Attachment D

Questionnaire for User Interaction Satisfaction (QUIS)

Please circle the numbers that most appropriately reflect your impressions about using the ACS Online Survey.

1. Overall reaction to the Web Survey: Dissatisfied   Satisfied
                                                        1 2 3 4 5 6 7 8 9 10   not applicable

2. Overall Appearance: Dissatisfied   Satisfied
                                                        1 2 3 4 5 6 7 8 9 10   not applicable

3. Use of terminology throughout the survey: Dissatisfied   Satisfied
                                                        1 2 3 4 5 6 7 8 9 10   not applicable

4. Instructions displayed on the screens: Dissatisfied   Satisfied
                                                        1 2 3 4 5 6 7 8 9 10   not applicable

5. Ease with which you could move: Dissatisfied   Satisfied
                                                        1 2 3 4 5 6 7 8 9 10   not applicable

6. Knowing where you were in the form: Dissatisfied   Satisfied
                                                        1 2 3 4 5 6 7 8 9 10   not applicable

7. Organization of question, instructions,   Dissatisfied   Satisfied
   and response categories in the survey: 1 2 3 4 5 6 7 8 9 10   not applicable

8. Forward navigation: Dissatisfied   Satisfied
                                                        1 2 3 4 5 6 7 8 9 10   not applicable

9. Overall experience of completing the survey: Dissatisfied   Satisfied
                                                        1 2 3 4 5 6 7 8 9 10   not applicable

10. Additional Comments:

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