

Defense Security Service - Industrial Security Survey

OMB Control No.: (XXXX-XXXX) Expiration Date: X XXX 20XX

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PRIVACY ACT ADVISEMENT

Name and email information is requested for the purpose of validating Facility Security Officer (FSO) contact information for DSS records. Any updates to name and email information will be provided to the appropriate DSS Industrial Security Representative (IS Rep). The information provided will become part of DSS records of cleared contractor facility surveys, retrieved by the name of the facility / CAGE Code, not the FSO contact information. Participation in this survey is voluntary. AUTHORITY: Executive Order (EO) 12829, "National Industrial Security Program".

Introduction

How long have you been working in the industrial security field?

Please pick one of the answers below.

- Less than one year
- One year to fewer than five years
- Five years to fewer than fifteen years
- Fifteen years to fewer than twenty-five years
- Twenty-five years or more

How long have you been working with your current DSS Industrial Security (IS) Representative?

Please pick one of the answers below.

- Fewer than 6 months
- 6 months to fewer than one year
- One year to fewer than three years
- Three years to fewer than five years
- Five years or more
- N/A; I have not yet had the opportunity to work with my IS Representative

How frequently do you interact with your DSS IS Representative?

Please pick one of the answers below.

- Daily
- Weekly
- Monthly
- Quarterly
- Yearly
- Less than once a year
- N/A; I have not yet had the opportunity to work with my IS Representative

Does your organization currently use classified information systems?

Please pick one of the answers below.

- Yes
- No

Does your organization, including branches and subsidiaries, currently have a Foreign Ownership, Control or Influence (FOCI) mitigation plan in place (e.g. Security Control Agreement, Special Security Agreement, and Proxy Agreement)?

Please pick one of the answers below.

- Yes
- No

Industrial Security Representatives

1. How would you characterize your relationship with your DSS IS Representative?

Please pick one of the answers below.

- Collaborative
- Corrective

My IS Representative can clearly explain NISPOM requirements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
My IS Representative applies the NISPOM to my facility in a reasonable manner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
My IS Representative makes suggestions to improve my security program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
My IS Representative helps me achieve my security mission	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

4. Please rate the quality of the relationship between DSS and your government customers:

Please fill in the answers in the table below (mark appropriate circles and squares and fill in the blank spaces).

	Strongly Disagree	Disagree	Adequate/ Neutral	Agree	Strongly Agree	N/A	Comments
My IS Representative understands the needs and concerns of my government customer(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
My IS Representative understands my relationship with my government customer(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
My IS Representative communicates or collaborates with my government customer(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Overall, I am satisfied with the relationship between DSS and my government customer(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

5. Overall, how satisfied are you with the guidance and support you receive from your DSS IS Representative?

Please pick one of the answers below.

- Dissatisfied
- Somewhat Dissatisfied
- Neutral
- Somewhat Satisfied
- Satisfied
- N/A

6. Please fill in one word or phrase that best describes your DSS IS Representative:

Please use blank space to write your answer.

Enter word or phrase:

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Please provide any additional comments on your current DSS IS Representative:

Please use blank space to write your answer.

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Classified Information Systems

1. Please evaluate the support you receive for your classified information systems:

Please fill in the answers in the table below (mark appropriate circles and squares and fill in the blank spaces).

	Very Poor	Poor	Adequate/ Neutral	Good	Excellent	N/A	Comments
Quality of Support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Responsiveness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Appropriate subject matter expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Openness/ Approachability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Current ability to serve your needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

2. Please provide feedback on the information systems (IS) accreditation process:

Please fill in the answers in the table below (mark appropriate circles and squares and fill in the blank spaces).

	Yes	No	Comments
Does the IS accreditation process currently meet your customer's needs?	<input type="checkbox"/>	<input type="checkbox"/>	
Is the IS accreditation process fast enough?	<input type="checkbox"/>	<input type="checkbox"/>	
Do the accreditation requirements incorporate industry best practices?	<input type="checkbox"/>	<input type="checkbox"/>	
Has the IS accreditation process improved in the past three years?	<input type="checkbox"/>	<input type="checkbox"/>	

How often have you requested CI support but not provided service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
How often have you requested CI support but not been provided service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

3. Please evaluate:

Please fill in the answers in the table below (mark appropriate circles and squares and fill in the blank spaces).

	Very Poor	Poor	Adequate/ Neutral	Good	Excellent	N/A	Comments
The quality of the threat information you receive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Your understanding of the reporting mechanisms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Your comfort with reporting suspected suspicious activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

4. Overall, how satisfied are you with the guidance and support you receive from your Field Counterintelligence Specialists?

Please pick one of the answers below.

- Dissatisfied
- Somewhat Dissatisfied
- Neutral
- Somewhat Satisfied
- Satisfied
- N/A

5. What do you perceive as the most serious threat to the classified technologies you are working on today?

Please use blank space to write your answer.

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Field Office

1. Overall, how satisfied are you with the guidance and support you receive from your assigned DSS Field Office?

Please pick one of the answers below.

- Dissatisfied
- Somewhat Dissatisfied
- Neutral
- Somewhat Satisfied
- Satisfied
- N/A

Please provide any additional comments on your field office:

Please use blank space to write your answer.

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FOCI Mitigation

1. If you are operating under a FOCI mitigation agreement, how do you view the level of burden that the FOCI mitigation agreement imposes on your cleared work and foreign interests?

Please pick one of the answers below.

- Too little
- Appropriate
- Too much

Comments.....

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2. If you had known the burden of your FOCI mitigation agreement prior to FOCI engagement, would you have done anything differently in the agreement or structuring of the transaction that created the FOCI?

Please pick one of the answers below.

- Yes
- Maybe
- No
- N/A; Not sure

3. Do the Outside Directors or Proxy Holders at your company keep you informed of potential FOCl issues facing the company?

Please pick one of the answers below.

- Yes
- Maybe
- No
- N/A; Not sure

Comments.....

DSS Process & NISPOM Requirements

1. How does the DSS IS representative assess your facility's security posture?

Please pick one of the answers below or add your own.

- Using a risk-based approach (Based on NISPOM requirements, factoring in the overall operational environment and security risks and threats at my facility)
- Using a checklist approach (Based on NISPOM requirements, but only as a checklist that does not factor in the overall operational environment and security risks at my facility)
- I do not feel that my IS Representative bases their assessments on NISPOM requirements
- N/A: I have not worked with my IS Representative long enough to understand how they assess my security program

Other.....

Within my DSS Field Office, IS Representatives are consistent with regard to NISPOM interpretation and application	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Within my DSS region, DSS Field Offices are consistent with regard to NISPOM interpretation and application	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nationally, DSS regions are consistent with regard to NISPOM interpretation and application	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My DSS Field Office Chief resolves inconsistencies in NISPOM interpretation among IS representatives quickly and consistently	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My DSS Regional Director resolves inconsistencies in NISPOM interpretation among field offices quickly and consistently	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Final Thoughts

1. Overall, how satisfied are you with the guidance and support you receive from DSS?

Please pick one of the answers below.

- Dissatisfied
- Somewhat Dissatisfied
- Neutral
- Somewhat Satisfied
- Satisfied
- N/A

2. Please fill in one word or phrase that best describes DSS:

Please use blank space to write your answer.

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3. Please describe any techniques or best practices your IS Representative, field office, or region currently employ that DSS should consider implementing agency-wide:

Please use blank space to write your answer.

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4. Do you have any other overall suggestions for DSS?

Please use blank space to write your answer.

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Do you have any pressing concerns that you would like to report confidentially?

Please pick one of the answers below.

Yes

No

Please report your concerns:

Please use blank space to write your answer:

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