

National Oceanic and Atmospheric Administration (NOAA)  
Constituent Engagement Survey Announcement

Dear NOAA Constituent,

Thank you for your continued reliance upon NOAA as your atmospheric and oceanic resource. As a way to continue to improve our products, services and information, NOAA has developed a Constituent Engagement Survey to better assess our agency's engagement with constituents, like you.

During the next couple of days we will be administering this survey on behalf of the NOAA. To improve the quality of NOAA's engagement with the public, we invite you to complete this survey based on your experiences with NOAA during the past two years. During this time period, NOAA has operated under the following four mission goal areas: ecosystems, climate, weather and water, and commerce and transportation. We would greatly appreciate hearing your views. The survey should take no more than 20 minutes to complete.

If you prefer to receive a written copy of the survey, please reply and a copy will be mailed to you, including a prepaid postage return envelope.

We thank you for your feedback and look forward to engaging with you in the future.

## NOAA Constituent Engagement Survey Invitation

Dear NOAA Constituent,

National Oceanic and Atmospheric Administration (NOAA) mission is to understand and predict changes in the Earth's environment and conserve and manage coastal and marine resources to meet our nation's economic, social and environmental needs. To improve the quality of NOAA's engagement with the public we invite you to complete this survey based on your experiences with NOAA during the past two years. During this time period, NOAA has operated under the following four mission goal areas: ecosystems, climate, weather and water, and commerce and transportation. The survey should take no more than 15-20 minutes to complete. Please use the link provided to complete the survey:

<http://www.surveymonkey.com/s/NOAAengagementsurvey>.

If you prefer to receive a written copy of the survey, please reply and a copy will be mailed to you, including a prepaid postage return envelope.

We thank you for your feedback and look forward to engaging with you in the future.

## NOAA Constituent Engagement Survey Reminder

Dear NOAA Constituent,

This is just a reminder that we have not received your feedback from the survey we emailed you a few days ago. We are looking forward to hearing your views in the survey, so please take a few minutes and use the link provided to complete the survey:

<http://www.surveymonkey.com/s/NOAAengagementsurvey>.

If you prefer to receive a written copy of the survey, please reply and a copy will be mailed to you, including a prepaid postage return envelope.

We thank you for your feedback and look forward to engaging with you in the future.

## NOAA Constituent Engagement Survey Follow-Up Phone Calls

Hello, this is \_\_\_\_\_ calling from Eastern Research Group, Inc. (ERG) in regard to the NOAA Constituent Engagement Survey that was sent to you two weeks ago. NOAA is working to improve their engagement with constituents like you, and would appreciate your input by completing the survey based on your experiences with NOAA over the past two years. The entire survey should take about 20 minutes to complete, or, if you would prefer, I can ask you just a few questions now. If now is not a good time, we can schedule a time to perform the survey over the phone. Of course, you would not be held accountable for your answers in any way.