

Attachment J – “Hispanic Puerto Rico”
CENSUS FOCUS GROUP MODERATOR’S GUIDE

*Instructions to the moderator are in bold italics.
Background information on forms and purpose/intent of the question sections
have a gray background.*

**DO NOT READ INSTRUCTIONS OR BACKGROUND/PURPOSE SECTIONS
TO PARTICIPANTS.**

Thank you all for coming. My name is _____ and I am with JBS International. JBS is a research firm and this focus group is part of a project we are doing with the Census Bureau. Today, I’d like to talk with you about your thoughts on some of the forms that may be used to collect race and ethnicity data for the Census Bureau in the future.

As you know we are audio and video recording our discussion today. These recordings will help us make sure we get what you are saying right. These tapes will only be used by researchers working on this project. Observers are here this evening to see what the focus group is like and to provide feedback to us, as moderators, about what we can do to improve. Your information will be kept strictly confidential and you may choose not to answer a question if you don’t want to.

I will be asking you to look over and complete some questions from the Census forms and then ask you a few questions about the forms. There are no right or wrong answers – we want all of your opinions, ideas and suggestions. We want all of you to feel comfortable and to participate so we have a set of ground rules to help us:

- 1 – Turn your cell phones and pagers off or to vibrate
- 2 – Be courteous and respectful of the other participants’ opinions and ideas. Remember there are no right or wrong answers.
- 3 – Be honest and know that we really want to hear your opinions and ideas
- 4 – Speak clearly and one at a time. You don’t have to raise your hand to speak.
- 5 – Actively participate because we want to hear from ALL of you.

Introduction

First, to introduce ourselves to one another, I'd like to go around the table and have everyone take a few seconds to briefly say their first name and share your favorite fun activity.

(Moderator: this can be sharing of favorite food/or something non-threatening to break the ice).

Snippet (XB)

Background of form for Moderator

Form XB uses the same race and Hispanic origin questions as the 2010 Census form. This form has two separate questions for Hispanic origin and race, as the Office of Management and Budget (OMB) defines Hispanic origin and race as two distinct concepts.

Many Hispanics have difficulty answering the race question and finding themselves among the OMB race categories (White, Black or African American, American Indian or Alaska Native, Asian, and Native Hawaiian or Pacific Islander). Data from the 2008 American Community Survey (ACS) illustrate this point, where about one third of Hispanic respondents were classified as "Some Other Race" alone. Additionally, the 2008 ACS data reveal that about 95 percent of those classified as "Some Other Race" alone were of Hispanic origin, which made the Some Other Race alone category the third largest race group behind the White alone and the Black alone populations. These patterns began emerging in the 1990s and were substantially evidenced by results from Census 2000.

Therefore, we would like to first obtain feedback on a form that we know many Hispanic participants will have difficulty with and obtain their feedback about why they responded the way they did.

Instructions to Participants

(Moderator: Pass out first two snippets as participants are reviewing form; hold up and/or point to the form or snippet which must be reviewed and completed and ensure participants are understanding and following instructions).

This evening I will be asking you to review a Census form (***hold up laminated form***) and complete small portions of the forms, which we are calling 'snippets'

(hold up snippets). The form I'd like you to review, the XB, is in front of you. I would like each of you to read through this form.

Then, when you come to questions 8 and 9, please complete the snippets of questions 8 and 9 that I am passing out now. Please put your first name on the snippets. Then, on the first snippet please answer the questions for yourself.

For the other snippet, please answer the questions for one of your children. If you don't have any children, please complete the other snippet for any child living in your household. If there are no children living in your household please complete the other snippet for another adult living in your household. If you live alone, please complete only the first snippet.

For the other snippet, please write down the age and relationship of the person you are filling out the snippet for and then complete questions 5 and 6.

(Moderator: Read through the instructions about filling out the second snippet again if necessary. You can shorten the instructions for the second snippet if you read it through a second time.)

Imagine you are Person 1 and the other person is Person 2. Please complete the form to the best of your ability and let me know when you have finished.

Any questions about my instructions? If you have any questions about the snippet itself, please note them and we will have a chance to go over them in our discussion.

THEME 1: RESPONSE TO HISPANIC/RACE QUESTIONS

Purpose and Guidance

The purpose of questions 1 through 3 in this theme is to have participants discuss how they answered the race and Hispanic origin questions. The purpose of question 4 is to find out *why* participants answered the way they did.

If participants discuss what impacted the way they reported, then allow this conversation to occur. For example, some respondents may say that they did not identify with any of the categories in the race question so they did not answer the question. Others may say, "My father is White and my mother is Hispanic, but I always report that I am Hispanic because I was raised by my mother and grew up with other Hispanics." Others may say, "People often think I am Hispanic and do

not perceive me as being White." In all of these scenarios, encourage this natural discussion.

The Census Bureau strives to collect detailed responses such as Colombian or Chinese from respondents, but many respondents still report general terms like Latino or Asian. The purpose of question 5 is to gain a better understanding of why participants report a general term such as Hispanic, Latino, or Asian, rather than reporting their specific race or origin, and the significance they play in their racial identity.

Many people who immigrate to the U.S. are not familiar with the racial categories used here and do not identify with them. In their country of birth, they may have a completely different racial classification system and when reporting to the race question, they identify themselves as they would in their country of birth. The purpose of question 6 is to gain a better understanding of why these people don't identify with the OMB race categories and why they use terms such as Mestizo, Trigueno, Moreno, Claro, Jabao, etc. to identify themselves. The informal meanings of these terms and some other commonly used terms are listed below (please note that these are not Census Bureau terms or definitions):

Mestizo – A person of mixed European and indigenous descent

Trigueno – Literally means wheat-colored; a person of light brown complexion

Moreno – A dark-skinned person

Claro – A person of light complexion

Jabao – A light-skinned person with African features

Café con leche – Literally means coffee with milk; a light brown-skinned person

Cano – A blonde, light-skinned person

Prieto – A black person

Questions

(Moderator: These questions will be asked of ALL participants unless otherwise noted. Ask all questions of first participant, then ask all questions of the second participant, etc.)

Please tell me how you completed the snippet for yourself for questions 8 and 9?

1. Which box or boxes did you choose?
2. Did you write an answer on any of the lines?

3. What did you write? Under which checkbox did you write your answer?
Why did you choose to write on that line?
4. How did you come up with your answer?
5. ***(Moderator: This question should be asked only of those participants who reported a general term like Hispanic, Latino, or Spanish.)*** Tell me more about why you used a general term (like Hispanic) rather than a specific term (like Colombian).
6. ***(Moderator: This question should be asked only of those participants who reported a term like Mestizo, Trigueno, Moreno, Claro, etc. to the race question.)*** Tell me more about why you used the term (*insert term here*) to describe your race.

THEME 2: THOUGHTS ABOUT THE SNIPPET

Purpose and Guidance

For question 1, we would like to obtain any feedback on instructions or wording on the form.

Cognitive testing has shown that some Hispanic respondents do not understand the note above the Hispanic origin question “Note: Please answer BOTH Question 8 about Hispanic Origin and question 9 about race. For this census, Hispanic origins are not races.” The purpose of question 2 is to see if participants noticed the note and get feedback on this note.

Cognitive testing has shown that some respondents do not see the instruction to “mark one or more boxes” on the race question. The purposes of questions 3 and 4 are to determine if participants saw the instruction to “mark one or more boxes” in the race question and whether they understood and followed this instruction.

Examples are used in the race and Hispanic origin questions to help clarify categories for respondents and to encourage respondents to report their detailed race and origin. The purpose of question 5 is to get feedback on the use of these examples and how they impacted one’s response.

