



## Section I. Informed Consent

Here is a consent form. Let's go over it together. This document explains the following:

- As I mentioned, the purpose of the interview is to help the Census Bureau review some of the questions in the American Community Survey to ensure the questions are well understood.
- The interview will take between 60 and 75 minutes. At the end of the interview you will receive \$40 for your participation in the study.
- There are no right or wrong answers. Your participation is voluntary, you may stop at any time, and you may choose not to answer any questions you don't want to answer.
- All information you give us will be kept confidential and you will not be identified as an individual on any of our reports. Your identifying information is protected by Title 13 of the United States Code.
- IF OBSERVER: With your permission, a member of the Census Bureau is here today to observe the interviews to see how well the questions work. Will that be OK with you? [IF R IS RELUCTANT TO BE OBSERVED, ASK OBSERVER TO STEP OUT OF ROOM.]
- If you have any questions about the study, you may contact Rosanna Quiroz at 1-800-334-8571 ext. 27172. If you have any questions about your rights as a research participant in this study, you may call 1-866-214-2043. Both numbers are toll free.
- In addition, the back page asks for your permission to have this session audio recorded.

If you have any questions, please let me know. When you're ready, I ask that you sign and date both sections on the form.

### 1. DID PARTICIPANT HAVE ANY QUESTIONS OR CONCERNS?

<sub>1</sub> Yes → PLEASE SPECIFY BELOW:

<sub>2</sub> No

### 2. DID PARTICIPANT READ AND SIGN CONSENT FORM?

<sub>1</sub> Yes → **(GIVE A COPY TO PARTICIPANT, KEEP SIGNED FORM)**

<sub>2</sub> No → **(END INTERVIEW)**

### 3. DID PARTICIPANT AGREE TO AUDIO-TAPE?

<sub>1</sub> Yes

<sub>2</sub> No → **(SKIP TO SECTION II ON PAGE 2)**

4. TURN ON THE TAPE RECORDER, THEN SAY: Now I would like to confirm on tape that it is fine with you to record the interview.

## Section II. Cognitive Interview

Now, if you're ready, I'd like to get started asking you some of the questions from the American Community Survey. This is the type of survey where an interviewer (would knock on your door/ call you on the phone) and ask you the survey questions (in person at your home). As I ask the questions, please imagine that you are in your home answering these questions.

After I go through some of the survey questions I will ask you some additional questions about your opinions on certain words and questions.

During the survey questions, I'll ask the questions just like a Census Bureau interviewer would ask them. One of the questions will refer to your home address. For this exercise, let's pretend you live at 123 Elm Street and your telephone number is 321-1234. To make it more realistic for you, please tell me if you live in an apartment, detached home, condominium, trailer or mobile home, or in some other building.

RECORD TYPE OF BUILDING: \_\_\_\_\_

OK, now let's begin with the questions from the survey as if I were a Census Bureau interviewer.

### **INTERVIEWER:**

- 1<sup>st</sup> READ ACS QUESTIONS AND RESPONSE OPTION IN SHADED BOXES ALOUD,
- 2<sup>nd</sup> RECORD RESPONSES ON THIS PROTOCOL GUIDE, THEN
- 3<sup>rd</sup> ASK SCRIPTED PROBES.
- 4<sup>th</sup> ADD SPONTANEOUS, FOLLOW-UP PROBES AS NEEDED FOR CLARIFICATION.

### **GENERAL PROBES (to be used as necessary):**

- Please tell me what you are thinking.
- How did you choose your answer or how did you arrive at that answer?
- Could you tell me more about that?
- Could you tell me more about your situation with \_\_\_\_\_?
- I'm not asking you to give me an answer, but could you tell me why you don't want to answer that question?
- I noticed that you were smiling/doubting/paused when answering the question. Could you tell what you were thinking?

