

DoD National Survey of Employers Reminder Telephone Call Script

Hello, I am ____ calling on behalf of a Department of Defense agency, called Employer Support of the Guard and Reserve. We recently contacted your business to participate in a study on workplace issues. We're calling today because our records show that we have not yet received a response from your business. Is there anything we can do to help you take the study?

[Provide web address and ticket number as requested.]

For those establishments identified as a small business: (SMALL=Yes)

We especially encourage small business owners to respond since the results of this survey will inform policies to reduce the burden of having employees be absent for an extended period. We know you are really busy, but the study should only take ten to thirty minutes to complete.

For those establishments not identified as a small business: (SMALL=No)

It is really important that we hear from everyone so that we can have the most accurate results possible. We know you are really busy, but the study should only take ten to thirty minutes to complete.