Attachment G2 Reminder Call Script

Hello, my name is *Interviewer's Name*. I am calling from the Battelle Centers for Public Health Research and Evaluation in Seattle, Washington. I am calling on behalf of the Centers for Disease Control and Prevention (CDC). Can you please connect me to *Respondent's Name*?

IF SPEAKING TO THE RESPONDENT
Hello, my name is *Interviewer's Name*. I am calling from the Battelle Centers for Public Health Research and Evaluation in Seattle, Washington. We recently sent you a survey from the Centers for Disease Control and Prevention (CDC). The survey asks about endoscopy procedures performed at *Facility Name* for colorectal cancer screening.

Did you ever receive our survey? [PROMPT: The survey was sent by Fed Ex]

> **IF NO,**
>
> We'd be happy to send you another survey. Let me make sure that I have your address recorded correctly.
>
> **IF YES,**
>
> Have you had a chance to fill out the survey? It is very important that we obtain information from all eligible facilities. We included a postage-paid envelope for you to use to return the survey.
>
> **IF RESPONDENT HAS A QUESTION,**
>
> I will have a researcher, Linda Winges, call you. When would be a good time to reach you? Should she call this number?

Thank you.

IF SPEAKING TO THE RECEPTIONIST
Hello, my name is *Interviewer's Name*. I am calling from the Battelle Centers for Public Health Research and Evaluation in Seattle, Washington. We recently sent *Respondent's Name* a survey from the Centers for Disease Control and Prevention (CDC). The survey asks about endoscopy procedures performed at *Facility Name* for colorectal cancer screening.

Do you know if *Respondent's Name* ever received our survey? [PROMPT: The survey was sent by Fed Ex]

> **IF NO,**
>
> We'd be happy to send out another survey for *him/her* to complete. Let me make sure that I have your address recorded correctly.

Thank you.

IF YES, RECEIVED SURVEY

Do you know if *Respondent's Name* has had a chance to fill out the survey? Could you please remind *him/her* about the survey and ask *him/her* to send it back to us? It is very important that we obtain information from all eligible facilities.

Thank you.