

Letter sent with third mailing

Dear Resident:

This is a reminder about a survey we sent you a few weeks ago. Your household has been randomly selected to participate in this important research study about plans to restore the Klamath River Basin in Oregon and California. **Even if you have never heard of the Klamath River, your opinions are very important to this study.** This study is funded by the U.S. Department of the Interior and is being conducted by RTI International. The information from the survey will help government officials decide what to do and how much to spend, if anything, on improving conditions in the Klamath River Basin.

DO YOU NEED ANOTHER COPY OF THE SURVEY? You may call Carol Mansfield at 1-866-XXX-XXXX (a toll-free number) or Klamath_survey@rti.org and ask for another copy of the survey.

YOU CAN TAKE THE SURVEY ON THE INTERNET! You can take this survey through a web site instead of filling out the paper survey. Please complete the survey by visiting the following web site: <https://XXXX.rti.org/>. You will need an ID and password in order to log in to this website. If you log on to the website but do not finish the survey, you can use your ID and password to log back in and complete the survey.

Your unique ID and password are: ID: **XXXXXX** Password: **XXXXXXXX**

The survey usually takes about 30 minutes to complete, but for some people it takes more or less time. To help you understand the decision that the government is facing, the survey includes some information about the Klamath River Basin and the issues it is confronting.

Your name and address will not be associated with your individual answers, and the results of the survey will be reported as group averages only. Your responses will be protected via the latest Internet technology, and your password and user ID will not be stored with your responses.

Taking part in this survey is voluntary. If you agree to participate, we ask you to answer all of the questions as honestly as you can; but if you do not want to answer a specific question, please skip it and go on to the next question. This survey has been sent to only 13,000 randomly selected households in the entire country, so every response is very important.

If you have any questions about the study, you may call Carol Mansfield at RTI at 1-866-XXX-XXXX (a toll-free number) or Klamath_survey@rti.org. If you have any questions about your rights as a study participant, you may call RTI's Office of Research Protection at 1-866-214-2043 (a toll-free number).

Thank you for your participation

Sincerely,

Benjamin Simon
Project Director, Department of the Interior