Satisfaction Questionnaire

Please **circle the numbers** that most appropriately reflect your impressions about using this Web -based instrument.

1. Overall reaction to the Web site:

terrible   wonderful
1   2   3   4   5   6   7   8   9   not applicable

2. Screen layouts:

confusing   clear
1   2   3   4   5   6   7   8   9   not applicable

3. Use of terminology throughout the Web site:

inconsistent   consistent
1   2   3   4   5   6   7   8   9   not applicable

4. Information displayed on the screens:

inadequate   adequate
1   2   3   4   5   6   7   8   9   not applicable

5. Arrangement of information on the screens:

logical   illogical
1   2   3   4   5   6   7   8   9   not applicable

6. Tasks can be performed in a straight-forward manner:

never   always
1   2   3   4   5   6   7   8   9   not applicable

7. Organization of information on the site:

confusing   clear
1   2   3   4   5   6   7   8   9   not applicable

8. Forward navigation:

impossible   easy
1   2   3   4   5   6   7   8   9   not applicable

9. Overall experience of finding information:

difficult   easy
1   2   3   4   5   6   7   8   9   not applicable

10. Census Bureau-specific terminology:

too frequent   appropriate
1   2   3   4   5   6   7   8   9

Additional Comments: