

Debriefing

- 1.** Ask about any high or low markings from the Final Satisfaction Questionnaire
 - a. Why did you mark this high/low?
- 2.** Talk about your impressions overall about the use of language on the site?
 - a. Terminology
 - b. Jargon
 - c. Explanations
 - d. Definitions
- 3.** What did you like best about the site?
- 4.** What did you like least about the site?
- 5.** Is there anything that you feel should be changed?
- 6.** Is there anything you would like to mention that we have not talked about?