

Questionnaire on Computer-and-Internet Experience and Demographics

1. During the last month, about how many hours did you use the Internet **during a typical week**? _____

2. Six months ago, about how many hours did you use the Internet **during a typical week**? _____

3. Five years ago, about how many hours did you use the Internet **during a typical week**? _____

4. How much experience have you had with computers **to use the Internet**? Please check one option.

G A great deal

G A lot

G A moderate amount

G A little

G None

5. How much experience have you had with computers **to do things other than use the Internet**?

Please check one option.

G A great deal

G A lot

G A moderate amount

G A little

G None

6. During the last year, how many times did you complete a survey on the Internet? _____

7. During the last month, where were you when you used the Internet? Please select all places.

G Home

G Work

G School

G Library

G Another place (specify: _____)

8. Do you have a computer with Internet at your home?

G Yes

G No

8a. What type of internet connection do you typically use? Please check all that apply.

- G Cable Service
- G Dial-up Service
- G DSL Service
- G Satellite Dish Service
- G Fiber-Optic Service
- G Mobile Broadband Plan for a Computer or Cell Phone

8b. Browsers are software on a computer used to surf the Internet. Last month, which Internet browser did you typically use? Please check all that apply.

- G Firefox
- G Google Chrome
- G Internet Explorer
- G Safari
- G Other: _____

8c. During the last month, what was the operating system on the computer you typically used? Please check all that apply.

- G Linux
- G MAC OS (version: _____)
- G Windows (version: _____)
- G Other (specify: _____)

9. During the last week, what are all the things you did **on a computer**? Please check all that apply.

- G Budget Expenses
- G Conducted statistical analyses
- G Looked at and/or edited photos
- G Played video games
- G Typed documents
- G Used the Internet
- G Other (specify _____)
- G Other (specify _____)
- G Other (specify _____)
- G Other (specify _____)

G Other (specify _____)

G Other (specify _____)

10. During the last week, how many times did you use the Internet **to find information about**:

A hobby _____

Church _____

Finances (e.g., accounting, stocks, mutual funds) _____

Health or medicine _____

Housing _____

Legal issues _____

Local community activities (e.g., public events) _____

Movie listings _____

News _____

Organizations (e.g., political groups, American Medical Association) _____

Other people (e.g., home addresses, phone numbers, email addresses) _____

Personal social activities (e.g., friends' parties) _____

Places (e.g., museums, hotels) _____

Public transportation _____

Recipes _____

Sports _____

Stock reports _____

Television shows _____

The government _____

Travel _____

Weather _____

11. During the last week, how many times did you **use the Internet to**:

Access social networking sites (e.g., Facebook) _____

Buy things _____

Conduct personal banking _____

Contact people via email _____

Contact people via instant messaging/chat _____

Contact people via video chat _____

Download music _____

Download, look at, order, and/or edit photos _____

Gather information for work _____

Join mailing lists _____

Make travel reservations _____

Pay bills _____
Play games _____
Read news _____
Search library holdings or databases _____
Sell things _____
Visit discussion groups _____
Watch shows or videos _____

12. How difficult is it for you to learn to use Web sites that you have not visited before?

- G Extremely difficult
- G Very difficult
- G Moderately difficult
- G Slightly difficult
- G Not difficult at all

13. Computer windows can be minimized, resized, and scrolled through. How difficult is it for you to manipulate a computer window?

- G Extremely difficult
- G Very difficult
- G Moderately difficult
- G Slightly difficult
- G Not difficult at all

14. How difficult is it for you to use the Internet?

- G Extremely difficult
- G Very difficult
- G Moderately difficult
- G Slightly difficult
- G Not difficult at all

15. Not including email, how *uncomfortable* are you with providing personal information on Internet forms and surveys?

- G Extremely uncomfortable
- G Very uncomfortable
- G Moderately uncomfortable
- G Slightly uncomfortable

G Not uncomfortable at all

16. During last month, how many times did you do complex analyses of data (e.g., using SAS, SPSS, Excel) using a computer? _____

17. How *familiar* are you with the Census Bureau Web site, www.census.gov (e.g., location, tools, terms, data)?

G Extremely Familiar

G Very Familiar

G Moderately Familiar

G Slightly Familiar

G Not Familiar At All