Questions

(Moderator: These questions will be asked of SOME participants.)

1. How did you feel about the instructions or wording on this snippet?

**** If respondents say that the instructions or wording were confusing or unclear, probe:*** Which words or instructions were confusing/unclear? How could it be improved?
2. ***(Moderator should point to the note “Please answer BOTH Question 8 about Hispanic origin and Question 9 about race. For this census Hispanic origins are not races” above question 8.)*** Did you see the note prior to question 8? How do you feel about this note?
3. How many races did you think you could mark for question 9?
4. Did you see the instruction to mark one or more boxes for question 9? How do you feel about this instruction?
5. ***(Moderator should point out the examples if necessary. Examples are used with Other Hispanic, Other Asian, and Other Pacific Islander categories.)*** Look at the examples used for both questions. Do you think having these examples helped you in completing the form?

****If respondents say yes probe:*** Could you tell me more about that?

THEME 3: RESPONSES FOR OTHER HOUSEHOLD MEMBER

Purpose and Guidance

For this theme, we are trying to obtain feedback about another person in the household. This could be particularly interesting when participants report for children.

Cognitive testing shows that some foreign-born respondents like to indicate that their children were born in the United States by reporting that their children are "American." For example, a respondent of Mexican origin may report their child as Mexican-American to show that their child was born in the United States. Cognitive testing has also shown that some foreign-born Hispanic respondents will report White for their children, when they will not report it for themselves, because they interpret White to mean born in the United States.

Questions

1. How many of you completed the other snippet for a child? How did you answer the Hispanic and race questions for this child? Was this the same or different from what you did for yourself? Why?
2. How many of you completed the other snippet for another adult who lives in the household? How did you answer the Hispanic and race questions? Was this the same or different from what you did for yourself? Why?

Second Snippet (X9)

THEME 2: THOUGHTS ABOUT THE SNIPPET

Purpose and Guidance

Form X9 also contains separate Hispanic origin and race questions. The Hispanic origin question has been modified by adding an instruction for multiple Hispanic origin reporting. The purpose of question 1 is to see if participants noticed the instruction to "mark one or more origins" and if they understood this instruction.

Examples for the "Yes, another Hispanic, Latino, or Spanish origin" category have been modified from a list of 6 (Argentinean, Colombian, Dominican, Nicaraguan, Salvadoran, Spaniard) to a list of 4 (Dominican, Salvadoran, Colombian, Spaniard). The purpose of question 2 is to obtain feedback from participants on the use of the list of 6 compared to the list of 4 examples.

The purpose of question 3 is to obtain feedback on the difference in the race examples between the XB and X9. The XB has examples for the Other Asian (Hmong, Laotian, Thai, Pakistani, Cambodian) and Other Pacific Islander (Fijian, Tongan). The X9 tests adding examples to the checkbox response categories White (German, Irish, Lebanese, Egyptian), Black or African American (African American, Haitian, Nigerian), and American Indian or Alaska Native (Navajo, Mayan, Tlingit). The X9 also tests modified examples for Other Asian (Cambodian, Pakistani, Mongolian) and Other Pacific Islander (Tongan, Fijian, Marshallese).

(Moderator: pass out X9 snippets)

Now I'd like you to look at our second snippet, labeled X9. Please place the XB

and X9 snippet side by side. Please compare the two.

Questions

(Moderator: These questions will be asked of SOME participants.)

1. Did you see the instruction to “mark one or more boxes” for question 8? How do you feel about this instruction? Would you have answered question 8 the same or differently on the X9 because of these instructions? Why? Why not?
2. Did you see that the examples are different in question 8 on form XB and X9. What do you think about the differences? Would you have answered question 8 the same or differently on the second form because of these examples?
3. Did you see that the examples are different in question 9 on form XB and X9. What do you think about the differences? Would you have answered question 9 the same or differently on the second form because of these examples?
4. Which of these two forms do you prefer? Why do you prefer one instead of the other?

