## Evaluation of the Demonstration Planning Grant Program

Task Order C-CHI-01031/ GS-10F-0086K

OMB Paperwork Reduction Act Submission for Survey of Section 202 Sponsors

Telephone Survey of Section 202 Non-Recipients

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# **Telephone Survey of Section 202 Non-Recipients**

## **Sponsor Survey – DPG Non-Recipients**

My name is \_\_\_\_\_\_\_ and I work for Abt Associates, a research company based in Cambridge, MA. We are conducting a study for the US Department of Housing and Urban Development, Office of Policy Development and Research on the Section 202 Demonstration Planning Grant Program. We are interested in learning about all aspects of the DPG program including why some sponsors do not apply for the grant We are also interested in learning about any issues that may affect general Section 202 processing time from fund reservation to initial closing. We have asked to interview you because of your involvement with \_\_\_\_\_\_ property. The survey will primarily address your experience with this one specific property.

Your organization was selected to participate in this study because HUD records as of January 2010 indicated that your organization has never applied for or received a DPG. Is this accurate?

#### IF NO, STOP SURVEY AND THANK THEM FOR THEIR TIME.

This survey will take about 30 minutes to complete. Participating in this survey is voluntary and you can refuse to answer any question. When we're finished with this study, we'll write a report on what we learn and provide a copy of the survey dataset to HUD. Neither your name nor your organization's name will be associated with any answers in either the report or the dataset. However, given the unique characteristics of some organizations, it is possible that someone at HUD might be able to figure out who provided some answers on the survey. In the report, the information we obtain from these surveys will be presented only as statistical summaries, so no individual respondents or organizations will be identified.

Your opinions are important to the study and we hope that you agree to participate. The information you provide will help HUD better understand sponsor organizations' perspectives and experiences with respect to the Section 202 and Demonstration Planning Grant programs.

#### READ IF CONSULTANT IS PARTICIPATING IN SURVEY

Since there is more than one respondent for this survey, we ask that you come to a consensus on the response for each question. If there are disagreements, we will defer to the sponsor representative for the final response.

Do you have any questions before we begin?

#### **Contact Information**

(Available data pre-loaded in Checkbox prior to survey administration)

Organization:		
Respondent Name:		
Title:		
Address:		
Phone:		
Email:		

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## Contact Information – Consultant (if applicable)

Organization:	
Respondent Name:	
Email:	
Property Information	
Property Name:	
Property Location:	
Fiscal Year Awarded:	Section 202 Amount:
Processing Time:	HUD Field Office:
# of Processing Waivers Granted	# of Fund Amount Waivers Granted
High Cost Area: Yes/No	

Interviewer Name:	
Date Interview Completed:	

First I would like to ask you questions about your development experience as it relates to the Section 202 and Demonstration Planning Grant program.

### READ IF CONSULTANT IS PARTICIPATING IN SURVEY:

These questions pertain to the experience of just the sponsor organization. The housing development experience of the consultant is asked about in a subsequent section of the survey.

What type of organization is \_\_\_\_\_? Is your organization local or is it part of a larger organization?
National organization .....
Local organization .....
DON'T KNOW / REFUSED ....

2. What is your title/position?

3. Describe your affordable housing development experience:

- 4. How many Section 202 applications has your organization submitted since fiscal year 2004?
- 5. Of those, how many Section 202 applications resulted in an award?
- 6. How many Section 202 applications have you personally worked on since fiscal year 2004?
- 7. Of those, how many Section 202 applications resulted in an award?

## Property and Sponsor Characteristics of Non-Recipients

For the next several sections of the survey, we will ask about your experience with your most recently awarded Section 202 property: \_\_\_\_\_\_ located in \_\_\_\_\_\_. (Property Name)

(Property Location)

#### READ IF CONSULTANT IS PARTICIPATING IN SURVEY:

We understand that some consultants have worked with other sponsor organizations or properties within the Section 202 and Demonstration Planning Grant program; however this survey only targets one specific property. Therefore, when responding to the survey questions, please keep your responses related to just the experience with property .

8. Did the Section 202 capital advance cover the property's entire development cost?

Yes	🗖
No	🗖
DON'T KNOW / REFUSED	

- 8a. IF **NO**, approximately what percent of total development cost was funded by the Section 202 program?
- 8b. If NO, what other sources of funding were used for the development of property ? I will read a list of types of sources of funding and please answer YES or NO. Also, for each type of funding that was used to develop the property, state which types were also used to pay for pre-development costs, that is, all the costs of the property prior to initial closing.

	USED FOR TARGETED PROPERTY		AVAILABLE FOR PREDEVELOPMENT ACTIVITIES	
SOURCE OF FUNDING	YES	NO	YES	NO
8b1. HOME				
8b2. CDBG				
8b3. Federal Home Loan Bank				
8b4. Sponsor/Owner funds				
8b5. Donation of land				

		USED FOR TARGETED PROPERTY		AVAILABLE FOR PREDEVELOPMENT ACTIVITIES	
SOUR	CE OF FUNDING	YES	NO	YES	NO
8b6.	Low income housing tax credits				
8b7.	Other State funding (Specify:)				
8b8.	City or County funding				
8b9.	Other (Specify:)				
8b10.	Other (Specify:)				

9. Did your organization have any issues with accessing predevelopment funds?

Yes	🗖
No	🗖
DON'T KNOW / REFUSED	🗖

9a. IF **YES**, please explain.

# (PROBE WHETHER ACCESS TO PREDEVELOPMENT FUNDS HAVE ANY EFFECT ON PROCESSING TIME)

10. For what development tasks did your organization procure outside contractors? I will read a list and select all that apply.

Developer	. 🗖
Appraisals	
Architect Services	
Engineering Services	. 🗖
Environmental Site Assessment	
Consultant Services	. 🗖
Cost Analysis	. 🗖
Legal	. 🗖
Market Study	. 🗖
Relocation	
None	. 🗖
DON'T KNOW / REFUSED	. 🗖

10a. Are there any other development tasks for which your organization hired an outside contractor?

Other -	Specify:			

Other - Specify:	

10b. IF **CONSULTANT SERVICES**, why did your organization hire a consultant to assist with this property?

11. What activities did the consultant complete for this property? I will read a list and select all that apply.

TASK	YES	NO	DK/REF
Overall project management			
Determined the need for supportive elderly housing			
Determined development costs			
Identified and/or secured other sources of property funding			
Wrote the Section 202 application			
Monitored budget			
Helped procure developer			
Helped procure other contractors			
Monitored design process			

11a. Were there any other tasks that the consultant completed?

Other – Specify:	
Other – Specify:	

11b. Describe the housing development/Section 202 experience of the consultant.

### **DPG Knowledge and Application Process**

The major focus of this survey is to learn about the Demonstration Planning Grant program. While we understand that your organization has neither applied for nor received a DPG, we are still interested in learning about your knowledge of the program. Now we will ask questions about the DPG application process and why your organization decided not to apply for the DPG.

12. On a scale from 1 to 5, where 1 is NOT KNOWLEDGEABLE and 5 is VERY KNOWLEDGEABLE, how would you rate your knowledge of the DPG program?

Not Knowledgeable		Somewhat		Very Knowledgeable	
1	2	3	4	5	
DON'T KNOW / RE	FUSED				🗖
For property	, \	were you aware of	the DPG proo	gram?	
Yes					🗖
No					🗖
DON'T KNOW / RE	FUSED				🗖

13a. IF **YES**, when did HUD field office staff provide information to your organization about the DPG program? I will read a list of responses and please answer YES or NO to each activity.

TASK	YES	NO	DK/REF
13a1. During the Section 202 application process			
13a2. With the Section 202 fund reservation award letter			
13a3. At the Section 202 award briefing meeting			
13a4. When the DPG NOFA was released by HUD			
13a5. Some other time (Specify:)			

13b. IF 13a1–13a5 ARE ALL NO, how did you initially hear about the DPG program?

13.

# INTERVIEWERS WILL RECORD RESPONSES VERBATIM AND LATER CODE. POSSIBLE RESPONSES INCLUDE:

- From previous Section 202 properties
- From other sponsor staff
- From consultants
- From other contractors
- HUD publications
- General news
- 14. How would you rate the field office's knowledge of the DPG program on a scale from 1 to 5 in which 1 is NOT KNOWLEDGEABLE and 5 is VERY KNOWLEDGEABLE.

Not Knowledgeable				Very Knowledgeabl	e
1	2	3	4	5	
DON'T KNOW / R	EFUSED				

15. Why did your organization not apply for the DPG for property \_\_\_\_\_? I will read a list of reasons and please state YES or NO for each one.

