

Attachment A: URLs and screenshots of the Web pages we will be testing. Although participants may see other Web pages from the Regional Office Website, the participants will obtain their answers from these Web pages.

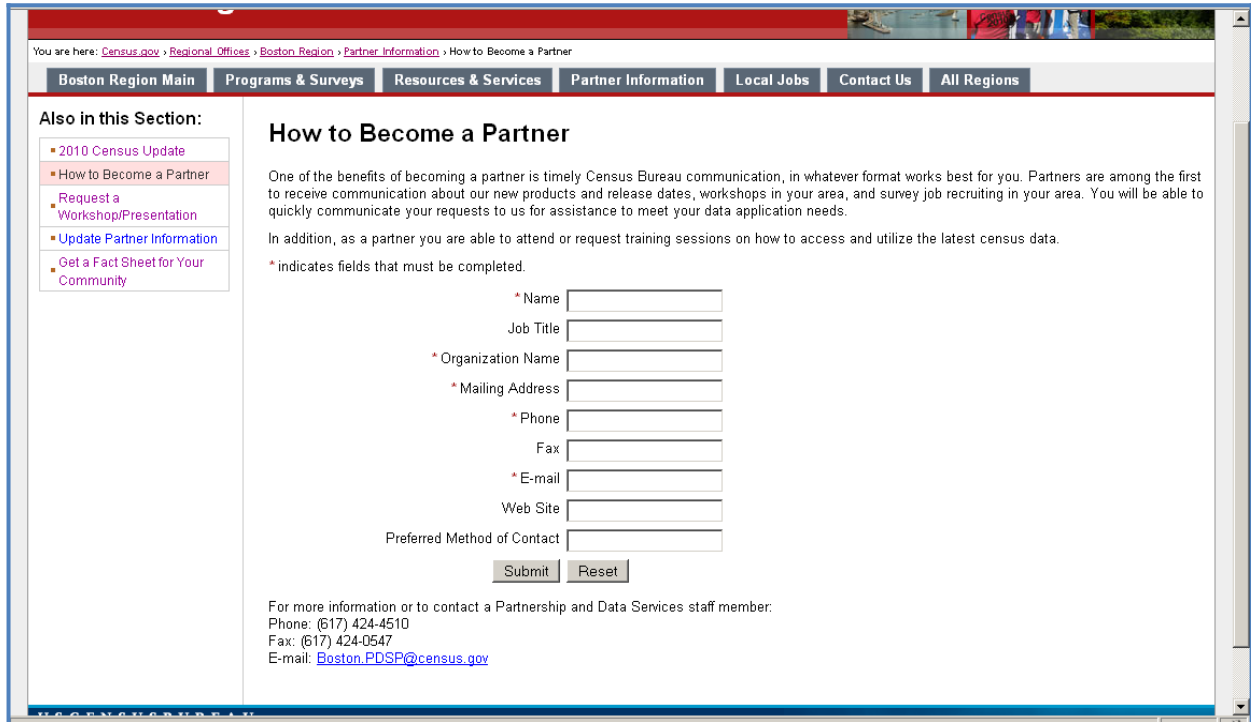


Figure 1: Task 1 asks participants to become a partner with the Boston Regional Office.
(http://webdev.ssd.census.gov/regions/boston/www/partner_information/become_a_partner.php)

U.S. Census Bureau

People | Business | Geography | Newsroom | Subjects A to Z | Search@Census

Regional Offices

You are here: [Census.gov](#) > Regional Offices

- Atlanta
- Boston
- Charlotte
- Chicago
- Dallas
- Denver
- Detroit
- Kansas City
- Los Angeles
- New York
- Philadelphia
- Seattle

Select an area on the map to locate a Regional Office.

List of States Served by each Regional Office

Regional Office	Areas Served
Atlanta	AL, GA, MS, TN, KY, VA, WV, NC, SC, NC, VA, WV, PA, DE, MD, DC, HI
Boston	MA, NH, VT, ME, CT, RI, NJ, PA, NY, DE, MD, DC, HI
Charlotte	NC, VA, WV, PA, DE, MD, DC, HI
Chicago	IL, IN, MI, WI, OH, PA, DE, MD, DC, HI
Dallas	TX, OK, MO, AR, LA, MS, AL, GA, SC, NC, VA, WV, PA, DE, MD, DC, HI
Denver	CO, UT, AZ, NM, WY, NE, KS, MN, IA, MO, AR, LA, MS, AL, GA, SC, NC, VA, WV, PA, DE, MD, DC, HI
Detroit	MI, WI, IN, OH, PA, DE, MD, DC, HI
Kansas City	MO, IL, IN, MI, WI, OH, PA, DE, MD, DC, HI
Los Angeles	CA, NV, UT, AZ, NM, WY, NE, KS, MN, IA, MO, AR, LA, MS, AL, GA, SC, NC, VA, WV, PA, DE, MD, DC, HI
New York	NY, NJ, PA, DE, MD, DC, HI
Philadelphia	PA, DE, MD, DC, HI
Seattle	WA, OR, ID, MT, ND, SD, NE, KS, MN, IA, MO, AR, LA, MS, AL, GA, SC, NC, VA, WV, PA, DE, MD, DC, HI