Third Snippet (X3)

Background of form for Moderator

Form X3 is a combined race and Hispanic origin question and includes a single Hispanic, Latino, or Spanish category with a dedicated write-in line.

The examples for this single category include the Hispanic checkbox categories from the control (Mexican, Mexican Am., Puerto Rican, and Cuban) along with the list of 6 examples.

This form was chosen to obtain feedback from participants on a combined race and origin question, to determine if participants would write in their specific race/origin with a broad lead category (Hispanic, Latino, or Spanish origin), and to obtain feedback on the Hispanic examples.

THEME 1: RESPONSE TO HISPANIC/RACE QUESTION

Purpose and Guidance

The purpose of questions 1 through 3 in this theme is to have participants discuss how they answered the race and Hispanic origin questions. The purpose of question 4 is to find out *why* participants answered the way they did.

The purpose of question 5 (whether participants marked different checkboxes or wrote in a different response) is to help us understand why this did or did not occur.

Questions

(Moderator: These questions will be asked of ALL participants unless otherwise noted. Ask all questions of first participant, then ask all questions of the second participant, etc.)

Please turn over your second snippet and put them with the first ones. ***(Moderator passes out snippet X3)*** Now we are going to move to a different snippet labeled X3, please review and complete it. Complete it as though you are filling out your census form and it is the first form you have been given; in other words, don't reflect on the previous form.

Please tell me how you completed the snippet for this question?

1. Which box or boxes did you choose?
2. Did you write an answer on any of the lines?
3. What did you write? Under which checkbox did you write your answer? Why did you choose to write on that line?
4. How did you come up with your answer?
5. Is this the same or different from what you marked and wrote on the XB? If different, why?

THEME 2: THOUGHTS ABOUT THE SNIPPET

Purpose and Guidance

For question 1, we would like to obtain any feedback on instructions or wording of the form.

The purpose of question 2 and 3 are to determine if participants saw the instruction to “mark one or more boxes” in the combined question and if they understood this instruction.

The instruction to the X3 combined question reads “mark one or more boxes and write in the specific race(s) or origin(s).” This instruction combines both OMB concepts, race and origin. The purpose of question 4 is to see how participants interpret “race or origin.”

Cognitive testing revealed that some respondents interpret "origin" as place of birth or ancestry, therefore we want to understand how the focus group participants are defining race and origin on this form. If participants discuss their understanding of the term "origin" to mean place of birth or ancestry, encourage this conversation to develop.

Questions

(Moderator: These questions will be asked of SOME participants.)

1. How did you feel about the instructions or wording on this form?

**** If respondents say that instructions of wording were confusing or unclear, probe:***

“Which words or instructions were confusing/unclear? How could it be improved?”

2. How many races did you think you could mark on this snippet?

3. Did you see the instruction to “mark one or more boxes AND write in the specific race(s) or origin(s)? How do you feel about this instruction?

4. What does “race or origin” mean to you in this question? Do they mean the same thing or different things to you?

General Questions

THEME 2: SNIPPET PREFERENCES

Purpose and Guidance

The purpose of this theme is to determine if participants prefer one snippet over the others and if so, why.

(Moderator: These questions will be asked of ALL participants.)

1. Thinking back on all the snippets, which do you prefer and why?
 - *Wording?
 - *Instructions?
 - *Boxes and write in space?
 - *Examples?
 - *Categories?
 - *Layout?
2. Do you think any of the 3 snippets are better for reporting Hispanic, Latino, or Spanish origin?

THEME 2B: RECOMMENDATIONS

Purpose and Guidance

The purpose of this theme is to obtain any recommendations that participants may have for improving the forms, especially with respect to helping people of Hispanic, Latino, or Spanish origin to provide more accurate information.

(Moderator: These questions will be asked of SOME participants.)

