

FY 2010 iClaim Application Modified Screen Package

Modified Screen #1

The screenshot shows the Social Security Online 'Benefit Application' interface. The navigation bar includes tabs for Identification, General, Other Benefits, Remarks, Review, Submit, and Next Steps. The current page is 'Receipt' under the 'Whats Next?' section. A callout box points to a 'Print this page...' link, stating: 'Added the "print" icon and link'. Another callout box points to the page title 'Receipt Section (Page 1 of 1) Evidence and Receipt for Joan Public', stating: 'Changed title from "Receipt" to "Evidence and Receipt" since we combined both pages here.' A third callout box points to a red-bordered section titled '(Conditional) Documents You Need to Submit to Social Security.', stating: 'This section was in a different page, we combined and it's "conditional" it only appears if documents are needed'. The 'Documents You Need to Submit to Social Security' section lists requirements for medical evidence and award letters, and includes a caution about mailing foreign records. At the bottom, the 'Identification' section shows 'Initial Information' and 'Applicant Identification Page' with fields for Applicant Name (John Q Public) and Social Security Number (74200150).

Social Security Online
www.socialsecurity.gov

Benefit Application

Identification ✓ General Other Benefits ✓ Remarks ✓ Review ✓ Submit ✓ Next Steps

Receipt Whats Next?

<< [P]revious [N]ext >>

Receipt Section (Page 1 of 1)
Evidence and Receipt for Joan Public

[Print this page...](#) It provides instructions on what you need to do now.

We cannot complete processing of your claim until we have received and verified the following information:

Documents You Need to Submit to Social Security.
(Conditional) We will need, and can accept, unverified photocopies of the following:

- Any medical evidence already in your possession regarding your disability.
- Award letters, pay stubs, settlement agreements or other proof of temporary or permanent workers' compensation type benefits you received.

Do not delay mailing or bringing in your documents, even if you do not have all the documents we need. We will help you get any other documents you need.

You can mail or take your documents to any Social Security Office.

If you submit any documents to us, we must have your Social Security number so that we can match them with your claim. Please write your Social Security number on a separate sheet of paper and include it with your documents. **Do not write anything on your original documents.**

We will return all documents and photocopies to you unless you specifically tell us otherwise.

Caution: Do not mail foreign records or any Department of Homeland Security (DHS) documents to us - especially those you are required to keep with you at all times. These documents are extremely difficult, time-consuming and expensive to replace if lost, and some cannot be replaced. Instead, bring them to your Social Security office where they will be examined and returned to you.

Identification

Initial Information

Applicant Identification Page

Applicant Name: John Q Public
Social Security Number: 74200150

Modified Screen #2

Social Security Online
www.socialsecurity.gov

Benefit Application

Identification General Other Benefits Remarks Review Submit Next Steps

Receipt **What's Next?**

<< [P]revious **Continue to Adult Disability Report >>**

What's Next? (Page 1 of 1)
What's Next for Joan Public

Thank you for completing one of the three steps in the Disability Application Process.

[Print this page...](#) It provides instructions on what you need to do now.

To finish the Disability Application Process, click "Continue to Adult Disability Report" to complete the following two steps:

1. Complete the Adult Disability Report (SSA-3368), and
2. Sign and send the Medical Release Form, Authorization to Disclose Information to the Social Security Administration (SSA-827)

Check the Status of your Application
The Confirmation Number for this claim is: **432976**

Please guard this number carefully. It's the key to your application information. Social Security employees will **never** ask for your Confirmation Number.

Please wait at least 5 business days from today before you check your application status. Just go to the Social Security Claims page at www.socialsecurity.gov, select "**Check the Status of Your Application**" and enter your Confirmation Number.

Helpful Information

- [Reporting Responsibilities](#)
- [Frequently Asked Questions - Internet Benefit Claim](#)
- [Social Security Online: What You Can Do Online](#)

Helpful Health Care Websites

- The U.S. Department of Health and Human Services provides information on many health topics at www.healthfinder.gov on the Internet. You may wish to visit that site to review that information, which may be helpful to you.
- You may be able to get help paying for prescription drugs. To find out what programs are offered by drug companies, state and local governments, and local organizations, please visit www.healthfinder.gov/rxdrug on the Internet.

To contact Social Security

- Call our toll-free number, 1-800-772-1213. If you are deaf or hard of hearing call our toll-free "TTY" number, 1-800-325-0778. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.
- Contact your local Social Security office at the address below:

SOCIAL SECURITY
11006 VEIRS MILL RD
SUITE L20
SILVER SPRING, MD 20902

[Sign Off (finish this later)] << [P]revious **Continue to Adult Disability Report >>**

Added the "print" icon and link

Moved this information from the middle of the page to the top and added the box for more visibility

All this section was re-formatted to provide more visibility. Information was consolidated and added "links" to provide more detail information