Figure 2: The Regional Map does not show territories such as the Commonwealth of the Northern Mariana Islands (CNMI). The first part of Task 2 asks participants to find information using the Regional Office for the CNMI territory. (<http://webdev.ssd.census.gov/regions/>)

The screenshot shows the U.S. Census Bureau website for the Los Angeles Region. The header includes the U.S. Census Bureau logo and navigation links for People, Business, Geography, Newsroom, Subjects A to Z, and Search@Census. The main heading is 'Los Angeles Region'. Below this is a breadcrumb trail: 'You are here: Census.gov > Regional Offices > Los Angeles Region > Contact Us > How to Identify a Census Field Representative'. A navigation menu contains links for 'Los Angeles Region Main', 'Programs & Surveys', 'Resources & Services', 'Partner Information', 'Local Jobs', 'Contact Us', and 'All Regions'. The 'Contact Us' link is highlighted. The main content area is titled 'How to Identify a Census Field Representative'. It begins with the text: 'If you are visited by someone from the United States Census Bureau, here are some RECOGNITION TIPS to assure the validity of the field representative;'. This is followed by a bulleted list of three items: 1. 'Must present an ID Badge which contains: photograph of field representative, Department of Commerce watermark, and expiration date.' 2. 'Will provide you with supervisor contact information and/or the regional office phone number for verification, if asked.' 3. 'Will provide you with a letter from the director of the Census Bureau on U.S. Census Bureau letterhead.' 4. 'May be carrying a laptop and/or bag with a Census Bureau logo.' Below the list, it states: 'When in doubt, please call the Los Angeles Regional Office for verification at 1-800-992-3530. Office hours are Monday through Friday, 7:30 a.m.- 5:00 p.m., Pacific Daylight Time.' The section is titled 'Other Concerns' and includes a link for 'Phishing & Email Scams - What is phishing and how to protect yourself.' On the left side, there is a sidebar titled 'Also in this Section:' with three links: 'How to Identify a Census Field Representative' (highlighted), 'Our Staff', and 'Visiting Our Office'.

Figure 3: The second part of Task 2 asks participants to find information regarding how to identify a Census Field Representative. Information regarding the identification of a Census Field Representative is located inside Contact Us. Users can also get to this page from the homepage of the Los Angeles Regional Office Web page. (http://webdev.ssd.census.gov/regions/los_angeles/www/contact_us/how_to_identify_a_census_field_representative.php)

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Boston Region

You are here: [Census.gov](#) > [Regional Offices](#) > [Boston Region](#) > Puerto Rico Field Representative

[Boston Region Main](#) | [Programs & Surveys](#) | [Resources & Services](#) | [Partner Information](#) | [Local Jobs](#) | [Contact Us](#) | [All Regions](#)

Puerto Rico Field Representative

Become a Field Representative and enjoy...

- Flexible hours
- Interesting work
- Helping your community and the commonwealth of Puerto Rico

Positions are available to conduct a Census Bureau survey on a variety of vital issues such as, housing, income, and employment. Field Representatives interview randomly select addresses, using a laptop computer. The number of hours worked may range from 35-40 hours each month, depending on the workload in the assignment area. The best time to interview tends to be on the weekends and evening.

This is an ideal job for a self-starter who is organized and who enjoys meeting and talking with people. While most people are cooperative, some respondents require our interviewers to be skilled salespeople that are able to "sell" the importance of the survey.

Requirements:

- Be at least 18 years old
- U.S. citizenship
- Valid driver's license, vehicle, and non-cellular phone line
- Pass 30 minute written basic skills test
- Be available to work days, evenings, and weekends
- Reside in area where the work assignments are concentrated

Figure 4: Task 3 asks the participant to find the workload hours and qualifications for the Field Representative position in Puerto Rico.