**INTRODUCTORY QUESTIONS**

<p><b>CAPI:</b></p> <p><b>INTRO_CP</b></p> <p><b>Hello. I'm... from the United States Census Bureau. We are conducting the American Community Survey to collect current population and housing information. I have some questions to ask you. Did you receive our mailings?</b></p> <p>1. Yes → <b>GO TO ADRSVER</b> 2. No → <b>GO TO ADRSVER</b></p> <p><b>ADRSVER</b></p> <p><b>We're conducting a survey collecting information on people and housing in your area. First, I need to verify your address. Is this 123 Elm Street?</b></p> <p>1. Yes 2. No</p> <p><b>RESNUM</b></p> <p><b>Is this a private residence?</b></p> <p>1. Yes 2. No</p>	<p><b>CATI:</b></p> <p><b>VERIFY DIALED NUMBER</b></p> <p><b>This is _____ of the US Census Bureau. Have I reached 321-1234?</b> (ALWAYS ASSUME R ANSWERS 'YES')</p> <p><b>HELLO RS</b></p> <p><b>I am calling about a very important survey. Are you the lady or gentleman of the house?</b></p> <p>1. Yes 2. No</p> <p><b>ADRSVER</b></p> <p><b>We're conducting a survey collecting information on people and housing in your area. First, I need to verify your address. Is this 123 Elm Street?</b></p> <p>1. Yes 2. No</p> <p><b>RESNUM</b></p> <p><b>Is this a private residence?</b></p> <p>1. Yes 2. No</p> <p><b>INTRO PRE</b></p> <p><b>The Census Bureau is conducting the American Community Survey to collect current population and housing information. We are calling since we have not received your form yet.</b></p> <p><b>Did you receive our mailings on the American Community Survey?</b></p> <p>1. Yes 2. No</p>
<p>[NO CORRESPONDING CAPI QUESTION FOR INTRO PRE]</p>	

**FN\_PG1**

**I am going to be asking some questions about everyone who is living or staying at this address. First, let's create a list of the people starting with you. What is your name? / What is the name of the next adult living or staying here? / What is the name of the next person living or staying here? (RECORD UP TO 10 NAMES BELOW.)**

1. RESPONDENT'S NAME (OR INITIALS): \_\_\_\_\_
2. 2<sup>ND</sup> PERSON'S NAME (OR INITIALS): \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_
7. \_\_\_\_\_
8. \_\_\_\_\_
9. \_\_\_\_\_
10. \_\_\_\_\_

FOLLOW-UP QUESTIONS WILL ONLY BE ASKED ABOUT RESPONDENT (#1) AND PERSON #2.)

**FN\_PG2**

**The following questions are to make sure this list is as complete as possible...**

**Does anyone else live or stay here, such as roommates, foster children, boarders, or live-in employees?**

1. Yes
2. No

**FN\_PG3**

**Is there anyone else staying here even for a short time, such as a friend or relative?**

- 1. Yes
- 2. No

**HHOLDER**

**Of the people you named, who owns or rents this place? (IF NECESSARY: What name(s) are on the deed or lease? Is there anyone 15 years or older?)**

NAME (OR INITIALS): \_\_\_\_\_

CAPI

**RELP-1**

ONLY ASK IF R IS NOT HOUSEHOLDER  
HAND R CARD A

**(Using Card A in this packet,) How are you related to <HHolder name>?**

- <1> Husband or wife
- <2> Biological son or daughter
- <3> Adopted son or daughter
- <4> Stepson or stepdaughter
- <5> Brother or sister
- <6> Father or mother
- <7> Grandchild
- <8> Parent-in-law
- <9> Son-in-law or daughter-in-law
- <10> Other relative
- <11> Roomer or boarder
- <12> Housemate or roommate
- <13> Unmarried partner
- <14> Foster child
- <15> Other nonrelative

CATI

**RELT-1**

ONLY ASK IF R IS NOT HOUSEHOLDER

**How are you related to <HHolder name>?**

- <1> **Husband or wife**
- <2> **Son or daughter**
- <3> **Brother or sister**
- <4> **Father or mother**
- <5> **Grandchild**
- <6> **Parent-in-law**
- <7> **Son-in-law or daughter-in-law**
- <8> **Other relative**
- <9> **Roomer or boarder**
- <10> **Housemate or roommate**
- <11> **Unmarried partner**
- <12> **Foster child**
- <13> **Other nonrelative**

<p><b>RELP-2</b> ONLY ASK IF &lt;PERSON 2&gt; IS <u>NOT</u> HOUSEHOLDER (HAND R CARD A)</p> <p><b>(Using Card A in this packet,) How is &lt;Person 2&gt; related to {&lt;HHolder name&gt;/you}?</b></p> <p>&lt;1&gt; Husband or wife &lt;2&gt; Biological son or daughter &lt;3&gt; Adopted son or daughter &lt;4&gt; Stepson or stepdaughter &lt;5&gt; Brother or sister &lt;6&gt; Father or mother &lt;7&gt; Grandchild &lt;8&gt; Parent-in-law &lt;9&gt; Son-in-law or daughter-in-law &lt;10&gt; Other relative &lt;11&gt; Roomer or boarder &lt;12&gt; Housemate or roommate &lt;13&gt; Unmarried partner &lt;14&gt; Foster child &lt;15&gt; Other nonrelative</p>	<p><b>RELT-2</b> ONLY ASK IF &lt;PERSON 2&gt; IS <u>NOT</u> HOUSEHOLDER</p> <p><b>How is &lt; Person 2&gt; related to {&lt;HHolder name&gt;/you}?</b></p> <p>&lt;1&gt; <b>Husband or wife</b> &lt;2&gt; <b>Son or daughter</b> &lt;3&gt; <b>Brother or sister</b> &lt;4&gt; <b>Father or mother</b> &lt;5&gt; <b>Grandchild</b> &lt;6&gt; <b>Parent-in-law</b> &lt;7&gt; <b>Son-in-law or daughter-in-law</b> &lt;8&gt; <b>Other relative</b> &lt;9&gt; <b>Roomer or boarder</b> &lt;10&gt; <b>Housemate or roommate</b> &lt;11&gt; <b>Unmarried partner</b> &lt;12&gt; <b>Foster child</b> &lt;13&gt; <b>Other nonrelative</b></p>
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**AGE-1**

**How old were you on your last birthday?**

\_\_\_\_\_ years old

DK/REF → GO TO ASKAGE-1

**AGEASK-1**

**What is your best estimate of your age?**

\_\_\_\_\_ Years

  

**AGE-2**

**How old was <Person 2> on his/her last birthday?**

\_\_\_\_\_ years old

DK/REF → GO TO ASKAGE-2

**AGEASK-2**

**What is your best estimate of < Person 2>'s age?**

\_\_\_\_\_ Years

**WRK**

Now, I am going to ask a series of questions about employment...

**LAST WEEK, did (<Name>/you) work for pay at a job or business?**

**(Include any work even if {<he/she>/you} worked only 1 hour, or helped without pay in a family business or farm for 15 hours or more, or {was/were} on active duty in the Armed Forces.)**

- 1. Yes → ☐Go to PWW1
- 2. No

**WORK FOR PAY QUESTIONS**

**WRK2**

**LAST WEEK, did (<Name>/you) do ANY work for pay, even for as little as one hour?**

- 1. Yes
- 2. No → ☐Go to PROBES

**PWW1**

**The next few questions deal with where {<Name>/you} worked LAST WEEK and how {he/she/<Name>/you} got there.**

**LAST WEEK, at what location did {<Name>/you} work?**

**What is the address – {urbanization or condominium name, if any, and} number and street name?**

**(If {he/she/you} worked at more than one address or location, give the address or location where {he/she/<Name>/you} worked most LAST WEEK.**

**If you do not know the exact street address, give a description of the location such as the building name or the nearest street or intersection.**

**For example: Town Center Mall, 1st National Bank Building, Reno Airport, 2nd Ave. and 4th St.)**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



<b>PWW2</b> <b>What is the city, town or post office?</b> □□□□□□□□
<b>PWX3</b> <b>Is the work location inside the limits of {&lt;PWW2&gt; / &lt;that city or town&gt;}?</b> □□□□□□□□
<b>PWW4</b> <b>What is the [county / municipio or U.S. county]?</b> □□□□□□□□
<b>PWW5</b> <b>[Was that in Puerto Rico or the United States?] What is the state?</b> □□□□□□□□
<b>PWW6</b> <b>What is the ZIP code?</b> □□□□□□□□

**WORK FOR PAY PROBES**

**WRK**

Now, I'd like to ask your opinion about some of those questions from the survey. Again, this is just so we know how different people understand the survey questions. I will re-read a question, and then I'd like you to tell me what you thought about it.

First, I asked, **“LAST WEEK, did you do any work for pay at a job or business?”**

- What is this question asking, in your own words?

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- You answered: [VERBATIM RESPONSE]. What were you thinking about when you decided on your answer? IF NECESSARY: How did you calculate your answer?

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- Was there anything confusing about this question? If so, what was it?

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- What do you think the mean by ‘**work for pay**’ in this question? IF NECESSARY, PROBE: Can you think of work that would not be for pay?

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**WRK2**

Then I asked you, “**LAST WEEK, did you do ANY work for pay, even for as little as one hour?**”

- You said [\_\_\_\_\_]. How did you choose your answer?

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- Did you have any difficulty answering this question? Why?

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**INTERVIEWER: IF R. ANSWERED ‘NO’ TO WRK2 (PAGE 7), GO TO NWLA, PAGE 15.**

**PWW1 [IF ASKED, PAGE 7]**

Then we asked you, “**LAST WEEK, at what location did you work?**

**What is the address – {urbanization or condominium name, if any, and} number and street name?”**

- You said [\_\_\_\_\_]. How did you choose your answer? Was it difficult or easy to answer? Why?

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- Do you ever work at more than one location? IF YES: How would you decide which location to report in this question?

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**PWW2** [IF ASKED, PAGE 8]

In the questions about the address where you worked last week, we included the **street address, city, town, or post office**.

- Was this question easy or difficult to understand? Why?

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**PWX3** [IF ASKED, PAGE 8]

Then we asked you: “**Is the work location inside the limits of {<PWW2> / <that city or town>}?**”

- Was this question easy or difficult to answer? Why?

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- You said [\_\_\_\_\_]. How did you choose your answer?

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- How certain were you of your answer? Why?

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**PWW5** [IF ASKED, PAGE 8]

Then we asked you: “**What is the county/municipio?**”

- You said [\_\_\_\_\_]. How did you choose your answer?

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- Was this difficult or easy to answer? How certain were you of your answer?

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**PWW6** [IF ASKED, PAGE 8]

Then we asked you: “**What is the zip code?**”

- You said [\_\_\_\_\_]. How did you choose your answer?

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- How certain were you of your answer? Why?

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## JOURNEY TO WORK QUESTIONS

### JWTR

Using Card G, LAST WEEK, how did {you/(PERSON 2)} USUALLY get to work?

(If {you/PERSON 2} usually used more than one method of transportation during the trip, report the one used for most of the distance.)

- |                              |                |                     |
|------------------------------|----------------|---------------------|
| <1> Car, truck, or van       | <5> Railroad   | <9> Bicycle         |
| <2> Bus or trolley bus       | <6> Ferryboat  | <10> Walked         |
| <3> Streetcar or trolley car | <7> Taxicab    | <11> Worked at home |
| <4> Subway or elevated       | <8> Motorcycle | <12> Other method   |

### JRWI

LAST WEEK, how many people including {yourself/PERSON 2} usually rode to work together?

□□□□□□□□

### JWHL

LAST WEEK, what time did {you/PERSON 2} usually leave for work -- (what hour)?

□□□□□□□□

### JWLM

(How many minutes past that hour?)

□□□□□□□□

### JWAM

(Was that AM or PM?)

<1> □□AM

<2> □□PM

### JWMN

LAST WEEK, how many minutes did it usually take {you/PERSON 2} to get from home to work?

*Enter a ONE-WAY commute time for the person's usual DAILY commute from home to work last week.*

□□□□□□□□ Minutes

## JOURNEY TO WORK PROBES

### JWTR

The previous set of questions was about getting to work. The first question in this series was, “Using Card G, **LAST WEEK, how did you USUALLY get to work?**” (And I also asked, “**LAST WEEK, how did (Name of Person 2) USUALLY get to work?**”)

- What is this question asking, in your own words?

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- How did you select your answer from the card? What were you thinking? [And how about selecting for PERSON 2?]

