

FY 2010 iClaim Application Modified Screen Package

Modified Screen #1

The screenshot shows the 'Benefit Application' page on Social Security Online. The navigation bar includes tabs for Identification, General, Other Benefits, Remarks, Review, Submit, and Next Steps. The current page is 'Receipt' under the 'Whats Next?' section. A callout box points to a 'Print this page...' link, stating: 'Added the "print" icon and link'. Another callout box points to the page title 'Evidence and Receipt for Joan Public', stating: 'Changed title from "Receipt" to "Evidence and Receipt" since we combined both pages here.' A third callout box points to a red-bordered section titled 'Documents You Need to Submit to Social Security', stating: 'This section was in a different page, we combined and it's "conditional" it only appears if documents are needed'. The 'Documents You Need to Submit to Social Security' section is marked as '(Conditional)' and lists requirements for medical evidence and award letters. Below this section is the 'Identification' section, which includes 'Initial Information' and 'Applicant Identification Page' with fields for Applicant Name (John Q Public) and Social Security Number (74200150).

Modified Screen #2

Social Security Online
www.socialsecurity.gov

Benefit Application

Identification General Other Benefits Remarks Review Submit Next Steps

Receipt **What's Next?**

What's Next? (Page 1 of 1)
What's Next for Joan Public

Thank you for completing one of the three steps in the Disability Application Process.

[Print this page...](#) It provides instructions on what you need to do now.

To finish the Disability Application Process, click "Continue to Adult Disability Report" to complete the following two steps:

1. Complete the Adult Disability Report (SSA-3368), and
2. Sign and send the Medical Release Form, Authorization to Disclose Information to the Social Security Administration (SSA-827)

Check the Status of your Application
The Confirmation Number for this claim is: **432976**

Please guard this number carefully. It's the key to your application information. Social Security employees will **never** ask for your Confirmation Number.

Please wait at least 5 business days from today before you check your application status. Just go to the Social Security Claims page at www.socialsecurity.gov, select "**Check the Status of Your Application**" and enter your Confirmation Number.

Helpful Information

- [Reporting Responsibilities](#)
- [Frequently Asked Questions - Internet Benefit Claim](#)
- [Social Security Online: What You Can Do Online](#)

Helpful Health Care Websites

- The U.S. Department of Health and Human Services provides information on many health topics at www.healthfinder.gov on the Internet. You may wish to visit that site to review that information, which may be helpful to you.
- You may be able to get help paying for prescription drugs. To find out what programs are offered by drug companies, state and local governments, and local organizations, please visit www.healthfinder.gov/rxdrug on the Internet.

To contact Social Security

- Call our toll-free number, 1-800-772-1213. If you are deaf or hard of hearing call our toll-free "TTY" number, 1-800-325-0778. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.
- Contact your local Social Security office at the address below:

SOCIAL SECURITY
11006 VEIRS MILL RD
SUITE L20
SILVER SPRING, MD 20902

Added the "print" icon and link

Moved this information from the middle of the page to the top and added the box for more visibility

All this section was re-formatted to provide more visibility. Information was consolidated and added "links" to provide more detail information