

Debriefing: ACS Web Site Usability

Part A:

Ask about items on the Satisfaction Questionnaire which the participant has rated the Web site to be particularly high or low.

Part B:

1. What did you like best about the site / prototype?
2. What did you like least about the site / prototype?
3. Is there anything that you feel should be changed?
4. Is there anything you would like to mention that we have not talked about?