		YES	NO	DK/REF
15a.	Had other sources of predevelopment funding before initial closing			
15b.	Ineligible property type			
15c.	The Section 202 capital advance fully covered cost of construction			
15d.	The Section 202 capital advance was already at maximum amount permitted by HUD			
15e.	Lack of knowledge about the DPG program			
15f.	Had previous negative experience with DPG application process			
15g.	Had previous negative experience with DPG administration			
15h.	The timing of the release of the DPG NOFA			
15i.	Award of DPG requires property to reach initial closing within 18 months			
15j.	The DPG application is burdensome			
15k.	The cost of completing application is too high			

16. Of the reasons provided, which had the greatest impact on your organization's decision not to apply for the DPG?

Had other sources of predevelopment funding before initial closing Ineligible property type	
The Section 202 capital advance fully covered cost of construction	
The Section 202 capital advance was already at maximum amount permitted by HUD	. 🗖
Lack of knowledge about the DPG program	. 🗖
Had previous negative experience with DPG application process	. 🗖
Had previous negative experience with DPG administration	. 🗖
The timing of the release of the DPG NOFA	. 🗖
Award of DPG requires property to reach initial closing within 18 months	. 🗖
The DPG application is burdensome	. 🗖
The cost of completing application is too high	
DON'T KNOW / REFUSED	

17. Would your organization consider applying for a DPG for future properties?

Yes	
No	
DON'T KNOW / REFUSED	🗖

17a. IF **YES**, under what circumstances would your organization apply for a DPG for a future property?

# INTERVIEWERS WILL RECORD RESPONSES VERBATIM. POSSIBLE RESPONSES INCLUDE:

- No other sources of predevelopment funding before initial closing
- To speed up time between fund reservation to initial closing
- Insufficient cash flow
- Need additional funding for building in high cost areas
- Greater ability to retain qualified predevelopment contractors (developers, architects, etc)
- Greater ability to retain qualified development consultants
- Greater ability to include small businesses in the development process
- 17b. IF NO, why would your organization not apply for a DPG for a future property?

## Factors Affecting Time from Fund Reservation to Initial Closing

For the following questions, we are interested in identifying factors that may contribute to untimely processing of Section 202 grants from fund reservation to initial closing.

18. Based on your experience with property \_\_\_\_\_\_, for each of the following factors we would like you to tell us how much of a negative impact it had on your organization's ability to get to closing within 18 months. We will first ask whether the factor applies to property \_\_\_\_\_\_. Then we would like to know how great a negative impact the factor had on your organization's ability to get to closing within 18 months.

		ІМРАСТ			
FACTOR	NA	No Impact	Minor Impact	Moderate Impact	Significant Impact
18a. Property is new construction					
18b. Property involves rehabilitation					
18c. Property involves relocation of residents					
18d. Property site zoning approval					
18e. Permits (i.e., obtaining and/or cost of permits)					
18f. State and local historic preservation approval					
18g. Site contamination mitigation					
18h. Securing secondary financing					
18i. Legal challenges					
18j. General local opposition to project					
18k. Need for amendment waiver for processing time					
18I. Need for amendment waiver for fund amount					
18m. Lack of predevelopment funding					

# 19. INTERVIEWERS WILL SELECT FACTORS THAT HAD A MODERATE OR SIGNIFICANT IMPACT ON PROCESSING TIME TO ASK FOLLOW-UP QUESTIONS.

19a. You noted that \_\_\_\_\_\_ is a factor that negatively affected processing time for the target property. Can you describe how \_\_\_\_\_\_ negatively affected processing time?

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b.				t negatively affected processing time for th negatively affected processing time?
2.				t negatively affected processing time for th negatively affected processing time?
ł.			is a factor that	t negatively affected processing time for th negatively affected processing time?
<b>)</b> .				t negatively affected processing time for th negatively affected processing time?
	Please identify a between fund re	iny factors, other th servation and initia	an those listed I closing.	d above, that may affect processing time

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Do you have any suggestions for HUD to aid the timely processing of Section 202 propert from fund reservation to initial closing?
Do you have any suggestions or comments to HUD about the DPG program?
Do you have any other suggestions or comments to HUD about the Section 202 program general?

This is the end of the survey. Thank you for your time.