(http://webdev.ssd.census.gov/regions/boston/www/jobs/pr_field_representative.php)

U.S. Census Bureau

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Charlotte Region

You are here: [Census.gov](#) > [Regional Offices](#) > [Charlotte Region](#) > Partner Information

[Charlotte Region Main](#) | [Programs & Surveys](#) | [Resources & Services](#) | [Partner Information](#) | [Local Jobs](#) | [Contact Us](#) | [All Regions](#)

In this Section:

- [2010 Census Update](#)
- [How to Become a Partner](#)
- [Request a Workshop/Presentation](#)
- [Update Partner Information](#)
- [Get a Fact Sheet for Your Community](#)

Partner Information

Partnership and Data Services

The Partnership and Data Services Program is the Census Bureau's way of spreading the word about the availability and uses of census data products. We offer our services to current and potential data users throughout the United States.

- [Partnership Agreement](#) [PDF 520K]
- [Partnership and Data Services Contacts](#) [PDF 90K]
- [Portrait of America](#)
- [Census on Campus](#)
- [In-Language Materials](#)

2010 Census Partnership

- [About the 2010 Census Partners](#)
- [Contact Your Regional Census Center](#) [PDF 136K]

Figure 5: Task 4 asks participants to find the phone number for the Partnership and Data Services Contacts. Task 9 asks participants to find the number of people living in Rockville in the year 2000. Participants may also go through the “Resources & Services” links. Task 9 will evaluate where participants look for statistical data about their community. (http://webdev.ssd.census.gov/regions/charlotte/www/partner_information/)

The screenshot shows the U.S. Census Bureau website for the Philadelphia Region. The page title is "Philadelphia Region" and the main heading is "Request a Workshop/Presentation". The form includes a sidebar with navigation links, contact information, and a list of required fields for the request.

U.S. Census Bureau | People | Business | Geography | Newsroom | Subjects A to Z | Search@Census

Philadelphia Region

You are here: [Census.gov](#) > [Regional Offices](#) > [Philadelphia Region](#) > [Partner Information](#) > Request a Workshop/Presentation

[Philadelphia Region Main](#) | [Programs & Surveys](#) | [Resources & Services](#) | [Partner Information](#) | [Local Jobs](#) | [Contact Us](#) | [All Regions](#)

Also in this Section:

- 2010 Census Update
- How to Become a Partner
- Request a Workshop/Presentation**
- Update Partner Information
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Request a Workshop/Presentation

Please fill out and submit the form below or contact us at:
Phone: (215) 717-1820
Fax: (215) 717-0880
E-mail: Philly.PDS@census.gov

* indicates fields that must be completed.

* Contact Name

* Organization Name

* Street Address

* City

* State

* Zip Code

* Phone

Fax

* E-mail

* Brief description of requested activity/event

Figure 6: Task 5 asks participants to request a workshop or presentation from the Philadelphia Regional Office. (http://webdev.ssd.census.gov/regions/philadelphia/www/partner_information/request_a_workshoppresentation.php)

The screenshot shows the U.S. Census Bureau website for the Charlotte Region. The header includes the U.S. Census Bureau logo and navigation links for People, Business, Geography, Newsroom, Subjects A to Z, and Search@Census. The main heading is "Charlotte Region". Below this is a breadcrumb trail: "You are here: Census.gov > Regional Offices > Charlotte Region > Contact Us > Visiting Our Office". A navigation menu contains links for "Charlotte Region Main", "Programs & Surveys", "Resources & Services", "Partner Information", "Local Jobs", "Contact Us", and "All Regions".

Also in this Section:

- How to Identify a Census Field Representative
- Our Staff
- Visiting Our Office

Visiting Our Office

DIRECTIONS TO THE CHARLOTTE REGIONAL OFFICE

From Charlotte-Douglas International Airport

- From the Airport Terminal Building, take the Airport Exit road. Follow signs leading to Billy Graham Parkway. (From rental car lots or parking lots, take the airport loop road back to the terminal building and start from there. If you follow airport exit signs from places other than the terminal building, you may be led astray.)
- Exit right onto Billy Graham Parkway South towards I-77.
- Go 1 mile to the second traffic signal at West Boulevard, which also is NC Highway 160. Turn right onto West Boulevard.
- Go 1 mile to the first traffic signal at Yorkmont Road. Turn left onto Yorkmont Road.
- Go .6 miles to the first traffic signal at Beam Road. Turn right onto Beam Road. (There is a Phillips 66 convenience store at this intersection.)
- Go 1.2 miles to Center Park Drive. Turn left onto Center Park Drive. (Coffey Creek Café is on the corner.)
- The Regional Office is in the second building on the right. It is a one-story brick building.
- Turn right into the driveway past the building. Bear right into the parking lot in front of the building. Look for the black mailbox labeled "Bureau of the Census."