1. Do you have any recommendations on the forms that you believe would help people provide more accurate information, especially people of Hispanic, Latino, or Spanish origin? Also, to make people feel more comfortable answering?

THEME 4: SITUATIONAL IDENTITY

Purpose and Guidance

For some people, the context in which they are asked to identify their race can influence their answer. That is to say, they may answer the question differently in different situations and contexts, and depending on who is asking, and how they are asking. Therefore, the purpose of this section is to better understand how participants answer questions about their race in conversations and on forms.

(Moderator: These questions will be asked of MOST participants.)

1. Have you been asked to identify your race or race(s) in conversations?

*** If yes,** in what kinds of situations have you been asked? How do you answer?

2. When you are asked to identify your race on forms, do you answer the same or differently than when you are asked in person?

*** If participants answer differently, probe:** Please explain why. What influences the way you answer these questions?

THEME 5: AWARENESS AND FLUIDITY

Purpose and Guidance

For some people, race and ethnicity are fluid concepts and their racial or ethnic self-identification may change over time. The purpose of questions 1 to 3 is to gain an understanding of when participants first became aware of their racial identity and how/why their racial identity has changed over time.

Question 4 has a similar intent. Many people that immigrate to the United States are not familiar with the racial categories used in the United States, therefore they may have thought of themselves as one race in the country that they were born in and then may change their identification based on their experiences in the United States. In many countries race is more fluid and is described in terms of many gradations along the color spectrum compared to the United States, where conceptions of race are largely influenced by our long history of race relations between Whites and Blacks.

Some people's self-identification may be influenced by how they are viewed and treated in society. For example, if a person considers themselves to be White in

their South American, Spanish speaking country of origin, but people constantly refer to them as Hispanic, or perhaps they have been discriminated against for being Hispanic, then the person may begin to view themselves as Hispanic and not White in the United States.

(Moderator: These questions will be asked of MOST participants.)

1. As we have been discussing today, all of these forms are asking you to identify your race or races. I'd like you to think of some of the earliest instances in which you thought about your racial identity. Please describe one of these experiences and why/how this is an important memory for you.
2. Do you believe your racial identity has changed over time? How so? For example, early childhood, adolescence, young adulthood, now?
3. Have any other of your life experiences had an important impact on your racial identity? How so?
4. How many of you have lived in the states? Did you identify your race differently there than you do here? If so, how did it differ?
5. Do you feel that people may wonder "what" your race or races are? What race or races do people typically think you are? Why do you think that is?

THEME 6: "RACE" & "ORIGIN" CONCEPTS

Purpose and Guidance

As mentioned previously, the instruction to form X3 combines the concepts of race and origin. We want to better understand how people are interpreting the race and origin concepts and look at other possible terms to use on the forms. The purpose of questions 1 is to see how participants interpret the term ethnicity.

Cognitive testing has shown that some respondents interpret the term "origin" as place of birth. The purpose of question 2 is to see if participants interpret any of the questions as asking for place of birth and if so, why.

The terms Hispanic, Spanish, and Latino are used on all of the AQE questionnaires. The purpose of question 3 is to obtain feedback from participants on the meaning of these terms.

(Moderator: These questions will be asked of SOME participants.)

Questions

During our discussion of the X3, we talked about the use of the terms “race” and “origin.” Now, I’m going to ask about a couple of other terms.

1. What does the term ‘ethnicity’ mean to you? Does it mean the same thing to you or something different than ‘race’? What about ‘origin’?
2. Do you think that any of these questions on any of these forms is asking about where you were born? *If so, Which ones and why?*
3. What do you think about the terms Hispanic, Spanish, and Latino? Do they all mean the same thing to you or do they mean different things?

Additional comments? Questions? Ideas? Suggestions?

Moderator: Thank the participants for their time and provide instructions for collecting participation incentives.

MODERATOR INFORMATION

Focus Group Moderator: _____

Location: _____

Date: _____ Time of FG _____