Rationale for Non-substantive Changes to MCPSS Instrument

Under the approved OMB control number (OCN) # 0938-0915 CMS included a request to include a limited number of questions (up to 3) devoted to late-emerging topics. At the time of the initial OMB approval only 2 specific questions were identified. We received an OMB follow-up email request stating, "Would CMS be comfortable submitting a "non-substantive" change request each time it wishes to change the topic? We are not at liberty to approve a collection without a description of what it is asking, so we would need to somehow sync up the public record (in ROCIS) with whatever CMS is using. The "non-substantive" change request is one fairly quick way to change the topic of this type of survey."

CMS is in agreement with submitting a "non-substantive" change request for changes we need to make to the emerging topic questions. (CMS-10097, OMB Passback, 11/03/09) Therefore, we submit this "non-substantive" change request for OMB approval to revise question number B.11 in Section B: Provider Outreach & Education. This question is being revised to change to obtain provider feedback regarding CMS communication and training efforts as it related to DME Competitive Bidding. The revision is as follows:

Section B:

Current:

B. 11. In the last 12 months, how satisfied have you been with CMS' educational and outreach efforts on preventive services?

	1	Very	dissatisfied
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- 2 Dissatisfied
-] 3 Neither satisfied nor
- dissatisfied
- 4 Satisfied
- 5 Very satisfied

Revision:

B. 11. In the last 12 months, how satisfied have you been with CMS' educational and outreach efforts on DME Competitive Bidding?

-] 1 Very dissatisfied
- 2 Dissatisfied
- 3 Neither satisfied nor
- dissatisfied
- 4 Satisfied
- 5 Very satisfied

The emerging topic may be changed from year to year, but the base question would remain the same. Providers would rate the question on the current MCPSS scale of 1-5.

Also note, SciMetrika, LLC replaced Westat as the CMS MCPSS survey contractor as of August 23, 2009. The SciMetrika will implement changes to the survey instrument upon OMB approval.