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- IF NOT DISCUSSED ABOVE: Do you or does PERSON 2 use more than one means of transportation during the trip to work? IF YES, How did you decide which one to select? Was it easy or difficult to decide? Why?

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### JRWI

The next question asked: “**LAST WEEK, how many people including {yourself/PERSON 2} usually rode to work together?**”

- You said [\_\_\_\_\_]. How did you choose your answer? IF ANSWER = 0, PROBE: Who did the question say to include?

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- IF NOT CLEAR FROM ANSWER ABOVE: Were you thinking about getting to work, about coming back from work, or about both?

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**JWHL**

The next question asked: “**LAST WEEK, what time did {yourself/PERSON 2} usually leave for work -- (what hour)?**”

- You said [\_\_\_\_\_]. How did you figure your answer? Tell me more about how this works on a day to day basis.

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**JWMN**

The next question asked: “**LAST WEEK, how many minutes did it usually take {yourself/PERSON 2} to get from home to work?**”

- You said [\_\_\_\_\_]. How did you figure your answer? Tell me more about how this works on a day to day basis. IF NOT CLEAR: Is that how long it takes you to get to work, to get back form work, or both?

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**PUERTO RICO COMMUNITY SURVEY → GO TO PLUMBING/KITCHEN SECTION, PAGE 20.**

**ENGLISH & STATESIDE SPANISH VERSIONS → GO TO BEST TIME SECTION, PAGE 24.**

## NOT WORKING LAST WEEK QUESTIONS

ASK ONLY IF WRK2 =2. OTHERWISE GO TO “WORKED LAST QUESTIONS” PAGE 18.

<p><b>NWLA</b> <b>LAST WEEK, {was &lt;PERSON 2&gt;/were you} on layoff from a job?</b></p> <ol style="list-style-type: none"><li>1. Yes → Go to NWRE</li><li>2. No → Goto NWAB</li></ol>
<p><b>NWAB</b> <b>LAST WEEK, {Fill 1: was &lt;Person 2&gt;/were you} TEMPORARILY absent from a job or business because of vacation, temporary illness, maternity leave, other family or personal reasons, bad weather, etc.?</b></p> <ol style="list-style-type: none"><li>1. Yes → Go to PROBES</li><li>2. No → Go to NWLK</li></ol>
<p><b>NWRE</b> <b>{Has &lt;Person 2&gt;/Have you} been informed that {&lt;he/she/you&gt;} will be recalled to work within the next 6 months OR been given a date to return to work?</b></p> <ol style="list-style-type: none"><li>1. Yes → Go to NWAVA</li><li>2. No → Go to NWLK</li></ol>
<p><b>NWLK</b> <b>During the LAST 4 WEEKS, {Has &lt;Person 2&gt;/Have you} been ACTIVELY looking for work?</b></p> <ol style="list-style-type: none"><li>1. Yes</li><li>2. No → Go to PROBES</li></ol>
<p><b>NWAVA</b> <b>LAST WEEK, could {&lt;Person 2&gt;/you} have started a job if offered one [or returned to work if recalled]?</b></p> <ol style="list-style-type: none"><li>1. Yes → Go to PROBES</li><li>2. No</li></ol>
<p><b>NWAVB</b> <b>Why was that?</b></p> <ol style="list-style-type: none"><li>1. Own temporary illness</li><li>2. Going to school or some other reason</li></ol>



## NOT WORKING LAST WEEK PROBES

In this section, I asked you a few questions about your activities last week.

### NWLA

The first was, “**LAST WEEK, were you on layoff from a job?**” (I also asked, “**LAST WEEK, was PERSON 2 on layoff from a job?**”)

- When I asked you this question, please tell me what you were thinking about and how you arrived at your answer. Please explain.

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- What do you think they mean by being ‘**on layoff**’ in this question?

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### NWRE

Next, some people were asked, “**Have you been informed that you will be recalled to work within the next 6 months OR been given a date to return to work?**” (I also asked, “**Has <Person 2> been informed that {<he/she> will be recalled to work within the next 6 months OR been given a date to return to work?**”)

- When I asked you this question, please tell me what you were thinking about and how you arrived at your answer. Please explain.

