Appendix D

Data Collection Instrument

Interviewer Name
Respondent Name
Respondent Name
Institution Name
Phone Number
Date and Time
Identification Number

RIO Telephone Interview Guide About Discussions with Complainants

Hello (*respondent's name*), this is (*your name*) calling from RTI. I want to thank you for setting this time aside to talk with me about what you discuss with persons who are considering or have already decided to report research misconduct. The DHHS Office of Research Integrity (ORI) is interested in learning more about the information that potential and actual complainants seek and receive from Research Integrity Officers (or RIOs) when they initiate the process of making an allegation; while they are in the midst of the resolution process; and any kind of follow-up that is provided upon resolution of the case. ORI would like to learn from you the areas that need attention to develop educational material for RIOs and complainants.

You have been identified as the person with responsibility for carrying out the policies and procedures for handling research misconduct allegations at your institution. For this discussion, research misconduct includes falsification, fabrication, and plagiarism of research findings. Persons in this role are often referred to as RIOs. Are you the person doing that job at your institution?

Yes...... 1 [Continue.]
No....... 2 [Do Not Continue. Identify the correct person [RIO] to contact.]

As we indicated in our letter, this interview should take about 45 minutes to complete. Please note that your participation is voluntary and you may refuse to answer any question. Because we will keep your identity confidential, we believe there is minimal risk associated with your participation. On the other hand, potential benefits that may result from your participation may include opportunities for RIOs to receive helpful instruction in dealing with complainants.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990-. The time required to complete this information collection is estimated to average 45 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer

Before we begin, I would like your permission to record our interview for accuracy in note-taking purposes. We will destroy the recording when the project is completed. I want to assure you that the information from the interview that we use to prepare our report to ORI will not contain material that can be used to identify you or your institution. Information from this interview will be reported aggregated with the responses of RIOs from about 100 other institutions. [Await response for a moment, re-ask if needed, and turn on recorder if affirmative.]

SECTION A. HOW RIO PREPARES FOR INITIAL MEETING WITH COMPLAINANTS/"POTENTIAL" COMPLAINANTS

(ALL RIOS GET ASKED THESE QUESTIONS)

"potential" complainants for the first time?

This interview will focus on issues that RIOs interact with Complainants and "Potential" Complainants about -- the questions they raise and the information given.

By Complainants, I mean persons who came to you and actually made an allegation of research misconduct – falsification, fabrication or plagiarism – even if it did not result in an (inquiry or) investigation.

By "Potential" Complainants, I mean persons who contacted you with the possibility of making an allegation but who did not actually follow through. Instead they sought advice or asked questions about the conditions, process, or risks of reporting research misconduct.

Do you feel the distinction between Complainants and "Potential" Complainants is clear? (Clarify further if needed, otherwise continue.)

First, I'd like to ask you a few questions about your "protocol" for the encounter when you are first contacted by an actual or "potential" complainant.

Do you have a prepared script, outline, checklist, or talking points that you use when you meet with actual or

	Yes			
	particular, what type of information do you cover or review with them be an allegation of research misconduct?	e fore they deci	de whethei	r or not to
•	OT READ RESPONSE CHOICES. CHECK YES FOR THOSE ME EES. (PROBE FOR ANY OTHERS.)	NTIONED. S	PECIFY (OTHER
		1Yes	2No	
2.1	Anonymity/Confidentiality			
	 a. Ability to make anonymous allegations			
2.2	Resolution Process			
	e. Steps involved	 		
	g. Amount of time involved on the part of the complainanth. Length of time required for the process to run its course			_

			1Yes	2No
	2.3.	Institutional Support		
		j. Protection from retaliation		
	2.4	Potential Adverse Consequences		
		n Retaliation o. Damages reputation/career p. Damages relationships with colleagues q. Transfer to another lab/job r. Time-consuming s. Stressful t. Disrupts family/marriage u. Other (Specify)	0 0 0 0	
3.		you ever use the situations of complainants you've worked with or know about sequences they experienced as illustrations of the risks faced by complainants?		dverse
		Yes		
4.		you advise actual or "potential" complainants to read the institution's policies arch misconduct at your first contact?	and proced	lures regarding
		Yes Always		
	4a.	Do you review the portions of the policy with them regarding reporting and misconduct?	resolving r	esearch
		Yes		
	4b.	Do you have a policy where you assign someone to serve as an advisor to co	mplainants	5?
		Yes		
	4c.	Do you ask them to speak in "hypotheticals" without using actual names?		
		Yes		
	4d.	Do you advise them that if they disclose information to you that you are oblithe "cat is out of the bag", so to speak?	ged to foll	ow up on it once
		Yes		
	4e.	Do you explain that they must maintain confidentiality and that if they break whistleblower protection is invalidated?	confidenti	ality, their
		Yes		
	4f.	Do you make them aware that the institution's lawyers' job is to protect the the complainants?	institution	's interests and not
		Yes		

5.	Have you ever advised someone intending to make an allegation to go home and seriously think it over before making it?						
	(If Yes, Ask:)						
	5a. Under wha	at circumstances or o	conditions wou	ıld you suggest tha	t?		
	b. Becausec. Becaused. Because	e of no witnesses e of no/little evidence of adverse conseque of Respondent's re Specify)	ences that may putation/statur	e			
6.	Have you ever to	ried to discourage a	person from fi	ling a formal alleg	ation of research misc	onduct?	
	(If Yes, Ask:)						
	6a. Under wha	at circumstances or o	conditions wou	ıld you do that?			
7.	Have you ever to	ried to encourage a	person to file a	formal allegation	of research misconduc	ct?	
	(If Yes, Ask:)						
	7a. Under wha	at circumstances or o	conditions wou	ıld you do that?			
	_						
8.	Have you ever w	vitnessed or heard a	bout a complai	nant who, as a resu	ılt of making an allega	ation:	
	r .1.	4 . 12			Witnessed		
	a. Lost nis/ h Had his/	/her job?/her marriage end? .	•••••		1	2 <u> </u>	3 <u> </u>
	c. Was pre	ssured into changin	g his/her caree	r?	1	2 2 2 2	3
		racized by his/her p				2	3
	e. Had his/	her professional rep	outation ruined	?	1	2	3
	i. Falled to	advance in his/her able to obtain resear	career? ch funding?		1. <u> </u>	2 <u> </u>	3 3 3 3 3
9.	How do you asse		inants recogniz	ze the potential imp	olications that filing ar		
	(Specify)						
10.					n, have you ever follow decided against maki		
	_				-		
		••••••					

	(If Yes, Ask:)
	10a. Under what circumstances or conditions would you do that?
	a
	b
	c d
11.	What (would/do) you say to someone who made an allegation, if the decision is made to <i>not</i> hold an inquiry?
	(Specify)
12.	What (would/do) you say to them if the decision is made that there will <i>not</i> be an investigation following an inquiry?
	(Specify)
12	What aspect of reporting and investigating research misconduct do you think is least well recognized by
IJ.	complainants as a concern when they decide to make an allegation?
	(Specify)

GO TO SECTION B

SECTION B TO DETERMINE IF RIO HAD CONTACT WITH ACTUAL COMPLAINANT)

Section B.1: Time Before Making Allegation

1.		e you became RIO, with how many complainants have you spoken about making an allegation of arch misconduct?
		Complainants (If none, confirm by re-asking the question stating that this without regard to research sponsor. If still none, go to Section C)
<mark>(O</mark>	NLY	ASK OF RIOS WHO HAD CONTACT WITH A COMPLAINANT)
la.	(If o	nly one) How long ago was that? / (If more than one) How long ago was the most recent time?
		Months1 or Years2
l'd ma	like t de the	to begin by asking a series of questions about the time period before the complainant actually e allegation.
2.	was	se think about the (last/most recent) complainant that you spoke with. As best you can remember, the first contact you had a face to face meeting or did it occur over the telephone, by e-mail, or e other way?
		a. Face to Face1 b. Telephone2 c. E-mail3 d. Other4 (Specify)
	2a.	Was your initial contact anonymous, or did the person identify him/herself to you,?
		a. Anonymous1 b. Identified2 c. Other3 (<i>Specify</i>)
	2b.	Was the complainant alone or accompanied by someone?
		a. Alone
	2c.	What position in your institution did the complainant hold?
	(DO	NOT READ RESPONSE CHOICES)
		Technician

2d.	What position did the person who allegedly committed the misconduct hold?	
(DO	NOT READ RESPONSE CHOICES)	
	a. Technician	
2e.	How many other times did you interact with the person before he/she actually made allegation?	the
	Times	
2f.	How well informed of the institution's policy did you feel the complainant was?	
(RE	AD RESPONSE CHOICES)	
	a. Very Well Informed1 b. Not Very Well Informed2 c. Not Informed At All3 d. Don't Know4	
2g.	Before the person made the allegation, did he/she ask you any questions?	
	Yes	
2h.	About what topics did the person have questions?	
•	NOT READ RESPONSE CHOICES. CHECK YES FOR THOSE MENTIONE CIFY OTHER CHOICES. PROBE FOR "ANY OTHERS".)	E D .
	1Yes	2No
2.h.1	Anonymity/Confidentiality	
	a. Ability to make anonymous allegations	
2.h.2	2 Resolution Process□	
	e. Steps involved	
2.h.3	3 Institutional Support□	
	j. Protection from retaliation	

		1Yes	2No
2.h.	4 Potential Adverse Consequences		
	n. Retaliation o. Damages reputation/career		
	u. Other (Specify)		
2i.	Were there any topics you covered because you felt he/she should be made a	ware of th	nem?
	Yes1 No2		
(If Y	Yes Ask:)		
2j.	What topics ?		
	a b		
	c d		
Did	you ask the complainant any questions before he/she decided to make the alle	gation ?	
	Yes1		
	No2		
(If Y			
	No2 Yes, Ask:) On what topics?		
(If Y	Yes, Ask:)		
	Yes, Ask:) On what topics? a b c		
3a	Yes, Ask:) On what topics? a b	oport ?	
3a	Yes, Ask:) On what topics? a b c d	pport ?	
3a 3b	Yes, Ask:) On what topics? a b c d Were there topics on which you offered information, advice, guidance, or sup	pport ?	
3a 3b	Yes, Ask:) On what topics? a b c d Were there topics on which you offered information, advice, guidance, or supply Yes	pport ?	
3a 3b	Yes, Ask:) On what topics? a b c d Were there topics on which you offered information, advice, guidance, or sup Yes	oport ?	
3a 3b	Yes, Ask:) On what topics? a	pport ?	

Section B. 2. Time After Allegation Made

Now, I would like you to think about the time period after the complainant had made the allegation and the inquiry or investigation was underway, but not complete.

4.	Abo	out how many times did you interact with the complainant during this time	period?	
		Times (If none, Ask Item 4a, Otherwise Go To Item 5.)		
	4a.	Why was there no interaction with the complainant during this time peri	od?	
	(DC	O NOT READ RESPONSES)		
		a. There was no inquiry or investigation held	o To Section	(\mathbf{D})
5.	Did	the complainant have any additional questions for you during this time pe	riod?	
		Yes		
	5a.	About what topics were the complainant's questions?		
		O NOT READ RESPONSE CHOICES, CHECK YES FOR THOSE M	IENTIONEI	D.
	SPI	ECIFY OTHER CHOICES. PROBE FOR "ANY OTHERS".)	1Yes	2No
	5.a.	1 Anonymity/Confidentiality		
		a. Ability to make anonymous allegationsb. Ability to remain anonymous throughout the processc. Extent to which the details would/should be held confidentiald. Other (<i>Specify</i>)	□	
	5.a.	2 Resolution Process		
		e. Steps involved	 	
	5.a.:	3 Institutional Support		
		j. Protection from retaliation	 	
	5.a.	4 Potential Adverse Consequences		
		n. Retaliation o. Damages reputation/career p. Damages relationships with colleagues q. Transfer to another lab/job r. Time-consuming s. Stressful t. Disrupts family/marriage u. Other (Specify)	 	

6.	At this time, did you offer the complainant any information, advice, guidance, or support?	
	Yes1 No2	
	(If Yes, Ask:)	
	6a.About what did you offer information:	
	a b	
	C	
_	d	
7.	Do you think that the complainant was expecting you to provide additional information, advice, guidance, or support?	
	Yes1	
	No2	
	(If Yes Ask:)	
	7a. About what topics?	
	a	
	b	
	c d	
_		
Se	ection B.3 Time After Allegation Resolved	
No	ow I would like you to think about the period after the inquiry or investigation was completed an	d
the	e allegation was resolved.	
8.	About how many times did you interact with the complainant after the inquiry or investigation was completed?	
	Times (If None, Ask Item 8a.)	
	8a. Why wasn't there any interaction with the complainant during this time?	
	(DO NOT READ RESPONSES)	
	a. There was no inquiry or investigation conducted	
	d. Complainant left the institution	
9.	Did the complainant ask you any questions during this time?	
	Yes1	
	No2	
	(If Yes, Ask:)	
	9a. About what topics?	
	a	
	b	
	c d.	

