



Participant Screener

Script

Introduction Good day. I hope you are doing well. My name is _____ and I am calling today from XXX to see if you are interested in participating in a focus group we are conducting for the U.S. Food and Drug Administration. Participants will share thoughts, feelings, and experiences buying prescription drugs from online pharmacies. You do not need to have bought prescriptions from an online pharmacy to participate. However, we are looking for individuals that meet a few other specific criteria. Would you mind answering a few questions to determine if you meet our criteria? All of the information you provide will remain private to the extent permitted by law.

Question 1 Do you use the internet on a routine basis? *If yes, continue to next question, if no, go to not selected and end of call.*

Question 2 Do you routinely buy or fill at least one prescription medicine for yourself or someone else? By routine we mean that you order it monthly, or once every three months, or at some regular interval. *If they routinely buy at least one prescription medicine, continue to last question, if not, go to not selected and end of call.*

Question 3 Have you ever purchased medicines from an online pharmacy?

Demographic Questions We have a few demographic questions to help make sure we talk to people from a variety of different backgrounds. What is your gender?

How old are you? _____ years.

What is your current household income?

- Less than \$30,000
- \$30,000 to \$50,000
- \$50,000 to \$75,000
- \$75,000 to \$100,000
- More than \$100,000

What is the highest level of education that you have completed?

Read list



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- Less than a high school diploma
- High school graduate or GED
- Technical/vocational school
- Some college credit, but no degree
- Associate's degree (AA, AS)
- Bachelor's degree (BA, AB, BS)
- Master's, doctoral, or professional school degree (MA, MS, MEd, MEng, MBA, MSW, PhD, MD, JD, DVM, EdD)

Are you Hispanic or Latino?

What is your ethnicity? Please select one or more. *Read list*

- White
- Black or African American
- American Indian or Alaska Native
- Asian
- Native Hawaiian or Pacific Islander

Focus Group
Details/
Request for
Participation

Thank you very much for your time. You are a perfect candidate for our focus group. Each focus group will be approximately an hour long, and will be held on <date/time> at <location>. You will be compensated \$75 for your time, and light refreshments will also be available. Also, so you are aware, the focus group session will be audio taped to ensure accuracy. However, your participation and everything you say during the discussion will be private to the extent permitted by law.

Would you be willing to participate in our focus group? *If yes, continue to Reminder Email/Phone Call. If no, go to End of Call.*

Reminder
Email/
Phone Call

We will provide you a reminder two to three days in advance of the focus group, which will include the address of the facility and the day and time. Would you prefer we call you or send you an email with this information? *Email:* Would you please provide me your email address so I can send you the information? *Phone:* Is this the best number to reach you at or would you prefer we call a different number? What is that number? *Next go to End of Call*

Not Selected

Thank you for your willingness to participate; however, based on our criteria, we will not need your help in this set of focus groups.



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End of Call That is everything I have today. Thank you very much for your time.
Have a great day.