Questionnaire for User Interaction Satisfaction (QUIS)

Please circle the numbers that most appropriately reflect your impressions about using the ACS Web survey.

1. Overall reaction to the Web Survey: terrible   wonderful
                                          1 2 3 4 5 6 7 8 9   not applicable

2. Screen Layouts: illogical   logical
                                            1 2 3 4 5 6 7 8 9   not applicable

3. Use of terminology throughout the survey: inconsistent   consistent
                                            1 2 3 4 5 6 7 8 9   not applicable

4. Instructions displayed on the screens: inadequate   adequate
                                            1 2 3 4 5 6 7 8 9   not applicable

5. Questions displayed on the screens: confusing   clear
                                            1 2 3 4 5 6 7 8 9   not applicable

6. Questions can be answered in a straight-
   forward manner: never   always
                                            1 2 3 4 5 6 7 8 9   not applicable

7. Organization of question, instructions,   confusing   clear
   and response categories in the survey: 1 2 3 4 5 6 7 8 9   not applicable

8. Forward navigation: difficult   easy
                                          1 2 3 4 5 6 7 8 9   not applicable

9. Overall experience of completing the survey: difficult   easy
                                          1 2 3 4 5 6 7 8 9   not applicable

10. Additional Comments: