

**Satisfaction Questionnaire in English
Questionnaire for User Interaction Satisfaction (QUIS)**

Please circle the numbers that most appropriately reflect your impressions about using the ACS Web survey.

1. Overall reaction to the Web Survey:	terrible 1 2 3 4 5 6 7 8 9	wonderful	not applicable
2. Screen Layouts:	illogical 1 2 3 4 5 6 7 8 9	logical	not applicable
3. Use of terminology throughout the survey:	inconsistent 1 2 3 4 5 6 7 8 9	consistent	not applicable
4. Instructions displayed on the screens:	inadequate 1 2 3 4 5 6 7 8 9	adequate	not applicable
5. Questions displayed on the screens:	confusing 1 2 3 4 5 6 7 8 9	clear	not applicable
6. Questions can be answered in a straight-forward manner:	never 1 2 3 4 5 6 7 8 9	always	not applicable
7. Organization of question, instructions, and response categories in the survey:	confusing 1 2 3 4 5 6 7 8 9	clear	not applicable
8. Forward navigation:	difficult 1 2 3 4 5 6 7 8 9	easy	not applicable
9. Overall experience of completing the survey:	difficult 1 2 3 4 5 6 7 8 9	easy	not applicable
10. Additional Comments:			