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- What do you think they mean by being ‘**being recalled to work**’ in this question?

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### NWAB

Next, some people were asked, “**LAST WEEK, were you TEMPORARILY absent from a job or business because of vacation, temporary illness, maternity leave, other family or personal reasons, bad weather, etc.?**” (I also asked, “**LAST WEEK, was PERSON 2 TEMPORARILY absent from a job or business because of vacation, temporary illness, maternity leave, other family or personal reasons, bad weather, etc.?**”)

- □ What is this question asking, in your own words?

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- What do you think they mean by “**temporarily absent from a job**”?

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**NWLK**

Some people were then asked, “**During the LAST 4 WEEKS, have you} been ACTIVELY looking for work?**” (I also asked, “**During the LAST 4 WEEKS, has PERSON 2 been ACTIVELY looking for work?**”)

- □ What do you think they mean by “**ACTIVELY looking for work**” in this question?

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**□NWAVA**

Next, some people were asked, “**LAST WEEK, could you have started a job if offered one [or returned to work if recalled]?**” (I also asked, “**LAST WEEK, could PERSON 2 have started a job if offered one [or returned to work if recalled]?**”)

- □ What is this question asking, in your own words?

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- □ What do you think they mean by “**returned to work if recalled**” in this question?

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**WORKED LAST QUESTIONS**

**WKL**

**When did {you/PERSON 2} last work, even for a few days?**

- 1. Within the past 12 months → Go to WKW
- 2. Between 1 and 5 years ago → Go to PROBES
- 3. Over 5 years ago or never worked → Go to PROBES

**WKW**

**During the PAST 12 MONTHS or 52 weeks, did {you/PERSON 2} work 50 or more weeks? Count paid time off as work.**

□□□□Yes → Go to WKH

□□□□No

**WKW2**

**How many weeks DID {you/PERSON 2} work, even for a few hours, INCLUDING paid vacation, paid sick leave, and military service? Was it:**

- 1. 50 to 52 weeks
- 2. 48 to 49 weeks
- 3. 40 to 47 weeks
- 4. 27 to 39 weeks
- 5. 14 to 26 weeks
- 6. 13 weeks or less

**WKH**

**During the weeks worked IN THE PAST 12 MONTHS, how many hours did {<Name>/you} usually work each week?**

□□□□□□□□ Hours

**WORKED LAST PROBES**

**WKL**

The first question I asked you in the next series was, “**When did you last work, even for a few days?**” (I also asked, “**When did PERSON 2 last work, even for a few days?**”)

- You answered [     ]. Please tell me what you were thinking about when you heard the question and how you arrived at your answer. Please explain.

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- How far back did you think when answering the question?

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**IF ON PAGE 18, WKL = ‘WITHIN THE PAST 12 MONTHS’, SKIP TO BESTIM on PAGE 24.**

**WKW**

Next, some people were asked, **“During the PAST 12 MONTHS or 52 weeks, did you work 50 or more weeks? Count paid time off as work.”** (I also asked, **“During the PAST 12 MONTHS or 52 weeks, did PERSON 2 work 50 or more weeks?”**)

You answered [ ]. Tell me how you arrived at your answer. How far back did you think when answering this question? How did you figure how many weeks you worked in that period?

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**WKW2**

Next some people were asked, **“How many weeks DID you work, even for a few hours, INCLUDING paid vacation, paid sick leave, and military service?”**

You answered [ ]. Tell me how you arrived at your answer. How far back did you think when answering this question? How did you figure how many weeks you worked in that period?

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**WKH**

Then I asked you, **“During the weeks worked IN THE PAST 12 MONTHS, how many hours did you usually work each week?”** (I also asked, **“During the weeks worked IN THE PAST 12 MONTHS, how many hours did PERSON 2 usually work each week?”**)

You answered [ ]. What were you thinking when you heard this question? How did you figure your answer?

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How far back did you think when answering this question? How did you figure how many weeks you worked in that period?

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**PLUMBING/KITCHEN QUESTIONS - (PUERTO RICO COMMUNITY SURVEY ONLY)**

**ENGLISH & STATESIDE SPANISH VERSIONS → GO TO BEST TIME SECTION, PAGE 24.**

*Thank you. Now I'd like to ask you some more questions.*

**PLM1**

**Does this <building type> have hot and cold running water?**

<1> Yes

<2> No

**PLM2**

**Does this <building type> have a flush toilet?**

<1> Yes

<2> No

**PLM3**

**Does this <building type> have a bathtub or shower?**

<1> Yes

<2> No

**KIT1**

**Does this <building type> have a sink with a faucet?**

<1> Yes

<2> No

**KIT2**

**Does this <building type> have a stove or range?**

<1> Yes

<2> No

**KIT3**

**Does this <building type> have a refrigerator?**

<1> Yes

<2> No

**PLUMBING/KITCHEN PROBES**

**PLM1**

The first question I asked you in this series was: “Does this <mobile home/house/apartment /unit> have hot and cold running water?”

- What did you think this question was asking?

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- IF NECESSARY: What do you think they mean by ‘running water’ in this question?

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- Is there another way you might ask this question?

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**PLM2**

The next question I asked you was: “Does this <mobile home/house/apartment/unit> have a flush toilet?”

- What did you think this question was asking?

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- IF NEC: What did you think they meant by ‘a flush toilet’ in this question? Is there another way you might ask this question? (PROBE FOR SOME OTHER TERMS) IF R PROVIDES OTHER TERM: Is that the term you think people normally use?

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**KIT1**

The next question I asked you in this section was: “Does this <mobile home/house/apartment/unit> have a sink with a faucet?”

- What did you think this question was asking?

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- Is there another way you might ask this question?

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**KIT2**

Another question I asked you was: “Does this <mobile home/house/apartment/unit> have a stove or range?”

- What did you think this question was asking?

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IF NEC: What do you think they meant by ‘stove or range’ in this question? Do those terms mean the same thing or something different to you? Is there another term you might use for either of those things? [SHOW PICTURE] Is this what you were thinking of when you heard the question? [IF NO] What terms would you use instead of “stove or range?”

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**KIT3**

The last question I asked you in that section was: “Does this <mobile home/house/apartment/unit> have a refrigerator?”

- What did you think this question was asking?

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- o IF NEC: What do you think they meant by ‘refrigerator’ in this question?

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- Is there a different term you might use to ask this question?

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**REAL ESTATE QUESTION (PUERTO RICO COMMUNITY SURVEY ONLY)**

**ALL OTHERS GO TO BESTIME, PAGE 24.**

**Another question in the survey is:**

**TENTAX**

**(Do you / Do you or does someone in this household pay real estate taxes?)**

1. Yes
2. No

**PROBES ON REAL ESTATE QUESTION**

**TENTAX**

- What do you think this question is asking, in your own words?

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- IF NECESSARY: What do you think they mean by ‘contribuciones’ here? IF R SAYS IT REFERS TO TAXES: How else would you refer to that? IF R DOES NOT INTERPRET AS INTENDED, PROBE: What if this read (REPEAT QUESTION REPLACING ‘CONTRIBUCIONES’ WITH ‘IMPUESTOS’)?

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**BEST TIME QUESTION**

**Finally, people responding to the survey will be asked:**

**BESTIM**

**What is the best time to contact you?**

\_\_\_\_\_

**BEST TIME QUESTION PROBES**

**BESTIM**

Finally I asked you **“What is the best time to contact you?”** What is this question asking, in your own words?

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These are all my questions. Thank you very much for your opinions.

- Do you have any overall opinions about the questions?

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- Do you have any other comments or concerns?

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- After hearing all of my questions, do you have any questions for me?

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**I want to thank you very much for your participation. I will now give you \$40 and I will sign a receipt form verifying that you received the money.**

INTERVIEWER:

- TURN OFF THE TAPE RECORDER.
- HAND THE CASH INCENTIVE TO THE PARTICIPANT AND HAVE THEM SIGN THE RECEIPT.
- BE SURE TO TAKE SIGNED CONSENT AND INCENTIVE RECEIPT

□ **End Time:** \_\_\_\_\_ AM / PM

**Section III. Conclusion**