From Central Charlotte

- Take I-77 South to Exit 6B, S. Tryon Street, which is NC Highway 49.

Figure 7: Task 6 asks participants to find directions to the Charlotte Regional Office.

(http://webdev.ssd.census.gov/regions/charlotte/www/contact_us/visiting_our_office.php)

information and data available to the public and communities they serve.

- [Census Products](#) - Descriptions and prices for Census Bureau Data Products.
- [City Population Estimates](#) - How many people are in your city
- [Current U.S. and World Population](#) - Get up-to-date U.S. and world population estimates through U.S. POPClock.
- [Federal Statistics](#) - Official statistical information available to the public from the federal government. Obtain information on economic and population trends, health care costs, aviation safety, foreign trade, energy use, farm production, and more.
- [Kids' Corner](#) - Learn about the U.S. Census, get facts about your state, and have fun with quiz questions.
- [Map Products](#) - Access maps for various Census geographic areas including Congressional Districts, Metro Areas, Census Tracts and Blocks.
- [Minority Links for Media](#) - Quick and easy links to the latest data on racial and ethnic populations in the United States.
- [Search for Census Records](#) - The Census Bureau provides an "age search" service to the public. We will search the confidential records from the Federal population censuses of 1910 to 2000 and issue an official transcript of the results (for a congressionally mandated fee).
- [State and County Quickfacts](#) - Provides frequently requested Census Bureau information at the national, state, and county levels.
- [State and County Income and Poverty Estimates](#) - Economic data for an area
- [State Data Centers](#) - Find the agency in your state that can provide assistance in accessing local data
- [State Population Estimates](#) - How many people in your state

- staffing exhibits

[Request a Workshop/Presentation](#)

We also provide technical assistance to users of Census Bureau data, including help on Internet access to our Web site.

For any data requests or inquiries please contact the Information Services Program at kc_pds@census.gov

Our Reference Center

Our reference center is open to the public from 7:00 a.m. to 4:30 p.m. Monday through Friday, Central Standard Time. Please contact the Kansas City Regional Office at (913) 551-6728 (main) or (913) 551-6711 (ISP) to schedule an appointment.

- Census Bureau publications
- 1980 data on microfiche
- Tract and block maps
- User station for accessing data on CD-ROM.

U.S. CENSUS BUREAU
Helping You Make Informed Decisions

Privacy Policy | 2010 Census | Data Tools | Information Quality | Product Catalog | Contact Us | Home

Source: U.S. Census Bureau | Partnership and Data Services Branch | fld.pds.web.support@census.gov | Last Revised: July 22, 2010

Figure 8: Links to resources such as State Population Estimates are located beneath the fold of the Website. Task 7 asks participants to find information on scheduling an appointment to access microfiche data. Task 9 asks participants to find the population of the city of Rockville in the year 2000. Task 11 asks participants to locate the population of the state of Kansas. (http://webdev.ssd.census.gov/regions/kansas_city/www/resources_services/)

The screenshot shows the U.S. Census Bureau website for the Boston Region. The header includes the U.S. Census Bureau logo and navigation links for People, Business, Geography, Newsroom, Subjects A to Z, and Search@Census. The main navigation bar includes Boston Region Main, Programs & Surveys, Resources & Services, Partner Information, Local Jobs, Contact Us, and All Regions. The page title is 'Boston Region' and the breadcrumb trail is 'You are here: Census.gov > Regional Offices > Boston Region > Partner Information > Update Partner Information'. The main content area is titled 'Update Partner Information' and contains a form with the following fields: Name, Job Title, Organization Name, Mailing Address, Phone, Fax, E-mail, Web Site, and Preferred Method of Contact. A 'Submit' button and a 'Reset' button are located below the form. A sidebar on the left lists 'Also in this Section:' with links to '2010 Census Update', 'How to Become a Partner', 'Request a Workshop/Presentation', 'Update Partner Information', and 'Get a Fact Sheet for Your Community'. At the bottom of the page, contact information for Partnership and Data Services staff is provided: Phone: (617) 424-4510, Fax: (617) 424-0547, and Email: partnership@cen.gov.