10.	Did you offer the complainant any information, advice, guidance, or support during this time?
	Yes
	(If Yes, Ask:)
	10a. About what topics?
	a b c d
11.	Do you think that he/she was expecting you to provide additional information, advice, guidance, or support at this time?
	Yes
	(If Yes, Ask:)
	11a. About what types of concerns?
	a b c d
12.	Do you think any of the questions that the complainant had at this time were prompted by the finding?
	Yes
	12a. Do you think his/her questions would have been different if the finding were different?
	Yes
	12b. How do you think they would have been different? (<i>Specify</i>)
13.	Was the respondent found guilty of research misconduct?
	Yes
14.	We are interested in any changes that you detected in the demeanor of the complainant as the proceedings progressed. How would describe the demeanor of the person:

Demeanor	14 a. During the Initial Contact?	14 b. After the Initial Contact?	14 c. After the Case Was Resolved?
	Contact:	Contact:	Resolveu:
Calm/relaxed	1	1	1
Angry	2	2	2
Emotional/upset	3	3	3
Afraid	4	4	4
Or something else?	5	5	5
[confused, reassured, less likely to report etc.]	(Specify)	(Specify)	(Specify)

. D	id the complainant continue to work with the respondent during the inquiry and investigation?
	Yes, during both
c:	They never did work together4
	nce you became RIO, have you ever had a complainant who:
10	Sa. Was being retaliated against by the respondent?
	Yes No2
(I	f yes, Ask:)
16	Sb. What did you do ? (<i>Specify</i>)
17	7a. Was being ostracized by peers and colleagues?
	Yes1 No2
(I	f yes, Ask:)
17	7b. What did you do ? (<i>Specify</i>)
18	Ba. Tried to direct the investigation process?
	Yes1 No2
(I	f yes, Ask:)
18	Bb. How did you handle it? (<i>Specify</i>)
19	a. Broke confidentiality?
	Yes1 No2
(I	f yes, Ask:)
19	9b. How did you handle it? (<i>Specify</i>)
20	a. Tried to obstruct the process when it did not seem to be going well?
	Yes1 No2
(I	f yes, Ask:)
20)b What did you do? (Specify)

GO TO SECTION D

SECTION C. CONTACT WITH "POTENTIAL" COMPLAINANTS

(ONLY ASK TO DETERMINE IF RIO WITH NO CONTACT WITH ACTUAL COMPLAINANTS HAD CONTACT WITH A POTENTIAL COMPLAINANT)

Now I would like to shift our discussion to "potential" complainants. "Potential" complainants are persons who contact you with the possible intent of making an allegation, but do not follow through. They may, however, still ask you questions about making an allegation.

1.	Since you became RIO, with how many "potential" complainants have you spoken about making an allegation of research misconduct?
	Potential Complainants (If None, Re-ask the Question. If same response go to Section D .)
<mark>(O</mark>	NLY ASK OF RIOS WHO HAD CONTACT WITH A POTENTIAL COMPLAINANT)
	1a. (If only one, ask:) How long ago was that? / (If more than one, ask:) How long ago was the most recent time?
	Months 1 or Years2
2.	Please think about the (last/most recent) "potential" complainant that you spoke with. As best you can remember, Was the first contact you had a face-to-face meeting, or did it occur over the telephone, by e-mail or some other way?
	a. Face to Face1 b. Telephone2 c. E-mail3 d. Other4 (<i>Specify</i>)
	2a. Was your initial contact anonymous or did the person identify him/herself to you?
	a. Anonymous1 b. Identified2 c. Other3 (<i>Specify</i>)3
	2b. Was the "potential" complainant alone or accompanied by someone?
	a. Alone
	2c. What institutional position in the institution did the "potential" complainant hold?
	(DO NOT READ RESPONSE CHOICES)
	a. Technician

