

Thank you for purchasing a U.S. Savings Bond using our fillable online form. We're interested in your feedback on the purchase experience, and we invite you to complete this short survey to help us improve the process.

1. How did you learn about this purchase option? (Choose all that apply.)

- My financial institution
- Friend or acquaintance
- Browsing the TreasuryDirect® website (www.treasurydirect.gov)
- Other (Please specify)

2. On a scale of 1-5, with 1 being very easy and 5 very difficult, how would you rate the ease of completing the order form?

1      2      3      4      5

3. On a scale of 1-5, with 1 being very clear and 5 very unclear, how would you rate the clarity of the order form instructions?

1      2      3      4      5

4. Did you need any assistance completing the order form?    Yes    No

If so, who assisted you? Friend/family    Bank employee    Other

5. Did you receive an error message at any point that instructed you to correct information you provided on the order form?    Yes    No

If yes, was the message helpful?      Yes    No

If yes, please briefly describe what the message said.

6. Did you experience any problems accessing, printing, or completing the order form?    Yes    No

If yes, briefly describe the problem.

7. Did you buy the U. S. Savings Bond(s) as... (Choose all that apply.)

Gifts    Savings or investment    Other (Please specify)

8. Would you purchase a U.S. Savings Bond using this method again?    Yes    No

9. Do you have any suggestions for improving the order form and/or purchase process?

10. Please tell us which categories pertain to you...

Male      Female

Age 18-25    26-35    36-54    Over 55

11. What statement below best describes your habits for purchasing U.S. Savings Bonds?

I have never purchased a U.S. Savings Bond before.

I have purchased U.S. Savings Bonds before, but not on a regular basis.

I purchase U.S. Savings Bonds on a regular basis (i.e., monthly)

Thank you for taking the time to provide this valuable feedback. We appreciate your support of the U.S. Savings Bond program.