Narrative of Change

The purpose of the Narrative of Change is to clearly indicate revisions to a collection since the previous approval

Collection Title: Customer Satisfaction Surveys OMB Control No.: 1625-0080 Current Expiration Date: reinstatement Collection Instrument(s): National Exercise Program, Mariner Credentialing, Maritime Safety and Security

The following listed below are revisions to the collection:

- Creation of Instructions Sheet
- Addition of Long Tracking Identification Survey (NEW Instrument)
- There has been updates provided for government and burden cost
- There has been a decrease in burden associated with this collection
- Focus groups were not considered on these surveys thereby reducing the burden hours
- Addition of Part B