

APHIS-79: APHIS CUSTOMER SERVICE SURVEY DATA COLLECTION

5/24/2010

Hart/Thompson

FORM NO.	TOTAL ANNUAL RESPONSES	AVERAGE TIME PER RESPONSES	TOTAL HOURS PER YEAR	GRADE & AVG RATE OF PROGRAM PERSONNEL (Avg rate=Hourly Wage)	PROGRAM COSTS	OVERHEAD COSTS (.139)	TOTAL COSTS	
VS 1-10 Customer Service Survey								
Collection	2,500	0.083	208	GS-6	\$20.02	\$4,154.15	\$577.43	\$4,731.58
Analysis	2,500	0.083	208	GS-12	\$39.46	\$8,187.95	\$1,138.13	\$9,326.08
Data Entry	2,500	0.083	208	GS-6	\$20.02	\$4,154.15	\$577.43	\$4,731.58
Evaluation	2,500	0.022	55	GS-14	\$55.45	\$3,049.75	\$423.92	\$3,473.67
					TOTAL	\$19,546.00	\$2,716.89	\$22,262.89