

DESCRIPTION	TOTAL SAMPLE POPULATION	ESTIMATED RESPONSE RATE	ESTIMATED NUMBER OF RESPONDENTS	NUMBER OF RESPONSES PER RESPONDENT	TOTAL ANNUAL RESPONSES	HOURS PER RESPONSE	TOTAL HOURS FOR RESPONDENTS	TOTAL ANNUAL NON RESPONSE	TOTAL HOURS NON RESPONSE ****
CUSTOMER SERVICE SURVEY (Individuals or Households)	1,000	50%	500	1	500	0.083	41.50	500	8.00
CUSTOMER SERVICE SURVEY (Business, Farms and Not for Profit)	3,000	50%	1,500	1	1,500	0.083	124.50	1,500	24.00
CUSTOMER SERVICE SURVEY (State, Local or Tribal)	1,000	50%	500	1	500	0.083	41.50	500	8.00
TOTAL	5,000		2,500		2,500		208	2,500	40

NOTE: Actual number of hours may vary due to rounding