Questionnaire on Computer Use and Internet Experience

1. Do you use a computer at home, at work **or** both?

(Check all that apply.)

Home

Work

Somewhere else, such as school, library, etc.

2. If you have a computer at home,

a. What kind of modem do you use at home?

Dial-up

Cable

DSL

Wireless (Wi-Fi)

Other \_\_\_\_\_\_\_\_\_\_

Don’t know \_\_\_\_\_

b. Which browser do you typically use at home? Please indicate the version if you can recall it.

Internet Explorer

Firefox

Netscape

Other \_\_\_\_\_\_\_\_\_\_\_\_

Don’t know \_\_\_\_\_\_\_

c. What operating system does your browser run in?

MAC OS

Windows 95

Windows 2000

Windows XP

Windows Vista

Other \_\_\_\_\_\_\_\_\_\_\_\_\_

Don’t know \_\_\_\_\_\_\_\_

3a. On average, how many hours do you spend on the Internet per day?

0 1-3 4-6 7+

3b. On average, how many hours do you use the Internet per week?

0 1-3 4-6 7+

4. For how many years have you been using the Internet?

5. What do you use the Internet for more, searching/surfing the web **or**

answering/sending e-mail

6. Have you ever filled out a survey on the Internet?

Yes No





a. If yes, about how many surveys do you think you have filled out on the Internet?\_\_\_\_\_

b. If yes, have you filled out a survey on the Internet in the last two months?

Yes No





7. Please rate your overall experience with the following:

no experience very experienced

Computers 1 2 3 4 5 6 7 8 9

Internet 1 2 3 4 5 6 7 8 9

8. What computer applications do you use?

*Mark* (X) *all that apply*

**E-mail**





Internet



Word processing (MS-Word, WordPerfect, etc.)



Spreadsheets (*Excel, Lotus, Quattro, etc.*)

Databases (MS-Access, etc.)



Accounting or tax software



Engineering, scientific or statistical software



Other applications, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_



|  |  |
| --- | --- |
| *Please Circle one number for each question below*  9. How *comfortable* are you in learning software applications that are new to you?  10. Computer windows can be minimized, resized, and scrolled through. How *comfortable* are you in manipulating a window?  11. How *comfortable* are you using and navigating through the Internet?  12. How *often* do you work with any type of data through a computer?  13. How *often* do you perform complex analyses of data through a computer?  14. How *often* do you use the Internet or Web sites to find information? (e.g., printed reports, news articles, data tables, blogs, etc.)  15. How *familiar* are you with the Census Web site (location, tools, data, etc)?  16. How *familiar* are you with the general Census Bureau information (terms, data, etc.) | Not at all Very Comfortable Comfortable  1 2 3 4 5  1 2 3 4 5  1 2 3 4 5  Never Very Often  1 2 3 4 5  1 2 3 4 5  1 2 3 4 5  Not at all Very  familiar familiar  1 2 3 4 5  1 2 3 4 5 |

17. How old are you?

a) [ ] 18-28

b) [ ] 29-44

c) [ ] 45-64

d) [ ] 65+

18. What is the highest grade of school you have completed, or the highest degree you have received?

a) [ ] Completed ninth grade or below

b) [ ] Some high school, but no diploma

c) [ ] Completed high school with diploma or received a GED

d) [ ] Vocational training beyond high school

e) [ ] Some college credit

f) [ ] Associates degree (AA/AS)

g) [ ] Bachelor’s Degree (BA/BS)

h) [ ] Master’s, Professional, or Doctoral degree

19. Are you currently enrolled in school?

Yes No



