## Questionnaire on Statistical Background, Computer Use, Internet Experience

## YOUR ANSWERS ARE CONFIDENTIAL

Demographics							
1. What is your age?							
2. Are you male or female?							
3. What is your level of education? grade school some high school high school degree some college 2-year college degree 4-year college degree some postgraduate study (e.g., M.A., M.B.A., J.D., Ph.D., M.D., programs) postgraduate degree (e.g., M.A., M.B.A., J.D., Ph.D., M.D.)							
Computer Experience  1. Do you use a computer at home, at work, or both?  (Check all that apply.)  —_Home —_Work —_Somewhere else, such as school, library, etc.							
2. If you have a computer at home, a. What kind of modem do you use at home? Dial-upCableDSLWireless (Wi-Fi)OtherDon't know							
b. Which browser do you typically use at home? Please indicate the version if you can recall it. FirefoxInternet ExplorerNetscapeOtherDon't know  c. What operating system does your home computer run in?							

\_Windows 95 Windows 2000

Windows XP Windows Vista Other Don't know	_												
3. On average, about how many hours0 hours1-3 hours4-6 hours7or more hours	i do y	you :	sper	nd o	n the	e Inte	erne	t pe	r day	?			
4. Please rate your overall experience <i>Circle one number.</i>	with	the	follo	win	g:								
No	No experience							Very experienced					
Computers	1	2	3	4	5	6	7	8	9				
Internet	1	2	4	5	5	6	7	8	9				
5. What computer applications do you to Mark (X) for all that apply E-mailInternetWord processing (MS-V)Spreadsheets (Excel, L)Accounting or tax softwEngineering, scientific,Other applications, please.	Word Lotus vare or st ase s	d, W s, Qu tatis	uattro tical	o, et	c.)	·					_		
For the following questions, please cir one number.	cie		Con	ofor	tabl	•				Not Co	mfortable		
6. How <i>comfortable</i> are you in learning navigate new Web sites?	ng to		Con	1	labi	2		3					
7. Computer windows can be minimized, resized, and scrolled through. How <i>comfortable</i> are you in manipulating a window?				1		2		3	4	1 5	i		
8. How <i>comfortable</i> are you using, ar navigating through the Internet?	nd			1		2		3	4	4 !	5		

Never	Very Often				
1	2	3	4	5	
1	2	3	4	5	
1	2	3	4	5	
Not fam	iliar		Very familiar		
1	2	3	4	5	
1	2	3	4	5	
	1 1 Not fam	1 2 1 2 Not familiar 1 2	1 2 3  1 2 3  1 2 3  Not familiar  1 2 3	1 2 3 4  1 2 3 4  1 2 3 4  Not familiar  1 2 3 4	1 2 3 4 5  1 2 3 4 5  1 2 3 4 5  Not familiar Very familiar 1 2 3 4 5