2d.	What position did the person who allegedly committed the misconduct h	old?	
(DO	NOT READ RESPONSE CHOICES)		
	a. Technician		
2e.	How many other times did you interact with the person?		
- 4	Times		
2f.	How well informed of the institution's policy did you feel the "potential"	' complainar	nt was?
	a. Very Well Informed1 b. Not Very Well Informed2 c. Not Informed At All3 d. Don't Know4		
2g.	Did the person have any questions for you?		
	Yes		
2h.	About what topics did the person have questions?		
	NOT READ RESPONSE CHOICES. CHECK YES FOR THOSE M CCIFY OTHER CHOICES. PROBE FOR ANY OTHERS.)	ENTIONEI	D.
		Yes	No
2.h.	1 Anonymity/Confidentiality	□	
	a. Ability to make anonymous allegations	□	
	b. Ability to remain anonymous throughout the process		
2.h.2	2 Resolution Process	□	
	e. Steps involved	□	
	f. Collection of evidence		
	g. Amount of time involved on the part of the complainanth. Length of time required for the process to run its coursei. Other (<i>Specify</i>)		
2.h.3	3 Institutional Support	□	
	j. Protection from retaliation		
	k. Provision of advisors to provide guidance	□	
	l. Job protection	⊔	

		Yes	No
2.1	n.4 Potential Adverse Consequences	.□	
	n. Retaliation	. 🗆	
	o. Damages reputation/career		
	p. Damages relationships with colleagues		
	q. Transfer to another lab/job		
	r. Time-consuming.		$\overline{\Box}$
	s. Stressful		ī
	t. Disrupts family/marriage		П
	u. Other (Specify)		_
2i.	Were there any other topics that you covered because you felt the he/she shoul them?	d be made	aware o
	Yes1		
(1)	No2		
٠.	Yes Ask)		
2j.	•		
	a b		
	C		
	d		
	d you ask the person any questions before he/she decided not to make a formal search misconduct?	allegation	of
	Yes1		
	No2		
(If	Yes Ask)		
3a	. On what topics?		
	a		
	b		
	C		
	d		
3b	. Were there any other topics for which you offered information, advice, guid	ance, or su	pport?
	Yes1		
(14	No2		
(1) 3c	Yes Ask) On what other topics?		
SC	a		
	b		
	C		
	d		
	eve you ever appointed someone such as a senior faculty person to be a point of mplainant so he/she had someone safe to talk with while the case was being res		r a
	Yes1		
	No2		
	you think that the complainant was expecting you to provide additional informidance, or support?	nation, advi	ice,

3.

	Yes	1
	No	2
(If	Yes, Ask:)	
5a.	About what?	
	a	
	b	
	C	
	d	

SECTION D. I HAVE JUST A FEW QUESTIONS ABOUT YOUR BACKGROUND.

(ALL RIOS GET ASKED THESE QUESTIONS)

1.	activities related to allegations of research misconduct?
	(Specify)
2.	What is your title, position or office in the organizational structure when you are performing activities related to research misconduct issues ?
	(Specify)
3.	When you are performing activities related to research misconduct, how many people are there in the organizational structure between you and the President's office (including your supervisor)?
	Persons
4.	How long have you been employed at your current institution?
	Months1 or Years2
5.	How long have you been involved in any way with activities related to investigating and reporting on research misconduct at your institution or elsewhere?
	Months1 or Years2
6.	How long have you been the RIO at your institution (the person <u>responsible for</u> carrying out your institution's policies and procedures for investigating and reporting on research misconduct)?
	Months1 or Years2
	misconduct? Include training that helped prepare you to interact with actual or potential complainants? INTERVIEWER: THIS INCLUDES COURSES, CONFERENCES, AND WORKSHOPS
The	e next two questions are about the period of time since you became a RIO.
8.	Approximately how many times would you say that you have conferred with RIOs at other institutions about difficulties you faced/might face in handling cases?
	Number of Times
9.	About <u>how many times</u> would you say that you have conferred about "hypothetical cases" or spoken off the record with someone at the Office of Research Integrity, or any other Federal oversight agency about how to handle difficult cases?
	None
10.	Are you the primary person identified to receive allegations of research misconduct at your institution?
	Yes
11.	Are there other persons at your institution who are <u>also</u> authorized to receive allegations?
	Voc 1

	No2
12.	Assuming you had evidence of falsification, fabrication, or plagiarism, would you be obliged to file an allegation?
	Yes
	If No, Ask:)
12a	Why not?
	Specify)
13.	want to thank you for the time you took to answer our questions. Before ending our interview, I just want to ask you whether there is anything else about your experience or lack of experience talking with complainants and potential complainants regarding allegations of research misconduct that you would ike to share?
	Specify)
End	Time Date Completed