

**D10: ALL AGENCIES OVERVIEW DATA FORM**

This data is being collected to choose a sample of local agencies to contact to evaluate client education, audit and other specific weatherization services. The data you supply will be used select a small number of agencies for special process evaluation studies.

Public reporting burden for this collection of information is estimated to average one hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Office of the Chief Information Officer, Records Management Division, IM-11, Paperwork Reduction Project (1910-5151), U.S. Department of Energy, 1000 Independence Ave SW, Washington, DC, 20585-1290; and to the Office of Management and Budget (OMB), OIRA, Paperwork Reduction Project (1910-5151), Washington, DC 20503.

All of the information obtained from this data form will be protected and will remain confidential. The data will be analyzed in such a way that the information provided cannot be associated back to your state, your agencies, or the housing units and clients that your state served. Again, please note that the questions refer to PY 2008 unless otherwise noted.

1. What is the primary method that your agency used in Program Year 2008 to select weatherization measures for clients' dwelling units (excluding health, safety, and repair measures and general heat waste measures)?
  - Priority list used for all dwelling units
  - Calculation procedure (e.g., spreadsheet, computerized audit) used for all dwelling units
  - Priority list applied to dwelling units meeting specified guidelines and calculation procedure used for remaining units
  - Other - Please specify:  
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2. If your agency used a calculation procedure for at least some dwelling units, what was the name of the procedure or procedures employed. *Check all that apply.*
  - AK Warm
  - EA-3
  - EASY
  - EA-QUIP
  - HomeCheck
  - Meadows
  - REES

- REM/Rate
  - SMOC-ERS
  - TIPS
  - TREAT
  - Weatherization Assistant (NEAT/MHEA)
  - WXEOR
  - Other – Please specify:
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3. Which of the following client education approaches did your agency use in Program Year 2008? *Check all that apply.*

- Provide literature at time of client intake
  - Provide video, CD, or DVD at time of client intake
  - Provide hardware kit at time of client intake
  - Provide in-person instruction at time of client intake
  - Provide literature at time of audit
  - Provide video, CD, or DVD at time of audit
  - Provide hardware kit at time of audit
  - Provide in-person instruction at time of audit
  - Provide literature at time of weatherization\_\_\_
  - Provide video, CD, or DVD at time of weatherization
  - Provide hardware kit at time of weatherization
  - Provide in-person instruction at time of weatherization
  - Provide literature at separate client education visit
  - Provide video, CD, or DVD at separate client education visit
  - Provide hardware kit at separate client education visit
  - Provide in-person instruction at separate client education visit
  - Provide literature at time of inspection
  - Provide video, CD, or DVD at time of inspection
  - Provide hardware kit at time of inspection
  - Provide in-person instruction at time of inspection
  - Group training class
  - Other - Please specify:
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4. From which of the following sources did your agency obtain needed skills and/or information in Program Year 2008? *Check all that apply.*
- National Weatherization Program Conference
  - Affordable Comfort Conference
  - National Community Action Foundation (NCAF) Conference
  - National Association for State Community Services Programs (NASCSPP) Energy Leveraging Conference
  - Other national conference
  - Regional weatherization conference
  - State weatherization conference
  - Other state conference
  - State/regional training center class
  - Manufacturer's training school class
  - Utility training class
  - State sponsored class taught at central location (e.g., local agency, state office)
  - Class not sponsored by state (e.g., another state, trade organization)
  - Visiting another agency
  - Instruction received by just your agency during a visit by state staff
  - In-person expert visit to your agency (e.g., peer exchange, consultant)
  - Web cast
  - Conference call
  - Phone call from expert
  - E-mail from expert
  - Other (please specify)
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5. Which of the following types of post-weatherization quality control inspection did your agency perform in Program Year 2008? *Check all that apply.*
- Visual inspection of installed measures
  - Verification of insulation depths/quantities
  - Verification of operation of measures installed
  - Assessment of quality of measures installed
  - Identification of needed measures that were not installed
  - Blower door test
  - Heating system efficiency test (flue gas analysis)
  - Draft/spillage tests of heating systems
  - Carbon monoxide (CO) monitoring
  - Infrared scanning
  - Identification of unresolved health and safety issues
  - Discussion with occupants
  - Use of customer sign-off form
  - Other (specify)
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