

Social Security Online  
Social Security Online Services  
[www.socialsecurity.gov](http://www.socialsecurity.gov)



## Acknowledgement For Online Services

**IMPORTANT:** You can use this website to gain access to your personal information. If you are acting on behalf of another person, or if you are a Representative Payee, you cannot use this online service and should contact a Social Security representative.

Any person who knowingly and willingly makes any representation:

1. that is false to obtain information from Social Security records, and/or
2. that is intended to deceive the Social Security Administration (SSA) as to the true identity of the individual,

could be punished by a fine or imprisonment, or both.

Please select the link below to read about SSA's legal authority for collecting information.

[Paperwork Reduction Act.](#)

**I have read and agreed to the above statement. I am the individual whose personal information I am requesting.**

I Agree

Exit

### If you need immediate assistance:

You may call us Monday through Friday: 7:00 AM - 7:00 PM at:

**1-800-772-1213**

If you are deaf or hard-of-hearing, call our toll-free TTY number:

**1-800-325-0778**



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## Paperwork Reduction Act Statement

This information collection meets the requirements of 44 U.S.C. 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this form is 0960-0596; expiration date 09/30/2012. We estimate it will take about 10 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate to SSA, 1338 Annex Building, Baltimore, MD 21235-0001. **Send only comments on our time estimate to this address, not the completed form.**

Close this window to return to the application.

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## Information We Need

**Please provide the following information:**

**Enter your full name:**

First name; middle initial, if any; last name; Suffix, if any

Your Full Name. First name; middle initial, if any; last name; Suffix, if any. Enter your first name.  Enter your middle initial.  Enter your last name.  Enter your suffix.

**Other last name:**

For example, your name as shown on a recent letter from Social Security or your maiden name

Enter other last name. For example, your name as shown on a recent letter from Social Security or your maiden name.

**Enter Your Social Security number:**

Enter numbers without dashes, for example, 123456789

Enter your Social Security Number: Enter numbers without dashes, for example, 123456789.

**Select your date of birth:**

Select your date of birth. Month.  Your date of birth. Day.  Your date of birth. Year.

**Place of birth:**

Select state or enter name of foreign country of birth

Place of Birth: Select U.S. State or Territory **U.S. State or Territory**

Place of Birth: Please enter Foreign Country name **Or Foreign Country**

**Mother's Maiden Name:**

Mother's Maiden Name. Last name only 1 – 20 letters. **Last name only**

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## Verify Your Information

Your full name: **John Q Smith Jr**  
Other last name: **Jones**  
Your Social Security number: **743-12-1212**  
Your date of birth: **January 13, 1962**  
Your place of birth: **AK**  
Your Mother's Maiden Name: **Adams**

**If this information is correct**, select "Confirm".

**If this information is incorrect**, select "Change Your Information" to go back and correct it.

---

[Exit]

[Change Your Information]

[Confirm]

(ACU Error Message 016)

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## Check The Social Security Number You Entered

We cannot accept the Social Security number that you provided.

Please check this number. If this is your correct Social Security number, contact a Social Security representative.

Be sure to mention that you tried to use this online service.

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### **If you need to visit your local Social Security office:**

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

### **If you are outside the United States:**

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

[Return to Online Services]