U.S. Census Bureau

People | Business | Geography | Newsroom | Subjects A to Z | Search@Census

Boston Region

You are here: [Census.gov](#) > [Regional Offices](#) > [Boston Region](#) > [Partner Information](#) > Update Partner Information

[Boston Region Main](#) | [Programs & Surveys](#) | [Resources & Services](#) | [Partner Information](#) | [Local Jobs](#) | [Contact Us](#) | [All Regions](#)

Also in this Section:

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Update Partner Information

If you would like to update your partner information, simply complete and submit the form below.

* indicates fields that must be completed.

* Name

Job Title

* Organization Name

* Mailing Address

* Phone

Fax

* E-mail

Web Site

Preferred Method of Contact

For more information or to contact a Partnership and Data Services staff member:
Phone: (617) 424-4510
Fax: (617) 424-0547
Email: partnership@cen.gov

Figure 9: Task 8 asks participants to update their partnership information with the Boston Regional Office that they had previously submitted in Task 1.

http://webdev.ssd.census.gov/regions/boston/www/partner_information/update_partner_information.php

U.S. Census Bureau

People | Business | Geography | Newsroom | Subjects A to Z | Search@Census

Los Angeles Region

You are here: [Census.gov](#) > [Regional Offices](#) > [Los Angeles Region](#) > [Contact Us](#)

Los Angeles Region Main | Programs & Surveys | Resources & Services | Partner Information | Local Jobs | **Contact Us** | All Regions

In this Section:

- How to Identify a Census Field Representative
- Our Staff
- Visiting Our Office

Contact Us

James T. Christy, Regional Director

Los Angeles Regional Office

15350 Sherman Way, Suite 400
Van Nuys, CA 91406-4224
(818) 267-1700 or 1-800-992-3529
FAX: (818) 267-1711
TDD: (818) 904-6429
E-mail: Los_Angeles_Regional_Office@census.gov

Los Angeles Regional Census Center (2010 Census)

9301 Corbin Avenue, Suite 1000
Northridge, CA 91324
(818) 717-6700
FAX: (818) 717-6777
E-mail: Los_Angeles_RCC_Ask_Census_2010@census.gov

Figure 10: Task 10 asks participants to find the Los Angeles' Regional Office director's name and phone number. (http://webdev.ssd.census.gov/regions/los_angeles/www/contact_us/)

You are here: [Census.gov](#) > [Regional Offices](#) > [Atlanta Region](#)

Atlanta Region Main | Programs & Surveys | Resources & Services | Partner Information | Local Jobs | **Contact Us** | All Regions

Welcome to the Census Bureau's Atlanta region. Our office is responsible for all data collection, data dissemination, and geographic operations, for the states of Alabama, Florida, and Georgia. Our team of professionals is committed to exceeding the high standards required by the Census Bureau as well as delivering excellent customer service.

*Defining the past and measuring the present
in order to anticipate the future.*

George Grandy Jr., Regional Director

[2010 Census Activities Update](#) - Stay current with regional newsletters.
[Door-To-Door Phase](#) - Census Taker follow up with households who have not yet participated.
[2010 Census Participation Rates](#) - Check out your community's results on the "Take 10" Map.
[Former 2010 Census Workers](#) - Learn about employment resources in your area.
[Local Jobs](#) - Check to see if there are local jobs in your area.
[Identifying a 2010 Census Taker \(Enumerator\)](#) - Security related information to keep in mind.
[How to Identify a Census Field Representative](#) - Your safety and trust is important to us.

Atlanta Regional Office

101 Marietta Street, NW, Suite 3200
Atlanta, GA 30303-2700
(404) 730-3832 or 1-800-424-6974
FAX: (404) 730-3835
TDD: (404) 730-3963
E-mail: Atlanta.Regional.Office@census.gov

Atlanta Regional Census Center (2010 Census)

285 Peachtree Center Avenue
Marquis Tower Two, Suite 1000
Atlanta, GA 30303
(404) 335-1555
E-mail: ATRCC.2010Jobs@census.gov

United States Census 2010

facebook | Twitter

Upcoming Events

Community Action Partnership***CANCELLED***
Tue, Aug 31 to Fri, Sep 3, 2010 @ Boston Marriott Copley Place

Assoc of Small Business Dev Centers Ann Conf
Wed, Sep 22 to Fri, Sep 24, 2010 @ Grand Hyatt Hotel

More...

Figure 11: A debriefing question will ask the participants what they would expect to see on a home page of a Regional Office. (<http://webdev.ssd.census.gov/regions/atlanta/>)