance of Mental Illness. They have set up a special helpline for people that are upset or sad and would like to talk to someone.

M3. Would you like me to give you the phone number so you can call and speak to someone about how you are feeling now?

Yes (SKIP TO INTERVIEWER NOTE).....	1 1069/
No (SKIP TO END SCRIPT).....	2

INTERVIEWER: PROVIDE NUMBER - 1 (800) 950-NAMI (6264), AND COMPLETE ADVERSE EVENT REPORT).....

CLOSING: Thanks again for taking the time to speak with me today. **What you've told us is very important, and it will help us help others after disasters.** You should receive your check in about [X] weeks. If you do not get receive the check, please call us at [TOLL-FREE NUMBER].

Code List (for Programmers)

Code	Condition(s)	Description
OWNER05	SC2=1, 3 OR SC2a=1	Respondent owned the property at time of hurricanes.
POST05PURCHASE	SC2b=1	Respondent purchased the property after hurricanes.
05RESIDENT	A2=1	Respondent lived in the property at time of hurricanes.
RENTAL	A3=1 OR A4=1 OR C2b=1 OR C3b=1 OR C5f=1	Property has rental units (either pre-hurricane or subsequently)
CURRENTOWNER	B1=1,7,8	Respondent still owns the property owned at time of hurricanes.
FORMEROWNER	B1=2	Respondent no longer owns the property owned at time of hurricanes.
NOREBUILDING	F1=2, 7, 8 OR F10=2, 7, 8 OR F20=2, 7, 8 OR F31=2, 7, 8	Respondent did no rebuilding to the hurricane-damaged property.
RHHO	H3=1	Respondent received a Road Home Homeowner grant
RHSR	H4=1	Respondent received a Road Home Small Rental Program grant
MHAP	I3=1	Respondent received a Mississippi Homeowners' Assistance Program grant
MSRP	I4=1	Respondent received a Mississippi Small Rental Assistance Program grant
TXCDBG	J3=1	Respondent received Texas CDBG rebuilding assistance